



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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June 25, 2019

Jerome P. McDermott, Sheriff
 Norfolk County Correctional Center
 200 West Street
 P.O. Box 149
 Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Norfolk County House of Correction and Alternative Center on June 14 and 19, 2019, accompanied by Paul Tolson, Environmental Health and Safety Officer and Kevin Durkin, Director of Policy and Accreditation. Violations noted during the inspection are listed below including 40 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

NORFOLK COUNTY HOUSE OF CORRECTION

Visitor Waiting Area

<i>Visitor Lobby</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted

Administration Offices

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water not working at handwash sink # 1

Conference Room

No Violations Noted

Male Locker Room

105 CMR 451.123

105 CMR 451.130

Maintenance: Ceiling vents dusty

Plumbing: Plumbing not maintained in good repair, handwash sink # 3 and 4 not draining properly

Female Locker Room

No Violations Noted

Exercise Room

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Kitchenette

No Violations Noted

Arsenal

Unable to Inspect – Locked

Control Equipment Room

Unable to Inspect – Locked

Investigations Office

Unable to Inspect – Locked

Mail Room

No Violations Noted

Central Control

No Violations Noted

Bathroom

No Violations Noted

Food Service

Staff Dining

Main Area

No Violations Noted

Serving Line

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Kitchen

Handwash Sink

FC 6-301.12(A)

Numbers and Capacity; Handwashing Sinks: No hand drying method available at handwashing sink^{Pf}

FC 5-501.16(C)

Refuse, Recyclables, and Returnables; Facilities on the Premises: No trash provided at handwash sink

Warewash Machine Room

FC 4-204.113

Design and Construction, Functionality: Warewashing machine missing an easily accessible and readable data plate

FC 4-204.112(D)

Design and Construction, Functionality: Temperature measuring device not designed to be easily readable

FC 4-204.115(B)

Design and Construction, Functionality: Warewash machine missing a temperature measuring device in the sanitizing tank^{Pf}

Slop and Spray Area

No Violations Noted

Janitor's Closet

No Violations Noted

Inmate Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, Faucet damaged on handwash sink

105 CMR 451.123

Maintenance: Ceiling left unfinished

Walk-In Refrigerator # 1

No Violations Noted

Ice Machine

No Violations Noted

Walk-In Refrigerator # 2

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged

Walk-In Refrigerator # 3

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets moldy

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty

Handwash Sink

No Violations Noted

2-Compartment Sink

No Violations Noted

<i>3-Compartment Sink</i> FC 5-205.15	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, left faucet leaking from cold water control ^P
FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, sprayer head dirty
<i>Prep Area</i>	
	No Violations Noted
<i>Walk-In Freezer</i>	
FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair refrigerator gaskets moldy
<i>Large Storage</i>	
	No Violations Noted
<i>Small Storage</i>	
	No Violations Noted
<i>Feeding Prep Area</i>	
FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor paint damaged behind serving line
Office	
	No Violations Noted
<i>Tool Closet</i>	
	No Violations Noted
<u>Receiving Dock</u>	
FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, truck bumpers damaged
<i>Can Room</i>	
	No Violations Noted
<i>Dumpster Area</i>	
	No Violations Noted
<u>Central Storage Area</u>	
	Unable to Inspect – Locked
Laundry	
105 CMR 451.353	Interior Maintenance: Floor surface damaged
<i>Inmate Bathroom</i>	
	No Violations Noted
<i>Storage Room</i>	
	No Violations Noted
Chemical Laundry Storage	
<i>Chemical Room</i>	
	No Violations Noted

Bathroom

No Violations Noted

House 1A

Control

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water tap loose

Showers

105 CMR 451.123

Maintenance: Dead drain flies observed on ceiling in shower # 1-8

105 CMR 451.123

Maintenance: Floor drain rusted in shower # 6 and 8

105 CMR 451.123

Maintenance: Light out in shower # 4

105 CMR 451.123

Maintenance: Sprinkler rusted in shower # 6

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Mirror damaged in cell # 33

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 8

Recreational Area

No Violations Noted

House 1B

Control

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123

Unable to Inspect Shower # 1 – In Use

105 CMR 451.123

Maintenance: Water pooling on floor outside showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3 and 4

Maintenance: Dead drain flies observed on ceiling in shower # 8

Janitor's Closet

105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Floor paint damaged
Interior Maintenance: Wet mop stored on floor

