



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Climate and Environmental Health  
 Community Sanitation Program  
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December 4, 2023

Patrick McDermott, Sheriff  
 Norfolk County Correctional Center  
 200 West Street  
 P.O. Box 149  
 Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Norfolk County House of Correction and Alternative Center on December 1, 2023 accompanied by Lauren Trask, Policy Compliance Coordinator. Violations noted during the inspection are listed below including 77 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Hannah LeBeau  
 Environmental Health Inspector, CSP, BCEH

- cc: Robert Goldstein, MD, PhD, Commissioner, DPH
- Nalina Narain, Director, BEH
- Steven Hughes, Director, CSP, BEH
- Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
- Carol A. Mici, Commissioner, DOC (electronic copy)
- Terrence Reidy, Secretary, EOPSS (electronic copy)
- Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
- Danielle Frane, Superintendent (electronic copy)
- Sergeant Dave Munchbach, EHSO (electronic copy)
- Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)
- Clerk, Massachusetts House of Representatives (electronic copy)
- Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**NORFOLK COUNTY HOUSE OF CORRECTION**

**Visitor Waiting Area**

*Visitor Lobby*  
No Violations Noted

*Male Bathroom*  
No Violations Noted

*Female Bathroom*  
105 CMR 451.123  
Maintenance: Floor dirty

*Janitor's Closet*  
No Violations Noted

**Administration Offices**

*Male Staff Bathroom*  
No Violations Noted

*Female Staff Bathroom*  
No Violations Noted

*Conference Room*  
No Violations Noted

*Male Locker Room*  
105 CMR 451.123  
Maintenance: Floor surface damaged

*Female Locker Room*  
105 CMR 451.123\*  
105 CMR 451.123  
Maintenance: Caulking damaged around tiles under both soap dispensers  
Maintenance: Ceiling dirty around vent

*Exercise Room*  
105 CMR 451.350\*  
Structural Maintenance: Ceiling tiles water damaged

*Kitchenette*  
No Violations Noted

*Arsenal*  
Unable to Inspect – Locked

*IT Office*  
No Violations Noted

*Mail Room*  
No Violations Noted

**Central Control**

No Violations Noted

*Bathroom*

No Violations Noted

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining**

*Main Area*

No Violations Noted

*Serving Line*

No Violations Noted

*Male Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

*Female Bathroom*

105 CMR 451.123\*

Maintenance: Wall dirty behind handwash sink

*Janitor's Closet*

No Violations Noted

**Kitchen**

*Handwash Sink*

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, no hot water supplied to handwash sink

*Warewash Machine Room*

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, thermometer not appropriately calibrated at warewash machine

*Slop and Spray Area*

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sprayer hose leaking

*Janitor's Closet*

**FC 6-501.16**

**Maintenance and Operation: Premises, Structure, Attachments, and Fixtures – Methods; Dirty mop water left in bucket**

*Inmate Bathroom*

No Violations Noted

*Walk-In Refrigerator # 1*

**FC 3-501.17(B)**

**Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared and packaged by a food processing plant was not clearly marked to indicate the day or date by which the food shall be consumed or discarded<sup>Pf</sup>, dates missing on milk**

*Ice Machine*

No Violations Noted

*Walk-In Refrigerator # 2*  
**FC 3-501.17(B)**

**Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared and packaged by a food processing plant was not clearly marked to indicate the day or date by which the food shall be consumed or discarded<sup>Pf</sup>, dates missing on bacon**

*Walk-In Refrigerator # 3*  
**FC 3-501.17(B)**

**Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared and packaged by a food processing plant was not clearly marked to indicate the day or date by which the food shall be consumed or discarded<sup>Pf</sup>, dates missing on bacon**

*Can Opener Table*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Walk-In Freezer*  
**FC 3-302.11(A)(4)**

**Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, bags of frozen food not closed appropriately**

*Large Storage*

No Violations Noted

*Small Storage*

No Violations Noted

*Feeding Prep Area*  
**FC 4-903.11(B)(1)**

**Protection of Clean Items, Storing: Pans not stored in a self-draining position**

*2-Compartment Sink*

No Violations Noted

*4-Compartment Sink*  
**FC 5-202.13\***

Plumbing System; Design, Construction, and Installation: Air gap missing between water supply inlet and the flood level rim of the sink<sup>P</sup>, sprayer head sits below flood rim level of sink

