

Overview of Communications Access Trust Fund Report for the Massachusetts Sheriffs' Offices

**In compliance with the Massachusetts General Laws, Part I, Title III, Chapter 29, Section Section 2XXXXX:
Communications Access Trust Fund**

(c) The department of correction and the sheriffs shall submit quarterly to the secretary of administration and finance documentation of communication services provided free of charge in order to receive payments from the fund pursuant to subsection (b); provided, that documentation shall include, but not be limited to, the following information for each facility: (i) the number of phone calls; (ii) the length of each phone call; (iii) other communication services provided; and (iv) the length of each other communication service; and provided further, that the secretary of administration and finance may require additional documentation as deemed necessary by the secretary.

MSA No-Cost Communication Summary

Q2 2025: April - June 2025

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 136,032.39	123,835	1,554,928	11,312	226,240	60,211	-
Berkshire	\$ 101,465.88	75,291	1,158,549	3,053	61,060	70,680	-
Bristol	\$ 462,610.70	422,774	6,076,737	-	-	154,823	-
Dukes	\$ 4,537.02	6,581	65,692	-	-	-	-
Essex	\$ 408,361.17	399,096	5,139,182	22,103	477,770	-	-
Franklin	\$ 98,351.36	81,179	1,107,127	5,360	107,200	82,649	-
Hampden	\$ 127,094.52	522,966	6,354,726	-	-	-	-
Hampshire	\$ 25,585.28	52,291	568,562	-	-	-	-
Middlesex	\$ 362,035.62	326,236	3,942,261	2,576	103,735	438,317	-
Norfolk	\$ 200,966.44	230,165	2,208,701	7,110	142,200	122,972	-
Plymouth	\$ 302,721.96	355,984	4,520,232	-	-	-	-
Suffolk	\$ 537,308.23	524,953	5,438,051	3,367	67,340	132,717	2,659,769
Worcester	\$ 355,797.48	291,003	4,115,097	4,873	97,460	391,975	-
Total	\$ 3,122,868.05	3,412,354	42,249,845	59,754	1,283,005	1,454,344	2,659,769

						Other Communications Provided			
Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
April 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 44,630.63	39,839	510,696	3,635	72,700	20,061	
May 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 47,453.99	42,585	542,623	3,707	74,140	19,645	
June 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 43,947.77	41,411	501,609	3,970	79,400	20,505	

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April 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 35,709.70	26,116	408,599	987	19,740	25,114	
May 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 33,567.19	24,567	381,766	1,009	20,180	22,262	
June 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 32,188.99	24,608	368,184	1,057	21,140	23,304	

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April 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		20,492	334,370				
April 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 144,444.26	109,606	1,563,493			54,199	
May 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		23,444	363,298				
May 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 159,898.89	123,710	1,734,422			50,862	
June 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		21,650	336,168				
June 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 158,267.55	123,872	1,744,986			49,762	

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April 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,608.28	2,347	23,510				
May 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,343.15	2,014	19,825				
June 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,585.59	2,220	22,357				

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April 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		12,139	154,061	1,059	31,840		
April 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 130,179.97	112,041	1,464,079	6,120	124,020		
April 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		2,202	24,947	140	2,800		
May 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		12,123	147,553	1,000	30,500		
May 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 143,157.79	124,187	1,621,725	6,472	130,830		
May 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		2,855	30,123	146	2,920		
June 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		11,707	144,720	871	27,160		
June 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 135,023.41	118,976	1,523,506	6,150	124,800		
June 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		2,866	28,468	145	2,900		

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April 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 31,634.49	25,276	355,027	1,697	33,940	26,699	
May 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 34,358.29	28,320	387,289	1,908	38,160	28,780	
June 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 32,358.58	27,583	364,811	1,755	35,100	27,170	

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April 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 42,752.60	173,128	2,137,630				
May 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 42,072.94	172,385	2,103,647				
June 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 42,268.98	177,453	2,113,449				

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April 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 8,802.09	18,161	195,602				
May 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 8,662.27	17,852	192,495				
June 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 8,120.92	16,278	180,465				

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April 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 114,989.97	102,849	1,253,184	842	34,020	142,235	
May 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 122,854.15	111,396	1,338,446	902	36,760	153,869	
June 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 124,191.50	111,991	1,350,631	832	32,955	142,213	

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April 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 64,192.25	71,665	704,858	2,320	46,400	38,791	
May 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 69,434.34	80,175	763,406	2,453	49,060	44,880	
June 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	\$ 67,339.85	78,325	740,437	2,337	46,740	39,301	

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April 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 105,062.53	119,937	1,567,384				
May 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 103,999.54	122,153	1,552,803				
June 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	\$ 93,659.89	113,894	1,400,045				

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April 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTION		134,305	1,366,937	689	13,780		
April 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 178,463.20	39,186	439,759	499	9,980	40,820	884,930
May 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTION		138,096	1,378,395	513	10,260		
May 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 185,156.89	43,657	495,205	602	12,040	46,464	910,473
June 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTION		130,326	1,311,152	523	10,460		
June 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 173,688.14	39,383	446,603	541	10,820	45,433	864,366

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April 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 116,915.74	94,472	1,350,559	1,692	33,840	121,557	
May 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 120,516.14	98,000	1,395,002	1,559	31,180	133,516	
June 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 118,365.60	98,531	1,369,536	1,622	32,440	136,902	