Cells

105 CMR 451.321*
105 CMR 451.353
105 CMR 451.353
105 CMR 451.353
105 CMR 451.103
105 CMR 451.360

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Wall paint damaged in cell # 15 and 34
Interior Maintenance: Mold observed on bed in cell # 25
Interior Maintenance: Wall vent blocked in cell # 24 and 27
Mattresses: Mattress damaged in cell # 38
Protective Measures: Building not protected against infestation, ants observed in cell # 15

Recreational Area

No Violations Noted

House 2A

Control

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.353*
105 CMR 451.200

Interior Maintenance: Floor paint damaged
Food Storage, Preparation and Service: Food preparation not in compliance with
105 CMR 590.000, interior of 2 microwave ovens dirty

Showers

105 CMR 451.123
105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1-8
Maintenance: Soap scum on walls in shower # 7

Janitor's Closet

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Laundry Storage

105 CMR 451.353

Interior Maintenance: Wall vent dusty

Recreational Area

No Violations Noted

House 2B

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in common area

Control

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.353*

105 CMR 451.200

Interior Maintenance: Floor surface damaged

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

Showers

105 CMR 451.123

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1, 3, 4, 5, and 6

Maintenance: Soap scum on walls in shower # 1, 4, 5, 6, 7, and 8

Janitor's Closet

No Violations Noted

Cells

105 CMR 451.321*

105 CMR 451.353*

105 CMR 451.353

Cell Size: Inadequate floor space in all cells

Interior Maintenance: Wall paint damaged in cell # 14

Interior Maintenance: Wall vent blocked in cell # 1 and 15

Recreational Area

No Violations Noted

House 3

Common Area

No Violations Noted

Supply Closet

No Violations Noted

Slop Sink Closet

No Violations Noted

Bathroom>Showers

No Violations Noted

Kitchenette Area

No Violations Noted

Laundry Room

No Violations Noted

Staff Bathroom

No Violations Noted

Storage Closet

No Violations Noted

Program Area

West Wing

Kitchen Area

No Violations Noted

<i>Staff Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling water stained
<i>Offices</i>	No Violations Noted
Program Administrative Area	No Violations Noted
<i>Inmate Bathroom at Entrance</i>	Unable to Inspect – In Use
<i>Male Staff Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Female Staff Bathroom</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink
<i>Inmate Bathroom</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<i>Library</i>	No Violations Noted
Religious Services	No Violations Noted
<i>Chapel</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained
Canteen	No Violations Noted
Barber Shop	No Violations Noted
Training Office	No Violations Noted
Shift Commander's Office	No Violations Noted
Time and Attendance Office	No Violations Noted
Operations Office	No Violations Noted
<u>Visiting</u>	
<i>Contact Visit</i> 105 CMR 451.353*	Interior Maintenance: Upholstery damaged on chairs

Bathroom
105 CMR 451.123* Maintenance: Ceiling vent dusty

Non-Contact Visit
No Violations Noted

Attorney's Room
No Violations Noted

Special Management Housing

Control
No Violations Noted

Control Bathroom
Unable to Inspect – In Use

Special Management Unit (SMU)

Kitchenette Area
No Violations Noted

Showers
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

Supply Closet
105 CMR 451.353 Interior Maintenance: Wet mop stored in sink

Cells
105 CMR 451.103 Mattresses: Mattress damaged in cell # 1, 2, 8, and 10

Recreational Area
105 CMR 451.360 Protective Measures: Building not protected against infestation, birds nest observed above loud speaker

Special Housing Unit (SHU)

Kitchenette Area
105 CMR 451.200* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Showers
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 3

Laundry Room
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Slop Sink Closet
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

Case Worker's Office
No Violations Noted

<i>Cells</i>	
105 CMR 451.321*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 8 and 12
<i>Recreational Area</i>	
	No Violations Noted
<u>4 Units</u>	
Control	
	No Violations Noted
<i>Control Bathroom</i>	
105 CMR 451.123*	Maintenance: Ceiling vent dusty
Unit 4B	
105 CMR 451.353	Interior Maintenance: Floor left unfinished around Kitchenette/Janitor's Closet
<i>Kitchenette Area</i>	
105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty
<i>Janitor's Closet</i>	
	No Violations Noted
<i>Showers</i>	
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, handicapped shower head missing
105 CMR 451.123	Maintenance: Light fixture rusted in shower # 2
105 CMR 451.123	Maintenance: Ceiling vent painted over in shower # 1-5
105 CMR 451.123	Maintenance: Light out in shower # 2
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1-5
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1-5
<i>Cells</i>	
105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 2, 8, and 28
<i>Case Worker Office</i>	
	No Violations Noted
<i>Recreational Area</i>	
	No Violations Noted
Unit 4A	
<i>Kitchenette Area</i>	
105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Showers</i>	
105 CMR 451.123	Unable to Inspect Shower # 1 – In Use
105 CMR 451.123	Maintenance: Ceiling vent dusty in shower # 3
	Maintenance: Ceiling vent painted over in shower # 2 and 4
<i>Cells</i>	
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 10 and 18

<i>Case Worker's Office</i>	No Violations Noted
<i>Supply Closet</i>	No Violations Noted
<i>Recreational Area</i>	No Violations Noted
<u>Medical</u>	
<i>Waiting Area</i>	No Violations Noted
<i>Medical Waste Storage</i>	No Violations Noted
<i>Female Staff Bathroom</i> 105 CMR 451.123* 105 CMR 451.130	Maintenance: Ceiling vent dusty Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink
<i>Inmate Bathroom # 1</i> 105 CMR 451.123* 105 CMR 451.110(A) 105 CMR 451.110(A)	Maintenance: Ceiling vent dusty Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink Hygiene Supplies at Toilet and Handwash Sink: No toilet paper
<i>Male Staff Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Cleaning Supply Closet</i> 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket Interior Maintenance: Two unlabeled chemical bottles
<i>Room # 9</i>	No Violations Noted
<i>Eyeball Room # 8</i>	No Violations Noted
<i>Medication Room</i>	No Violations Noted
<i>Nursing Office/Exam Room</i>	No Violations Noted
<i>Room # 7</i>	No Violations Noted
<i>Room # 6</i>	No Violations Noted
<i>Room # 5</i>	No Violations Noted

<i>Room # 4</i>	No Violations Noted
<i>Room # 3</i>	No Violations Noted
<i>Room # 2</i>	No Violations Noted
<i>Room # 1</i>	No Violations Noted
<i>Linen Closet</i>	No Violations Noted
<i>Handicapped Shower</i> 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Maintenance: Ceiling vent dusty Maintenance: Floor dirty Maintenance: Soap scum on floor and walls
<i>Offices</i>	No Violations Noted
<i>Dental</i>	No Violations Noted
Medical Trailer 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<u>Intake</u>	
<i>Property Room</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Small Property Room</i>	No Violations Noted
<i>Inmate Records</i>	No Violations Noted
<i>Changing Room</i>	No Violations Noted
<i>Shower</i>	No Violations Noted
<i>Large Holding Cell</i>	No Violations Noted
<i>Booking Area</i>	No Violations Noted

Staff Bathroom
105 CMR 451.123 Maintenance: Wall vent dusty

Holding Cells

No Violations Noted

Offices

No Violations Noted

Maintenance Department

Bathroom

No Violations Noted

Break Room

No Violations Noted

Carpenter's Shop

No Violations Noted

Boiler Room

No Violations Noted

DEDHAM ALTERNATIVE CENTER

Second Floor

South Wing

Main Area
105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Cells
105 CMR 451.321* Cell Size: Inadequate floor space in all cells
105 CMR 451.353* Interior Maintenance: Light shield damaged in cell # 31
105 CMR 451.353 Interior Maintenance: Light shield damaged in cell #27
105 CMR 451.353 Interior Maintenance: Baseboard damaged in cell # 27

Bathroom
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1-3
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1-3
105 CMR 451.123* Maintenance: Mold observed on tile grout in shower # 1-3
105 CMR 451.123 Maintenance: Hand dryer out-of-order
105 CMR 451.123 Maintenance: Unlabeled chemical bottle

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom
105 CMR 451.123* Maintenance: Ceiling vent dusty

Break Room
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

First Floor

South Wing

Main Area
105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Cells
105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Bathroom
105 CMR 451.130*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.130

Unable to Inspect Shower # 3 – In Use
Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink
Maintenance: Handwash sink rusted around faucet
Maintenance: Soap scum on floor in shower # 1 and 2
Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 2
Maintenance: Hand dryer out-of-order
Maintenance: Mold observed on handicapped shower bench
Plumbing: Plumbing not maintained in good repair, shower head damaged in shower # 1

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom
105 CMR 451.123

Maintenance: Ceiling vent dusty

MAIN AREA

105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, ice machine out-of-order

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on left side refrigerator

Offices

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Bathroom

No Violations Noted

Laundry Room

No Violations Noted

Laundry Janitor's Closet
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

Gym Area

No Violations Noted

Classroom

No Violations Noted

GARAGE

No Violations Noted

Garage Area Bathroom

No Violations Noted

Office Bathroom

No Violations Noted

Observations and Recommendations

1. The inmate population was 487 at the time of inspection.
2. At the time of inspection, House 3 in the Norfolk County House of Correction was closed and not housing inmates.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Acting Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
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