



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
5 Randolph Street, Canton, MA 02021
Phone: 781-828-7700 Fax: 781-774-6700

CHARLES D. BAKER
Governor

KARYN E. POLITO
Lieutenant Governor

MARYLOU SUDDERS
Secretary

MONICA BHAREL, MD, MPH
Commissioner

Tel: 617-624-6000
www.mass.gov/doh

January 28, 2020

Jerome P. McDermott, Sheriff
Norfolk County Correctional Center
200 West Street
P.O. Box 149
Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Norfolk County House of Correction and Alternative Center on January 16, 2020, accompanied by Paul Tolson, Environmental Health and Safety Officer and Patrick Harris, Accreditation Manager. Violations noted during the inspection are listed below including 99 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

NORFOLK COUNTY HOUSE OF CORRECTION

Visitor Waiting Area

Visitor Lobby

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Administration Offices

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Conference Room

No Violations Noted

Male Locker Room

No Violations Noted

Female Locker Room

Unable to Inspect – In Use

Exercise Room

No Violations Noted

Kitchenette

No Violations Noted

Arsenal

No Violations Noted

Control Equipment Room

Unable to Inspect – Locked

IT Office

No Violations Noted

Mail Room

No Violations Noted

Central Control

No Violations Noted

Bathroom

No Violations Noted

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining

Main Area

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged on staff refrigerator

Serving Line

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Kitchen

Handwash Sink

No Violations Noted

Warewash Machine Room

FC 4-204.112(D)*

Design and Construction, Functionality: Temperature measuring device not designed to be easily readable

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, caulking dirty on counter top

Slop and Spray Area

No Violations Noted

Janitor's Closet

FC 5-205.15

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, slop sink faucet leaking from cold water control^P

Inmate Bathroom

105 CMR 451.123*

Maintenance: Ceiling left unfinished

Walk-In Refrigerator # 1

No Violations Noted

Ice Machine

No Violations Noted

Walk-In Refrigerator # 2

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

Walk-In Refrigerator # 3

No Violations Noted

Can Opener Table

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, can opener dirty

FC 4-501.114(A)

Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested lower than recommended concentration

Handwash Sink

No Violations Noted

2-Compartment Sink

No Violations Noted

3-Compartment Sink

No Violations Noted

<i>Prep Area</i>	No Violations Noted
<i>Walk-In Freezer</i>	No Violations Noted
<i>Large Storage</i>	No Violations Noted
<i>Small Storage</i>	No Violations Noted
<i>Feeding Prep Area</i>	No Violations Noted
Office	No Violations Noted
<i>Tool Closet</i>	No Violations Noted
<u>Receiving Dock</u>	No Violations Noted
<i>Can Room</i>	No Violations Noted
<i>Dumpster Area</i>	No Violations Noted
<u>Central Storage Area</u>	No Violations Noted
Laundry 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain pipe leaking at handwash sink
<i>Inmate Bathroom</i>	No Violations Noted
<i>Storage Room</i>	No Violations Noted
Chemical Laundry Storage	
<i>Chemical Room</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted

House 1A

Control

105 CMR 451.353* Interior Maintenance: Ceiling vent dusty

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123* Maintenance: Dead drain flies observed on ceiling in shower # 1-8

105 CMR 451.123* Maintenance: Floor drain rusted in shower # 6 and 8

105 CMR 451.123* Maintenance: Sprinkler rusted in shower # 6

105 CMR 451.123 Maintenance: Door damaged in shower # 4

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored on floor

105 CMR 451.353 Interior Maintenance: Floor paint damaged

Cells

105 CMR 451.321* Cell Size: Inadequate floor space in all cells

105 CMR 451.353* Interior Maintenance: Mirror damaged in cell # 33

Recreational Area

No Violations Noted

House 1B

Control

105 CMR 451.353* Interior Maintenance: Ceiling vent dusty

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.353 Interior Maintenance: Floor surface damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of refrigerator dirty

