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December 27, 2022

Patrick McDermott, Sheriff
Norfolk County Correctional Center
200 West Street
P.O. Box 149
Dedham, MA 02027

(electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Norfolk County House of Correction and Alternative Center on December 20, 2022, accompanied by Patrick Harris, Accreditation Manager and Lauren Garber, Policy Compliance Coordinator. Violations noted during the inspection are listed below including 42 repeat violations.

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Shanene Pierce
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Danielle Frane, Superintendent (electronic copy)
Sergeant Dave Munchbach, EHSO (electronic copy)
Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

NORFOLK COUNTY HOUSE OF CORRECTION

Visitor Waiting Area

Visitor Lobby

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom
105 CMR 451.123

Maintenance: Caulking missing between sink and countertop at handwash sink # 2

Janitor's Closet

Unable to Inspect – Locked

Administration Offices

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Conference Room

No Violations Noted

Male Locker Room

No Violations Noted

Female Locker Room
105 CMR 451.123

Maintenance: Wall dirty around soap dispenser at handwash sink # 1

Exercise Room

No Violations Noted

Kitchenette

No Violations Noted

Arsenal

Unable to Inspect – Locked

IT Office

No Violations Noted

Mail Room

No Violations Noted

Central Control

No Violations Noted

Bathroom

No Violations Noted

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining

Main Area

No Violations Noted

Serving Line

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Kitchen

Handwash Sink

No Violations Noted

Warewash Machine Room

FC 6-501.111

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of rodents, droppings observed near floor drain

Slop and Spray Area

No Violations Noted

Janitor's Closet

FC 7-102.11*

Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of material^{Pf}

Inmate Bathroom

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, large gap between toilet and wall

Walk-In Refrigerator # 1

No Violations Noted

Ice Machine

No Violations Noted

Walk-In Refrigerator # 2

No Violations Noted

Walk-In Refrigerator # 3

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, accumulation of debris on shelves

Can Opener Table
FC 4-601.11(A)

Cleaning of Equipment and Utensils, Objective: Food contact surface dirty^{Pf}, can opener observed with food debris

Handwash Sink

No Violations Noted

Walk-In Freezer

No Violations Noted

Large Storage

No Violations Noted

Small Storage

No Violations Noted

Feeding Prep Area

No Violations Noted

2-Compartment Sink

No Violations Noted

4-Compartment Sink

No Violations Noted

Prep Area

No Violations Noted

Office

No Violations Noted

Tool Closet

No Violations Noted

Receiving Dock

No Violations Noted

Can Room

No Violations Noted

Dumpster Area

No Violations Noted

Central Storage Area

No Violations Noted

Laundry

No Violations Noted

Inmate Bathroom

No Violations Noted

Storage Room

No Violations Noted

Chemical Storage

Chemical Room

No Violations Noted

Bathroom

105 CMR 451.123

Maintenance: Soap dispenser leaking

House 1A

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123

Unable to Inspect Shower # 1 – In Use

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2 and 4

Maintenance: Drain flies observed in shower # 3, 7, and 8

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Recreational Area

No Violations Noted

House 1B

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty

Showers

105 CMR 451.123*

Unable to Inspect Shower # 6 – In Use

105 CMR 451.123*

Maintenance: Light fixture rusted in shower # 3

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 3, possible mold/mildew

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 3, 4, and 7

105 CMR 451.123

Maintenance: Threshold damaged in shower # 2 and 4

105 CMR 451.123

Maintenance: Floor partition damaged in shower # 3

Janitor's Closet
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

Cells
105 CMR 451.321*
105 CMR 451.353

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Light fixture rusted in cell # 8 and 32

Recreational Area

No Violations Noted

House 2A

Control

No Violations Noted

Case Worker's Office

Unable to Inspect – In Use

Control Bathroom

Unable to Inspect – In Use

Kitchenette Area
105 CMR 451.200
105 CMR 451.130

Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, interior of refrigerator dirty
Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

Showers
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Light fixture missing screws in shower # 8
Maintenance: Sprinkler shroud corroded in shower # 1
Maintenance: Soap scum on walls in shower # 1 and 6
Maintenance: Threshold damaged in shower # 3

