The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

67 Forest Street, Suite # 100

Marlborough, MA 01752

Phone: 781-223-7503

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

Diagram

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MARYLOU SUDDERS

Secretary

MARGRET R. COOKE

Commissioner

Tel: 617-624-6000

www.mass.gov/dph

December 27, 2022

Patrick McDermott, Sheriff

Norfolk County Correctional Center

200 West Street

P.O. Box 149

Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments

(State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the

Norfolk County House of Correction and Alternative Center on December 20, 2022, accompanied by

Patrick Harris, Accreditation Manager and Lauren Garber, Policy Compliance Coordinator. Violations noted during the inspection are listed below including 42 repeat violations.

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Shanene Pierce

Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Danielle Frane, Superintendent (electronic copy)

Sergeant Dave Munchbach, EHSO (electronic copy)

Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**NORFOLK COUNTY HOUSE OF CORRECTION**

**Visitor Waiting Area**

*Visitor Lobby*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

105 CMR 451.123 Maintenance: Caulking missing between sink and countertop at handwash sink # 2

*Janitor’s Closet*

Unable to Inspect – Locked

**Administration Offices**

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Conference Room*

No Violations Noted

*Male Locker Room*

No Violations Noted

*Female Locker Room*

105 CMR 451.123 Maintenance: Wall dirty around soap dispenser at handwash sink # 1

*Exercise Room*

No Violations Noted

*Kitchenette*

No Violations Noted

*Arsenal*

Unable to Inspect – Locked

*IT Office*

No Violations Noted

*Mail Room*

No Violations Noted

**Central Control**

No Violations Noted

*Bathroom*

No Violations Noted

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining**

*Main Area*

No Violations Noted

*Serving Line*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Kitchen**

*Handwash Sink*

No Violations Noted

*Warewash Machine Room*

**FC 6-501.111 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of rodents, droppings observed near floor drain**

*Slop and Spray Area*

No Violations Noted

*Janitor’s Closet*

**FC 7-102.11\* Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of materialPf**

*Inmate Bathroom*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, large gap between toilet and wall

*Walk-In Refrigerator # 1*

No Violations Noted

*Ice Machine*

No Violations Noted

*Walk-In Refrigerator # 2*

No Violations Noted

*Walk-In Refrigerator # 3*

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, accumulation of debris on shelves

*Can Opener Table*

**FC 4-601.11(A) Cleaning of Equipment and Utensils, Objective: Food contact surface dirtyPf, can opener observed with food debris**

*Handwash Sink*

No Violations Noted

*Walk-In Freezer*

No Violations Noted

*Large Storage*

No Violations Noted

*Small Storage*

No Violations Noted

*Feeding Prep Area*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*4-Compartment Sink*

No Violations Noted

*Prep Area*

No Violations Noted

**Office**

No Violations Noted

*Tool Closet*

No Violations Noted

**Receiving Dock**

No Violations Noted

*Can Room*

No Violations Noted

*Dumpster Area*

No Violations Noted

**Central Storage Area**

No Violations Noted

**Laundry**

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Storage Room*

No Violations Noted

**Chemical Storage**

*Chemical Room*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Soap dispenser leaking

**House 1A**

*Control*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Showers* Unable to Inspect Shower # 1 – In Use

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2 and 4

105 CMR 451.123 Maintenance: Drain flies observed in shower # 3, 7, and 8

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area*

No Violations Noted

**House 1B**

*Control*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, interior of refrigerator dirty

*Showers* Unable to Inspect Shower # 6 – In Use

105 CMR 451.123\* Maintenance: Light fixture rusted in shower # 3

105 CMR 451.123\* Maintenance: Ceiling dirty in shower # 3, possible mold/mildew

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 3, 4, and 7

105 CMR 451.123 Maintenance: Threshold damaged in shower # 2 and 4

105 CMR 451.123 Maintenance: Floor partition damaged in shower # 3

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Light fixture rusted in cell # 8 and 32

