

Overview of Communications Access Trust Fund Report for the Massachusetts Sheriffs' Offices

**In compliance with the Massachusetts General Laws, Part I, Title III, Chapter 29, Section Section 2XXXXX:
Communications Access Trust Fund**

(c) The department of correction and the sheriffs shall submit quarterly to the secretary of administration and finance documentation of communication services provided free of charge in order to receive payments from the fund pursuant to subsection (b); provided, that documentation shall include, but not be limited to, the following information for each facility: (i) the number of phone calls; (ii) the length of each phone call; (iii) other communication services provided; and (iv) the length of each other communication service; and provided further, that the secretary of administration and finance may require additional documentation as deemed necessary by the secretary.

MSA No-Cost Communication Summary

Q4 2024: October - December 2024

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 134,856.53	123,401	1,551,685	13,020	260,400	65,068	-
Berkshire	\$ 100,835.08	79,600	1,155,166	2,559	51,180	83,270	-
Bristol	\$ 432,050.06	404,988	5,700,527	-	-	168,324	-
Dukes	\$ 3,130.36	4,493	48,446	-	-	-	-
Essex	\$ 389,296.09	384,585	4,973,600	21,018	450,750	-	-
Franklin	\$ 84,099.91	74,465	965,133	4,391	101,020	72,751	-
Hampden	\$ 79,865.98	392,761	4,991,624	-	-	-	-
Hampshire	\$ 27,976.18	60,928	630,304	-	-	-	-
Middlesex	\$ 378,864.22	342,537	4,150,694	2,669	69,950	471,942	-
Norfolk	\$ 208,721.32	243,585	2,281,694	6,663	133,260	145,152	-
Plymouth	\$ 369,132.02	435,882	5,460,942	-	-	-	-
Suffolk	\$ 559,798.15	557,899	5,687,125	4,407	84,220	200,846	2,440,850
Worcester	\$ 362,481.78	289,452	4,221,131	7,654	153,080	352,722	-
Total	\$ 3,131,107.68	3,394,576	41,818,071	62,381	1,303,860	1,560,075	2,440,850

						Other Communications Provided			
Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
October 2024	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 49,207.88	42,984	569,496	4,187	83,740	23,264	
November 2024	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 44,099.91	42,078	507,828	4,316	86,320	20,005	
December 2024	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 41,548.74	38,339	474,361	4,517	90,340	21,799	

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Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
October 2024	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 36,531.41	28,671	417,982	925	18,500	34,068	
November 2024	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 32,727.78	26,668	376,265	875	17,500	26,250	
December 2024	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 31,575.89	24,261	360,919	759	15,180	22,952	

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October 2024	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		18,786	282,308				
October 2024	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 144,054.14	117,950	1,624,707			59,755	
November 2024	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		18,146	279,758				
November 2024	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 139,014.38	114,329	1,554,520			52,999	
December 2024	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		21,663	353,479				
December 2024	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 148,981.54	114,114	1,605,755			55,570	

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October 2024	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 849.49	1,275	13,644				
November 2024	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 799.78	1,234	12,825				
December 2024	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,481.09	1,984	21,977				

Other Communications Provided									
Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
October 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER	\$ 134,249.98	13,388	160,457	1,217	24,340		
October 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC		116,206	1,539,591	5,932	120,170		
October 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,763	15,611	153	3,060		
November 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER	\$ 129,220.29	15,106	182,046	1,302	30,040		
November 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC		111,404	1,454,491	5,406	109,980		
November 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,582	15,095	91	2,000		
December 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER	\$ 125,825.82	14,723	182,068	1,244	45,800		
December 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC		108,829	1,408,606	5,591	113,560		
December 2024	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		1,584	15,635	82	1,800		

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October 2024	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 28,275.49	24,859	323,707	1,306	26,120	24,249	
November 2024	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 27,360.10	24,688	314,881	1,433	33,460	22,676	
December 2024	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 28,464.32	24,918	326,545	1,652	41,440	25,826	

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October 2024	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 26,242.64	128,873	1,640,165				
November 2024	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 26,147.36	127,239	1,634,210				
December 2024	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 27,475.98	136,649	1,717,249				

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October 2024	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,793.24	22,662	226,184				
November 2024	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,174.33	19,188	203,874				
December 2024	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,008.61	19,078	200,246				

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October 2024	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 126,174.98	112,457	1,383,365	928	18,560	160,444	
November 2024	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 126,919.09	116,759	1,390,428	883	18,640	163,452	
December 2024	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 125,770.15	113,321	1,376,901	858	32,750	148,046	

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October 2024	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 64,485.28	75,055	703,556	2,355	47,100	49,177	
November 2024	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 72,687.71	85,128	793,847	2,090	41,800	49,583	
December 2024	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 71,548.33	83,402	784,291	2,218	44,360	46,392	

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October 2024	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 120,060.22	140,772	1,782,594				
November 2024	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 118,205.43	141,623	1,744,322				
December 2024	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 130,866.37	153,487	1,934,026				

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October 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		131,119	1,342,418	541	10,820		
October 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 196,858.41	64,975	657,940	1,061	21,220	58,087	992,889
November 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		127,902	1,300,113	466	8,520		
November 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 181,489.80	55,742	545,966	838	16,760	93,155	544,436
December 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		132,475	1,359,359	846	13,800		
December 2024	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 181,449.94	45,686	481,329	655	13,100	49,604	903,525

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October 2024	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 121,567.82	96,095	1,413,465	2,504	50,080	115,755	
November 2024	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 114,611.43	92,869	1,335,089	2,434	48,680	117,686	
December 2024	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 126,302.53	100,488	1,472,577	2,716	54,320	119,281	