

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

5 Randolph Street, Canton, MA 02021

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

January 28, 2020

Jerome P. McDermott, Sheriff

Norfolk County Correctional Center

200 West Street

P.O. Box 149

Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the

Norfolk County House of Correction and Alternative Center on January 16, 2020, accompanied by

Paul Tolson, Environmental Health and Safety Officer and Patrick Harris, Accreditation Manager. Violations noted during the inspection are listed below including 99 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**NORFOLK COUNTY HOUSE OF CORRECTION**

**Visitor Waiting Area**

*Visitor Lobby*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Administration Offices**

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Conference Room*

No Violations Noted

*Male Locker Room*

No Violations Noted

*Female Locker Room*

Unable to Inspect – In Use

*Exercise Room*

No Violations Noted

*Kitchenette*

No Violations Noted

*Arsenal*

No Violations Noted

*Control Equipment Room*

Unable to Inspect – Locked

*IT Office*

No Violations Noted

*Mail Room*

No Violations Noted

**Central Control**

No Violations Noted

*Bathroom*

No Violations Noted

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining**

*Main Area*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged on staff refrigerator

*Serving Line*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Kitchen**

*Handwash Sink*

No Violations Noted

*Warewash Machine Room*

FC 4-204.112(D)\* Design and Construction, Functionality: Temperature measuring device not designed to be easily readable

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, caulking dirty on counter top

*Slop and Spray Area*

No Violations Noted

*Janitor’s Closet*

FC 5-205.15 Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, slop sink faucet leaking from cold water controlP

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Ceiling left unfinished

*Walk-In Refrigerator # 1*

No Violations Noted

*Ice Machine*

No Violations Noted

*Walk-In Refrigerator # 2*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Walk-In Refrigerator # 3*

No Violations Noted

*Can Opener Table*

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, can opener dirty**

**FC 4-501.114(A) Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested lower than recommended concentration**

*Handwash Sink*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Prep Area*

No Violations Noted

*Walk-In Freezer*

No Violations Noted

*Large Storage*

No Violations Noted

*Small Storage*

No Violations Noted

*Feeding Prep Area*

No Violations Noted

**Office**

No Violations Noted

*Tool Closet*

No Violations Noted

**Receiving Dock**

No Violations Noted

*Can Room*

No Violations Noted

*Dumpster Area*

No Violations Noted

**Central Storage Area**

No Violations Noted

**Laundry**

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain pipe leaking at handwash sink

*Inmate Bathroom*

No Violations Noted

*Storage Room*

No Violations Noted

**Chemical Laundry Storage**

*Chemical Room*

No Violations Noted

*Bathroom*

No Violations Noted

**House 1A**

*Control*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Dead drain flies observed on ceiling in shower # 1-8

105 CMR 451.123\* Maintenance: Floor drain rusted in shower # 6 and 8

105 CMR 451.123\* Maintenance: Sprinkler rusted in shower # 6

105 CMR 451.123 Maintenance: Door damaged in shower # 4

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored on floor

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Mirror damaged in cell # 33

*Recreational Area*

No Violations Noted

**House 1B**

*Control*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

105 CMR 451.353 Interior Maintenance: Floor surface damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of refrigerator dirty

*Showers*

105 CMR 451.123\* Maintenance: Water pooling on floor outside showers

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3 and 4

105 CMR 451.123\* Maintenance: Dead drain flies observed on ceiling in shower # 8

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, 5, 6, 7, and 8

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1, 3, 4, 5, 6, and 7

*Janitor’s Closet*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 15 and 34

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 11, 17, 19, 29, 39, and 40

*Recreational Area*

No Violations Noted

**House 2A**

*Control*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Showers* Unable to Inspect Shower # 7 – In Use

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 3

*Janitor’s Closet*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Laundry Storage*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

*Recreational Area*

No Violations Noted

**House 2B**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in common area

*Control*

No Violations Noted

*Case Worker’s Office*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 3, and 5

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 4, 5, 7, and 8

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1, 3, and 4

105 CMR 451.123 Maintenance: Drain flies observed in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7

*Janitor’s Closet*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 1, 3, and 4

*Recreational Area*

No Violations Noted

**MAT Program (Formerly House 3)**

*Common Area*

No Violations Noted

*Offices*

No Violations Noted

*Supply Closet*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Bathroom/Showers*

Unable to Inspect – Not in Use

*Staff Bathroom*

No Violations Noted

**Program Area**

**West Wing**

*Kitchen Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

**Program Administrative Area**

No Violations Noted

*Staff Bathroom at Entrance*

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Female Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Classrooms*