*Recreational Area*

No Violations Noted

**House 2A**

*Control*

No Violations Noted

*Case Worker’s Office*

Unable to Inspect – In Use

*Control Bathroom*

Unable to Inspect – In Use

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, interior of refrigerator dirty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Showers*

105 CMR 451.123\* Maintenance: Light fixture missing screws in shower # 8

105 CMR 451.123 Maintenance: Sprinkler shroud corroded in shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 6

105 CMR 451.123 Maintenance: Threshold damaged in shower # 3

*Janitor’s Closet*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 23

*Laundry Storage*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, washer # 2 leaking

105 CMR 451.353 Interior Maintenance: Strong odor present

*Recreational Area*

No Violations Noted

**House 2B**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in common hallway

*Control*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 3

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 4, 7, and 8, possible mold/mildew

105 CMR 451.123 Maintenance: Ceiling paint damaged around light fixture in shower # 6, 7, and 8

105 CMR 451.123 Maintenance: Threshold damaged in shower # 7 and 8

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Laundry*

105 CMR 451.353 Interior Maintenance: Ceiling duct vent dusty

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area*

No Violations Noted

**MAT Program (Formerly House 3)**

*Common Area*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in common area near exam room

*Offices*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

*Bathroom/Showers*

Unable to Inspect – Not Used

*Staff Bathroom*

No Violations Noted

*Classrooms 1 & 2*

No Violations Noted

**Program Area**

**West Wing**

*Kitchen Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

**Program Administrative Area**

No Violations Noted

*Staff Bathroom at Entrance*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Classrooms*

No Violations Noted

*Library*

No Violations Noted

*Kitchenette*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice build-up in freezer

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, interior of refrigerator dirty

**Religious Services**

No Violations Noted

*Chapel*

No Violations Noted

**Canteen**

No Violations Noted

**Video Conference Room**

No Violations Noted

**Assistant Superintendent’s Office**

No Violations Noted

**Shift Commander’s Office**

No Violations Noted

**Time and Attendance Office**

No Violations Noted

**Operations Office**

Unable to Inspect – Locked

**Visiting**

*Barber Shop*

Unable to Inspect – Locked

*Contact Visit*

No Violations Noted

*Staff Bathroom*

Unable to Inspect – Locked

*Non-Contact Visit*

No Violations Noted

*Attorney’s Room*

Unable to Inspect – Locked

**Special Management Housing**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in common hallway near entrances to housing units

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Special Management Unit (SMU)**

Unable to Inspect – Security Concerns

**Special Housing Unit (SHU)**

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation area not in compliance with

105 CMR 590.000, dirty cloth rag stored on counter underneath hot water dispenser

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Showers* Unable to Inspect Shower # 2 – In Use

105 CMR 451.123 Maintenance: Drain cover rusted in shower # 3

*Laundry Room*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Light fixture rusted in cell # 12

*Recreational Area*

No Violations Noted

**4 Units**

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Unit 4B**

*Common Area*

105 CMR 451.353 Interior Maintenance: Water pooling on floor outside plumbing chase between cell # 19 and 20

*Kitchenette Area*

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

*Janitor’s Closet*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Ceiling vent painted over in shower # 2, 3, and 4

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, and 5

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 5, possible mold/mildew

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent rusted in cell # 6

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 2, 6, and 11

105 CMR 451.353 Interior Maintenance: Window dirty in cell # 11, possible mold/mildew

*Case Worker Office*

No Violations Noted

*Recreational Area*

No Violations Noted

**Unit 4A**

*Common Area*

105 CMR 451.353 Interior Maintenance: Wall vent dusty near kitchenette

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 4

*Cells*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Supply Closet*

No Violations Noted

*Recreational Area*

No Violations Noted

**Medical**

*Waiting Area*

No Violations Noted

*Medical Waste Storage*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Inmate Bathroom # 1*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Cleaning Supply Closet*