Janitor's Closet

No Violations Noted

Cells
105 CMR 451.321*
105 CMR 451.353

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Wall vent blocked in cell # 23

Laundry Storage
105 CMR 451.353*
105 CMR 451.130
105 CMR 451.353

Interior Maintenance: Wall vent dusty
Plumbing: Plumbing not maintained in good repair, washer # 2 leaking
Interior Maintenance: Strong odor present

Recreational Area

No Violations Noted

House 2B

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged in common hallway

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 3

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 4, 7, and 8, possible mold/mildew

105 CMR 451.123

Maintenance: Ceiling paint damaged around light fixture in shower # 6, 7, and 8

105 CMR 451.123

Maintenance: Threshold damaged in shower # 7 and 8

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Laundry

105 CMR 451.353

Interior Maintenance: Ceiling duct vent dusty

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Recreational Area

No Violations Noted

MAT Program (Formerly House 3)*Common Area*

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in common area near exam room

Offices

No Violations Noted

Janitor's Closet

No Violations Noted

Slop Sink Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink leaking

Bathroom/showers

Unable to Inspect – Not Used

Staff Bathroom

No Violations Noted

Classrooms 1 & 2

No Violations Noted

Program Area

West Wing

Kitchen Area

No Violations Noted

Staff Bathroom

No Violations Noted

Offices

No Violations Noted

Program Administrative Area

No Violations Noted

Staff Bathroom at Entrance

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Classrooms

No Violations Noted

Library

No Violations Noted

Kitchenette

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice build-up in freezer

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty

Religious Services

No Violations Noted

Chapel

No Violations Noted

Canteen

No Violations Noted

Video Conference Room

No Violations Noted

Assistant Superintendent's Office

No Violations Noted

Shift Commander's Office

No Violations Noted

Time and Attendance Office

No Violations Noted

Operations Office

Unable to Inspect – Locked

Visiting*Barber Shop*

Unable to Inspect – Locked

Contact Visit

No Violations Noted

Staff Bathroom

Unable to Inspect – Locked

Non-Contact Visit

No Violations Noted

Attorney's Room

Unable to Inspect – Locked

Special Management Housing

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in common hallway near entrances to housing units

Control

No Violations Noted

Control Bathroom

No Violations Noted

Special Management Unit (SMU)

Unable to Inspect – Security Concerns

Special Housing Unit (SHU)*Kitchenette Area*

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation area not in compliance with 105 CMR 590.000, dirty cloth rag stored on counter underneath hot water dispenser

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

Showers

105 CMR 451.123

Unable to Inspect Shower # 2 – In Use

Maintenance: Drain cover rusted in shower # 3

Laundry Room

No Violations Noted

Slop Sink Closet

No Violations Noted

Case Worker's Office

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Light fixture rusted in cell # 12

Recreational Area

No Violations Noted

4 Units

Control

No Violations Noted

Control Bathroom

No Violations Noted

Unit 4B

Common Area

105 CMR 451.353

Interior Maintenance: Water pooling on floor outside plumbing chase between cell # 19 and 20

Kitchenette Area

105 CMR 451.130*

Plumbing: No backflow preventer on slop sink

Janitor's Closet

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Ceiling vent painted over in shower # 2, 3, and 4

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2, 3, and 5

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 5, possible mold/mildew

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

Cells

105 CMR 451.353

Interior Maintenance: Wall vent rusted in cell # 6

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 2, 6, and 11

105 CMR 451.353

Interior Maintenance: Window dirty in cell # 11, possible mold/mildew

Case Worker Office

No Violations Noted

Recreational Area

No Violations Noted

Unit 4A

Common Area

105 CMR 451.353

Interior Maintenance: Wall vent dusty near kitchenette

Kitchenette Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

<i>Showers</i> 105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 4
<i>Cells</i>	No Violations Noted
<i>Case Worker's Office</i>	No Violations Noted
<i>Supply Closet</i>	No Violations Noted
<i>Recreational Area</i>	No Violations Noted
<u>Medical</u>	
<i>Waiting Area</i>	No Violations Noted
<i>Medical Waste Storage</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom # 1</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Cleaning Supply Closet</i>	No Violations Noted
<i>Room # 9</i>	No Violations Noted
<i>Eyeball Room # 8</i>	No Violations Noted
<i>Medication Room</i>	Unable to Inspect – Locked
<i>Nursing Office/Exam Room</i> 105 CMR 451.353	Interior Maintenance: Baseboard water damaged behind handwash sink
<i>Room # 7</i>	No Violations Noted
<i>Room # 6</i>	No Violations Noted
<i>Room # 5</i>	No Violations Noted

