The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

67 Forest Street, Suite # 100

Marlborough, MA 01752

Phone: 617-753-8000

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| CHARLES D. BAKERGovernorKARYN E. POLITOLieutenant Governor  |



MARYLOU SUDDERS

Secretary

MARGRET R. COOKE

Commissioner

Tel: 617-624-6000

www.mass.gov/dph

May 19, 2022

Patrick McDermott, Sheriff

Norfolk County Correctional Center

200 West Street

P.O. Box 149

Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments

(State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the

Norfolk County House of Correction and Alternative Center on May 13, 2022, accompanied by

Sergeant David Munchbach, EHSO and Correctional Officer Joseph Lawson. Violations noted during the inspection are listed below including 56 repeat violations.

Should you have any questions, please don’t hesitate to contact me.

 Sincerely,



 Shanene Pierce

 Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

 Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

 Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

 Michael Harris, Superintendent (electronic copy)

Sergeant Dave Munchbach, EHSO (electronic copy)

Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)

 Clerk, Massachusetts House of Representatives (electronic copy)

 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**NORFOLK COUNTY HOUSE OF CORRECTION**

**Visitor Waiting Area**

*Visitor Lobby*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

*Female Bathroom*

No Violations Noted

*Janitor’s Closet*

 No Violations Noted

**Administration Offices**

*Male Staff Bathroom*

 No Violations Noted

*Female Staff Bathroom*

 No Violations Noted

*Conference Room*

 No Violations Noted

*Male Locker Room*

 No Violations Noted

*Female Locker Room*

 No Violations Noted

*Exercise Room*

 No Violations Noted

*Kitchenette*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, no functioning thermometer in refrigerator

*Arsenal*

 No Violations Noted

*IT Office*

 No Violations Noted

*Mail Room*

 No Violations Noted

**Central Control**

 No Violations Noted

*Bathroom*

 No Violations Noted

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining**

*Main Area*

 No Violations Noted

*Serving Line*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

*Female Bathroom*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

**Kitchen**

FC 6-501.111\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, drain flies observed on ceilings, walls, and floors throughout the kitchen

*Handwash Sink*

 No Violations Noted

*Warewash Machine Room*

FC 4-302.13(B) Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: No irreversible registering temperature measuring device readily accessible to measure the surface temperature of the utensilPf

FC 4-903.11(B)(1) Protection of Clean Items, Storing: Lids to serving trays not stored in a self-draining position

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, food debris observed on walls and floors

*Slop and Spray Area*

 No Violations Noted

*Janitor’s Closet*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, sink basin damaged on slop sink

**FC 7-102.11 Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of materialPf**

*Inmate Bathroom*

 No Violations Noted

*Walk-In Refrigerator # 1*

 No Violations Noted

*Ice Machine*

FC 4-602.11(E)(4)(b) Cleaning of Equipment and Utensils, Frequency: Accumulation of soil/mold observed on interior surfaces of ice machine

*Walk-In Refrigerator # 2*

 No Violations Noted

*Walk-In Refrigerator # 3*

 No Violations Noted

*Can Opener Table*

No Violations Noted

*Handwash Sink*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet leaking

*2-Compartment Sink*

FC 5-205.15(B)\* Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet leaking

*4-Compartment Sink*

 No Violations Noted

*Prep Area*

 No Violations Noted

*Walk-In Freezer*

 No Violations Noted

*Large Storage*

 No Violations Noted

*Small Storage*

 No Violations Noted

*Feeding Prep Area*

 No Violations Noted

**Office**

105 CMR 590.011(C)(3) Additional Requirements: Food Allergy Awareness Training, food protection manager not certified in allergen awareness training

*Tool Closet*

 No Violations Noted

**Receiving Dock**

 No Violations Noted

*Can Room*

 No Violations Noted

*Dumpster Area*

 No Violations Noted

**Central Storage Area**

 No Violations Noted

**Laundry**

 No Violations Noted

*Inmate Bathroom*

 No Violations Noted

*Storage Room*

 No Violations Noted

**Chemical Laundry Storage**

*Chemical Room*

 No Violations Noted

*Bathroom*

 No Violations Noted

**House 1A**

*Control*

 No Violations Noted

*Case Worker’s Office*

Unable to Inspect – In Use

*Control Bathroom*

Unable to Inspect – In Use

*Kitchenette Area*

 No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Drain cover rusted in shower # 6 and 8