No Violations Noted

*Room # 9*

No Violations Noted

*Eyeball Room # 8*

No Violations Noted

*Medication Room*

Unable to Inspect – Locked

*Nursing Office/Exam Room*

105 CMR 451.353 Interior Maintenance: Baseboard water damaged behind handwash sink

*Room # 7*

No Violations Noted

*Room # 6*

No Violations Noted

*Room # 5*

No Violations Noted

*Room # 4*

No Violations Noted

*Room # 3*

No Violations Noted

*Room # 2*

Unable to Inspect – Quarantine/Isolation Unit

*Room # 1*

Unable to Inspect – Quarantine/Isolation Unit

*Linen Closet*

No Violations Noted

*Handicapped Shower*

105 CMR 451.123 Maintenance: Soap scum on walls

105 CMR 451.123 Maintenance: Soap scum on floor

105 CMR 451.123 Maintenance: Walls tiles dirty, possible mold/mildew

105 CMR 451.123 Maintenance: Ceiling tiles dirty, possible mold/mildew

*Offices*

No Violations Noted

*Dental*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking

**Medical Trailer**

105 CMR 480.500(A)(5)\* Procedures; Records; Record-Keeping Log: Generator had no written documentation for all on-site waste storage areas including the capacity and duration of waste storage, missing site-specific storage information

**Intake**

*Property Room*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Small Property Room*

No Violations Noted

*Inmate Records*

No Violations Noted

*Changing Room*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Shower*

No Violations Noted

*Large Holding Cell*

No Violations Noted

*Booking Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Holding Cells*

No Violations Noted

*Offices*

No Violations Noted

**Maintenance Department**

*Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

*Carpenter’s Shop*

105 CMR 451.353\* Interior Maintenance: Bottom of egress door rusted

105 CMR 451.350 Structural Maintenance: Large gap between both doors, area not rodent and weathertight

*Boiler Room*

No Violations Noted

**DEDHAM ALTERNATIVE CENTER**

**Second Floor**

**South Wing**

*Main Area*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall grout damaged in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-3

105 CMR 451.123 Maintenance: Wall tile grout dirty in shower # 1 and 3, possible mold/mildew

105 CMR 451.123 Maintenance: Strong odor present

**North Wing (Closed)**

*Main Area*

No Violations Noted

*Offices*

No Violations Noted

*Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

**First Floor**

**South Wing**

*Main Area*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Floor dirty in shower # 1, 2, and 3, possible mold/mildew

105 CMR 451.123 Maintenance: Wall tile damaged near water control in shower # 2

105 CMR 451.123 Maintenance: Threshold damaged in shower # 2 and 3

105 CMR 451.123\* Maintenance: Ceiling dirty, possible mold/mildew in shower # 1

105 CMR 451.123 Maintenance: Ceiling dirty, possible mold/mildew in shower # 3

105 CMR 451.123\* Maintenance: Handicapped shower bench damaged

105 CMR 451.123\* Maintenance: Mold observed on wall tile grout in shower # 1-3

105 CMR 451.123 Maintenance: Access panel not secured to ceiling in toilet stall # 1

**North Wing**

*Main Area*

No Violations Noted

*Offices*

No Violations Noted

*Bathroom/Showers*

No Violations Noted

**MAIN AREA**

**Offices**

No Violations Noted

*Bathroom*

No Violations Noted

**Laundry Room**

No Violations Noted

*Laundry Janitor’s Closet*

No Violations Noted

**Gym Area**

No Violations Noted

**Classroom/Library**

No Violations Noted

**GARAGE**

No Violations Noted

*Garage Area Bathroom*

No Violations Noted

*Office Bathroom*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 338 at the time of inspection.
2. Room # 1 and 2 in Medical were the COVID-19 quarantine/isolation areas. There were 2 inmates housed in this area.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Shanene Pierce

Environmental Health Inspector, CSP, BEH