<i>Room # 4</i>	No Violations Noted
<i>Room # 3</i>	No Violations Noted
<i>Room # 2</i>	Unable to Inspect – Quarantine/Isolation Unit
<i>Room # 1</i>	Unable to Inspect – Quarantine/Isolation Unit
<i>Linen Closet</i>	No Violations Noted
<i>Handicapped Shower</i>	
105 CMR 451.123	Maintenance: Soap scum on walls
105 CMR 451.123	Maintenance: Soap scum on floor
105 CMR 451.123	Maintenance: Walls tiles dirty, possible mold/mildew
105 CMR 451.123	Maintenance: Ceiling tiles dirty, possible mold/mildew
<i>Offices</i>	No Violations Noted
<i>Dental</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, faucet leaking
Medical Trailer	
105 CMR 480.500(A)(5)*	Procedures; Records; Record-Keeping Log: Generator had no written documentation for all on-site waste storage areas including the capacity and duration of waste storage, missing site-specific storage information
<u>Intake</u>	
<i>Property Room</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Small Property Room</i>	No Violations Noted
<i>Inmate Records</i>	No Violations Noted
<i>Changing Room</i>	
105 CMR 451.353*	Interior Maintenance: Ceiling vent dusty
<i>Shower</i>	No Violations Noted
<i>Large Holding Cell</i>	No Violations Noted

Booking Area

No Violations Noted

Staff Bathroom

No Violations Noted

Holding Cells

No Violations Noted

Offices

No Violations Noted

Maintenance Department

Bathroom

No Violations Noted

Break Room

No Violations Noted

Carpenter's Shop

105 CMR 451.353*

105 CMR 451.350

Interior Maintenance: Bottom of egress door rusted

Structural Maintenance: Large gap between both doors, area not rodent and weathertight

Boiler Room

No Violations Noted

DEDHAM ALTERNATIVE CENTER

Second Floor

South Wing

Main Area

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

Maintenance: Wall grout damaged in shower # 3

Maintenance: Soap scum on walls in shower # 3

Maintenance: Soap scum on floor in shower # 1-3

Maintenance: Wall tile grout dirty in shower # 1 and 3, possible mold/mildew

Maintenance: Strong odor present

North Wing (Closed)

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

No Violations Noted

Break Room

No Violations Noted

First Floor

South Wing

Main Area

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Floor dirty in shower # 1, 2, and 3, possible mold/mildew

105 CMR 451.123

Maintenance: Wall tile damaged near water control in shower # 2

105 CMR 451.123

Maintenance: Threshold damaged in shower # 2 and 3

105 CMR 451.123*

Maintenance: Ceiling dirty, possible mold/mildew in shower # 1

105 CMR 451.123

Maintenance: Ceiling dirty, possible mold/mildew in shower # 3

105 CMR 451.123*

Maintenance: Handicapped shower bench damaged

105 CMR 451.123*

Maintenance: Mold observed on wall tile grout in shower # 1-3

105 CMR 451.123

Maintenance: Access panel not secured to ceiling in toilet stall # 1

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

*Bathroom/Shower*s

No Violations Noted

MAIN AREA

Offices

No Violations Noted

Bathroom

No Violations Noted

Laundry Room

No Violations Noted

Laundry Janitor's Closet

No Violations Noted

Gym Area

No Violations Noted

Classroom/Library

No Violations Noted

GARAGE

No Violations Noted

Garage Area Bathroom

No Violations Noted

Office Bathroom

No Violations Noted

Observations and Recommendations

1. The inmate population was 338 at the time of inspection.
2. Room # 1 and 2 in Medical were the COVID-19 quarantine/isolation areas. There were 2 inmates housed in this area.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Shanene Pierce
Environmental Health Inspector, CSP, BEH