

Overview of Communications Access Trust Fund Report for the Massachusetts Sheriffs' Offices

**In compliance with the Massachusetts General Laws, Part I, Title III, Chapter 29, Section Section 2XXXXX:
Communications Access Trust Fund**

(c) The department of correction and the sheriffs shall submit quarterly to the secretary of administration and finance documentation of communication services provided free of charge in order to receive payments from the fund pursuant to subsection (b); provided, that documentation shall include, but not be limited to, the following information for each facility: (i) the number of phone calls; (ii) the length of each phone call; (iii) other communication services provided; and (iv) the length of each other communication service; and provided further, that the secretary of administration and finance may require additional documentation as deemed necessary by the secretary.

MSA No-Cost Communication Summary

Q3 2024: July - September 2024

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 143,131.21	124,440	1,661,967	9,980	199,600	63,765	-
Berkshire	\$ 107,597.84	89,484	1,241,286	2,498	49,960	103,553	-
Bristol	\$ 440,847.32	431,792	5,820,823	-	-	162,963	-
Dukes	\$ 3,357.71	5,099	54,473	-	-	-	-
Essex	\$ 429,029.25	409,963	5,482,450	24,767	500,190	-	-
Franklin	\$ 83,370.13	71,471	952,559	3,810	76,240	79,945	-
Hampden	\$ 77,547.74	378,841	4,846,734	-	-	-	-
Hampshire	\$ 30,166.14	64,531	698,385	-	-	-	-
Middlesex	\$ 355,183.94	324,424	3,975,596	2,919	58,570	408,719	-
Norfolk	\$ 198,902.13	233,631	2,178,213	6,178	123,560	132,632	-
Plymouth	\$ 344,653.90	411,437	5,103,942	-	-	-	-
Suffolk	\$ 584,380.21	594,329	5,938,217	4,521	90,420	164,980	2,882,927
Worcester	\$ 370,916.19	300,499	4,317,312	7,118	142,360	349,791	-
Total	\$ 3,169,083.71	3,439,941	42,271,957	61,791	1,240,900	1,466,348	2,882,927

						Other Communications Provided			
Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
July 2024	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 45,574.02	41,178	530,766	3,255	65,100	20,348	
August 2024	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 49,169.83	41,985	571,006	3,051	61,020	23,074	
September 2024	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 48,387.36	41,277	560,195	3,674	73,480	20,343	

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July 2024	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 35,824.40	30,298	414,136	812	16,240	36,910	
August 2024	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 37,790.16	31,657	436,145	861	17,220	34,475	
September 2024	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 33,983.28	27,529	391,005	825	16,500	32,168	

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July 2024	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		29,829	354,413				
July 2024	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 144,144.54	115,498	1,549,463			53,643	
August 2024	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		25,971	322,321				
August 2024	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 147,493.63	119,892	1,623,071			52,675	
September 2024	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		22,716	347,044				
September 2024	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 149,209.15	117,886	1,624,511			56,645	

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July 2024	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,120.68	1,628	18,107				
August 2024	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,170.92	1,865	19,075				
September 2024	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,066.11	1,606	17,291				

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Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
July 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER	\$ 149,994.29	19,544	248,042	1,964	39,280		
July 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC		123,487	1,664,643	6,816	138,230		
July 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		517	5,886	0	0		
August 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER	\$ 144,828.01	17,693	214,340	1,796	35,940		
August 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC		119,761	1,622,561	6,544	132,370		
August 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,078	12,147	19	380		
September 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER	\$ 134,206.95	14,869	173,639	1,441	28,820		
September 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC		111,430	1,526,809	6,115	123,730		
September 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,584	14,383	72	1,440		

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July 2024	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 29,747.31	25,410	339,650	1,292	25,860	28,129	
August 2024	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 26,656.00	23,534	304,006	1,409	28,180	28,551	
September 2024	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 26,966.82	22,527	308,903	1,109	22,200	23,265	

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July 2024	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 24,471.41	119,756	1,529,463				
August 2024	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 27,010.14	131,828	1,688,134				
September 2024	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 26,066.19	127,257	1,629,137				

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July 2024	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,757.12	21,707	225,852				
August 2024	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 10,084.20	21,404	234,681				
September 2024	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 10,324.82	21,420	237,852				

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July 2024	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 115,927.74	110,092	1,347,277	979	19,580	146,738	
August 2024	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 119,538.83	106,339	1,312,267	1,014	20,305	123,040	
September 2024	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 119,717.37	107,993	1,316,052	926	18,685	138,941	

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July 2024	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 66,284.12	78,242	727,091	2,216	44,320	46,300	
August 2024	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 66,101.37	77,384	723,762	1,982	39,640	44,907	
September 2024	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 66,516.64	78,005	727,360	1,980	39,600	41,425	

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July 2024	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 109,177.76	129,498	1,610,614				
August 2024	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 114,975.88	138,748	1,703,695				
September 2024	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 120,500.26	143,191	1,789,633				

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July 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		121,081	1,197,269	578	11,560		
July 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 192,328.12	76,348	755,540	1,036	20,720	53,796	974,700
August 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		114,998	1,172,221	426	8,520		
August 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 197,854.27	84,406	837,922	954	19,080	54,622	1,011,083
September 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		123,160	1,225,798	434	8,680		
September 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 194,197.82	74,336	749,467	1,093	21,860	56,562	897,144

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July 2024	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 130,035.78	104,511	1,512,843	2,537	50,740	129,593	
August 2024	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 122,353.61	98,980	1,424,900	2,291	45,820	111,011	
September 2024	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 118,526.80	97,008	1,379,569	2,290	45,800	109,187	