105 CMR 451.123 Maintenance: Drain cover rusted in shower # 1

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 3, 4, 5, and 7

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 5, 7, 8, 10, 12, 13, 15, 18, 19, 23, 41, and 47

*Recreational Area*

 No Violations Noted

**House 1B**

*Control*

 No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, refrigerator gaskets damaged

*Showers*

105 CMR 451.123\* Maintenance: Water pooling on floor outside showers

105 CMR 451.123\* Maintenance: Light fixture rusted in shower # 3

105 CMR 451.123\* Maintenance: Ceiling dirty, possible mold/mildew observed in shower # 8

105 CMR 451.123 Maintenance: Ceiling dirty, possible mold/mildew observed in shower # 3

105 CMR 451.123\* Maintenance: Threshold damaged in shower # 4

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 5 and 6

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 7 and 11

*Recreational Area*

 No Violations Noted

**House 2A**

*Control*

 No Violations Noted

*Case Worker’s Office*

 No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

 No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Light fixture missing screws in shower # 8

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Laundry Storage*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

*Recreational Area*

 No Violations Noted

**House 2B**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in common hallway

*Control*

 No Violations Noted

*Case Worker’s Office*

 No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Showers*

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.123 Maintenance: Rust stains on threshold in shower # 1 and 2

105 CMR 451.123 Maintenance: Light fixture missing screws in shower # 8

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Desk surface damaged in cell # 23

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 5 and 17

105 CMR 451.353 Interior Maintenance: Bed frame paint damaged in cell # 15

*Recreational Area*

 No Violations Noted

**MAT Program (Formerly House 3)**

*Common Area*

 No Violations Noted

*Offices*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Bathroom/Showers*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 1R

*Staff Bathroom*

 No Violations Noted

*Classrooms*

 No Violations Noted

**Program Area**

**West Wing**

*Kitchen Area*

105 CMR 451.353 Interior Maintenance: Wall behind kitchen sink water damaged

*Staff Bathroom*

 No Violations Noted

*Offices*

 No Violations Noted

**Program Administrative Area**

 No Violations Noted

*Staff Bathroom at Entrance*

 No Violations Noted

*Male Staff Bathroom*

 No Violations Noted

*Female Staff Bathroom*

 No Violations Noted

*Inmate Bathroom*

 No Violations Noted

*Classrooms*

 No Violations Noted

*Library*

 No Violations Noted

**Religious Services**

 No Violations Noted

*Chapel*

 No Violations Noted

**Canteen**

 No Violations Noted

**Video Conference Room**

 No Violations Noted

**Assistant Superintendent’s Office**

 No Violations Noted

**Shift Commander’s Office**

No Violations Noted

**Time and Attendance Office**

 No Violations Noted

**Investigations Office**

 No Violations Noted

**Operations Office**

 No Violations Noted

**Visiting**

*Barber Shop*

No Violations Noted

*Contact Visit*

 No Violations Noted

*Bathroom*

 No Violations Noted

*Non-Contact Visit*

 No Violations Noted

*Attorney’s Room*

 No Violations Noted

**Special Management Housing**

**Control**

 No Violations Noted

*Control Bathroom*

 No Violations Noted

**Special Management Unit (SMU)**

*Kitchenette Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, basin of handwash sink rusted

*Showers*

 No Violations Noted

*Supply Closet*

 No Violations Noted

*Cells*

 No Violations Noted

*Recreational Area*

 No Violations Noted

**Special Housing Unit (SHU)**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged at entrance

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation area not in compliance with

 105 CMR 590.000, dirty cloth rag stored on counter underneath hot water dispenser

105 CMR 451.353\* Interior Maintenance: Soap dispenser loose

*Showers*

 No Violations Noted

*Laundry Room*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored upside down

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

*Case Worker’s Office*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area*

 No Violations Noted

**4 Units**

**Control**

 No Violations Noted

*Control Bathroom*

 No Violations Noted

**Unit 4B**

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

*Janitor’s Closet*

 No Violations Noted

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handicapped shower head missing

105 CMR 451.123 Maintenance: Water control shroud loose in shower # 1

105 CMR 451.123\* Maintenance: Ceiling vent painted over in shower # 1, 2, 3, and 4

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 3, 4, and 5

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Bedframe paint damaged in cell # 5 and 7

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 13, 23, and 30

*Case Worker Office*

 No Violations Noted

*Recreational Area*

 No Violations Noted

**Unit 4A**

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, no functioning thermometer in refrigerator

