



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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January 22, 2019

Jerome P. McDermott, Sheriff  
 Norfolk County Correctional Center  
 200 West Street  
 P.O. Box 149  
 Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Norfolk County House of Correction and Alternative Center on January 16, 2019, accompanied by Paul Tolson, Environmental Health and Safety Officer and Robert Dillon, Assistant Superintendent. Violations noted during the inspection are listed below including 82 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**NORFOLK COUNTY HOUSE OF CORRECTION**

**Visitor Waiting Area**

<i>Visitor Lobby</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted

**Administration Offices**

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*  
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 1

*Conference Room*

No Violations Noted

*Male Locker Room*  
105 CMR 451.123\*

Maintenance: Ceiling vent cover missing

*Female Locker Room*

No Violations Noted

*Exercise Room*

No Violations Noted

*Kitchenette*

No Violations Noted

*Arsenal*

No Violations Noted

*Control Equipment Room*

Unable to Inspect – Locked

*Investigations Office*

Unable to Inspect – Locked

*Mail Room*

No Violations Noted

**Central Control**

No Violations Noted

*Bathroom*

No Violations Noted

**Food Service**

**Staff Dining**

*Main Area*  
FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged on 2 True refrigerators

*Serving Line*  
FC 4-502.13(B)

Maintenance and Operation, Utensils: Bulk milk dispenser tube not cut at a diagonal

*Male Bathroom*

No Violations Noted

<i>Female Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<b>Kitchen</b>	
<i>Handwash Sink</i> FC 5-202.12(A)	Plumbing System, Design: Handwashing sinks water temperature recorded at 95 <sup>0</sup> F
<i>Warewash Machine Room</i>	No Violations Noted
<i>Slop and Spray Area</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Walk-In Refrigerator # 1</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Walk-In Refrigerator # 2</i>	No Violations Noted
<i>Walk-In Refrigerator # 3</i>	No Violations Noted
<i>Handwash Sink</i> FC 5-202.12(A)	Plumbing System, Design: Handwashing sinks water temperature recorded at 105 <sup>0</sup> F
<i>2-Compartment Sink</i>	No Violations Noted
<i>3-Compartment Sink</i>	No Violations Noted
<i>Prep Area</i>	No Violations Noted
<i>Walk-In Freezer</i>	No Violations Noted
<i>Large Storage</i>	No Violations Noted
<i>Small Storage</i>	No Violations Noted

<i>Feeding Prep Area</i>	No Violations Noted
<b>Office</b>	No Violations Noted
<i>Tool Closet</i>	No Violations Noted
<b><u>Receiving Dock</u></b> FC 6-202.15(A)(2)	Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight
<i>Can Room</i>	No Violations Noted
<i>Dumpster Area</i>	No Violations Noted
<b><u>Central Storage Area</u></b>	No Violations Noted
<b>Laundry</b>	No Violations Noted
<i>Inmate Bathroom</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Storage Room</i>	No Violations Noted
<b>Chemical Laundry Storage</b> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged
<i>Chemical Room</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<b><u>House 1A</u></b>	
<i>Control</i> 105 CMR 451.353*	Interior Maintenance: Ceiling vent dusty
<i>Case Worker's Office</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Kitchenette Area</i>	No Violations Noted

*Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Drain flies observed in shower # 1, 3, and 8  
Maintenance: Soap scum on floor in shower # 1  
Maintenance: Soap scum on walls in shower # 3, 4, 5, 6, 7, and 8  
Maintenance: Light fixture rusted in shower # 6  
Maintenance: Ceiling vent dusty in shower # 5, 6, and 7

*Janitor's Closet*

105 CMR 451.353\*  
105 CMR 451.130

Interior Maintenance: Wet mop stored in bucket  
Plumbing: Plumbing not maintained in good repair, toilet clogged

*Cells*

105 CMR 451.321\*  
105 CMR 451.353  
105 CMR 451.130

Cell Size: Inadequate floor space in all cells  
Interior Maintenance: Wall vent blocked in cell # 19 and 40  
Plumbing: Plumbing not maintained in good repair, excessive cold water pressure at handwash sink in cell # 37

*Recreational Area*

No Violations Noted

**House 1B**

*Control*

105 CMR 451.353\*

Interior Maintenance: Ceiling vent dusty

*Case Worker's Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

105 CMR 451.200  
  
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator  
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Showers*

105 CMR 451.123\*  
105 CMR 451.130\*  
  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 1-8  
Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 7  
Maintenance: Soap scum on walls in shower # 1  
Maintenance: Light out in shower # 7

*Janitor's Closet*

105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Wet mop stored in bucket  
Interior Maintenance: Floor paint damaged

*Cells*

105 CMR 451.321\*  
105 CMR 451.353\*  
105 CMR 451.353

Cell Size: Inadequate floor space in all cells  
Interior Maintenance: Wall paint damaged in cell # 28, 38, 41, and 46  
Interior Maintenance: Wall paint damaged in cell # 6, 13, 16, 18, 19, 23, 29, 30, and 43