*Food Tray Prep Area*  
**FC 4-903.11(B)(1)**  
**FC 6-501.12(A)**

**Protection of Clean Items, Storing: Trays not stored in a self-draining position**  
**Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, ceiling dirty**  
**Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling vent blocked**

**FC 6-501.11**

*Office*

No Violations Noted

*Tool Closet*

No Violations Noted

**Receiving Dock**

No Violations Noted

<i>Can Room</i>	No Violations Noted
<i>Dumpster Area</i>	No Violations Noted
<b><u>Central Storage Area</u></b>	No Violations Noted
<b><u>Laundry</u></b> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, washer # 2 out-of-order
<i>Inmate Bathroom</i>	No Violations Noted
<i>Storage Room</i>	No Violations Noted
<b>Chemical Storage</b>	
<i>Chemical Room</i>	No Violations Noted
<i>Bathroom</i> 105 CMR 451.123	Maintenance: Floor dirty
<b><u>House 1A</u></b>	
<i>Control</i>	No Violations Noted
<i>Case Worker's Office</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Kitchenette Area</i>	No Violations Noted
<i>Showers</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Maintenance: Ceiling dirty near beam in shower # 2 Maintenance: Rust on floor drain in shower # 6 and 8 Maintenance: Threshold damaged in shower # 8 Maintenance: Ceiling vent dusty in shower # 6 and 7 Maintenance: Sprinkler shroud rusted in shower # 6 Maintenance: Light fixture rusted in shower # 6
<i>Janitor's Closet</i> 105 CMR 451.353* 105 CMR 451.353	Interior Maintenance: Floor paint damaged Interior Maintenance: Wet mop stored in bucket
<i>Cells</i> 105 CMR 451.321*	Cell Size: Inadequate floor space in all cells

*Recreational Area*

No Violations Noted

**House 1B**

*Control*

No Violations Noted

*Case Worker's Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Ceiling dirty in shower # 3

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 4

105 CMR 451.123\*

Maintenance: Threshold damaged in shower # 1 and 5

105 CMR 451.123\*

Maintenance: Ceiling vent dusty in shower # 4 and 6

105 CMR 451.123

Maintenance: Drain flies observed in shower # 1, 3, 4, 5, and 6

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 1, 2, 3, 4, 5, 6, 7, and 8

105 CMR 451.123

Maintenance: Light fixture rusted in shower # 1, 3, 4, and 5

105 CMR 451.123

Maintenance: Threshold damaged in shower # 2, 3, 4, 6, 7, and 8

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 3

105 CMR 451.123

Maintenance: Sprinkler shroud rusted in shower # 7

105 CMR 451.123

Maintenance: Ceiling dirty outside showers

*Janitor's Closet*

No Violations Noted

*Cells*

105 CMR 451.321\*

Cell Size: Inadequate floor space in all cells

*Recreational Area*

No Violations Noted

**House 2A**

*Control*

No Violations Noted

*Case Worker's Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, handwash sink leaking from pipe

*Showers*

105 CMR 451.123\* Maintenance: Light fixture rusted in shower # 8  
105 CMR 451.123\* Maintenance: Sprinkler shroud corroded in shower # 1  
105 CMR 451.123\* Maintenance: Threshold damaged in shower # 7  
105 CMR 451.123 Maintenance: Threshold damaged in shower # 3 and 8  
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 3  
105 CMR 451.123 Maintenance: Shower # 5 out-of-order

*Janitor's Closet*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells  
105 CMR 451.350 Structural Maintenance: Window leaking in cell # 3 and 5  
105 CMR 451.353 Interior Maintenance: Mold on window frame in cell # 3 and 5

*Laundry Storage*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, washer # 2 leaking  
105 CMR 451.353\* Interior Maintenance: Wall vent dusty  
105 CMR 451.353\* Interior Maintenance: Strong odor present  
105 CMR 451.353 Interior Maintenance: Floor damaged

*Recreational Area*

No Violations Noted

**House 2B**

*Common Area*

No Violations Noted

*Control*

No Violations Noted

*Case Worker's Office*

105 CMR 451.353 Interior Maintenance: Ceiling damaged

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 2, 3, 4, 5, 6, and 7  
105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 2 and 3