Showers

105 CMR 451.123* Maintenance: Water pooling on floor outside showers

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3 and 4

105 CMR 451.123* Maintenance: Dead drain flies observed on ceiling in shower # 8

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, 5, 6, 7, and 8

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1, 3, 4, 5, 6, and 7

Janitor's Closet

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in cell # 15 and 34

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 11, 17, 19, 29, 39, and 40

Recreational Area

No Violations Noted

House 2A

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Showers

105 CMR 451.123

Unable to Inspect Shower # 7 – In Use

Maintenance: Soap scum on walls in shower # 1 and 3

Janitor's Closet

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Laundry Storage

105 CMR 451.353*

Interior Maintenance: Wall vent dusty

Recreational Area

No Violations Noted

House 2B

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged in common area

Control

No Violations Noted

Case Worker's Office

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

Showers

105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 3, and 5
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 4, 5, 7, and 8
105 CMR 451.123	Maintenance: Ceiling vent dusty in shower # 1, 3, and 4
105 CMR 451.123	Maintenance: Drain flies observed in shower # 2
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 7

Janitor's Closet

No Violations Noted

Cells

105 CMR 451.321*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 1, 3, and 4

Recreational Area

No Violations Noted

MAT Program (Formerly House 3)

Common Area

No Violations Noted

Offices

No Violations Noted

Supply Closet

No Violations Noted

Slop Sink Closet

No Violations Noted

Bathroom/showers

Unable to Inspect – Not in Use

Staff Bathroom

No Violations Noted

Program Area

West Wing

Kitchen Area

No Violations Noted

Staff Bathroom

No Violations Noted

Offices

No Violations Noted

Program Administrative Area

No Violations Noted

Staff Bathroom at Entrance

No Violations Noted

<i>Male Staff Bathroom</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<i>Library</i>	No Violations Noted
Religious Services	No Violations Noted
<i>Chapel</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained
Canteen	No Violations Noted
Barber Shop	No Violations Noted
Assistant Superintendent's Office	No Violations Noted
Shift Commander's Office	No Violations Noted
Time and Attendance Office	No Violations Noted
Investigations Office 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<u>Visiting</u>	
<i>Contact Visit</i> 105 CMR 451.353*	Interior Maintenance: Upholstery damaged on chairs
<i>Bathroom</i>	Unable to Inspect – Under Construction
<i>Non-Contact Visit</i>	No Violations Noted
<i>Attorney's Room</i>	No Violations Noted

Special Management Housing

Control

No Violations Noted

Control Bathroom

No Violations Noted

Special Management Unit (SMU)

Kitchenette Area

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

Showers

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 and 2

Supply Closet

No Violations Noted

Cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 7

Recreational Area

No Violations Noted

Special Housing Unit (SHU)

Kitchenette Area

105 CMR 451.200* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 105⁰F at handwash sink

Showers

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123 Maintenance: Light out in shower # 3

105 CMR 451.130 Hot Water: Shower water temperature recorded at 96⁰F in shower # 2

Laundry Room

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Slop Sink Closet

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Case Worker's Office

No Violations Noted

Cells

105 CMR 451.321* Cell Size: Inadequate floor space in all cells

Recreational Area

No Violations Noted

4 Units

Control

No Violations Noted

Control Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 96⁰F at handwash sink

Unit 4B

105 CMR 451.353*

Interior Maintenance: Floor left unfinished around Kitchenette/Janitor's Closet

Kitchenette Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.126

Hot Water: Hot water temperature recorded at 105⁰F at slop sink

105 CMR 451.130

Plumbing: No backflow preventer on slop sink

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored upside down

Showers

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, handicapped shower head missing

105 CMR 451.123*

Maintenance: Light fixture rusted in shower # 2

105 CMR 451.123*

Maintenance: Ceiling vent painted over in shower # 1-5

105 CMR 451.123*

Maintenance: Light out in shower # 2

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 1, 4, and 5

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353*

Interior Maintenance: Wall vent blocked in cell # 8

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 24 and 27

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 3 and 8

Case Worker Office

No Violations Noted

Recreational Area

No Violations Noted

Unit 4A

Kitchenette Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Showers

105 CMR 451.123*

Maintenance: Ceiling vent dusty in shower # 3

105 CMR 451.123*

Maintenance: Ceiling vent painted over in shower # 2 and 4

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 1 and 4

Cells

No Violations Noted

Case Worker's Office

No Violations Noted

Supply Closet

No Violations Noted

Recreational Area

No Violations Noted

Medical

Waiting Area

No Violations Noted

Medical Waste Storage

No Violations Noted

Female Staff Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Inmate Bathroom # 1

