



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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October 4, 2021

Patrick McDermott, Sheriff
 Norfolk County Correctional Center
 200 West Street
 P.O. Box 149
 Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Norfolk County House of Correction and Alternative Center on September 28, 2021, accompanied by Patrick Harris, Accreditation Manager. Violations noted during the inspection are listed below including 53 repeat violations.

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Patrick Wallace
 Environmental Health Inspector, CSP, BEH

- cc: Margret R. Cooke, Acting Commissioner, DPH
 Jan Sullivan, Acting Director, BEH
 Steven Hughes, Director, CSP, BEH
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
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 Terrence Reidy, Acting Secretary, EOPSS (electronic copy)
 Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
 Michael Harris, Superintendent (electronic copy)
 Sergeant Dave Munchbach, EHSO (electronic copy)
 Kylee Sullivan, Health Director, Dedham Health Department (electronic copy)
 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

NORFOLK COUNTY HOUSE OF CORRECTION

Visitor Waiting Area

<i>Visitor Lobby</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted

Administration Offices

<i>Male Staff Bathroom</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Conference Room</i>	No Violations Noted
<i>Male Locker Room</i>	No Violations Noted
<i>Female Locker Room</i>	No Violations Noted
<i>Exercise Room</i>	No Violations Noted
<i>Kitchenette</i>	No Violations Noted
<i>Arsenal</i>	No Violations Noted
<i>Control Equipment Room</i>	No Violations Noted
<i>IT Office</i>	No Violations Noted
<i>Mail Room</i>	No Violations Noted

Central Control

No Violations Noted

Bathroom

No Violations Noted

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining

Main Area

No Violations Noted

Serving Line

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Janitor's Closet

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights not working

Kitchen

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, flies observed on ceiling throughout kitchen

Handwash Sink

No Violations Noted

Warewash Machine Room

No Violations Noted

Slop and Spray Area

No Violations Noted

Janitor's Closet

FC 5-205.15*

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, slop sink faucet leaking from cold water control^P

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, sink basin damaged on slop sink

Inmate Bathroom

No Violations Noted

Walk-In Refrigerator # 1

No Violations Noted

Ice Machine

No Violations Noted

Walk-In Refrigerator # 2

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

<i>Walk-In Refrigerator # 3</i>	No Violations Noted
<i>Can Opener Table</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>2-Compartment Sink</i> FC 5-205.15	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet leaking ^P
<i>3-Compartment Sink</i>	No Violations Noted
<i>Prep Area</i>	No Violations Noted
<i>Walk-In Freezer</i> FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, excessive ice build-up observed throughout
<i>Large Storage</i>	No Violations Noted
<i>Small Storage</i>	No Violations Noted
<i>Feeding Prep Area</i>	No Violations Noted
Office	No Violations Noted
<i>Tool Closet</i>	No Violations Noted
<u>Receiving Dock</u>	No Violations Noted
<i>Can Room</i>	No Violations Noted
<i>Dumpster Area</i>	No Violations Noted
<u>Central Storage Area</u>	No Violations Noted
Laundry 105 CMR 451.353	Interior Maintenance: Floor surface damaged throughout
<i>Inmate Bathroom</i> 105 CMR 451.123	Maintenance: Floor surface damaged

Storage Room

No Violations Noted

Chemical Laundry Storage

Chemical Room

No Violations Noted

Bathroom

No Violations Noted

House 1A

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor drain rusted in shower # 6 and 8

105 CMR 451.123*

Maintenance: Sprinkler rusted in shower # 6

105 CMR 451.123

Maintenance: Drain flies observed in shower # 3

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # 15

Recreational Area

No Violations Noted

House 1B

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

Showers

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Water pooling on floor outside showers
Maintenance: Light fixture rusted in shower # 3
Maintenance: Mold growth observed on ceiling in shower # 7 and 8
Maintenance: Threshold damaged in shower # 4

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Cells

105 CMR 451.321*
105 CMR 451.103

Cell Size: Inadequate floor space in all cells
Mattresses: Mattress cover missing in cell # 34

Recreational Area

No Violations Noted

House 2A

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.353*
105 CMR 451.130
105 CMR 451.200

Interior Maintenance: Floor paint damaged
Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink
Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

Showers

105 CMR 451.123

Maintenance: Drain flies observed in shower # 7

Janitor's Closet

105 CMR 451.130
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, faucet leaking at slop sink
Interior Maintenance: Wet mops stored in buckets

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Laundry Storage

105 CMR 451.353*

Interior Maintenance: Wall vent dusty

Recreational Area

No Violations Noted

House 2B

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged in common area

Control

No Violations Noted

Case Worker's Office

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

Showers

No Violations Noted

Janitor's Closet

No Violations Noted

Cells

105 CMR 451.321*

105 CMR 451.353

Cell Size: Inadequate floor space in all cells

Interior Maintenance: Desk seat damaged in cell # 18

Recreational Area

No Violations Noted

MAT Program (Formerly House 3)

Common Area

No Violations Noted

Offices

No Violations Noted

Supply Closet

No Violations Noted

Slop Sink Closet

No Violations Noted

Bathroom/Showers

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 3

Staff Bathroom

No Violations Noted

Program Area

West Wing

Kitchen Area

No Violations Noted

Staff Bathroom

No Violations Noted

Offices

No Violations Noted

Program Administrative Area

No Violations Noted

Staff Bathroom at Entrance

No Violations Noted

Male Staff Bathroom
105 CMR 451.123*

Maintenance: Ceiling vent dusty

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Classrooms

No Violations Noted

Library

No Violations Noted

Religious Services

No Violations Noted

Chapel

No Violations Noted

Canteen

No Violations Noted

Video Conference Room

No Violations Noted

Assistant Superintendent's Office

No Violations Noted

Shift Commander's Office

No Violations Noted

Time and Attendance Office

No Violations Noted

Investigations Office

No Violations Noted

Visiting

Barber shop

No Violations Noted

Contact Visit

No Violations Noted

Bathroom

No Violations Noted

Non-Contact Visit No Violations Noted

Attorney's Room No Violations Noted

Special Management Housing

Control No Violations Noted

Control Bathroom No Violations Noted

Special Management Unit (SMU)

Kitchenette Area
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink rusted

Showers No Violations Noted

Supply Closet No Violations Noted

Cells No Violations Noted

Recreational Area No Violations Noted

Special Housing Unit (SHU)

Kitchenette Area
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, refrigerator gaskets damaged
105 CMR 451.353 Interior Maintenance: Soap dispenser loose

Showers No Violations Noted

Laundry Room
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Slop Sink Closet
105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Case Worker's Office No Violations Noted

Cells
105 CMR 451.321* Cell Size: Inadequate floor space in all cells

Recreational Area No Violations Noted

4 Units

Control

No Violations Noted

Control Bathroom

No Violations Noted

Unit 4B

Kitchenette Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.130*

Plumbing: No backflow preventer on slop sink

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Showers

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, handicapped shower head missing

105 CMR 451.123*

Maintenance: Light fixture rusted in shower # 2

105 CMR 451.123*

Maintenance: Ceiling vent painted over in shower # 1-5

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123*

Maintenance: Ceiling vent dusty in shower # 1, 4, and 5

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 2 and 3

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

Case Worker Office

No Violations Noted

Recreational Area

No Violations Noted

Unit 4A

Kitchenette Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Showers

105 CMR 451.123*

Maintenance: Ceiling vent painted over in shower # 2

Cells

No Violations Noted

Case Worker's Office

No Violations Noted

Supply Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored upside down

<i>Recreational Area</i>	No Violations Noted
<u>Medical</u>	
<i>Waiting Area</i>	No Violations Noted
<i>Medical Waste Storage</i>	No Violations Noted
<i>Female Staff Bathroom</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Inmate Bathroom # 1</i> 105 CMR 451.123	Maintenance: Door handle loose
<i>Male Staff Bathroom</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink
<i>Cleaning Supply Closet</i> 105 CMR 451.353*	Interior Maintenance: Wet mop stored upside down
<i>Room # 9</i>	No Violations Noted
<i>Eyeball Room # 8</i>	No Violations Noted
<i>Medication Room</i>	No Violations Noted
<i>Nursing Office/Exam Room</i>	No Violations Noted
<i>Room # 7</i>	No Violations Noted
<i>Room # 6</i>	No Violations Noted
<i>Room # 5</i>	No Violations Noted
<i>Room # 4</i>	No Violations Noted
<i>Room # 3</i>	No Violations Noted
<i>Room # 2</i>	No Violations Noted
<i>Room # 1</i>	No Violations Noted

<i>Linen Closet</i>	No Violations Noted
<i>Handicapped Shower</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Dental</i>	No Violations Noted
Medical Trailer 105 CMR 451.350	Structural Maintenance: Ceiling leaking at entrance
<u>Intake</u>	
<i>Property Room</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Small Property Room</i>	No Violations Noted
<i>Inmate Records</i>	No Violations Noted
<i>Changing Room</i>	No Violations Noted
<i>Shower</i>	No Violations Noted
<i>Large Holding Cell</i>	No Violations Noted
<i>Booking Area</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Holding Cells</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<u>Maintenance Department</u>	
<i>Bathroom</i>	No Violations Noted
<i>Break Room</i>	No Violations Noted

Carpenter's Shop

No Violations Noted

Boiler Room

No Violations Noted

DEDHAM ALTERNATIVE CENTER

Second Floor

South Wing

Main Area

105 CMR 451.353* Interior Maintenance: Ceiling vent dusty

Cells

105 CMR 451.321* Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1-3

105 CMR 451.123* Maintenance: Mold observed on tile grout in shower # 1-3

105 CMR 451.123* Maintenance: Ceiling vent dusty

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Break Room

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

First Floor

South Wing

Main Area

No Violations Noted

Cells

105 CMR 451.321* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Exhaust fan out-of-order in cell # 21

Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower head damaged in shower # 1

105 CMR 451.123* Maintenance: Handicapped shower bench damaged

105 CMR 451.123* Maintenance: Mold observed on wall tile grout in shower # 1-3

105 CMR 451.123 Maintenance: Shower control shroud loose in shower # 2

105 CMR 451.123 Maintenance: Shower head shroud loose in shower # 3

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

105 CMR 451.123

Maintenance: Toilet out-of-order in stall # 2

MAIN AREA

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on left side refrigerator

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, ice machine out-of-order

Offices

No Violations Noted

Bathroom

No Violations Noted

Laundry Room

No Violations Noted

Laundry Janitor's Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink out-of-order

Gym Area

105 CMR 451.353

Interior Maintenance: Padding damaged on exercise equipment

Classroom

No Violations Noted

GARAGE

No Violations Noted

Garage Area Bathroom

No Violations Noted

Office Bathroom

No Violations Noted

Observations and Recommendations

1. The inmate population was 341 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace
Environmental Health Inspector, CSP, BEH