*Janitor's Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Laundry*

105 CMR 451.353 Interior Maintenance: Floor damaged

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area* No Violations Noted

**MAT Program (Formerly House 3)**

*Common Area* No Violations Noted

*Offices* No Violations Noted

*Janitor's Closet* Unable to Inspect – Locked

*Slop Sink Closet* Unable to Inspect – Locked

*Bathroom/Showers* Unable to Inspect – Not Used

*Inmate Bathroom*  
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Classrooms 1 & 2* No Violations Noted

**Program Area**

**West Wing**

*Kitchen Area* No Violations Noted

*Staff Bathroom* No Violations Noted

*Offices* No Violations Noted

**Program Administrative Area**

No Violations Noted

*Staff Bathroom at Entrance* No Violations Noted

*Male Staff Bathroom* No Violations Noted

*Female Staff Bathroom* No Violations Noted

*Inmate Bathroom*  
105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure at handwash sink



<i>Classrooms</i>	No Violations Noted
<i>Library</i>	No Violations Noted
<i>Kitchenette</i>	No Violations Noted
<b>Religious Services</b>	No Violations Noted
<i>Chapel</i>	No Violations Noted
<b>Canteen</b>	No Violations Noted
<b>Video Conference Room</b>	No Violations Noted
<b>Offices</b>	Unable to Inspect – Locked
<b><u>Visiting</u></b>	
<i>Barber Shop</i>	Unable to Inspect – Locked
<i>Contact Visit</i>	No Violations Noted
<i>Staff Bathroom</i>	Unable to Inspect – Locked
<i>Non-Contact Visit</i>	No Violations Noted
<i>Attorney's Room</i>	Unable to Inspect – Locked
<b><u>Special Management Housing</u></b>	
105 CMR 451.353*	Interior Maintenance: Floor tiles damaged in common hallway near entrances to housing units
<b>Control</b>	No Violations Noted
<i>Control Bathroom</i>	
105 CMR 451.123*	Maintenance: Wall dirty behind handwash sink
105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
<b>Special Management Unit (SMU)</b>	
<i>Kitchenette Area</i>	
105 CMR 451.353*	Interior Maintenance: Handwash sink dirty

*Showers*  
105 CMR 451.123 Maintenance: Walls dirty in shower # 2

*Cells*  
No Violations Noted

*Recreation Area*  
No Violations Noted

**Special Housing Unit (SHU)**

*Kitchenette Area*  
No Violations Noted

*Showers*  
105 CMR 451.123\* Maintenance: Rust stains on floor around drain in shower # 3  
105 CMR 451.123 Maintenance: Drain flies observed in shower # 1, 2, and 3  
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3  
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, and 3  
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 1, 2, and 3  
105 CMR 451.123 Maintenance: Mold observed on walls in shower # 1, 2, and 3

*Laundry Room*  
No Violations Noted

*Slop Sink Closet*  
No Violations Noted

*Case Worker's Office*  
No Violations Noted

*Cells*  
105 CMR 451.321\* Cell Size: Inadequate floor space in all cells  
105 CMR 451.353 Interior Maintenance: Wall vent rusted in cell # 9

*Recreational Area*  
No Violations Noted

**4 Units**

**Control**  
No Violations Noted

*Control Bathroom*  
No Violations Noted

**Unit 4A**

*Common Area*  
No Violations Noted

*Kitchenette Area*  
105 CMR 451.353\* Interior Maintenance: Tiles lifting from floor

*Showers*

105 CMR 451.123  
105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 1, 2, 3, and 4  
Maintenance: Light fixture rusted in shower # 1 and 2

*Cells*

No Violations Noted

*Case Worker's Office*

No Violations Noted

*Supply Closet*

No Violations Noted

*Recreational Area*

No Violations Noted

**Unit 4B**

*Common Area*

105 CMR 451.353\*

Interior Maintenance: Ceiling vent dusty near cell # 23

*Kitchenette Area*

No Violations Noted

*Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Mop stored upside down

*Showers*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.130\*

Maintenance: Ceiling vent painted over in shower # 4  
Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5  
Maintenance: Floor dirty near partition supports in shower # 5  
Plumbing: Plumbing not maintained in good repair, shroud not secured to water control in shower # 1

