

Overview of Communications Access Trust Fund Report for the Massachusetts Sheriffs' Offices

In compliance with the Massachusetts General Laws, Part I, Title III, Chapter 29, Section Section 2XXXXX: Communications Access Trust Fund

(c) The department of correction and the sheriffs shall submit quarterly to the secretary of administration and finance documentation of communication services provided free of charge in order to receive payments from the fund pursuant to subsection (b); provided, that documentation shall include, but not be limited to, the following information for each facility: (i) the number of phone calls; (ii) the length of each phone call; (iii) other communication services provided; and (iv) the length of each other communication service; and provided further, that the secretary of administration and finance may require additional documentation as deemed necessary by the secretary.

MSA No-Cost Communication Summary

Q2 2024: April - June 2024

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 111,263.10	98,421	1,295,387	7,223	144,460	48,557	-
Berkshire	\$ 112,445.60	90,319	1,294,482	2,603	52,060	118,323	-
Bristol	\$ 428,306.56	424,430	5,672,352	-	-	154,262	-
Dukes	\$ 2,728.62	3,869	43,194	-	-	-	-
Essex	\$ 466,723.18	453,729	5,976,459	23,295	471,630	-	-
Franklin	\$ 89,145.01	74,837	1,017,137	3,950	79,140	86,001	-
Hampden	\$ 73,081.77	346,440	4,567,666	-	-	-	-
Hampshire	\$ 30,119.31	62,536	671,060	-	-	-	-
Middlesex	\$ 363,028.93	341,467	4,216,020	2,550	51,020	401,923	-
Norfolk	\$ 245,424.21	283,574	2,700,189	6,995	139,900	154,984	-
Plymouth	\$ 283,895.85	326,155	4,210,209	-	-	-	-
Suffolk	\$ 586,824.17	575,903	5,950,471	4,353	87,060	158,279	2,884,697
Worcester	\$ 377,538.69	296,990	4,389,344	6,996	139,920	356,224	-
Total	\$ 3,170,525.00	3,378,670	42,003,970	57,965	1,165,190	1,478,553	2,884,697

						Other Communications Provided			
Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
April 2024	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 31,402.83	25,528	366,291	2,179	43,580	13,601	
May 2024	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 38,661.16	34,500	450,308	2,316	46,320	16,242	
June 2024	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 41,199.11	38,393	478,788	2,728	54,560	18,714	

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April 2024	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 39,061.76	30,494	449,463	921	18,420	38,679	
May 2024	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 39,019.28	30,998	448,833	864	17,280	43,290	
June 2024	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 34,364.56	28,827	396,186	818	16,360	36,354	

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April 2024	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		24,196	290,926				
April 2024	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 139,048.43	108,407	1,545,202			49,044	
May 2024	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		29,389	357,628				
May 2024	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 151,026.05	119,730	1,642,567			53,914	
June 2024	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		30,891	354,696				
June 2024	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 138,232.08	111,817	1,481,333			51,304	

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April 2024	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 554.28	887	8,760				
May 2024	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,044.80	1,462	16,661				
June 2024	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,129.54	1,520	17,773				

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April 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER	\$ 158,260.95	14,787	188,801	848	16,960		
April 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC		138,575	1,828,543	6,401	129,950		
April 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,023	11,872	20	400		
May 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER	\$ 163,438.58	17,252	209,487	1,198	23,960		
May 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC		140,939	1,869,202	6,753	137,310		
May 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,196	14,285	14	280		
June 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER	\$ 145,023.65	17,098	206,688	1,415	28,300		
June 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC		122,055	1,639,252	6,639	134,330		
June 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		804	8,329	7	140		

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April 2024	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 30,575.81	25,091	347,481	1,346	26,940	28,924	
May 2024	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 30,575.62	26,056	348,935	1,266	25,400	29,421	
June 2024	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 27,993.58	23,690	320,721	1,338	26,800	27,656	

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April 2024	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 22,042.22	101,708	1,377,669				
May 2024	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 26,299.55	125,835	1,643,722				
June 2024	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 24,740.00	118,897	1,546,275				

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April 2024	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 10,529.60	20,718	239,092				
May 2024	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,946.86	21,629	209,423				
June 2024	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,642.85	20,189	222,545				

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April 2024	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 115,842.43	108,672	1,347,659	811	16,220	117,654	
May 2024	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 129,367.19	121,431	1,499,605	885	17,700	140,118	
June 2024	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 117,819.31	111,364	1,368,756	854	17,100	144,151	

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April 2024	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 86,997.56	98,632	956,007	2,109	42,180	49,265	
May 2024	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 86,057.92	100,650	946,833	2,510	50,200	55,042	
June 2024	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 72,368.73	84,292	797,349	2,376	47,520	50,677	

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April 2024	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 85,370.26	97,455	1,263,956				
May 2024	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 95,321.52	107,087	1,419,296				
June 2024	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 103,204.07	121,613	1,526,957				

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April 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTIONS		129,873	1,371,937	773	15,460		
April 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 204,691.04	65,037	705,378	784	15,680	49,939	1,030,206
May 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTIONS		133,257	1,358,059	589	11,780		
May 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 208,976.17	71,931	760,907	822	16,440	55,955	916,030
June 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTIONS		112,242	1,106,683	504	10,080		
June 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 173,156.96	63,563	647,507	881	17,620	52,385	938,461

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April 2024	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 125,409.00	95,401	1,458,276	2,488	49,760	119,945	
May 2024	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 123,872.85	98,442	1,439,899	2,396	47,920	110,294	
June 2024	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 128,256.84	103,147	1,491,169	2,112	42,240	125,985	