



MAURA T. HEALEY
Governor

KIMBERLEY DRISCOLL
Lieutenant Governor

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Community Sanitation Program
67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 508-454-0870

KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

May 28, 2024

Patrick McDermott, Sheriff
Norfolk County Correctional Center
200 West Street
P.O. Box 149
Dedham, MA 02027

(electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Norfolk County House of Correction and Alternative Center on May 20, 2024 accompanied by Patrick Harris, Accreditation Manager. Violations noted during the inspection are listed below including 75 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Hannah LeBeau
Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH
Nalina Narain, Director, BCEH
Steven Hughes, Director, CSP, BCEH
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
Danielle Frane, Superintendent (electronic copy)
Sergeant Dave Munchbach, EHSO (electronic copy)
Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

NORFOLK COUNTY HOUSE OF CORRECTION

Visitor Waiting Area

Visitor Lobby

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Administration Offices

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Conference Room

No Violations Noted

Male Locker Room

105 CMR 451.123*

105 CMR 451.124

Maintenance: Floor surface damaged

Water Supply: No cold water supplied to handwash sink # 1

Female Locker Room

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Caulking damaged around tiles under both soap dispensers

Maintenance: Ceiling dirty around vent

Exercise Room

105 CMR 451.350*

Structural Maintenance: Ceiling tiles water damaged

Kitchenette

No Violations Noted

Arsenal

Unable to Inspect – Locked

IT Office

No Violations Noted

Mail Room

No Violations Noted

Central Control

No Violations Noted

Bathroom

No Violations Noted

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining

Main Area

No Violations Noted

Serving Line

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, shelving dirty

Male Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Female Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Janitor's Closet

No Violations Noted

Kitchen

Handwash Sink

No Violations Noted

Warewash Machine Room

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, ceiling dirty

Janitor's Closet

FC 6-501.16

Maintenance and Operation: Premises, Structure, Attachments, and Fixtures – Methods; Wet mop stored in bucket

Inmate Bathroom

105 CMR 451.123

105 CMR 451.126

Maintenance: Ceiling vent dusty

Hot Water for Bathing and Hygiene: Hot water temperature 84⁰F at handwash sink

Walk-In Refrigerator # 1

No Violations Noted

Ice Machine

No Violations Noted

Walk-In Refrigerator # 2

No Violations Noted

Walk-In Refrigerator # 3

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, refrigerator gaskets dirty

| | |
|--|--|
| <i>Can Opener Table</i> | No Violations Noted |
| <i>Handwash Sink</i> | No Violations Noted |
| <i>Walk-In Freezer</i> | No Violations Noted |
| <i>Large Storage</i> | No Violations Noted |
| <i>Small Storage</i> | No Violations Noted |
| <i>Feeding Prep Area</i> FC 4-903.11(B)(1)* FC 3-304.14(B)(1) | Protection of Clean Items, Storing: Pans not stored in a self-draining position Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Wet cloth not stored in sanitizer solution |
| <i>2-Compartment Sink</i> | No Violations Noted |
| <i>4-Compartment Sink</i> FC 5-202.13* | Plumbing System; Design, Construction, and Installation: Air gap missing between water supply inlet and the flood level rim of the sink ^P , sprayer head sits below flood rim level of sink |
| FC 7-204.11(A) | Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940 ^P , sanitizing concentration too strong |
| <i>Food Tray Prep Area</i> FC 6-305.11(B) | Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee clothing, employee clothing observed on shelving |
| FC 6-501.11 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall damaged near employee clothing locker |
| <i>Office</i> | No Violations Noted |
| <i>Tool Closet</i> | No Violations Noted |
| <u>Receiving Dock</u> | No Violations Noted |
| <i>Can Room</i> | No Violations Noted |
| <i>Dumpster Area</i> | No Violations Noted |
| <u>Central Storage Area</u> | No Violations Noted |

Laundry

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, washer # 2 out-of-order

Inmate Bathroom

No Violations Noted

Storage Room

No Violations Noted

Chemical Storage*Chemical Room*

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Floor dirty

House 1A*Control*

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Ceiling dirty near beam in shower # 2

105 CMR 451.123*

Maintenance: Threshold damaged in shower # 8

105 CMR 451.123

Maintenance: Threshold damaged in shower # 1 and 5

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 8, 15, 19, 23, 33, 34, 43, and 48

