

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

5 Randolph Street, Canton, MA 02021

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

July 12, 2017

Michael Bellotti, Sheriff

Norfolk County Correctional Center

P.O. Box 149

200 West Street

Dedham, MA 02027

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff Bellotti:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Norfolk County House of Correction and Alternative Center on June 30, 2017 accompanied by Peggy Hughes, Accreditation Manager and Vanessa Mariluz, Intern. Violations noted during the inspection are listed below including 42 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**NORFOLK COUNTY HOUSE OF CORRECTION**

**Visitor Waiting Area**

*Visitor Lobby*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Administration Offices**

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet out-of-order

*Male Locker Room*

105 CMR 451.123 Maintenance: Ceiling vent cover missing

105 CMR 451.123 Maintenance: Doors missing in shower # 5 and 6

105 CMR 451.123 Maintenance: Floor damaged in shower # 3

105 CMR 451.123 Maintenance: Light out in shower area

*Female Locker Room*

No Violations Noted

*Kitchenette*

No Violations Noted

*Arsenal*

No Violations Noted

*Control Equipment Room*

Unable to Inspect – Locked

**Central Control**

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Food Service**

**Staff Dining**

*Main Area*

FC 4-204.112(A) Design and Construction, Functionality: No functioning thermometer in white refrigerator

FC 4-204.112(A) Design and Construction, Functionality: No functioning thermometer in True refrigerator

*Serving Line*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Kitchen**

*Warewash Machine Room*

FC 4-501.112(A)(2)\* Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

*Slop and Spray Area*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Walk-In Refrigerator # 4*

No Violations Noted

*Ice Machine*

No Violations Noted

*Walk-In Refrigerator # 1*

No Violations Noted

*Walk-In Refrigerator # 2*

No Violations Noted

*2-Bay Sink*

No Violations Noted

*3-Bay Sink*

No Violations Noted

*Prep Area*

FC 6-501.114(A)\* Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, 1 convection oven not working

*Walk-In Freezer*

No Violations Noted

*Large Storage*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, uncovered junction box and wires exposed

*Small Storage*

No Violations Noted

**Office**

No Violations Noted

*Tool Closet*

No Violations Noted

*Feeding Prep Area*

FC 4-204.112(A) Design and Construction, Functionality: No functioning thermometer in Traulsen refrigerator

**Receiving Dock**

No Violations Noted

*Can Room*

No Violations Noted

**Central Storage Area**

No Violations Noted

**Maintenance Department**

*Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

*Carpenter’s Shop*

No Violations Noted

*Tool Room*

No Violations Noted

*Boiler Room*

No Violations Noted

*Pump Room*

No Violations Noted

**ZONE A**

**Visiting**

*Contact Visit*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Light out

*Non-Contact Visit*

No Violations Noted

*Attorney’s Room*

Unable to Inspect – Occupied

**Intake**

*Property Room*

No Violations Noted

*Small Property Room*

No Violations Noted

*Inmate Records*

No Violations Noted

*Changing Room*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Shower*

No Violations Noted

*Large Holding Cell*

No Violations Noted

*Booking Area*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Light out

*Holding Cells*

No Violations Noted

*Offices*

No Violations Noted

**Medical**

*Waiting Area*

No Violations Noted

Medical Waste Storage

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Inmate Bathroom # 1*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Staff Bathroom*

No Violations Noted

*Cleaning Supply Closest*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353\* Interior Maintenance: Unlabeled chemical bottle

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Room # 9*

No Violations Noted

*Eyeball Room # 8*

No Violations Noted

*Medication Room*

No Violations Noted

*Nursing Office/Exam Room*

No Violations Noted

*Room # 7*

No Violations Noted

*Room # 6*

No Violations Noted

*Room # 5*

No Violations Noted

*Room # 4*

No Violations Noted

*Room # 3*

No Violations Noted

*Room # 2*

No Violations Noted

*Room # 1*

No Violations Noted

*Linen Closet*

No Violations Noted

*Handicap Shower*

105 CMR 451.123\* Maintenance: Floor dirty

*Offices*

No Violations Noted

*Dental*

No Violations Noted

**Medical Trailer**

No Violations Noted

**Special Management Housing**

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Special Management Unit (SMU)**

*Kitchenette Area*

No Violations Noted

*Showers*

No Violations Noted

*Supply Closet*

No Violations Noted

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 4 and 5

*Recreational Area*

No Violations Noted

**Special Housing Unit (SHU)**

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave dirty

*Showers*

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1, 2, and 3

*Laundry Room*

105 CMR 451.353\* Interior Maintenance: Floor paint peeling

*Supply Closet*

105 CMR 451.353\* Interior Maintenance: Mop stored against the wall

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Case Worker’s Office*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 7 and 12

*Recreational Area*

No Violations Noted

**Pre-trial Units**

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Pre-trial 4B**

105 CMR 451.353\* Interior Maintenance: Rubber tiles damaged and missing around kitchenette area/janitor’s closet

*Kitchenette Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator rusted

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, ice build-up in freezer

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking outside closet

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handicapped shower head missing

105 CMR 451.123 Maintenance: Light fixture cover rusted in shower # 5

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 6

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 7 and 23

*Case Worker Office*

No Violations Noted

*Recreational Area*

No Violations Noted

**Pre-trial 4A**

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Light fixture cover rusted in shower # 1, 2, 3, and 4

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 12, 14, 15, and 17

*Case Worker’s Office*

No Violations Noted

*Supply Closet*

No Violations Noted

*Recreational Area*

No Violations Noted

**Zone B**

**Time and Attendance Office**

Unable to Access – Locked

**Canteen**

No Violations Noted

**Laundry**

*Inmate Bathroom*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Storage Room*

No Violations Noted

**Chemical Laundry Storage**

No Violations Noted

*Chemical Room*

No Violations Noted

*Bathroom*

No Violations Noted

**Barber Shop**

No Violations Noted

**Religious Services**

No Violations Noted

*Chapel*

No Violations Noted

**Training Office**

No Violations Noted

**Program Area**

**West Wing**

*Kitchen Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Program Administrative Area**

No Violations Noted

*Inmate Bathroom at Entrance*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123\* Maintenance: Wall behind sink rusted

105 CMR 451.123 Maintenance: Light out

*Female Staff Bathroom*

105 CMR 451.123\* Maintenance: Vent dusty

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Light out

*Classrooms*

No Violations Noted

*Library*

No Violations Noted

**House 1A**

*Control*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in white refrigerator

*Showers*

Unable to Inspect – In Use

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 18, 22, and 47

105 CMR 451.103 Mattresses: Mattress damaged in cell # 42

*Recreational Area*

No Violations Noted

**House 1B**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Showers*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 2, 12, 22, and 32

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 19, 33, 41, 42, and 45

*Recreational Area*

No Violations Noted

**House 2A**

*Control*

No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 8 out-of-order

*Janitor’s Closet*

No Violations Noted

*Cells*

105 CMR 451.321 Cell Size: Inadequate floor space in all cells

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 11 and 14

*Laundry Storage*

No Violations Noted

*Recreational Area*

No Violations Noted

**House 2B**

*Control*

No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 1, 2, 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 7 and 8

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 3, 4, 5, 6, 7, and 8

*Janitor’s Closet*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 7

*Recreation Area*

No Violations Noted

**House 3**

*Common Area*

105 CMR 451.103 Mattresses: Many mattresses damaged

*Supply Closet*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Bathroom/Showers*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Laundry Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Storage Closet*

No Violations Noted

*Classrooms*

No Violations Noted

**DEDHAM ALTERNATIVE CENTER**

**Second Floor**

**South Wing**

*Main Area*

No Violations Noted

*Bedrooms*

105 CMR 451.321 Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vents dusty

105 CMR 451.123 Maintenance: Soap scum on walls in all showers

*Clothing Closet*

No Violations Noted

**North Wing**

*Main Area*

No Violations Noted

*Offices*

No Violations Noted

*Bathroom*

No Violations Noted

*Records*

No Violations Noted

**First Floor**

**South Wing**

*Main Area*

No Violations Noted

*Bedrooms*

105 CMR 451.321 Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling dirty, possible mold/mildew

105 CMR 451.123 Maintenance: Ceiling paint peeling

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 and 2 leaking

**North Wing**

*Main Area*

No Violations Noted

*Offices*

No Violations Noted

*Bathroom*

No Violations Noted

**MAIN AREA**

**Offices**

No Violations Noted

*Bathroom*

No Violations Noted

**Laundry Room**

No Violations Noted

*Laundry Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Slop sink drain cover missing

**Gym Area**

No Violations Noted

**Classroom**

No Violations Noted

**GARAGE**

No Violations Noted

*Garage Area Bathroom*

No Violations Noted

*Office Bathroom*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 511 at the time of inspection.
2. At the time of inspection of the Norfolk County House of Correction:
   1. The mechanical dishwasher was not reaching the proper temperature at the time of inspection, the dishes were being run through the dishwasher then sanitized in the 3-bay sink.
   2. The Special Management Unit, the Pre-Trial 4A Unit, and House 3 were closed and not housing inmates. The Department walked through each unit and inspected.
3. At the time of inspection of the Dedham Alternative Center:
   1. The North Wing was used for office space and the showers were not used.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Nicholas Gale

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Gerard Horgan, Superintendent

Sergeant Dave Munchback, EHSO

Catherine Cardinale, Health Director, Dedham Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit