

11/20/2025

ATTN: Ken Messina, the Business Services/Rapid Response Director

Dear Rapid Response Coordinator,

This letter serves as notice that Nordstrom ("Company") is taking job actions in relation to the Nordstrom Credit Operations located at Nordstrom Credit Bank, 13531 East Caley Avenue, Centennial, CO 80111. Most of the operations at this site will permanently transition to TD Bank. This location isn't closing, but only a few employees will remain after the transition. This notice follows the public announcement made in November 2024 regarding Nordstrom's transition of credit operations to TD Bank.

The operations are expected to transition in phases starting August 16, 2025. The transition of operations will be permanent and will include a majority of the operation. Employees will remain on payroll, with their regular wages and benefits, through their separation date from Nordstrom.

In this phase, there are **2** remote employees being permanently separated from the Company. You are receiving this notice due to having employees in your jurisdiction who are impacted by this transition. The number of employees indicated above reflects **ONLY** the impacted employees in this phase for your jurisdiction. The first termination in this phase will occur on **March 1, 2026**, and will continue until the operations are fully transitioned to TD Bank, which is scheduled to be completed around February 2026, with a small subset of employees staying on through April 2026. Enclosed is a list of the job titles of affected positions in your jurisdiction and the number of impacted employees in each job title. No employees at this location have bumping rights. Additionally, no union represents the employees at this location.

We have given or are in the process of giving appropriate notice to the affected employees. Consistent with **Massachusetts** those notices include the following statement:

Employee's may be eligible for Unemployment Insurance (UI). More information on UI and other resources available for workers is available at [Department of Unemployment Assistance | Mass.gov](#)

If you have questions or would like more information, please contact me at (206) 454-1778.

Sincerely,

Laura Duve

Laura Duve
Nordstrom Human Resources

NORDSTROM

Job Profile	Count of JWN Job Profile
Data Analyst 3	1
Engineer 2	1
Grand Total	2