Recreational Area

105 CMR 451.360

Protective Measures: Bird observed flying inside from Recreational Area

House 1B*Control*

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123

Maintenance: Threshold damaged in shower # 1 and 4
Maintenance: Light fixture rusted in shower # 1 and 3
Maintenance: Epoxy damaged on threshold in shower # 2 and 3
Maintenance: Showerhead missing in shower # 4, 5, and 6

Janitor's Closet

105 CMR 451.130
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, hot water control leaking at slop sink
Interior Maintenance: Wet mop stored on floor

Cells

105 CMR 451.321*
105 CMR 451.353

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Wall vent blocked in cell # 30, 34, 38, 39, 40, 41, and 45

Recreational Area

No Violations Noted

House 2A

Control

No Violations Noted

Case Worker's Office

105 CMR 451.353

Interior Maintenance: Upholstery damaged on office chairs

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, handwash sink leaking from pipe

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Sprinkler shroud missing in shower # 1
Maintenance: Wall dirty in shower # 1, 2, 3, 4, 6, and 8
Maintenance: Threshold damaged in shower # 1, 5, and 7
Maintenance: Drain flies observed in shower # 2, 3, 4, 5, 6, 7, and 8

Janitor's Closet

No Violations Noted

Cells

105 CMR 451.321*
105 CMR 451.350*
105 CMR 451.353*

Cell Size: Inadequate floor space in all cells
Structural Maintenance: Window leaking in cell # 5
Interior Maintenance: Mold on window frame in cell # 5

Laundry Storage

105 CMR 451.353*

Interior Maintenance: Wall vent dusty

Recreational Area

No Violations Noted

House 2B

Common Area

No Violations Noted

Control

No Violations Noted

Case Worker's Office

105 CMR 451.353*

Interior Maintenance: Ceiling damaged

Control Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Kitchenette Area

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, exterior of refrigerator rusted

Showers

105 CMR 451.123*

Maintenance: Ceiling dirty in shower # 2, 3, 4, 5, 6, and 7

105 CMR 451.123

Maintenance: Walls dirty in shower # 1, 2, 3, 5, and 8

105 CMR 451.123

Maintenance: Drain flies observed in shower # 3, 4, and 5

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 8

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Laundry

105 CMR 451.353*

Interior Maintenance: Floor damaged

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 14 and 23

Recreational Area

No Violations Noted

MAT Program (Formerly House 3)

Common Area

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in front of bathroom

Offices

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in clinical office

Janitor's Closet

No Violations Noted

Slop Sink Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

Bathroom/showers

Unable to Inspect – Not Used

Inmate Bathroom

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Classrooms # 1 & 2

No Violations Noted

Program Area

West Wing

Kitchen Area

No Violations Noted

Staff Bathroom

No Violations Noted

Offices

No Violations Noted

Program Administrative Area

No Violations Noted

Staff Bathroom at Entrance

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.124*

105 CMR 451.117

Water Supply: Insufficient water supply in quantity and pressure at handwash sink
Toilet Fixtures: Toilet fixture dirty

Classrooms

No Violations Noted

Library

No Violations Noted

Kitchenette

No Violations Noted

Religious Services

No Violations Noted

Chapel

No Violations Noted

Canteen

No Violations Noted

Video Conference Room

No Violations Noted

Offices

Unable to Inspect – Locked

Visiting

Barber Shop

Unable to Inspect – Locked

Contact Visit

No Violations Noted

Staff Bathroom

No Violations Noted

Non-Contact Visit

No Violations Noted

Attorney's Room

Unable to Inspect – Locked

Special Management Housing

Control

No Violations Noted

Control Bathroom

105 CMR 451.123*

Maintenance: Wall dirty behind handwash sink

105 CMR 451.123

Maintenance: Floor dirty under handwash sink

Special Management Unit (SMU)

Janitor's Closet

No Violations Noted

Kitchenette Area

105 CMR 451.353*

Interior Maintenance: Handwash sink dirty

Showers

105 CMR 451.123*

Maintenance: Walls dirty in shower # 2

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 2

Cells

No Violations Noted

Recreation Area

No Violations Noted

Special Housing Unit (SHU)

Kitchenette Area

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Showers

No Violations Noted

Laundry Room

No Violations Noted

Slop Sink Closet

No Violations Noted

Case Worker's Office

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Recreational Area

No Violations Noted

4 Units

Control

No Violations Noted

Control Bathroom

No Violations Noted

Unit 4A

Common Area

No Violations Noted

Kitchenette Area

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets on refrigerator dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Showers

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 1, 2, 3, and 4

105 CMR 451.123

Maintenance: Light fixture rusted in shower # 1 and 2

Cells

No Violations Noted

Case Worker's Office

No Violations Noted

Supply Closet

No Violations Noted

Recreational Area

No Violations Noted

Unit 4B

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty near cell # 23

Kitchenette Area

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Mop stored upside down

Showers

105 CMR 451.123*

Maintenance: Ceiling vent painted over in shower # 4

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123*

Maintenance: Floor dirty near partition supports in shower # 5

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shroud not secured to water control in shower # 1

105 CMR 451.123

Maintenance: Walls dirty in shower # 1

Cells

105 CMR 451.353*

Interior Maintenance: Wall vent blocked in cell # 11

Case Worker Office

No Violations Noted

Recreational Area

No Violations Noted

Medical

Waiting Area

No Violations Noted

Medical Waste Storage

No Violations Noted

Female Staff Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Inmate Bathroom # 1

105 CMR 451.123

Maintenance: Faucet fixture dirty

Male Staff Bathroom

No Violations Noted

Water Fountain

No Violations Noted

Cleaning Supply Closet

No Violations Noted

Room # 9

No Violations Noted

Eyeball Room # 8

No Violations Noted

Medication Room

Unable to Inspect – Locked

Nursing Office/Exam Room

No Violations Noted

| | |
|--|--|
| <i>Room # 7</i> | No Violations Noted |
| <i>Room # 6</i> | No Violations Noted |
| <i>Room # 5</i> | No Violations Noted |
| <i>Room # 4</i> | No Violations Noted |
| <i>Room # 3</i> | No Violations Noted |
| <i>Room # 2</i> 105 CMR 451.117* 105 CMR 451.353* | Toilet Fixtures: Toilet fixture dirty Interior Maintenance: Bed rusted |
| <i>Room # 1</i> | No Violations Noted |
| <i>Linen Closet</i> | Unable to Inspect – Locked |
| <i>Handicapped Shower</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.117 | Maintenance: Ceiling vent dusty Maintenance: Walls dirty in shower Maintenance: Floor dirty in shower Toilet Fixtures: Toilet fixture dirty |
| <i>Offices</i> | No Violations Noted |
| <i>Dental</i> | No Violations Noted |
| Medical Trailer 105 CMR 451.350* 105 CMR 451.353* | Structural Maintenance: Wall water damaged in ASD Office Interior Maintenance: Mold observed on water damaged surfaces throughout ASD Office |
| <u>Intake</u> | |
| <i>Property Room</i> | No Violations Noted |
| <i>Janitor's Closet</i> | No Violations Noted |
| <i>Small Property Room</i> | No Violations Noted |
| <i>Inmate Records</i> | No Violations Noted |

Changing Room

No Violations Noted

Shower

No Violations Noted

Large Holding Cell

No Violations Noted

Booking Area

No Violations Noted

Staff Bathroom

No Violations Noted

Holding Cells

No Violations Noted

Offices

No Violations Noted

Maintenance Department

Bathroom

No Violations Noted

Break Room

No Violations Noted

Carpenter's Shop

105 CMR 451.350*

105 CMR 451.353*

Structural Maintenance: Gap at bottom of both doors, area not rodent and weathertight
Interior Maintenance: Bottom of egress door rusted

Boiler Room

No Violations Noted

DEDHAM ALTERNATIVE CENTER

Second Floor

South Wing

Main Area

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Walls dirty in shower # 2 and 3
Maintenance: Floor dirty in shower # 1, 2, and 3

North Wing (Closed)

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

No Violations Noted

Break Room

No Violations Noted

First Floor

South Wing

Main Area

105 CMR 451.353*

Interior Maintenance: Ceiling vent dirty

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # 20, 22, and 23

Bathroom

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: Electric hand dryer out-of-order

105 CMR 451.123*

Maintenance: Holes in wall in shower # 1

105 CMR 451.123*

Maintenance: Rust on floor near drain in shower # 1

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Mold on ceiling in shower # 3

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom/showers

Unable to Inspect – Not in Use

MAIN AREA

Kitchenette

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator # 1 interior rusted

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator # 2

Offices

No Violations Noted

Bathroom

No Violations Noted

Laundry Room

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet leaking

Laundry Janitor's Closet
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

Gym Area

No Violations Noted

Classroom/Library

No Violations Noted

GARAGE

No Violations Noted

Observations and Recommendations

1. The inmate population was 357 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Hannah LeBeau
Environmental Health Inspector, CSP, BCEH