105 CMR 451.123*

105 CMR 451.110(A)*

Maintenance: Ceiling vent dusty

Hygiene Supplies at Toilet and Handwash Sink: No toilet paper

Male Staff Bathroom

105 CMR 451.123

Maintenance: Soap dispenser leaking

Cleaning Supply Closet

105 CMR 451.353

105 CMR 451.130

Interior Maintenance: Wet mop stored upside down

Plumbing: Plumbing not maintained in good repair, slop sink leaking

Room # 9

No Violations Noted

Eyeball Room # 8

No Violations Noted

Medication Room

No Violations Noted

Nursing Office/Exam Room

No Violations Noted

Room # 7

No Violations Noted

Room # 6

No Violations Noted

Room # 5

No Violations Noted

Room # 4

No Violations Noted

Room # 3

No Violations Noted

<i>Room # 2</i>	No Violations Noted
<i>Room # 1</i>	No Violations Noted
<i>Linen Closet</i>	No Violations Noted
<i>Handicapped Shower</i>	Unable to Inspect – Under Construction
<i>Offices</i>	No Violations Noted
<i>Dental</i>	No Violations Noted
Medical Trailer 105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<u>Intake</u>	
<i>Property Room</i>	No Violations Noted
<i>Janitor's Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored upside down
<i>Small Property Room</i>	No Violations Noted
<i>Inmate Records</i>	No Violations Noted
<i>Changing Room</i>	No Violations Noted
<i>Shower</i>	No Violations Noted
<i>Large Holding Cell</i>	No Violations Noted
<i>Booking Area</i>	No Violations Noted
<i>Staff Bathroom</i>	Unable to Inspect – In Use
<i>Holding Cells</i>	No Violations Noted
<i>Offices</i>	No Violations Noted

Maintenance Department

Bathroom

No Violations Noted

Break Room

No Violations Noted

Carpenter's Shop

No Violations Noted

Boiler Room

No Violations Noted

DEDHAM ALTERNATIVE CENTER

Second Floor

South Wing

Main Area

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Cells

105 CMR 451.321* Cell Size: Inadequate floor space in all cells
105 CMR 451.353* Interior Maintenance: Light shield damaged in cell # 27 and 31
105 CMR 451.353* Interior Maintenance: Baseboard damaged in cell # 27
105 CMR 451.103 Mattresses: Mattress damaged in cell # 32

Bathroom

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1-3
105 CMR 451.123* Maintenance: Mold observed on tile grout in shower # 1-3
105 CMR 451.123* Maintenance: Hand dryer out-of-order
105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 3
105 CMR 451.123 Maintenance: Ceiling vent dusty
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 3

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Break Room

105 CMR 451.200* Food Storage, Preparation and Service: Food preparation not in compliance with
105 CMR 590.000, interior of microwave oven dirty

First Floor

South Wing

Main Area

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

105 CMR 451.123*

Maintenance: Handwash sink rusted around faucet

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 2

105 CMR 451.123*

Maintenance: Hand dryer out-of-order

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower head damaged in shower # 1

105 CMR 451.123

Maintenance: Handicapped shower bench damaged

105 CMR 451.123

Maintenance: Mold observed on wall tile grout in shower # 1-3

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Soap dispensers dirty

MAIN AREA

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on left side refrigerator

105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, interior of ice machine dirty

Offices

No Violations Noted

Bathroom

No Violations Noted

Laundry Room

No Violations Noted

Laundry Janitor's Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

Gym Area

105 CMR 451.353

Interior Maintenance: Padding damaged on exercise equipment

Classroom

No Violations Noted

GARAGE

No Violations Noted

Garage Area Bathroom

No Violations Noted

Office Bathroom

No Violations Noted

Observations and Recommendations

1. The inmate population was 476 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
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Catherine Cardinale, RS, Health Director, Dedham Board of Health (electronic copy)
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