*Showers*

105 CMR 451.123\* Maintenance: Ceiling vent painted over in shower # 2

*Cells*

 No Violations Noted

*Case Worker’s Office*

 No Violations Noted

*Supply Closet*

105 CMR 451.353 Interior Maintenance: Wall dirty, possible mold/mildew above sink

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Door frame rusted

*Recreational Area*

 No Violations Noted

**Medical**

*Waiting Area*

 No Violations Noted

*Medical Waste Storage*

 No Violations Noted

*Female Staff Bathroom*

 No Violations Noted

*Inmate Bathroom # 1*

 No Violations Noted

*Male Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Cleaning Supply Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at sink

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Room # 9*

 No Violations Noted

*Eyeball Room # 8*

 No Violations Noted

*Medication Room*

 No Violations Noted

*Nursing Office/Exam Room*

Unable to Inspect – In Use

*Room # 7*

 No Violations Noted

*Room # 6*

 No Violations Noted

*Room # 5*

 No Violations Noted

*Room # 4*

 No Violations Noted

*Room # 3*

 No Violations Noted

*Room # 2*

 No Violations Noted

*Room # 1*

 No Violations Noted

*Linen Closet*

 No Violations Noted

*Handicapped Shower*

105 CMR 451.123 Maintenance: Floor dirty

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

*Offices*

 No Violations Noted

*Dental*

 No Violations Noted

**Medical Trailer**

105 CMR 451.350 Structural Maintenance: Large gap between trailer and hallway, not rodent and weathertight

105 CMR 480.500(A)(5) Procedures; Records; Record-Keeping Log: Generator had no written documentation for all on-site waste storage areas including the capacity and duration of waste storage, missing site-specific storage information

**Intake**

*Property Room*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

*Small Property Room*

 No Violations Noted

*Inmate Records*

 No Violations Noted

*Changing Room*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Shower*

 No Violations Noted

*Large Holding Cell*

 No Violations Noted

*Booking Area*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Holding Cells*

 No Violations Noted

*Offices*

 No Violations Noted

**Maintenance Department**

*Bathroom*

 No Violations Noted

*Break Room*

 No Violations Noted

*Carpenter’s Shop*

105 CMR 451.353 Interior Maintenance: Bottom of egress door rusted

*Boiler Room*

 No Violations Noted

**DEDHAM ALTERNATIVE CENTER**

**Second Floor**

**South Wing**

*Main Area*

105 CMR 451.128 Ice: Unsanitary ice storage conditions, accumulation of soil/mold observed on interior surfaces of ice machine

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall grout damaged in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-3

**North Wing**

*Main Area*

 No Violations Noted

*Offices*

 No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Ceiling access panel rusted

*Break Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

**First Floor**

**South Wing**

*Main Area*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head missing in shower # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover rusted in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.353 Interior Maintenance: Ceiling dirty, possible mold/mildew in shower # 1

105 CMR 451.123\* Maintenance: Handicapped shower bench damaged

105 CMR 451.123\* Maintenance: Mold observed on wall tile grout in shower # 1-3

105 CMR 451.123\* Maintenance: Shower head shroud loose in shower # 3

**North Wing**

*Main Area*

 No Violations Noted

*Offices*

 No Violations Noted

*Bathroom/Showers*

105 CMR 451.123 Maintenance: Rust stains on wall tiles in shower # 2

**MAIN AREA**

105 CMR 451.128 Ice: Unsanitary ice storage conditions, accumulation of soil/mold observed on interior surfaces of ice machine

**Offices**

 No Violations Noted

*Bathroom*

 No Violations Noted

**Laundry Room**

 No Violations Noted

*Laundry Janitor’s Closet*

 No Violations Noted

**Gym Area**

 No Violations Noted

**Classroom/Library**

 No Violations Noted

**GARAGE**

 No Violations Noted

*Garage Area Bathroom*

 No Violations Noted

*Office Bathroom*

Unable to Inspect – Locked

**Observations and Recommendations**

1. The inmate population was 308 at the time of inspection.
2. The CSP recommends keeping a copy of the list of individuals with blood borne pathogen training in the medical waste binder for increase ease of access.
3. During the inspection of the kitchen, the CSP observed drain flies throughout the facility with a concentration of insects in the warewashing areas. The CSP recommends increasing the frequency of cleaning in these areas, including the non-food contact surfaces, to diminish the conditions that are attracting and/or harboring insects.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

 Sincerely,



 Shanene Pierce

 Environmental Health Inspector, CSP, BEH