



December 4 & 5, 2018

## NATIONAL FIRE ACADEMY PROGRAMS AT MASSACHUSETTS FIREFIGHTING ACADEMY

**Activity Number:**  
NFW

**Location:**  
Massachusetts Firefighting  
Academy,  
One State Rd, Stow, MA

**Time:**  
0800-1700

### **Executive Skill Series: Exercising Leadership Through Difficult Conversations F0522**

The purpose of this two-day course is to provide knowledge and skills for handling difficult conversations in order to exercise leadership while addressing adaptive challenges. The goal of this course is for the participant to identify and apply skills in order to prepare for these challenges.

**Audience:** Fire and emergency service personnel in positions of authority (executive level officers) who have an opportunity to exercise leadership. Line firefighters or firefighter-paramedics are not within the target audience and will not be considered.

**Note:** Participants must be minimally assigned to a supervisory level position (for example, a company officer).

### **Pre-course work and/or syllabus:**

[https://nfa.usfa.fema.gov/ax/syll/syllabus\\_f0522.pdf](https://nfa.usfa.fema.gov/ax/syll/syllabus_f0522.pdf)

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### **Registration**

Register at [DFS Learning Management System](#)

