

Overview of Communications Access Trust Fund Report for the Massachusetts Sheriffs' Offices

**In compliance with the Massachusetts General Laws, Part I, Title III, Chapter 29, Section Section 2XXXXX:
Communications Access Trust Fund**

(c) The department of correction and the sheriffs shall submit quarterly to the secretary of administration and finance documentation of communication services provided free of charge in order to receive payments from the fund pursuant to subsection (b); provided, that documentation shall include, but not be limited to, the following information for each facility: (i) the number of phone calls; (ii) the length of each phone call; (iii) other communication services provided; and (iv) the length of each other communication service; and provided further, that the secretary of administration and finance may require additional documentation as deemed necessary by the secretary.

MSA No-Cost Communication Summary

Q1 2025: January - March 2025

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 125,269.58	110,610	1,434,369	11,519	230,380	58,153	-
Berkshire	\$ 100,217.37	77,084	1,152,119	2,629	52,580	79,391	-
Bristol	\$ 430,590.21	389,121	5,651,560	-	-	166,514	-
Dukes	\$ 5,628.68	7,635	86,616	-	-	-	-
Essex	\$ 361,646.69	359,825	4,609,814	21,140	470,110	-	-
Franklin	\$ 81,485.28	68,150	933,298	4,217	84,340	71,255	-
Hampden	\$ 92,605.64	424,587	5,292,244	-	-	-	-
Hampshire	\$ 26,205.95	56,317	593,694	-	-	-	-
Middlesex	\$ 367,068.91	321,531	4,004,038	2,510	100,940	407,969	-
Norfolk	\$ 198,741.68	228,382	2,176,383	6,894	137,880	113,284	-
Plymouth	\$ 308,022.16	345,844	4,624,655	-	-	-	-
Suffolk	\$ 522,789.58	499,204	5,307,588	4,031	79,540	138,317	2,467,991
Worcester	\$ 338,063.50	270,428	3,936,543	6,152	123,040	331,339	-
Total	\$ 2,958,335.23	3,158,718	39,802,921	59,092	1,278,810	1,366,222	2,467,991

						Other Communications Provided			
Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
January 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 39,757.15	34,994	453,587	3,691	73,820	18,846	
February 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 39,902.26	34,618	456,924	3,452	69,040	19,051	
March 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 45,610.17	40,998	523,858	4,376	87,520	20,256	

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January 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 34,873.10	27,377	400,879	838	16,760	26,455	
February 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 32,131.19	24,958	369,649	856	17,120	25,743	
March 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 33,213.08	24,749	381,591	935	18,700	27,193	

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January 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		20,750	338,525				
January 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 144,758.21	109,696	1,560,799			56,386	
February 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		20,861	344,744				
February 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 137,529.62	104,017	1,461,051			53,964	
March 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		22,746	382,471				
March 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 148,302.38	111,051	1,563,970			56,164	

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January 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 2,053.90	2,680	30,706				
February 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,920.35	2,557	30,198				
March 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,654.43	2,398	25,712				

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Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
January 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		13,342	169,480	1,557	48,620		
January 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 123,874.79	107,698	1,387,754	5,487	111,430		
January 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		2,051	20,814	115	2,300		
February 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		11,142	128,732	1,226	36,460		
February 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 112,926.69	99,256	1,289,015	5,320	108,000		
February 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		2,185	21,190	87	1,740		
March 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		11,466	140,185	1,208	36,740		
March 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 124,845.21	111,189	1,438,495	6,045	122,920		
March 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,496	14,149	95	1,900		

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January 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 28,099.14	23,913	321,576	1,517	30,340	24,259	
February 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 24,841.94	20,966	284,138	1,408	28,160	23,251	
March 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 28,544.20	23,271	327,584	1,292	25,840	23,745	

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January 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 26,572.94	132,497	1,660,809				
February 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 26,384.02	133,077	1,649,001				
March 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 39,648.68	159,013	1,982,434				

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January 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 8,603.46	17,853	193,584				
February 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 8,151.48	17,788	184,432				
March 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,451.01	20,676	215,678				

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January 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 129,389.56	114,088	1,411,690	832	33,180	144,243	
February 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 117,529.85	102,770	1,283,011	827	33,190	128,385	
March 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 120,149.50	104,673	1,309,337	851	34,570	135,341	

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Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
January 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 68,269.79	79,277	748,425	2,413	48,260	42,377	
February 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 62,383.84	71,889	682,696	2,201	44,020	34,602	
March 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 68,088.05	77,216	745,262	2,280	45,600	36,305	

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January 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 99,949.58	110,821	1,496,049				
February 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 96,169.15	108,379	1,437,456				
March 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 111,903.43	126,644	1,691,150				

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January 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTIONS		128,771	1,349,178	540	10,160		
January 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 184,129.82	45,837	521,276	714	14,280	47,851	895,861
February 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTIONS		107,758	1,121,272	672	13,020		
February 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 159,319.50	44,102	495,684	806	16,120	42,766	731,579
March 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTIONS		130,799	1,343,179	613	12,240		
March 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 179,340.26	41,937	476,999	686	13,720	47,700	840,551

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						Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
January 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 120,371.12	94,133	1,402,421	2,728	54,560	111,956	
February 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 103,047.85	83,409	1,199,418	1,862	37,240	107,534	
March 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 114,644.53	92,886	1,334,704	1,562	31,240	111,849	