

CHARLES D. BAKER Governor

KARYN E. POLITO

The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 5 Randolph Street, Canton, MA 02021 Phone: 781-828-7700 Fax: 781-828-7703

MARYLOU SUDDERS Secretary

MONICA BHAREL, MD, MPH Commissioner

> Tel: 617-624-6000 www.mass.gov/dph

July 12, 2017

Michael Bellotti, Sheriff Norfolk County Correctional Center P.O. Box 149 200 West Street Dedham, MA 02027

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff Bellotti:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X): the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Norfolk County House of Correction and Alternative Center on June 30, 2017 accompanied by Peggy Hughes, Accreditation Manager and Vanessa Mariluz, Intern. Violations noted during the inspection are listed below including 42 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

NORFOLK COUNTY HOUSE OF CORRECTION

Visitor Waiting Area

Visitor Lobby

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Janitor's Closet

Administration Offices

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

105 CMR 451,130* Plumbing: Plumbing not maintained in good repair, fancet loose
105 CMR 451,130 Plumbing: Plumbing not maintained in good repair, toilet out-of-order

Male Locker Room

105 CMR 451.123 Maintenance: Ceiling vent cover missing

105 CMR 451.123 Maintenance: Doors missing in shower # 5 and 6 105 CMR 451.123 Maintenance: Floor damaged in shower # 3 105 CMR 451.123 Maintenance: Light out in shower area

Female Locker Room

No Violations Noted

Kitchenette

No Violations Noted

Arsenal

No Violations Noted

Control Equipment Room

Unable to Inspect - Locked

Central Control

No Violations Noted

Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Food Service

Staff Dining

Main Area

FC 4-204.112(A) Design and Construction, Functionality: No functioning thermometer in white

refrigerator

FC 4-204.112(A) Design and Construction, Functionality: No functioning thermometer in True refrigerator

Serving Line

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Janitor's Closet

Kitchen

Warewash Machine Room

FC 4-501.112(A)(2)* Maintenance and Operation, Equipment: Inadequate water temperature in the

mechanical warewashing machine

Slop and Spray Area

No Violations Noted

Janitor's Closet

No Violations Noted

Inmate Bathroom

No Violations Noted

Walk-In Refrigerator # 4

No Violations Noted

Ice Machine

No Violations Noted

Walk-In Refrigerator # 1

No Violations Noted

Walk-In Refrigerator # 2

No Violations Noted

2-Bay Sink

No Violations Noted

3-Bay Sink

No Violations Noted

Prep Area

FC 6-501.114(A)* Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not

repaired or removed from premises, 1 convection oven not working

Walk-In Freezer

No Violations Noted

Large Storage

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, uncovered junction

box and wires exposed

Small Storage

No Violations Noted

Office

No Violations Noted

Tool Closet

No Violations Noted

Feeding Prep Area

FC 4-204.112(A) Design and Construction, Functionality: No functioning thermometer in Traulsen

refrigerator

Receiving Dock

No Violations Noted

Can Room

No Violations Noted

Central Storage Area

No Violations Noted

Maintenance Department

Bathroom

No Violations Noted

Break Room

No Violations Noted

Carpenter's Shop

No Violations Noted

Tool Room

No Violations Noted

Boiler Room

No Violations Noted

Pump Room

No Violations Noted

ZONE A

Visiting

Contact Visit

No Violations Noted

Bathroom

105 CMR 451.123* 105 CMR 451.123 Maintenance: Ceiling vent dusty

Maintenance: Light out

Non-Contact Visit

No Violations Noted

Attorney's Room

Unable to Inspect - Occupied

Intake

Property Room

No Violations Noted

Small Property Room

No Violations Noted

Inmate Records

Changing Room 105 CMR 451,353

Interior Maintenance: Ceiling vent dusty

Shower

No Violations Noted

Large Holding Cell

No Violations Noted

Booking Area

No Violations Noted

Staff Bathroom 105 CMR 451.123

Maintenance: Light out

Holding Cells

No Violations Noted

Offices

No Violations Noted

Medical

Waiting Area

No Violations Noted

Medical Waste Storage

No Violations Noted

Female Staff Bathroom

No Violations Noted

Inmate Bathroom # 1

105 CMR 451.123* Maintenance: Ceiling vent dusty

Male Staff Bathroom

No Violations Noted

Cleaning Supply Closest

105 CMR 451.353* In

Interior Maintenance: Ceiling vent dusty Interior Maintenance: Unlabeled chemical bottle

105 CMR 451.353* 105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

Room #9

No Violations Noted

Eyeball Room #8

No Violations Noted

Medication Room

No Violations Noted

Nursing Office/Exam Room

Room # 7

No Violations Noted

Room # 6

No Violations Noted

Room #5

No Violations Noted

Room # 4

No Violations Noted

Room # 3

No Violations Noted

Room # 2

No Violations Noted

Room # I

No Violations Noted

Linen Closet

No Violations Noted

Handicap Shower

105 CMR 451.123*

Maintenance: Floor dirty

Offices

No Violations Noted

Dental

No Violations Noted

Medical Trailer

No Violations Noted

Special Management Housing

Control

No Violations Noted

Control Bathroom

No Violations Noted

Special Management Unit (SMU)

Kitchenette Area

No Violations Noted

Showers

No Violations Noted

Supply Closet

Cells

105 CMR 451,103

Mattresses: Mattress damaged in cell # 4 and 5

Recreational Area

No Violations Noted

Special Housing Unit (SHU)

Kitchenette Area

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590,000, interior of microwave dirty

Showers

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 1, 2, and 3

Laundry Room

105 CMR 451.353*

Interior Maintenance: Floor paint peeling

Supply Closet

105 CMR 451.353*

Interior Maintenance: Mop stored against the wall

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

Case Worker's Office

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 7 and 12

Recreational Area

No Violations Noted

Pre-trial Units

Control

No Violations Noted

Control Bathroom

No Violations Noted

Pre-trial 4B

105 CMR 451.353*

Interior Maintenance: Rubber tiles damaged and missing around kitchenette area/janitor's

closet

Kitchenette Area

105 CMR 451,200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590,000, interior of refrigerator rusted

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590,000, ice build-up in freezer

Janitor's Closet

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking outside closet

Showers

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, handicapped shower head missing

105 CMR 451.123 Maintenance: Light fixture cover rusted in shower # 5

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Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.140* 105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 6

Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 7 and 23

Case Worker Office

No Violations Noted

Recreational Area

No Violations Noted

Pre-trial 4A

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Light fixture cover rusted in shower #1, 2, 3, and 4

Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # 12, 14, 15, and 17

Case Worker's Office

No Violations Noted

Supply Closet

No Violations Noted

Recreational Area

No Violations Noted

Zone B

Time and Attendance Office

Unable to Access - Locked

Canteen

No Violations Noted

Laundry

Inmate Buthroom

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Storage Room

No Violations Noted

Chemical Laundry Storage

No Violations Noted

Chemical Room

No Violations Noted

Bathroom

Barber Shop

No Violations Noted

Religious Services

No Violations Noted

Chapel

No Violations Noted

Training Office

No Violations Noted

Program Arca

West Wing

Kitchen Area

No Violations Noted

Staff Bathroom

No Violations Noted

Program Administrative Area

No Violations Noted

Inmate Bathroom at Entrance

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Male Staff Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123* 105 CMR 451.123 Maintenance: Wall behind sink rusted Maintenance: Light out

Female Staff Bathroom

105 CMR 451.123*

Maintenance: Vent dusty

Inmate Bathroom

105 CMR 451.123

Maintenance: Light out

Classrooms

No Violations Noted

Library

No Violations Noted

House 1A

Control

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

Control Bathroom

No Violations Noted

Kitchenette Area

105 CMR 451,200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590,000, no functioning thermometer in white refrigerator

Showers

Unable to Inspect -- In Use

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle 105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Cells

105 CMR 451.321* Cell Size: Inadequate floor space in all cells

105 CMR 451.140 Adequate Ventilation: badequate ventilation, vent blocked in cell # 18, 22, and 47

105 CMR 451.103 Mattresses: Mattress damaged in cell # 42

Recreational Area

No Violations Noted

House 1B

Control

No Violations Noted

Control Bathroom

No Violations Noted

Kitchenette Area

No Violations Noted

Showers

No Violations Noted

Janitor's Closet

105 CMR 451.353* Interior Maintenance; Wet mop stored in bucket

Cells

105 CMR 451,321* Cell Size: Inadequate floor space in all cells

105 CMR 451.140* Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 2, 12, 22, and 32

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 19, 33, 41, 42, and

45

Recreational Area

No Violations Noted

House 2A

Control

No Violations Noted

Control Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Kitchenette Area

No Violations Noted

Showers

105 CMR 451,130 Plumbing: Plumbing not maintained in good repair, shower # 8 out-of-order

Janitor's Closet

No Violations Noted

Cells

105 CMR 451,321

Cell Size: Inadequate floor space in all cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 11 and 14

Laundry Storage

No Violations Noted

Recreational Area

No Violations Noted

House 2B

Control

No Violations Noted

Control Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Kitchenette Area

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Ceiling vent dusty in shower # 1, 2, 3, 4, 5, and 6

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 7 and 8

105 CMR 451.123

Maintenance: Soap soum on walls in shower # 2, 3, 4, 5, 6, 7, and 8

Janitor's Closet

No Violations Noted

Cells

105 CMR 451.321*

Cell Size: Inadequate floor space in all cells

105 CMR 451.140*

Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 7

Recreation_Area

No Violations Noted

House 3

Common Area

105 CMR 451.103

Mattresses: Many mattresses damaged

Supply Closet

No Violations Noted

Slop Sink Closet

No Violations Noted

Bathroom/Showers

No Violations Noted

Kitchenette Area

Laundry Room

No Violations Noted

Staff Bathroom

No Violations Noted

Storage Closet

No Violations Noted

Classrooms

No Violations Noted

DEDHAM ALTERNATIVE CENTER

Second Floor

South Wing

Main Area

No Violations Noted

Bedrooms

105 CMR 451.321

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123*

Maintenance: Ceiling vents dusty

105 CMR 451.123

Maintenance: Soap scum on walls in all showers

Clothing Closet

No Violations Noted

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

No Violations Noted

Records

No Violations Noted

First Floor

South Wing

Main Area

No Violations Noted

Bedrooms

105 CMR 451.321

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123* Maintenance: Ceiling dirty, possible mold/mildew

105 CMR 451.123 Maintenance: Ceiling paint peeling

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 and 2 leaking

North Wing

Main Area

No Violations Noted

Offices

No Violations Noted

Bathroom

No Violations Noted

MAIN AREA

Offices

No Violations Noted

Bathroom

No Violations Noted

Laundry Room

No Violations Noted

Laundry Janitor's Closet

105 CMR 451.353

Interior Maintenance: Slop sink drain cover missing

Gym Area

No Violations Noted

Classroom

No Violations Noted

GARAGE

No Violations Noted

Garage Area Bathroom

No Violations Noted

Office Bathroom

No Violations Noted

Observations and Recommendations

- 1. The inmate population was 511 at the time of inspection.
- 2. At the time of inspection of the Norfolk County House of Correction:
 - a. The mechanical dishwasher was not reaching the proper temperature at the time of inspection, the dishes were being run through the dishwasher then sanitized in the 3-bay sink.
 - b. The Special Management Unit, the Pre-Trial 4A Unit, and House 3 were closed and not housing immates. The Department walked through each unit and inspected.
- 3. At the time of inspection of the Dedham Alternative Center:
 - a. The North Wing was used for office space and the showers were not used.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Nicholas Gale

Environmental Health Inspector, CSP, BEH

Nichtar St.

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEII

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Gerard Horgan, Superintendent

Sergeant Dave Munchback, EHSO

Catherine Cardinale, Health Director, Dedham Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit