The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Climate and Environmental Health

Community Sanitation Program

67 Forest Street, Suite # 100

Marlborough, MA 01752

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Lieutenant Governor

 May 28, 2024

Patrick McDermott, Sheriff

Norfolk County Correctional Center

200 West Street

P.O. Box 149

Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Norfolk County House of Correction and Alternative Center on May 20, 2024 accompanied by Patrick Harris, Accreditation Manager. Violations noted during the inspection are listed below including 75 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

 Sincerely,

 Hannah LeBeau

 Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH

Nalina Narain, Director, BCEH

 Steven Hughes, Director, CSP, BCEH

Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)

 Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)

 Danielle Frane, Superintendent (electronic copy)

Sergeant Dave Munchbach, EHSO (electronic copy)

Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)

 Clerk, Massachusetts House of Representatives (electronic copy)

 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**NORFOLK COUNTY HOUSE OF CORRECTION**

**Visitor Waiting Area**

*Visitor Lobby*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

*Female Bathroom*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

**Administration Offices**

*Male Staff Bathroom*

 No Violations Noted

*Female Staff Bathroom*

 No Violations Noted

*Conference Room*

 No Violations Noted

*Male Locker Room*

105 CMR 451.123\* Maintenance: Floor surface damaged

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink # 1

*Female Locker Room*

105 CMR 451.123\* Maintenance: Caulking damaged around tiles under both soap dispensers

105 CMR 451.123\* Maintenance: Ceiling dirty around vent

*Exercise Room*

105 CMR 451.350\* Structural Maintenance: Ceiling tiles water damaged

*Kitchenette*

 No Violations Noted

*Arsenal*

Unable to Inspect – Locked

*IT Office*

 No Violations Noted

*Mail Room*

 No Violations Noted

**Central Control**

 No Violations Noted

*Bathroom*

 No Violations Noted

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining**

*Main Area*

 No Violations Noted

*Serving Line*

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, shelving dirty**

*Male Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Female Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Janitor’s Closet*

 No Violations Noted

**Kitchen**

*Handwash Sink*

 No Violations Noted

*Warewash Machine Room*

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, ceiling dirty

*Janitor’s Closet*

**FC 6-501.16 Maintenance and Operation: Premises, Structure, Attachments, and Fixtures – Methods; Wet mop stored in bucket**

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.126 Hot Water for Bathing and Hygiene: Hot water temperature 840F at handwash sink

*Walk-In Refrigerator # 1*

 No Violations Noted

*Ice Machine*

 No Violations Noted

*Walk-In Refrigerator # 2*

 No Violations Noted

*Walk-In Refrigerator # 3*

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, refrigerator gaskets dirty

*Can Opener Table*

 No Violations Noted

*Handwash Sink*

 No Violations Noted

*Walk-In Freezer*

 No Violations Noted

*Large Storage*

 No Violations Noted

*Small Storage*

 No Violations Noted

*Feeding Prep Area*

FC 4-903.11(B)(1)\* Protection of Clean Items, Storing: Pans not stored in a self-draining position

**FC 3-304.14(B)(1) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Wet cloth not stored in sanitizer solution**

*2-Compartment Sink*

 No Violations Noted

*4-Compartment Sink*

FC 5-202.13\* Plumbing System; Design, Construction, and Installation: Air gap missing between water supply inlet and the flood level rim of the sinkP, sprayer head sits below flood rim level of sink

FC 7-204.11(A) Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940P, sanitizing concentration too strong

*Food Tray Prep Area*

**FC 6-305.11(B) Numbers and Capacities; Dressing Area and Lockers: No area provided for the**

 **orderly storage of employee clothing, employee clothing observed on shelving**

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall damaged near employee clothing locker

*Office*

 No Violations Noted

*Tool Closet*

 No Violations Noted

**Receiving Dock**

 No Violations Noted

*Can Room*

 No Violations Noted

*Dumpster Area*

 No Violations Noted

**Central Storage Area**

 No Violations Noted

**Laundry**

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, washer # 2 out-of-order

*Inmate Bathroom*

 No Violations Noted

*Storage Room*

 No Violations Noted

**Chemical Storage**

*Chemical Room*

 No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

**House 1A**

*Control*

 No Violations Noted

*Case Worker’s Office*

 No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

 No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Ceiling dirty near beam in shower # 2

105 CMR 451.123\* Maintenance: Threshold damaged in shower # 8

105 CMR 451.123 Maintenance: Threshold damaged in shower # 1 and 5

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 8, 15, 19, 23, 33, 34, 43, and 48

*Recreational Area*

105 CMR 451.360 Protective Measures: Bird observed flying inside from Recreational Area

**House 1B**

*Control*

 No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

 No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Threshold damaged in shower # 1 and 4

105 CMR 451.123\* Maintenance: Light fixture rusted in shower # 1 and 3

105 CMR 451.123 Maintenance: Epoxy damaged on threshold in shower # 2 and 3

105 CMR 451.123 Maintenance: Showerhead missing in shower # 4, 5, and 6

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water control leaking at slop sink

105 CMR 451.353 Interior Maintenance: Wet mop stored on floor

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 30, 34, 38, 39, 40, 41, and 45

*Recreational Area*

 No Violations Noted

**House 2A**

*Control*

 No Violations Noted

*Case Worker’s Office*

105 CMR 451.353 Interior Maintenance: Upholstery damaged on office chairs

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink

 leaking from pipe

*Showers*

105 CMR 451.123 Maintenance: Sprinkler shroud missing in shower # 1

105 CMR 451.123 Maintenance: Wall dirty in shower # 1, 2, 3, 4, 6, and 8

105 CMR 451.123 Maintenance: Threshold damaged in shower # 1, 5, and 7

105 CMR 451.123 Maintenance: Drain flies observed in shower # 2, 3, 4, 5, 6, 7, and 8

*Janitor’s Closet*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Window leaking in cell # 5

105 CMR 451.353\* Interior Maintenance: Mold on window frame in cell # 5

*Laundry Storage*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

*Recreational Area*

 No Violations Noted

**House 2B**

*Common Area*

 No Violations Noted

*Control*

 No Violations Noted

*Case Worker’s Office*

105 CMR 451.353\* Interior Maintenance: Ceiling damaged

*Control Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, exterior of refrigerator rusted

*Showers*

105 CMR 451.123\* Maintenance: Ceiling dirty in shower # 2, 3, 4, 5, 6, and 7

105 CMR 451.123 Maintenance: Walls dirty in shower # 1, 2, 3, 5, and 8

105 CMR 451.123 Maintenance: Drain flies observed in shower # 3, 4, and 5

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 8

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Laundry*

105 CMR 451.353\* Interior Maintenance: Floor damaged

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 14 and 23

*Recreational Area*

 No Violations Noted

**MAT Program (Formerly House 3)**

*Common Area*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in front of bathroom

*Offices*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in clinical office

*Janitor’s Closet*

 No Violations Noted

*Slop Sink Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Bathroom/Showers*

Unable to Inspect – Not Used

*Inmate Bathroom*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Classrooms # 1 & 2*

 No Violations Noted

**Program Area**

**West Wing**

*Kitchen Area*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Offices*

 No Violations Noted

**Program Administrative Area**

 No Violations Noted

*Staff Bathroom at Entrance*

 No Violations Noted

*Male Staff Bathroom*

 No Violations Noted

*Female Staff Bathroom*

 No Violations Noted

*Inmate Bathroom*

105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure at handwash sink

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

*Classrooms*

 No Violations Noted

*Library*

 No Violations Noted

*Kitchenette*

 No Violations Noted

**Religious Services**

 No Violations Noted

*Chapel*

 No Violations Noted

**Canteen**

 No Violations Noted

**Video Conference Room**

 No Violations Noted

**Offices**

Unable to Inspect – Locked

**Visiting**

*Barber Shop*

Unable to Inspect – Locked

*Contact Visit*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Non-Contact Visit*

 No Violations Noted

*Attorney’s Room*

Unable to Inspect – Locked

**Special Management Housing**

**Control**

 No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Wall dirty behind handwash sink

105 CMR 451.123 Maintenance: Floor dirty under handwash sink

**Special Management Unit (SMU)**

*Janitor’s Closet*

 No Violations Noted

*Kitchenette Area*

105 CMR 451.353\* Interior Maintenance: Handwash sink dirty

*Showers*

105 CMR 451.123\* Maintenance: Walls dirty in shower # 2

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 2

*Cells*

 No Violations Noted

*Recreation Area*

 No Violations Noted

**Special Housing Unit (SHU)**

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

 105 CMR 590.000, interior of microwave oven dirty

*Showers*

 No Violations Noted

*Laundry Room*

 No Violations Noted

*Slop Sink Closet*

 No Violations Noted

*Case Worker’s Office*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area*

 No Violations Noted

**4 Units**

**Control**

 No Violations Noted

*Control Bathroom*

 No Violations Noted

**Unit 4A**

*Common Area*

 No Violations Noted

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, gaskets on refrigerator dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, no functioning thermometer in refrigerator

*Showers*

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1, 2, 3, and 4

105 CMR 451.123 Maintenance: Light fixture rusted in shower # 1 and 2

*Cells*

 No Violations Noted

*Case Worker’s Office*

 No Violations Noted

*Supply Closet*

 No Violations Noted

*Recreational Area*

 No Violations Noted

**Unit 4B**

*Common Area*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty near cell # 23

*Kitchenette Area*

 No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Mop stored upside down

*Showers*

105 CMR 451.123\* Maintenance: Ceiling vent painted over in shower # 4

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Floor dirty near partition supports in shower # 5

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shroud not secured to water control in shower # 1

105 CMR 451.123 Maintenance: Walls dirty in shower # 1

*Cells*

105 CMR 451.353\* Interior Maintenance: Wall vent blocked in cell # 11

*Case Worker Office*

 No Violations Noted

*Recreational Area*

 No Violations Noted

**Medical**

*Waiting Area*

 No Violations Noted

*Medical Waste Storage*

 No Violations Noted

*Female Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Inmate Bathroom # 1*

105 CMR 451.123 Maintenance: Faucet fixture dirty

*Male Staff Bathroom*

 No Violations Noted

*Water Fountain*

 No Violations Noted

*Cleaning Supply Closet*

 No Violations Noted

*Room # 9*

 No Violations Noted

*Eyeball Room # 8*

 No Violations Noted

*Medication Room*

Unable to Inspect – Locked

*Nursing Office/Exam Room*

 No Violations Noted

*Room # 7*

 No Violations Noted

*Room # 6*

 No Violations Noted

*Room # 5*

 No Violations Noted

*Room # 4*

 No Violations Noted

*Room # 3*

 No Violations Noted

*Room # 2*

105 CMR 451.117\* Toilet Fixtures: Toilet fixture dirty

105 CMR 451.353\* Interior Maintenance: Bed rusted

*Room # 1*

 No Violations Noted

*Linen Closet*

Unable to Inspect – Locked

*Handicapped Shower*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123\* Maintenance: Walls dirty in shower

105 CMR 451.123\* Maintenance: Floor dirty in shower

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

*Offices*

 No Violations Noted

*Dental*

 No Violations Noted

**Medical Trailer**

105 CMR 451.350\* Structural Maintenance: Wall water damaged in ASD Office

105 CMR 451.353\* Interior Maintenance: Mold observed on water damaged surfaces throughout ASD Office

**Intake**

*Property Room*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

*Small Property Room*

 No Violations Noted

*Inmate Records*

 No Violations Noted

*Changing Room*

 No Violations Noted

*Shower*

 No Violations Noted

*Large Holding Cell*

 No Violations Noted

*Booking Area*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Holding Cells*

 No Violations Noted

*Offices*

 No Violations Noted

**Maintenance Department**

*Bathroom*

 No Violations Noted

*Break Room*

 No Violations Noted

*Carpenter’s Shop*

105 CMR 451.350\* Structural Maintenance: Gap at bottom of both doors, area not rodent and weathertight

105 CMR 451.353\* Interior Maintenance: Bottom of egress door rusted

*Boiler Room*

 No Violations Noted

**DEDHAM ALTERNATIVE CENTER**

**Second Floor**

**South Wing**

*Main Area*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123\* Maintenance: Walls dirty in shower # 2 and 3

105 CMR 451.123\* Maintenance: Floor dirty in shower # 1, 2, and 3

**North Wing (Closed)**

*Main Area*

 No Violations Noted

*Offices*

 No Violations Noted

*Bathroom*

 No Violations Noted

*Break Room*

 No Violations Noted

**First Floor**

**South Wing**

*Main Area*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dirty

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 20, 22, and 23

*Bathroom*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: Electric hand dryer out-of-order

105 CMR 451.123\* Maintenance: Holes in wall in shower # 1

105 CMR 451.123\* Maintenance: Rust on floor near drain in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Mold on ceiling in shower # 3

**North Wing**

*Main Area*

 No Violations Noted

*Offices*

 No Violations Noted

*Bathroom/Showers*

Unable to Inspect – Not in Use

**MAIN AREA**

Kitchenette

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, refrigerator # 1 interior rusted

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, no functioning thermometer in refrigerator # 2

**Offices**

 No Violations Noted

*Bathroom*

 No Violations Noted

**Laundry Room**

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking

*Laundry Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

**Gym Area**

 No Violations Noted

**Classroom/Library**

 No Violations Noted

**GARAGE**

 No Violations Noted

**Observations and Recommendations**

1. The inmate population was 357 at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

 Sincerely,

 Hannah LeBeau Environmental Health Inspector, CSP, BCEH