*Recreational Area*

No Violations Noted

**House 2A**

*Control*

No Violations Noted

*Case Worker's Office*  
105 CMR 451.353\*

Interior Maintenance: Carpet damaged at entrance

*Control Bathroom*

No Violations Noted

*Kitchenette Area*  
105 CMR 451.353\*

Interior Maintenance: Floor paint damaged

*Showers*

Unable to Inspect Shower # 3 and 8 – In Use  
No Violations Noted

*Janitor's Closet*

No Violations Noted

*Cells*  
105 CMR 451.321\*  
105 CMR 451.353\*  
105 CMR 451.353

Cell Size: Inadequate floor space in all cells  
Interior Maintenance: Wall paint damaged in cell # 17  
Interior Maintenance: Wall paint damaged in cell # 5 and 6

*Laundry Storage*

No Violations Noted

*Recreational Area*

No Violations Noted

**House 2B**

*Control*

No Violations Noted

*Case Worker's Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*  
105 CMR 451.353

Interior Maintenance: Floor surface damaged

*Showers*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Cells*  
105 CMR 451.321\*  
105 CMR 451.353\*  
105 CMR 451.353  
105 CMR 451.353

Cell Size: Inadequate floor space in all cells  
Interior Maintenance: Wall paint damaged in cell # 4, 5, 9, and 20  
Interior Maintenance: Wall paint damaged in cell # 2, 6, 7, 13, and 14  
Interior Maintenance: Wall vent blocked in cell # 24

*Recreational Area* No Violations Noted

**House 3**

*Common Area* No Violations Noted

*Supply Closet* No Violations Noted

*Slop Sink Closet* No Violations Noted

*Bathroom/Showers* No Violations Noted

*Kitchenette Area* No Violations Noted

*Laundry Room* No Violations Noted

*Staff Bathroom* No Violations Noted

*Storage Closet* No Violations Noted

**Program Area**

**West Wing**

*Kitchen Area* No Violations Noted

*Staff Bathroom* No Violations Noted

*Offices* No Violations Noted

**Program Administrative Area**

No Violations Noted

*Inmate Bathroom at Entrance* No Violations Noted

*Male Staff Bathroom* No Violations Noted

*Female Staff Bathroom*  
105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Inmate Bathroom* No Violations Noted

<i>Classrooms</i>	No Violations Noted
<i>Library</i>	No Violations Noted
<b>Religious Services</b>	No Violations Noted
<i>Chapel</i>	No Violations Noted
<b>Canteen</b>	No Violations Noted
<b>Barber Shop</b>	No Violations Noted
<b>Training Office</b>	No Violations Noted
<b>Shift Commander's Office</b>	No Violations Noted
<b>Time and Attendance Office</b>	No Violations Noted
<b><u>Special Management Housing</u></b>	
<b>Control</b>	No Violations Noted
<i>Control Bathroom</i> 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Ceiling vent dusty Maintenance: Ceiling tiles missing
<b>Special Management Unit (SMU)</b>	
<i>Kitchenette Area</i>	No Violations Noted
<i>Showers</i>	No Violations Noted
<i>Supply Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Cells</i>	No Violations Noted
<i>Recreational Area</i>	No Violations Noted



## **Special Housing Unit (SHU)**

### *Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

### *Showers*

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1

105 CMR 451.123 Maintenance: Light fixture rusted in shower # 1 and 3

### *Laundry Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

### *Supply Closet*

No Violations Noted

### *Case Worker's Office*

No Violations Noted

### *Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Ceiling surface damaged in cell # 5

### *Recreational Area*

No Violations Noted

## **4 Units**

### **Control**

No Violations Noted

### *Control Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

### **Unit 4B**

105 CMR 451.353\* Interior Maintenance: Rubber tiles damaged and missing around Kitchenette area/Janitor's closet

105 CMR 451.353 Interior Maintenance: Carpet damaged

### *Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator rusted

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, ice build-up in freezer

### *Janitor's Closet*

No Violations Noted

### *Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handicapped shower head missing

105 CMR 451.123\* Maintenance: Light fixture cover rusted in shower # 1-5

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 1-5

*Cells*

105 CMR 451.320\*  
105 CMR 451.353\*  
105 CMR 451.353

Cell Size: Inadequate floor space in all cells  
Interior Maintenance: Wall vent blocked in cell # 1 and 25  
Interior Maintenance: Wall vent blocked in cell # 27 and 30

*Case Worker Office*

No Violations Noted

*Recreational Area*

No Violations Noted

**Unit 4A**

105 CMR 451.353

Interior Maintenance: Floor surface damaged outside showers

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Light fixture cover rusted in shower # 1, 2, 3, and 4  
Maintenance: Light out in shower # 2

*Cells*

No Violations Noted

*Case Worker's Office*

No Violations Noted

*Supply Closet*

105 CMR 451.353\*  
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket  
Interior Maintenance: Standing water observed in bucket

*Recreational Area*

No Violations Noted

**Visiting**

*Contact Visit*

105 CMR 451.353\*  
105 CMR 451.353

Interior Maintenance: Upholstery damaged on chairs  
Interior Maintenance: Ceiling vent dusty

*Bathroom*

105 CMR 451.123\*  
105 CMR 451.110(A)\*

Maintenance: Ceiling vent dusty  
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Non-Contact Visit*

No Violations Noted

*Attorney's Room*

No Violations Noted

**Intake**

*Property Room*

No Violations Noted

<i>Janitor's Closet</i> 105 CMR 451.353*	Interior Maintenance: Wet mop stored upside down
<i>Small Property Room</i>	No Violations Noted
<i>Inmate Records</i>	No Violations Noted
<i>Changing Room</i>	No Violations Noted
<i>Shower</i>	No Violations Noted
<i>Large Holding Cell</i>	No Violations Noted
<i>Booking Area</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Holding Cells</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<b><u>Maintenance Department</u></b>	
<i>Bathroom</i>	No Violations Noted
<i>Break Room</i>	No Violations Noted
<i>Carpenter's Shop</i>	No Violations Noted
<i>Boiler Room</i>	No Violations Noted
<b><u>Medical</u></b>	
<i>Waiting Area</i>	No Violations Noted
<i>Medical Waste Storage</i>	No Violations Noted
<i>Female Staff Bathroom</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty

<i>Inmate Bathroom # 1</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Cleaning Supply Closet</i>	No Violations Noted
<i>Room # 9</i>	No Violations Noted
<i>Eyeball Room # 8</i>	No Violations Noted
<i>Medication Room</i>	No Violations Noted
<i>Nursing Office/Exam Room</i>	No Violations Noted
<i>Room # 7</i>	No Violations Noted
<i>Room # 6</i>	No Violations Noted
<i>Room # 5</i>	No Violations Noted
<i>Room # 4</i>	No Violations Noted
<i>Room # 3</i>	No Violations Noted
<i>Room # 2</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked
<i>Room # 1</i>	No Violations Noted
<i>Linen Closet</i>	No Violations Noted
<i>Handicapped Shower</i>	Unable to Inspect – In Use
<i>Offices</i>	No Violations Noted
<i>Dental</i>	No Violations Noted
<b>Medical Trailer</b>	No Violations Noted

**DEDHAM ALTERNATIVE CENTER**

**Second Floor**

**South Wing**

*Main Area*

No Violations Noted

*Cells*

105 CMR 451.321\*  
105 CMR 451.353\*  
105 CMR 451.353  
105 CMR 451.353

Cell Size: Inadequate floor space in all cells  
Interior Maintenance: Light shield missing in cell # 28  
Interior Maintenance: Light shield missing in cell #29  
Interior Maintenance: Light shield damaged in cell #31

*Bathroom*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1-3  
Maintenance: Soap scum on floor in shower # 1-3  
Maintenance: Mold observed on tile grout in shower # 1-3

**North Wing**

*Main Area*

105 CMR 451.200\*  
  
105 CMR 451.200\*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty  
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single use plastic utensils left uncovered

*Offices*

No Violations Noted

*Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

*Records*

No Violations Noted

**First Floor**

**South Wing**

*Main Area*

No Violations Noted

*Cells*

105 CMR 451.321\*  
105 CMR 451.353\*

Cell Size: Inadequate floor space in all cells  
Interior Maintenance: Light shield missing in cell # 18

*Bathroom*

105 CMR 451.130\*  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink  
Maintenance: Handwash sink rusted around faucet  
Maintenance: Soap scum on floor in shower # 1-3  
Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 2

## **North Wing**

### *Main Area*

No Violations Noted

### *Offices*

No Violations Noted

### *Bathroom*

No Violations Noted

## **MAIN AREA**

### 105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, ice machine out-of-order

### **Offices**

#### 105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

### *Bathroom*

No Violations Noted

### **Laundry Room**

#### 105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

### *Laundry Janitor's Closet*

No Violations Noted

### **Gym Area**

#### 105 CMR 451.353\*

Interior Maintenance: Exercise equipment padding damaged

### **Classroom**

No Violations Noted

## **GARAGE**

No Violations Noted

### *Garage Area Bathroom*

No Violations Noted

### *Office Bathroom*

No Violations Noted

## **Observations and Recommendations**

1. The inmate population was 479 at the time of inspection.
2. At the time of inspection, House 3 in the Norfolk County House of Correction was closed and not housing inmates.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail Food". Then under "Regulations" click "2013 Food Code Merged with 105 CMR 590 and 2013 Food Code"

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Processing". Then under "Regulations" click "105 CMR 500.000: Good Manufacturing Practices for Food"

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace  
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH  
Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
Carol A. Mici, Acting Commissioner, DOC (electronic copy)  
Thomas Turco, Secretary, EOPSS (electronic copy)  
Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)  
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Sergeant Dave Munchbach, EHSO (electronic copy)  
Paul Tolson, EHSO (electronic copy)  
Catherine Cardinale, RS, Health Director, Dedham Board of Health (electronic copy)  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate