

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

5 Randolph Street, Canton, MA 02021

MARYLOU SUDDERS

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June 25, 2019

Jerome P. McDermott, Sheriff

Norfolk County Correctional Center

200 West Street

P.O. Box 149

Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the

Norfolk County House of Correction and Alternative Center on June 14 and 19, 2019, accompanied by Paul Tolson, Environmental Health and Safety Officer and Kevin Durkin, Director of Policy and Accreditation. Violations noted during the inspection are listed below including 40 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**NORFOLK COUNTY HOUSE OF CORRECTION**

**Visitor Waiting Area**

*Visitor Lobby*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

*Female Bathroom*

No Violations Noted

*Janitor’s Closet*

 No Violations Noted

**Administration Offices**

*Male Staff Bathroom*

 No Violations Noted

*Female Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water not working at

 handwash sink # 1

*Conference Room*

 No Violations Noted

*Male Locker Room*

105 CMR 451.123 Maintenance: Ceiling vents dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 3 and 4 not

 draining properly

*Female Locker Room*

 No Violations Noted

*Exercise Room*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Kitchenette*

 No Violations Noted

*Arsenal*

 Unable to Inspect – Locked

*Control Equipment Room*

 Unable to Inspect – Locked

*Investigations Office*

 Unable to Inspect – Locked

*Mail Room*

 No Violations Noted

**Central Control**

 No Violations Noted

*Bathroom*

 No Violations Noted

**Food Service**

**Staff Dining**

*Main Area*

 No Violations Noted

*Serving Line*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

*Female Bathroom*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

**Kitchen**

*Handwash Sink*

FC 6-301.12(A) Numbers and Capacity; Handwashing Sinks: No hand drying method available at handwashing sinkPf

FC 5-501.16(C) Refuse, Recyclables, and Returnables; Facilities on the Premises: No trash provided at handwash sink

*Warewash Machine Room*

FC 4-204.113 Design and Construction, Functionality: Warewashing machine missing an easily accessible and readable data plate

FC 4-204.112(D) Design and Construction, Functionality: Temperature measuring device not designed to be easily readable

FC 4-204.115(B) Design and Construction, Functionality: Warewash machine missing a temperature measuring device in the sanitizing tankPf

*Slop and Spray Area*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

*Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, Faucet damaged on handwash sink

105 CMR 451.123 Maintenance: Ceiling left unfinished

*Walk-In Refrigerator # 1*

 No Violations Noted

*Ice Machine*

 No Violations Noted

*Walk-In Refrigerator # 2*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged

*Walk-In Refrigerator # 3*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets moldy

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty

*Handwash Sink*

 No Violations Noted

*2-Compartment Sink*

 No Violations Noted

*3-Compartment Sink*

FC 5-205.15 Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, left faucet leaking from cold water controlP

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, sprayer head dirty

*Prep Area*

 No Violations Noted

*Walk-In Freezer*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets moldy

*Large Storage*

 No Violations Noted

*Small Storage*

 No Violations Noted

*Feeding Prep Area*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor paint damaged behind serving line

**Office**

 No Violations Noted

*Tool Closet*

 No Violations Noted

**Receiving Dock**

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, truck bumpers damaged

*Can Room*

 No Violations Noted

*Dumpster Area*

 No Violations Noted

**Central Storage Area**

 Unable to Inspect – Locked

**Laundry**

105 CMR 451.353 Interior Maintenance: Floor surface damaged

*Inmate Bathroom*

 No Violations Noted

*Storage Room*

 No Violations Noted

**Chemical Laundry Storage**

*Chemical Room*

 No Violations Noted

*Bathroom*

 No Violations Noted

**House 1A**

*Control*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Case Worker’s Office*

 No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water tap loose

*Showers*

105 CMR 451.123 Maintenance: Dead drain flies observed on ceiling in shower # 1-8

105 CMR 451.123 Maintenance: Floor drain rusted in shower # 6 and 8

105 CMR 451.123 Maintenance: Light out in shower # 4

105 CMR 451.123 Maintenance: Sprinkler rusted in shower # 6

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Mirror damaged in cell # 33

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 8

*Recreational Area*

 No Violations Noted

**House 1B**

*Control*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

 No Violations Noted

*Showers* Unable to Inspect Shower # 1 – In Use

105 CMR 451.123 Maintenance: Water pooling on floor outside showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3 and 4

105 CMR 451.123 Maintenance: Dead drain flies observed on ceiling in shower # 8

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Wet mop stored on floor

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 15 and 34

105 CMR 451.353 Interior Maintenance: Mold observed on bed in cell # 25

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 24 and 27

105 CMR 451.103 Mattresses: Mattress damaged in cell # 38

105 CMR 451.360 Protective Measures: Building not protected against infestation, ants observed in cell # 15

*Recreational Area*

 No Violations Noted

**House 2A**

*Control*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Case Worker’s Office*

 No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

*Showers*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1-8

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7

*Janitor’s Closet*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Laundry Storage*

105 CMR 451.353 Interior Maintenance: Wall vent dusty

*Recreational Area*

 No Violations Noted

**House 2B**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in common area

*Control*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

*Showers*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 4, 5, 6, 7, and 8

*Janitor’s Closet*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 14

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1 and 15

*Recreational Area*

 No Violations Noted

**House 3**

*Common Area*

 No Violations Noted

*Supply Closet*

 No Violations Noted

*Slop Sink Closet*

 No Violations Noted

*Bathroom/Showers*

 No Violations Noted

*Kitchenette Area*

 No Violations Noted

*Laundry Room*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Storage Closet*

 No Violations Noted

**Program Area**

**West Wing**

*Kitchen Area*

 No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling water stained

*Offices*

 No Violations Noted

**Program Administrative Area**

 No Violations Noted

*Inmate Bathroom at Entrance*

 Unable to Inspect – In Use

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Inmate Bathroom*

 No Violations Noted

*Classrooms*

 No Violations Noted

*Library*

 No Violations Noted

**Religious Services**

 No Violations Noted

*Chapel*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

**Canteen**

 No Violations Noted

**Barber Shop**

 No Violations Noted

**Training Office**

 No Violations Noted

**Shift Commander’s Office**

No Violations Noted

**Time and Attendance Office**

 No Violations Noted

**Operations Office**

No Violations Noted

**Visiting**

*Contact Visit*

105 CMR 451.353\* Interior Maintenance: Upholstery damaged on chairs

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Non-Contact Visit*

 No Violations Noted

*Attorney’s Room*

 No Violations Noted

**Special Management Housing**

**Control**

 No Violations Noted

*Control Bathroom*

 Unable to Inspect – In Use

**Special Management Unit (SMU)**

*Kitchenette Area*

 No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

*Supply Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in sink

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 1, 2, 8, and 10

*Recreational Area*

105 CMR 451.360 Protective Measures: Building not protected against infestation,

 birds nest observed above loud speaker

**Special Housing Unit (SHU)**

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 3

*Laundry Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Slop Sink Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

*Case Worker’s Office*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 8 and 12

*Recreational Area*

 No Violations Noted

**4 Units**

**Control**

 No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Unit 4B**

105 CMR 451.353 Interior Maintenance: Floor left unfinished around Kitchenette/Janitor’s Closet

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

*Janitor’s Closet*

 No Violations Noted

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handicapped shower head missing

105 CMR 451.123 Maintenance: Light fixture rusted in shower # 2

105 CMR 451.123 Maintenance: Ceiling vent painted over in shower # 1-5

105 CMR 451.123 Maintenance: Light out in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1-5

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 2, 8, and 28

*Case Worker Office*

 No Violations Noted

*Recreational Area*

 No Violations Noted

**Unit 4A**

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Showers* Unable to Inspect Shower # 1 – In Use

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 3

105 CMR 451.123 Maintenance: Ceiling vent painted over in shower # 2 and 4

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 10 and 18

*Case Worker’s Office*

 No Violations Noted

*Supply Closet*

 No Violations Noted

*Recreational Area*

 No Violations Noted

**Medical**

*Waiting Area*

 No Violations Noted

*Medical Waste Storage*

 No Violations Noted

*Female Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

*Inmate Bathroom # 1*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No toilet paper

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Cleaning Supply Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Two unlabeled chemical bottles

*Room # 9*

 No Violations Noted

*Eyeball Room # 8*

 No Violations Noted

*Medication Room*

 No Violations Noted

*Nursing Office/Exam Room*

 No Violations Noted

*Room # 7*

 No Violations Noted

*Room # 6*

 No Violations Noted

*Room # 5*

 No Violations Noted

*Room # 4*

 No Violations Noted

*Room # 3*

 No Violations Noted

*Room # 2*

 No Violations Noted

*Room # 1*

 No Violations Noted

*Linen Closet*

 No Violations Noted

*Handicapped Shower*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Floor dirty

105 CMR 451.123 Maintenance: Soap scum on floor and walls

*Offices*

 No Violations Noted

*Dental*

 No Violations Noted

**Medical Trailer**

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Intake**

*Property Room*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

*Small Property Room*

 No Violations Noted

*Inmate Records*

 No Violations Noted

*Changing Room*

 No Violations Noted

*Shower*

 No Violations Noted

*Large Holding Cell*

 No Violations Noted

*Booking Area*

 No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Wall vent dusty

*Holding Cells*

 No Violations Noted

*Offices*

 No Violations Noted

**Maintenance Department**

*Bathroom*

 No Violations Noted

*Break Room*

 No Violations Noted

*Carpenter’s Shop*

 No Violations Noted

*Boiler Room*

 No Violations Noted

**DEDHAM ALTERNATIVE CENTER**

**Second Floor**

**South Wing**

*Main Area*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Light shield damaged in cell # 31

105 CMR 451.353 Interior Maintenance: Light shield damaged in cell #27

105 CMR 451.353 Interior Maintenance: Baseboard damaged in cell # 27

*Bathroom*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-3

105 CMR 451.123\* Maintenance: Mold observed on tile grout in shower # 1-3

105 CMR 451.123 Maintenance: Hand dryer out-of-order

105 CMR 451.123 Maintenance: Unlabeled chemical bottle

**North Wing**

*Main Area*

 No Violations Noted

*Offices*

 No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**First Floor**

**South Wing**

*Main Area*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Bathroom* Unable to Inspect Shower # 3 – In Use

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

105 CMR 451.123\* Maintenance: Handwash sink rusted around faucet

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 2

105 CMR 451.123 Maintenance: Hand dryer out-of-order

105 CMR 451.123 Maintenance: Mold observed on handicapped shower bench

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head damaged in shower # 1

**North Wing**

*Main Area*

 No Violations Noted

*Offices*

 No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

**MAIN AREA**

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with

 105 CMR 590.000, ice machine out-of-order

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, gaskets damaged on left side refrigerator

**Offices**

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Bathroom*

 No Violations Noted

**Laundry Room**

 No Violations Noted

*Laundry Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

**Gym Area**

 No Violations Noted

**Classroom**

 No Violations Noted

**GARAGE**

 No Violations Noted

*Garage Area Bathroom*

 No Violations Noted

*Office Bathroom*

 No Violations Noted

**Observations and Recommendations**

1. The inmate population was 487 at the time of inspection.
2. At the time of inspection, House 3 in the Norfolk County House of Correction was closed and not housing inmates.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

 Sincerely,

 

 Patrick Wallace

 Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

 Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

 Carol A. Mici, Acting Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)

 Michael Harris, Superintendent (electronic copy)

Sergeant Dave Munchbach, EHSO (electronic copy)

Paul Tolson, EHSO (electronic copy)

Catherine Cardinale, RS, Health Director, Dedham Board of Health (electronic copy)

 Clerk, Massachusetts House of Representatives

 Clerk, Massachusetts Senate