

Overview of Communications Access Trust Fund Report for the Massachusetts Sheriffs' Offices

**In compliance with the Massachusetts General Laws, Part I, Title III, Chapter 29, Section Section 2XXXXX:
Communications Access Trust Fund**

(c) The department of correction and the sheriffs shall submit quarterly to the secretary of administration and finance documentation of communication services provided free of charge in order to receive payments from the fund pursuant to subsection (b); provided, that documentation shall include, but not be limited to, the following information for each facility: (i) the number of phone calls; (ii) the length of each phone call; (iii) other communication services provided; and (iv) the length of each other communication service; and provided further, that the secretary of administration and finance may require additional documentation as deemed necessary by the secretary.

MSA No-Cost Communication Summary

Q1 2026: January - March 2026

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 148,018.51	124,647	1,700,447	13,152	263,040	81,919	-
Berkshire	\$ 111,184.47	83,830	1,261,762	3,312	66,240	79,057	-
Bristol	\$ 345,950.87	401,321	6,096,453	-	-	140,163	-
Dukes	\$ 4,576.06	5,593	56,941	-	-	-	-
Essex	\$ 379,034.91	347,071	4,810,983	21,126	427,580	-	-
Franklin	\$ 108,933.65	84,184	1,246,054	6,026	120,540	82,951	-
Hampden	\$ 137,344.30	552,276	6,867,215	-	-	-	-
Hampshire	\$ 27,556.68	54,020	623,565	-	-	-	-
Middlesex	\$ 366,695.29	308,584	3,996,934	2,407	96,515	335,476	-
Norfolk	\$ 207,088.29	236,783	2,259,399	7,012	140,240	112,457	-
Plymouth	\$ 270,188.60	339,172	4,456,297	-	-	-	-
Suffolk	\$ 550,999.32	506,240	5,565,194	3,264	65,280	165,883	3,391,513
Worcester	\$ 401,651.14	312,193	4,612,739	5,196	103,920	373,450	-
Total	\$ 3,059,222.09	3,355,914	43,553,983	61,495	1,283,355	1,371,356	3,391,513

						Other Communications Provided			
Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
January 2026	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 51,562.61	42,669	591,421	4,546	90,920	25,085	
February 2026	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 46,447.01	38,873	534,603	4,014	80,280	22,354	
March 2026	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 50,008.89	43,105	574,423	4,592	91,840	34,480	

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Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
January 2026	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 37,540.49	28,379	425,001	1,242	24,840	28,623	
February 2026	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 35,315.12	26,393	400,901	971	19,420	23,446	
March 2026	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 38,328.86	29,058	435,860	1,099	21,980	26,988	

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Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
January 2026	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		25,049	428,885				
January 2026	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 117,864.13	110,424	1,645,847			44,154	
February 2026	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		22,778	380,700				
February 2026	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 106,499.43	101,631	1,502,210			45,309	
March 2026	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		27,523	429,908				
March 2026	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 121,587.31	113,916	1,708,903			50,700	

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January 2026	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,529.23	1,828	19,009				
February 2026	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,232.89	1,631	15,420				
March 2026	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,813.94	2,134	22,512				

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January 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		12,293	176,284	1,255	25,100		
January 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 117,315.23	90,510	1,293,217	6,104	123,620		
January 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,680	21,756	79	1,580		
February 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		9,727	131,109	873	17,460		
February 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 124,821.67	102,155	1,433,787	5,657	114,650		
February 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,448	17,450	96	1,920		
March 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		10,512	144,990	626	12,520		
March 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 136,898.01	117,288	1,575,284	6,336	128,730		
March 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,458	17,106	100	2,000		

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January 2026	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 38,153.35	28,885	435,612	1,846	36,920	30,886	
February 2026	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 33,112.34	26,682	379,172	1,870	37,420	23,450	
March 2026	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 37,667.96	28,617	431,270	2,310	46,200	28,615	

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January 2026	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 48,337.04	192,387	2,416,852				
February 2026	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 43,617.24	176,175	2,180,862				
March 2026	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 45,390.02	183,714	2,269,501				

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January 2026	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 8,607.33	16,570	191,274				
February 2026	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 8,186.26	15,966	181,917				
March 2026	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 10,763.09	21,484	250,374				

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January 2026	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 132,232.06	111,370	1,439,287	841	33,930	121,501	
February 2026	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 115,457.04	96,976	1,260,358	729	29,055	102,274	
March 2026	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 119,006.19	100,238	1,297,289	837	33,530	111,701	

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January 2026	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 66,793.90	76,536	726,875	2,397	47,940	38,739	
February 2026	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 66,773.25	75,661	728,766	2,198	43,960	37,051	
March 2026	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 73,521.14	84,586	803,758	2,417	48,340	36,667	

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January 2026	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 100,802.24	113,219	1,489,357				
February 2026	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 92,123.23	103,340	1,351,108				
March 2026	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 77,263.13	122,613	1,615,832				

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January 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTIONS		137,652	1,503,048	530	10,600		
January 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 190,739.97	34,521	426,305	639	12,780	56,061	1,153,233
February 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTIONS		135,592	1,443,739	533	10,660		
February 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 167,145.53	18,843	242,036	410	8,200	52,889	1,080,993
March 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTIONS		158,017	1,666,975	724	14,480		
March 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 193,113.82	21,615	283,091	428	8,560	56,933	1,157,287

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						Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
January 2026	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 136,492.21	106,229	1,565,470	1,874	37,480	127,134	
February 2026	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 128,859.68	99,432	1,480,487	1,649	32,980	116,432	
March 2026	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 136,299.25	106,532	1,566,782	1,673	33,460	129,884	