Overview of Communications Access Trust Fund Report for the Massachusetts Sheriffs' Offices

In compliance with the Massachusetts General Laws, Part I, Title III, Chapter 29, Section Section 2XXXXX: Communications Access Trust Fund

(c) The department of correction and the sheriffs shall submit quarterly to the secretary of administration and finance documentation of communication services provided free of charge in order to receive payments from the fund pursuant to subsection (b); provided, that documentation shall include, but not be limited to, the following information for each facility: (i) the number of phone calls; (ii) the length of each phone call; (iii) other communication services provided; and (iv) the length of each other communication service; and provided further, that the secretary of administration and finance may require additional documentation as deemed necessary by the secretary.

MSA No-Cost Communication Summary

Q2 2026: April - June 2026

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	$ 133,564.19	114,645	1,540,155	14,739	294,780	82,952	-
Berkshire	$ 113,516.94	89,430	1,301,653	3,216	64,320	83,630	-
Bristol	$ 329,694.36	388,217	5,823,080	-	-	141,401	-
Dukes	$ 3,434.32	3,967	44,847	-	-	-	-
Essex	$ 391,791.62	377,242	4,940,299	21,831	442,690	-	-
Franklin	$ 100,577.10	79,652	1,153,981	6,970	139,420	93,538	-
Hampden	$ 124,586.46	517,015	6,229,323	-	-	-	-
Hampshire	$ 30,863.06	61,835	710,373	-	-	-	-
Middlesex	$ 361,723.40	313,597	3,942,746	2,621	106,135	402,918	-
Norfolk	$ 210,065.36	238,070	2,289,184	6,448	128,960	113,792	-
Plymouth	$ 220,261.03	361,146	4,613,315	-	-	-	-
Suffolk	$ 577,526.66	549,438	5,828,301	2,923	58,460	183,694	3,540,383
Worcester	$ 389,877.78	317,207	4,501,509	4,785	95,700	402,442	-
Total	**$ 2,987,482.28**	**3,411,461**	**42,918,766**	**63,533**	**1,330,465**	**1,504,367**	**3,540,383**

						Other Communications Provided			
Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
April 2026	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	$ 42,466.27	37,250	489,384	4,417	88,340	30,539	
May 2026	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	$ 45,514.79	38,449	525,797	4,865	97,300	26,438	
June 2026	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	$ 45,583.13	38,946	524,974	5,457	109,140	25,975	

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April 2026	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	$ 35,372.71	27,415	403,463	1,040	20,800	25,676	
May 2026	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	$ 36,967.74	28,891	423,815	1,174	23,480	28,273	
June 2026	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	$ 41,176.49	33,124	474,375	1,002	20,040	29,681	

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Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
April 2026	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		20,630	328,028				
April 2026	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	$ 109,838.30	107,996	1,608,949			47,568	
May 2026	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		20,203	317,726				
May 2026	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	$ 110,832.44	109,145	1,640,065			45,560	
June 2026	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		23,835	354,002				
June 2026	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	$ 109,023.62	106,408	1,574,310			48,273	

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April 2026	DUKES COUNTY JAIL	DUKES COUNTY JAIL	$ 1,303.08	1,537	16,821				
May 2026	DUKES COUNTY JAIL	DUKES COUNTY JAIL	$ 1,134.96	1,198	14,827				
June 2026	DUKES COUNTY JAIL	DUKES COUNTY JAIL	$ 996.28	1,232	13,199				

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Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
April 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		10,740	146,961	851	17,020		
April 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	$ 132,679.42	111,461	1,506,953	6,175	126,050		
April 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,700	20,041	188	3,760		
May 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		10,059	132,174	932	18,640		
May 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	$ 130,917.95	114,168	1,493,444	6,232	126,520		
May 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		2,145	24,952	212	4,240		
June 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		11,009	144,973	985	19,700		
June 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	$ 128,194.25	113,676	1,447,466	6,083	123,300		
June 2026	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		2,284	23,335	173	3,460		

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April 2026	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	$ 33,923.93	26,497	391,990	2,301	46,040	28,216	
May 2026	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	$ 34,351.28	27,239	393,928	2,499	49,980	34,323	
June 2026	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	$ 32,301.89	25,916	368,063	2,170	43,400	30,999	

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April 2026	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	$ 41,917.32	171,938	2,095,866				
May 2026	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	$ 43,086.86	179,610	2,154,343				
June 2026	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	$ 39,582.28	165,467	1,979,114				

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April 2026	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	$ 11,030.00	22,291	258,000				
May 2026	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	$ 9,821.84	19,655	223,481				
June 2026	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	$ 10,011.22	19,889	228,892				

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April 2026	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	$ 115,836.88	98,241	1,261,533	868	34,830	125,219	
May 2026	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	$ 122,794.47	106,669	1,338,437	902	36,740	138,360	
June 2026	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	$ 123,092.05	108,687	1,342,776	851	34,565	139,339	

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April 2026	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	$ 69,531.97	78,358	758,931	2,193	43,860	36,851	
May 2026	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	$ 71,331.10	80,331	778,394	2,069	41,380	38,539	
June 2026	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR CTR	$ 69,202.29	79,381	751,859	2,186	43,720	38,402	

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April 2026	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	$ 70,007.16	112,749	1,468,153				
May 2026	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	$ 76,781.98	125,847	1,613,211				
June 2026	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR FCLTY	$ 73,471.89	122,550	1,531,951				

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April 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTION		160,557	1,679,727	644	12,880		
April 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	$ 189,119.83	18,164	226,193	322	6,440	65,517	1,170,518
May 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTION		167,361	1,759,248	630	12,600		
May 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	$ 195,584.57	17,266	214,299	270	5,400	60,445	1,155,252
June 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOUSE OF CORRECTION		169,179	1,748,631	820	16,400		
June 2026	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	$ 192,822.26	16,911	200,203	237	4,740	57,732	1,214,613

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April 2026	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	$ 128,107.68	101,455	1,476,830	1,596	31,920	134,155	
May 2026	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	$ 130,595.69	104,870	1,508,076	1,570	31,400	132,623	
June 2026	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	$ 131,174.41	110,882	1,516,603	1,619	32,380	135,664	