The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

67 Forest Street, Suite # 100

Marlborough, MA 01752

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KATHLEEN E. WALSH

Secretary

ROBERT GOLDSTEIN, MD, PhD Commissioner

**Tel: 617-624-6000**

**www.mass.gov/dph**

May 11, 2023

Patrick McDermott, Sheriff

Norfolk County Correctional Center

200 West Street

P.O. Box 149

Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments

(State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the

Norfolk County House of Correction and Alternative Center on May 5, 2023, accompanied by Lauren Trask,

Policy Compliance Coordinator. Violations noted during the inspection are listed below including 47 repeat violations.

Should you have any questions, please don’t hesitate to contact me.

 Sincerely,

 Shanene Pierce

 Environmental Health Inspector, CSP, BEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH

Nalina Narain, Director, BEH

 Steven Hughes, Director, CSP, BEH

Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)

 Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

 Danielle Frane, Superintendent (electronic copy)

Sergeant Dave Munchbach, EHSO (electronic copy)

Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)

 Clerk, Massachusetts House of Representatives (electronic copy)

 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**NORFOLK COUNTY HOUSE OF CORRECTION**

**Visitor Waiting Area**

*Visitor Lobby*

 No Violations Noted

*Male Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Female Bathroom*

 No Violations Noted

*Janitor’s Closet*

Unable to Inspect – Locked

**Administration Offices**

*Male Staff Bathroom*

 No Violations Noted

*Female Staff Bathroom*

 No Violations Noted

*Conference Room*

 No Violations Noted

*Male Locker Room*

 No Violations Noted

*Female Locker Room*

105 CMR 451.123 Maintenance: Caulking damaged around tiles under both soap dispensers

*Exercise Room*

105 CMR 451.350 Structural Maintenance: Ceiling tiles water damaged

*Kitchenette*

 No Violations Noted

*Arsenal*

Unable to Inspect – Locked

*IT Office*

Unable to Inspect – Locked

*Mail Room*

 No Violations Noted

**Central Control**

 No Violations Noted

*Bathroom*

 No Violations Noted

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining**

*Main Area*

 No Violations Noted

*Serving Line*

 No Violations Noted

*Male Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Bathroom*

105 CMR 451.123 Maintenance: Wall dirty behind handwash sink

*Janitor’s Closet*

 No Violations Noted

**Kitchen**

*Handwash Sink*

**FC 6-301.12 Numbers and Capacity; Handwashing Facilities: No hand drying method available at handwashing sinkPF, no paper towels available at handwash sink**

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet leaking

*Warewash Machine Room*

FC 6-501.111 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of pests, drain flies observed

*Slop and Spray Area*

 No Violations Noted

*Janitor’s Closet*

**FC 7-102.11\* Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of materialPf**

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Walk-In Refrigerator # 1*

**FC 3-302.11(A)(1)(b) Preventing Food and Ingredient Contamination: Preventing cross contamination, ready-to-eat foods not appropriately separated from raw foodsP, eggs stored above citrus fruit**

*Ice Machine*

 No Violations Noted

*Walk-In Refrigerator # 2*

 No Violations Noted

*Walk-In Refrigerator # 3*

**FC 6-501.12(A)\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, accumulation of debris on shelves**

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, accumulation of debris near condenser fans

*Can Opener Table*

 No Violations Noted

*Handwash Sink*

 No Violations Noted

*Walk-In Freezer*

 No Violations Noted

*Large Storage*

 No Violations Noted

*Small Storage*

 No Violations Noted

*Feeding Prep Area*

 No Violations Noted

*2-Compartment Sink*

FC 6-501.111 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of pests, drain flies observed

*4-Compartment Sink*

FC 5-202.13 Plumbing System; Design, Construction, and Installation: Air gap missing between water supply inlet and the flood level rim of the sinkP, sprayer head sits below flood rim level of sink

*Food Tray Prep Area*

 No Violations Noted

**Office**

 No Violations Noted

*Tool Closet*

 No Violations Noted

**Receiving Dock**

 No Violations Noted

*Can Room*

 No Violations Noted

*Dumpster Area*

 No Violations Noted

**Central Storage Area**

 No Violations Noted

**Laundry**

 No Violations Noted

*Inmate Bathroom*

 No Violations Noted

*Storage Room*

 No Violations Noted

**Chemical Storage**

*Chemical Room*

 No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Standing water on floor

**House 1A**

*Control*

 No Violations Noted

*Case Worker’s Office*

 No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

 No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Ceiling dirty near beam in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6

105 CMR 451.123 Maintenance: Rust on floor drain in shower # 6 and 8

105 CMR 451.123 Maintenance: Threshold damaged in shower # 1 and 8

105 CMR 451.123\* Maintenance: Drain flies observed in shower # 7

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall vent dirty in cell # 34

*Recreational Area*

 No Violations Noted

**House 1B**

*Control*

 No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Control Bathroom*

 No Violations Noted

*Kitchenette Area*

 No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Ceiling dirty in shower # 3, possible mold/mildew

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 4

105 CMR 451.123 Maintenance: Threshold damaged in shower # 1 and 5

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 4, 5, 6, and 7

105 CMR 451.123 Maintenance: Walls dirty in shower # 1

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area*

 No Violations Noted

**House 2A**

*Control*

 No Violations Noted

*Case Worker’s Office*

Unable to Inspect – In Use

*Control Bathroom*

Unable to Inspect – In Use

*Kitchenette Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink leaking from pipe

*Showers*

105 CMR 451.123 Maintenance: Light fixture rusted in shower # 8

105 CMR 451.123\* Maintenance: Sprinkler shroud corroded in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123 Maintenance: Threshold damaged in shower # 7

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Strong odor present

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 23

*Laundry Storage*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, washer # 2 leaking

105 CMR 451.353\* Interior Maintenance: Strong odor present

*Recreational Area*

 No Violations Noted

**House 2B**

*Common Area*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty near cell # 23

*Control*

 No Violations Noted

*Case Worker’s Office*

 No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Wall dirty behind handwash sink

*Kitchenette Area*

 No Violations Noted

*Showers*

 No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Laundry*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area*

 No Violations Noted

**MAT Program (Formerly House 3)**

*Common Area*

 No Violations Noted

*Offices*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

*Slop Sink Closet*

Unable to Inspect – Locked

*Bathroom/Showers*

Unable to Inspect – Not Used

*Inmate Bathroom*

 No Violations Noted

*Classrooms 1 & 2*

 No Violations Noted

**Program Area**

**West Wing**

*Kitchen Area*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Offices*

 No Violations Noted

**Program Administrative Area**

 No Violations Noted

*Staff Bathroom at Entrance*

 No Violations Noted

*Male Staff Bathroom*

 No Violations Noted

*Female Staff Bathroom*

 No Violations Noted

*Inmate Bathroom*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink

*Classrooms*

 No Violations Noted

*Library*

 No Violations Noted

*Kitchenette*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

 105 CMR 590.000, interior of microwave dirty

**Religious Services**

 No Violations Noted

*Chapel*

 No Violations Noted

**Canteen**

 No Violations Noted

**Video Conference Room**

 No Violations Noted

**Offices**

Unable to Inspect – Locked

**Visiting**

*Barber Shop*

Unable to Inspect – Locked

*Contact Visit*

 No Violations Noted

*Staff Bathroom*

Unable to Inspect – Locked

*Non-Contact Visit*

 No Violations Noted

*Attorney’s Room*

Unable to Inspect – Locked

**Special Management Housing**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in common hallway near entrances to housing units

**Control**

 No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Wall dirty behind handwash sink

**Special Management Unit (SMU)**

*Kitchenette Area*

105 CMR 451.353 Interior Maintenance: Handwash sink dirty

*Showers*

 No Violations Noted

*Cells*

 No Violations Noted

*Recreation Area*

 No Violations Noted

**Special Housing Unit (SHU)**

*Kitchenette Area*

Unable to Inspect – Under Construction

*Showers*

105 CMR 451.123 Maintenance: Rust stains on floor around drain in shower # 3

*Laundry Room*

 No Violations Noted

*Slop Sink Closet*

Unable to Inspect – Locked

*Case Worker’s Office*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area*

 No Violations Noted

**4 Units**

**Control**

 No Violations Noted

*Control Bathroom*

 No Violations Noted

**Unit 4A**

*Common Area*

 No Violations Noted

*Kitchenette Area*

105 CMR 451.353 Interior Maintenance: Tiles lifting from floor

*Showers*

 No Violations Noted

*Cells*

 No Violations Noted

*Case Worker’s Office*

 No Violations Noted

*Supply Closet*

 No Violations Noted

*Recreational Area*

 No Violations Noted

**Unit 4B**

*Common Area*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty near cell # 23

*Kitchenette Area*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1020F

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Showers*

105 CMR 451.123\* Maintenance: Ceiling vent painted over in shower # 4

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, and 5

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Floor dirty near partition supports in shower # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shroud not secured to water control in shower # 1

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 19

105 CMR 451.353\* Interior Maintenance: Wall vent blocked in cell # 11

105 CMR 451.353 Interior Maintenance: Window dirty in cell # 11, possible mold/mildew

*Case Worker Office*

 No Violations Noted

*Recreational Area*

 No Violations Noted

**Medical**

*Waiting Area*

 No Violations Noted

*Medical Waste Storage*

Unable to Inspect – Locked

*Female Staff Bathroom*

 No Violations Noted

*Inmate Bathroom # 1*

 No Violations Noted

*Male Staff Bathroom*

 No Violations Noted

*Water Fountain*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water fountain clogged

*Cleaning Supply Closet*

 No Violations Noted

*Room # 9*

 No Violations Noted

*Eyeball Room # 8*

 No Violations Noted

*Medication Room*

Unable to Inspect – Locked

*Nursing Office/Exam Room*

105 CMR 451.353 Interior Maintenance: Upholstery damaged on exam chair

*Room # 7*

 No Violations Noted

*Room # 6*

 No Violations Noted

*Room # 5*

 No Violations Noted

*Room # 4*

 No Violations Noted

*Room # 3*

 No Violations Noted

*Room # 2*

 No Violations Noted

*Room # 1*

105 CMR 451.353 Interior Maintenance: Wall dirty

*Linen Closet*

Unable to Inspect – Locked

*Handicapped Shower*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123\* Maintenance: Soap scum on walls

105 CMR 451.123\* Maintenance: Soap scum on floor

105 CMR 451.123\* Maintenance: Walls tiles dirty, possible mold/mildew

105 CMR 451.123\* Maintenance: Ceiling tiles dirty, possible mold/mildew

*Offices*

 No Violations Noted

*Dental*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking

**Medical Trailer**

Structural

105 CMR 451.350 Structural Maintenance: Wall water damaged in ASD Office

105 CMR 451.353 Interior Maintenance: Mold observed on water damaged surfaces throughout ASD Office

**Intake**

*Property Room*

 No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Small Property Room*

 No Violations Noted

*Inmate Records*

 No Violations Noted

*Changing Room*

 No Violations Noted

*Shower*

 No Violations Noted

*Large Holding Cell*

 No Violations Noted

*Booking Area*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Holding Cells*

 No Violations Noted

*Offices*

 No Violations Noted

**Maintenance Department**

*Bathroom*

 No Violations Noted

*Break Room*

 No Violations Noted

*Carpenter’s Shop*

105 CMR 451.353\* Interior Maintenance: Bottom of egress door rusted

105 CMR 451.350 Structural Maintenance: Gap at bottom of both doors, area not rodent and weathertight

*Boiler Room*

 No Violations Noted

**DEDHAM ALTERNATIVE CENTER**

**Second Floor**

**South Wing**

*Main Area*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 1 and 2

105 CMR 451.123 Maintenance: Standing water on floor in stall # 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-3

105 CMR 451.123\* Maintenance: Strong odor present

**North Wing (Closed)**

*Main Area*

 No Violations Noted

*Offices*

 No Violations Noted

*Bathroom*

 No Violations Noted

*Break Room*

 No Violations Noted

**First Floor**

**South Wing**

*Main Area*

 No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: Electric hand dryer out-of-order

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123 Maintenance: Holes in wall in shower # 1

105 CMR 451.123 Maintenance: Rust on floor near drain in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Ceiling dirty, possible mold/mildew in shower # 1 and 3

105 CMR 451.123\* Maintenance: Mold observed on wall tile grout in shower # 1-3

105 CMR 451.123\* Maintenance: Access panel not secured to ceiling in toilet stall # 1

**North Wing**

*Main Area*

 No Violations Noted

*Offices*

 No Violations Noted

*Bathroom/Showers*

105 CMR 451.123 Maintenance: Strong odor present

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

**MAIN AREA**

**Offices**

 No Violations Noted

*Bathroom*

 No Violations Noted

**Laundry Room**

 No Violations Noted

*Laundry Janitor’s Closet*

 No Violations Noted

**Gym Area**

 No Violations Noted

**Classroom/Library**

 No Violations Noted

**GARAGE**

Unable to Inspect – Locked

**Observations and Recommendations**

1. The inmate population was 317 at the time of inspection.
2. During the inspection the CSP observed deteriorating conditions within the Medical Trailor including water damaged and mold covered wall paneling and uneven flooring. Due to the uneven flooring, office desks and file cabinet drawers can no longer stay closed. The CSP requests confirmation that the Medical Trailor is structural sound and safe for use.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

 Sincerely,

 Shanene Pierce

 Environmental Health Inspector, CSP, BEH