

Overview of Communications Access Trust Fund Report for the Massachusetts Sheriffs' Offices

**In compliance with the Massachusetts General Laws, Part I, Title III, Chapter 29, Section Section 2XXXXX:
Communications Access Trust Fund**

(c) The department of correction and the sheriffs shall submit quarterly to the secretary of administration and finance documentation of communication services provided free of charge in order to receive payments from the fund pursuant to subsection (b); provided, that documentation shall include, but not be limited to, the following information for each facility: (i) the number of phone calls; (ii) the length of each phone call; (iii) other communication services provided; and (iv) the length of each other communication service; and provided further, that the secretary of administration and finance may require additional documentation as deemed necessary by the secretary.

MSA No-Cost Communication Summary

Q3 2025: July - September 2025

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 129,823.53	119,426	1,490,878	13,293	265,860	68,191	-
Berkshire	\$ 104,343.71	80,848	1,191,683	3,171	63,420	69,927	-
Bristol	\$ 466,897.66	431,456	6,098,743	-	-	168,646	-
Dukes	\$ 3,415.16	5,070	48,527	-	-	-	-
Essex	\$ 398,344.40	379,018	5,040,642	20,070	430,870	-	-
Franklin	\$ 92,431.26	74,833	1,045,217	5,383	107,680	87,240	-
Hampden	\$ 128,825.80	542,858	6,441,295	-	-	-	-
Hampshire	\$ 28,055.84	55,071	630,167	-	-	-	-
Middlesex	\$ 387,489.08	341,415	4,198,698	2,609	105,545	387,897	-
Norfolk	\$ 188,264.83	219,527	2,066,271	5,813	116,260	106,300	-
Plymouth	\$ 301,184.31	367,446	4,488,420	-	-	-	-
Suffolk	\$ 526,916.65	497,326	5,331,471	3,694	73,880	152,603	2,977,962
Worcester	\$ 372,248.11	312,224	4,311,769	4,834	96,680	427,753	-
Total	\$ 3,128,240.34	3,426,518	42,383,781	58,867	1,260,195	1,468,557	2,977,962

						Other Communications Provided			
Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
July 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 43,735.26	40,288	502,128	4,553	91,060	20,349	
August 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 41,867.87	38,571	482,093	4,488	89,760	20,843	
September 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 44,220.40	40,567	506,657	4,252	85,040	26,999	

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July 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 34,234.64	25,961	389,815	1,070	21,400	24,030	
August 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 37,392.66	28,660	427,217	1,072	21,440	23,998	
September 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 32,716.41	26,227	374,651	1,029	20,580	21,899	

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July 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		23,594	369,340				
July 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 157,554.36	121,548	1,695,673			54,484	
August 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		24,850	375,679				
August 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 155,684.03	121,579	1,653,263			54,546	
September 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		23,752	363,476				
September 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 153,659.27	116,133	1,641,312			59,616	

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July 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,423.31	1,956	19,763				
August 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,143.54	1,700	16,221				
September 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 848.31	1,414	12,543				

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July 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		11,475	136,958	632	20,700		
July 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 134,871.42	116,619	1,548,522	6,167	124,730		
July 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,847	20,294	100	2,000		
August 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		11,854	136,625	643	21,340		
August 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 132,220.80	113,987	1,521,790	6,080	123,060		
August 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,446	17,478	62	1,240		
September 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		9,816	113,131	578	20,120		
September 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 131,252.18	110,323	1,527,025	5,752	116,560		
September 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,651	18,819	56	1,120		

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July 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 31,071.16	25,747	351,194	1,758	35,180	30,774	
August 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 30,720.14	24,846	347,742	1,796	35,920	29,995	
September 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 30,639.96	24,240	346,281	1,829	36,580	26,471	

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July 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 45,954.18	194,702	2,297,709				
August 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 41,538.40	175,700	2,076,925				
September 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 41,333.22	172,456	2,066,661				

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July 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,552.33	18,448	215,781				
August 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,393.47	18,559	211,242				
September 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,110.04	18,064	203,144				

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July 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 127,594.93	113,698	1,380,798	963	38,690	137,606	
August 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 131,715.51	115,950	1,424,641	858	35,135	126,235	
September 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 128,178.64	111,767	1,393,259	788	31,720	124,056	

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July 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 62,394.75	72,746	686,308	2,002	40,040	35,476	
August 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 61,946.71	73,125	680,647	1,931	38,620	35,327	
September 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 63,923.37	73,656	699,316	1,880	37,600	35,497	

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July 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 100,624.28	123,693	1,504,120				
August 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 103,300.44	126,383	1,538,861				
September 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 97,259.59	117,370	1,445,439				

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July 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		125,462	1,269,378	619	12,380		
July 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 166,584.52	37,810	417,125	609	12,180	49,204	971,674
August 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		123,427	1,307,286	521	10,420		
August 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 177,929.94	41,521	492,977	695	13,900	51,294	1,039,479
September 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		128,584	1,361,086	650	13,000		
September 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 182,402.19	40,522	483,619	600	12,000	52,105	966,809

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July 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 124,826.01	104,022	1,448,381	1,663	33,260	147,606	
August 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 123,679.79	104,185	1,432,468	1,514	30,280	145,096	
September 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 123,742.31	104,017	1,430,920	1,657	33,140	135,051	