105 CMR 451.123

Maintenance: Walls dirty in shower # 1

*Cells*

105 CMR 451.353\*

Interior Maintenance: Wall vent blocked in cell # 11

*Case Worker Office*

No Violations Noted

*Recreational Area*

No Violations Noted

**Medical**

*Waiting Area*

No Violations Noted

*Medical Waste Storage*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

<i>Inmate Bathroom # 1</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Water Fountain</i>	No Violations Noted
<i>Cleaning Supply Closet</i>	No Violations Noted
<i>Room # 9</i>	No Violations Noted
<i>Eyeball Room # 8</i>	No Violations Noted
<i>Medication Room</i>	Unable to Inspect – Locked
<i>Nursing Office/Exam Room</i>	No Violations Noted
<i>Room # 7</i>	No Violations Noted
<i>Room # 6</i>	No Violations Noted
<i>Room # 5</i>	No Violations Noted
<i>Room # 4</i>	No Violations Noted
<i>Room # 3</i>	No Violations Noted
<i>Room # 2</i> 105 CMR 451.117 105 CMR 451.353	Toilet Fixtures: Toilet fixture dirty Interior Maintenance: Bed rusted
<i>Room # 1</i> 105 CMR 451.130 105 CMR 451.353*	Plumbing: Plumbing not maintained in good repair, toilet clogged Interior Maintenance: Walls dirty
<i>Linen Closet</i>	Unable to Inspect – Locked
<i>Handicapped Shower</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Ceiling vent dusty Maintenance: Soap scum on walls Maintenance: Soap scum on floor Maintenance: Walls tiles dirty Maintenance: Ceiling tiles dirty

*Offices*

No Violations Noted

*Dental*

No Violations Noted

**Medical Trailer**

105 CMR 451.350\*

105 CMR 451.353\*

Structural Maintenance: Wall water damaged in ASD Office

Interior Maintenance: Mold observed on water damaged surfaces throughout ASD Office

**Intake**

*Property Room*

No Violations Noted

*Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Mop stored upside down

*Small Property Room*

No Violations Noted

*Inmate Records*

No Violations Noted

*Changing Room*

No Violations Noted

*Shower*

No Violations Noted

*Large Holding Cell*

No Violations Noted

*Booking Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Holding Cells*

No Violations Noted

*Offices*

No Violations Noted

**Maintenance Department**

*Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

*Carpenter's Shop*

105 CMR 451.350\*

105 CMR 451.353\*

Structural Maintenance: Gap at bottom of both doors, area not rodent and weathertight

Interior Maintenance: Bottom of egress door rusted

*Boiler Room*

No Violations Noted

**DEDHAM ALTERNATIVE CENTER**

**Second Floor**

**South Wing**

*Main Area*

No Violations Noted

*Cells*

105 CMR 451.321\*

Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 1-3

105 CMR 451.123\*

Maintenance: Strong odor present

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2

**North Wing (Closed)**

*Main Area*

No Violations Noted

*Offices*

No Violations Noted

*Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

**First Floor**

**South Wing**

*Main Area*

105 CMR 451.353

Interior Maintenance: Ceiling vent dirty

*Cells*

105 CMR 451.321\*

Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.110(A)\*

Hygiene Supplies at Toilet and Handwash Sink: Electric hand dryer out-of-order

105 CMR 451.123\*

Maintenance: Holes in wall in shower # 1

105 CMR 451.123\*

Maintenance: Rust on floor near drain in shower # 1

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123\*

Maintenance: Mold on ceiling in shower # 1 and 3

105 CMR 451.123\*

Maintenance: Mold on wall tile grout in shower # 1-3

105 CMR 451.123\*

Maintenance: Access panel not secured to ceiling in toilet stall # 1

105 CMR 451.123

Maintenance: Mold on ceiling in shower # 2

**North Wing**

*Main Area*

No Violations Noted

*Offices*

No Violations Noted

*Bathroom/Showers*

Unable to Inspect – Not in Use

**MAIN AREA**

**Offices**

No Violations Noted

*Bathroom*

No Violations Noted

**Laundry Room**

No Violations Noted

*Laundry Janitor's Closet*

No Violations Noted

**Gym Area**

No Violations Noted

**Classroom/Library**

No Violations Noted

**GARAGE**

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 361 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink that reads "Hannah LeBeau". The signature is written in a cursive, slightly slanted style.

Hannah LeBeau  
Environmental Health Inspector, CSP, BCEH