

Overview of Communications Access Trust Fund Report for the Massachusetts Sheriffs' Offices

**In compliance with the Massachusetts General Laws, Part I, Title III, Chapter 29, Section Section 2XXXXX:
Communications Access Trust Fund**

(c) The department of correction and the sheriffs shall submit quarterly to the secretary of administration and finance documentation of communication services provided free of charge in order to receive payments from the fund pursuant to subsection (b); provided, that documentation shall include, but not be limited to, the following information for each facility: (i) the number of phone calls; (ii) the length of each phone call; (iii) other communication services provided; and (iv) the length of each other communication service; and provided further, that the secretary of administration and finance may require additional documentation as deemed necessary by the secretary.

MSA No-Cost Communication Summary

Q4 2025: October - December 2025

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 150,364.37	126,748	1,717,527	12,049	240,980	72,681	-
Berkshire	\$ 108,929.30	84,072	1,243,397	2,984	59,680	69,494	-
Bristol	\$ 411,396.87	429,507	6,481,075	-	-	158,366	-
Dukes	\$ 3,924.08	5,287	56,816	-	-	-	-
Essex	\$ 394,379.28	358,155	4,978,357	21,495	436,610	-	-
Franklin	\$ 97,686.73	75,142	1,105,200	5,275	105,500	72,670	-
Hampden	\$ 138,011.78	561,348	6,900,589	-	-	-	-
Hampshire	\$ 27,625.34	54,122	618,003	-	-	-	-
Middlesex	\$ 382,013.96	325,375	4,160,542	2,588	103,710	398,592	-
Norfolk	\$ 200,863.25	227,451	2,187,711	7,021	140,420	111,734	-
Plymouth	\$ 305,889.36	359,691	4,544,124	-	-	-	-
Suffolk	\$ 576,482.24	526,056	5,831,471	3,919	78,380	173,469	3,229,001
Worcester	\$ 403,891.29	318,955	4,649,774	5,086	101,720	356,646	-
Total	\$ 3,201,457.85	3,451,909	44,474,586	60,417	1,267,000	1,413,652	3,229,001

						Other Communications Provided			
Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
October 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 48,711.65	42,205	558,845	3,890	77,800	24,504	
November 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 48,026.63	40,365	546,981	3,564	71,280	23,673	
December 2025	BARNSTABLE COUNTY	BARNSTABLE COUNTY JAIL	\$ 53,626.09	44,178	611,701	4,595	91,900	24,504	

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October 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 35,798.17	27,984	407,844	975	19,500	23,638	
November 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 33,996.85	26,856	389,796	937	18,740	22,218	
December 2025	BERKSHIRE COUNTY HOC	BERKSHIRE COUNTY HOC	\$ 39,134.28	29,232	445,757	1,072	21,440	23,638	

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October 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		24,457	386,613				
October 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 165,679.30	121,100	1,766,188			61,038	
November 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		24,369	384,214				
November 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 120,317.62	116,182	1,733,012			48,196	
December 2025	BRISTOL COUNTY	ASH STREET JAIL & REGIONAL LOCK UP		25,452	427,535				
December 2025	BRISTOL COUNTY	BRISTOL COUNTY FAUNCE CORNER	\$ 125,399.95	117,947	1,783,513			49,132	

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October 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,264.35	1,804	18,217				
November 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,391.12	1,649	19,909				
December 2025	DUKES COUNTY JAIL	DUKES COUNTY JAIL	\$ 1,268.61	1,834	18,690				

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Month	Customer Name	Customer Location	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
October 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		10,217	136,641	793	16,820		
October 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 143,604.89	116,409	1,642,281	5,992	121,720		
October 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		2,540	28,737	124	2,480		
November 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		11,132	158,144	1,065	21,300		
November 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 116,698.36	94,347	1,293,467	6,065	123,590		
November 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		2,122	24,126	110	2,200		
December 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY LAWRENCE CORRECTIONAL ALTERNATIVE CENTER		11,499	161,166	1,292	25,840		
December 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY MIDDLETON JAIL & HOC	\$ 134,076.03	107,713	1,507,290	5,979	121,160		
December 2025	ESSEX COUNTY SHERIFF'S DEPT	ESSEX COUNTY WOMEN IN TRANSIT FACILITY		2,176	26,505	75	1,500		

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October 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 30,447.48	23,815	343,440	1,795	35,900	23,315	
November 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 33,008.94	25,473	372,961	1,878	37,560	26,040	
December 2025	FRANKLIN COUNTY	FRANKLIN COUNTY JAIL	\$ 34,230.31	25,854	388,799	1,602	32,040	23,315	

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October 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 44,977.96	187,499	2,248,898				
November 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 43,693.04	177,930	2,184,652				
December 2025	HAMPDEN COUNTY	HAMPDEN COUNTY JAIL	\$ 49,340.78	195,919	2,467,039				

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October 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,144.83	18,095	204,138				
November 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,412.09	18,478	211,910				
December 2025	HAMPSHIRE COUNTY	HAMPSHIRE COUNTY JAIL	\$ 9,068.42	17,549	201,955				

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October 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 127,710.47	108,310	1,390,006	835	33,215	135,502	
November 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 121,758.97	104,567	1,327,077	874	34,855	128,014	
December 2025	MIDDLESEX COUNTY	MIDDLESEX BILLERICA HOC	\$ 132,544.52	112,498	1,443,459	879	35,640	135,076	

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October 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 67,033.49	76,345	729,579	2,302	46,040	38,007	
November 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 64,489.25	73,108	702,500	2,288	45,760	35,720	
December 2025	NORFOLK COUNTY CORRECTIONAL CENTER	NORFOLK COUNTY CORR	\$ 69,340.51	77,998	755,632	2,431	48,620	38,007	

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October 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 100,869.55	120,762	1,499,181				
November 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 100,280.82	117,890	1,490,105				
December 2025	PLYMOUTH COUNTY CORRECTIONAL FACILITY	PLYMOUTH COUNTY CORR	\$ 104,738.99	121,039	1,554,838				

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October 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		135,698	1,453,693	594	11,880		
October 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 188,544.83	37,522	453,325	536	10,720	57,984	984,872
November 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		137,555	1,478,223	717	14,340		
November 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 194,017.09	39,576	484,734	600	12,000	58,820	1,129,626
December 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY HOC		136,984	1,482,737	811	16,220		
December 2025	SUFFOLK COUNTY SHERIFF'S DEPT	SUFFOLK COUNTY JAIL	\$ 193,920.32	38,721	478,759	661	13,220	56,665	1,114,503

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October 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 127,310.68	101,791	1,471,111	1,642	32,840	130,965	
November 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 133,576.56	104,758	1,537,401	1,554	31,080	94,716	
December 2025	WORCESTER COUNTY JAIL	WORCESTER COUNTY JAIL	\$ 143,004.05	112,406	1,641,262	1,890	37,800	130,965	