No Violations Noted

*Library*

No Violations Noted

**Religious Services**

No Violations Noted

*Chapel*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

**Canteen**

No Violations Noted

**Barber Shop**

No Violations Noted

**Assistant Superintendent’s Office**

No Violations Noted

**Shift Commander’s Office**

No Violations Noted

**Time and Attendance Office**

No Violations Noted

**Investigations Office**

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Visiting**

*Contact Visit*

105 CMR 451.353\* Interior Maintenance: Upholstery damaged on chairs

*Bathroom*

Unable to Inspect – Under Construction

*Non-Contact Visit*

No Violations Noted

*Attorney’s Room*

No Violations Noted

**Special Management Housing**

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Special Management Unit (SMU)**

*Kitchenette Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

*Supply Closet*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 7

*Recreational Area*

No Violations Noted

**Special Housing Unit (SHU)**

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1050F at handwash sink

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123 Maintenance: Light out in shower # 3

105 CMR 451.130 Hot Water: Shower water temperature recorded at 960F in shower # 2

*Laundry Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Slop Sink Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Case Worker’s Office*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area*

No Violations Noted

**4 Units**

**Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 960F at handwash sink

**Unit 4B**

105 CMR 451.353\* Interior Maintenance: Floor left unfinished around Kitchenette/Janitor’s Closet

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1050F at slop sink

105 CMR 451.130 Plumbing: No backflow preventer on slop sink

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored upside down

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handicapped shower head missing

105 CMR 451.123\* Maintenance: Light fixture rusted in shower # 2

105 CMR 451.123\* Maintenance: Ceiling vent painted over in shower # 1-5

105 CMR 451.123\* Maintenance: Light out in shower # 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1, 4, and 5

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Wall vent blocked in cell # 8

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 24 and 27

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 3 and 8

*Case Worker Office*

No Violations Noted

*Recreational Area*

No Violations Noted

**Unit 4A**

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Showers*

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 3

105 CMR 451.123\* Maintenance: Ceiling vent painted over in shower # 2 and 4

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1 and 4

*Cells*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Supply Closet*

No Violations Noted

*Recreational Area*

No Violations Noted

**Medical**

*Waiting Area*

No Violations Noted

*Medical Waste Storage*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Inmate Bathroom # 1*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No toilet paper

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Soap dispenser leaking

*Cleaning Supply Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored upside down

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Room # 9*

No Violations Noted

*Eyeball Room # 8*

No Violations Noted

*Medication Room*

No Violations Noted

*Nursing Office/Exam Room*

No Violations Noted

*Room # 7*

No Violations Noted

*Room # 6*

No Violations Noted

*Room # 5*

No Violations Noted

*Room # 4*

No Violations Noted

*Room # 3*

No Violations Noted

*Room # 2*

No Violations Noted

*Room # 1*

No Violations Noted

*Linen Closet*

No Violations Noted

*Handicapped Shower*

Unable to Inspect – Under Construction

*Offices*

No Violations Noted

*Dental*

No Violations Noted

**Medical Trailer**

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Intake**

*Property Room*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored upside down

*Small Property Room*

No Violations Noted

*Inmate Records*

No Violations Noted

*Changing Room*

No Violations Noted

*Shower*

No Violations Noted

*Large Holding Cell*

No Violations Noted

*Booking Area*

No Violations Noted

*Staff Bathroom*

Unable to Inspect – In Use

*Holding Cells*

No Violations Noted

*Offices*

No Violations Noted

**Maintenance Department**

*Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

*Carpenter’s Shop*

No Violations Noted

*Boiler Room*

No Violations Noted

**DEDHAM ALTERNATIVE CENTER**

**Second Floor**

**South Wing**

*Main Area*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Light shield damaged in cell # 27 and 31

105 CMR 451.353\* Interior Maintenance: Baseboard damaged in cell # 27

105 CMR 451.103 Mattresses: Mattress damaged in cell # 32

*Bathroom*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-3

105 CMR 451.123\* Maintenance: Mold observed on tile grout in shower # 1-3

105 CMR 451.123\* Maintenance: Hand dryer out-of-order

105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 3

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 3

**North Wing**

*Main Area*

No Violations Noted

*Offices*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Break Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**First Floor**

**South Wing**

*Main Area*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

105 CMR 451.123\* Maintenance: Handwash sink rusted around faucet

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 2

105 CMR 451.123\* Maintenance: Hand dryer out-of-order

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower head damaged in shower # 1

105 CMR 451.123 Maintenance: Handicapped shower bench damaged

105 CMR 451.123 Maintenance: Mold observed on wall tile grout in shower # 1-3

**North Wing**

*Main Area*

No Violations Noted

*Offices*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Soap dispensers dirty

**MAIN AREA**

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, gaskets damaged on left side refrigerator

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, interior of ice machine dirty

**Offices**

No Violations Noted

*Bathroom*

No Violations Noted

**Laundry Room**

No Violations Noted

*Laundry Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

**Gym Area**

105 CMR 451.353 Interior Maintenance: Padding damaged on exercise equipment

**Classroom**

No Violations Noted

**GARAGE**

No Violations Noted

*Garage Area Bathroom*

No Violations Noted

*Office Bathroom*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 476 at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace

Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

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