



The Commonwealth of Massachusetts  
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Bureau of Environmental Health  
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January 20, 2017

Michael Bellotti, Sheriff  
Norfolk County Correctional Center  
P.O. Box 149  
200 West Street  
Dedham, MA 02027

Re: Facility Inspection - Norfolk County House of Correction, Dedham

Dear Sheriff Bellotti:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Norfolk County House of Correction on January 12, 2017 accompanied by Mark Daniels, Utility Maintenance Officer. Violations noted during the inspection are listed below including 26 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**Visitor Waiting Area**

*Visitor Lobby*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Janitor's Closet*

No Violations Noted

## **Administration Offices**

### *Male Staff Bathroom*

105 CMR 451.123

Maintenance: Ceiling vent dusty

### *Female Staff Bathroom*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet loose

### *Male Locker Room*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water not working at sink # 1

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water not working at sink # 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet loose at sink # 3

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handicapped shower head missing

105 CMR 451.123

Maintenance: Bezel missing from shower # 5

105 CMR 451.123

Maintenance: Ceiling tiles missing

105 CMR 451.123

Maintenance: Bucket of water left in shower

105 CMR 451.123

Maintenance: Shower head not secure in shower # 3

### *Female Locker Room*

No Violations Noted

### *Kitchenette*

No Violations Noted

### *Arsenal*

No Violations Noted

### *Control Equipment Room*

Unable to Inspect – Locked

## **Central Control**

Unable to Inspect - Under Construction

### *Bathroom*

Unable to Inspect - Under Construction

## **Food Service**

### **Staff Dining**

#### *Main Area*

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling vents dusty

#### *Serving Line*

No Violations Noted

#### *Male Bathroom*

No Violations Noted

#### *Female Bathroom*

105 CMR 451.123

Maintenance: Ceiling vent dusty

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water faucet difficult to turn off

#### *Janitor's Closet*

No Violations Noted

## **Kitchen**

*Warewash Machine Room*  
FC 4-501.112(A)(2)

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

*Slop and Spray Area*

No Violations Noted

*Janitor's Closet*  
105 CMR 451.353

Interior Maintenance: Mops stored against the wall upside down

*Inmate Bathroom*

No Violations Noted

*Walk-In Refrigerator # 4*

No Violations Noted

*Ice Machine*

No Violations Noted

*Walk-In Refrigerator # 1*

No Violations Noted

*Walk-In Refrigerator # 2*

No Violations Noted

*2-Bay Sink*

No Violations Noted

*3-Bay Sink*  
FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink leaking

*Prep Area*  
FC 6-501.114(A)

Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, 1 convection oven not working

*Walk-In Freezer*

No Violations Noted

*Large Storage*

No Violations Noted

*Small Storage*

No Violations Noted

**Office**  
FC 3-305.11(A)(3)

Preventing Contamination from Premises: Food and food product stored in an inappropriate location; cups, plates, and coffee stored less than 6 inches from the floor

*Tool Closet*  
FC 3-305.12(E)

Preventing Contamination from Premises: Food stored in mechanical room

*Feeding Prep Area*  
FC 4-903.11(B)(1)

Protection of Clean Items, Storing: Trays not stored in an inverted position

**Receiving Dock**

No Violations Noted

*Can Room*

No Violations Noted

**Central Storage Area**

No Violations Noted

**Maintenance Department**

*Bathroom*

Unable to Inspect – In Use

*Break Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator thermometer broken

*Carpenter's Shop*

No Violations Noted

*Tool Room*

No Violations Noted

*Boiler Room*

No Violations Noted

*Pump Room*

No Violations Noted

**ZONE A**

**Visiting**

*Contact Visit*

No Violations Noted

*Bathroom*

105 CMR 451.110(A)

105 CMR 451.123

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink  
Maintenance: Ceiling vent dusty

*Non-Contact Visit*

No Violations Noted

*Attorney's Room*

Unable to Inspect – Occupied

## **Intake**

### *Property Room*

No Violations Noted

### *Small Property Room*

No Violations Noted

### *Inmate Records*

No Violations Noted

### *Changing Room*

No Violations Noted

### *Shower*

No Violations Noted

### *Large Holding Cell*

105 CMR 451.353

Interior Maintenance: Generally dirty

### *Booking Area*

No Violations Noted

### *Staff Bathroom*

No Violations Noted

### *Holding Cells*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged in holding cell # 6

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 3 and 4

### *Offices*

No Violations Noted

## **Medical**

### *Waiting Area*

No Violations Noted

### *Medical Waste Storage*

No Violations Noted

### *Female Staff Bathroom*

No Violations Noted

### *Inmate Bathroom # 1*

105 CMR 451.110(A)\*

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123

Maintenance: Ceiling vent dusty

### *Male Staff Bathroom*

105 CMR 451.123\*

Maintenance: Wall dirty around soap dispenser

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

### *Cleaning Supply Closet*

105 CMR 451.353\*

Interior Maintenance: Ceiling vent dusty

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

<i>Room # 9</i>	No Violations Noted
<i>Eyeball Room # 8</i>	No Violations Noted
<i>Medication Room</i>	No Violations Noted
<i>Nursing Office/Exam Room</i>	No Violations Noted
<i>Room # 7</i>	No Violations Noted
<i>Room # 6</i>	No Violations Noted
<i>Room # 5</i>	No Violations Noted
<i>Room # 4</i>	No Violations Noted
<i>Room # 3</i>	No Violations Noted
<i>Room # 2</i>	No Violations Noted
<i>Room # 1</i>	No Violations Noted
<i>Linen Closet</i>	No Violations Noted
<i>Handicap Shower</i> 105 CMR 451.123*	Maintenance: Floor dirty
<i>Offices</i>	No Violations Noted
<i>Dental</i>	No Violations Noted
<b>Medical Trailer</b>	No Violations Noted
<b><u>Special Management Housing</u></b>	
<b>Control</b>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted

## **Special Management Unit (SMU)**

### *Kitchenette Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink faucet leaking

### *Showers*

No Violations Noted

### *Supply Closet*

105 CMR 451.353 Interior Maintenance: Bucket full of water stored in closet

### *Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 7 and 8

### *Recreational Area*

No Violations Noted

## **Special Housing Unit (SHU)**

### *Kitchenette Area*

No Violations Noted

### *Showers*

105 CMR 451.123\* Maintenance: Sprinkler heads rusted in shower # 1, 2, and 3

### *Laundry Room*

105 CMR 451.353\* Interior Maintenance: Floor paint peeling

### *Supply Closet*

105 CMR 451.353 Interior Maintenance: Mop stored against the wall

### *Case Worker's Office*

No Violations Noted

### *Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells  
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 5 and 13  
105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 5

### *Recreational Area*

No Violations Noted

## **Pre-trial Units**

### **Control**

No Violations Noted

### *Control Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty  
105 CMR 451.123 Maintenance: Soap dispenser broken

### **Pre-trial 4B**

105 CMR 451.353\* Interior Maintenance: Rubber tiles damaged and missing around kitchenette area/janitor's closet

<i>Kitchenette Area</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator rusted
<i>Janitor's Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Showers</i> 105 CMR 451.130 105 CMR 451.123 105 CMR 451.123	Plumbing: Plumbing not maintained in good repair, handicapped shower head missing Maintenance: Sprinkler heads rusted in shower # 1-5 Maintenance: Ceiling vent dusty in shower # 2, 3, 4, and 5
<i>Cells</i> 105 CMR 451.320* 105 CMR 451.140	Cell Size: Inadequate floor space in all cells Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 5, 6, 13, 17, 18, 29, and 30
<i>Case Worker Office</i>	No Violations Noted
<i>Recreational Area</i>	No Violations Noted

#### **Pre-trial 4A**

<i>Kitchenette Area</i> 105 CMR 451.353	Interior Maintenance: Floor damaged near sink
<i>Showers</i> 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Sprinkler heads rusted in shower # 1, 2, 3, and 4 Maintenance: Light fixture cover rusted in shower # 1, 2, 3, and 4
<i>Cells</i> 105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 7, 9, 14, and 15
<i>Case Worker's Office</i>	No Violations Noted
<i>Supply Closet</i> 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket Interior Maintenance: Unlabeled chemical bottle
<i>Recreational Area</i>	No Violations Noted

#### **ZONE B**

##### **Time and Attendance Office**

Unable to Access – Locked

##### **Canteen**

No Violations Noted

##### **Laundry**

<i>Inmate Bathroom</i> 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
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<i>Storage Room</i>	No Violations Noted
<b>Chemical Laundry Storage</b>	No Violations Noted
<i>Chemical Room</i>	No Violations Noted
<i>Bathroom</i> 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<b><u>Barber Shop</u></b> 105 CMR 451.353	Interior Maintenance: Unlabeled chemical bottle
<b><u>Religious Services</u></b>	No Violations Noted
<i>Chapel</i>	No Violations Noted
<b><u>Training Office</u></b>	No Violations Noted
<b><u>Program Area</u></b>	
<b>West Wing</b>	
<i>Kitchen Area</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<b>Program Administrative Area</b>	No Violations Noted
<i>Inmate Bathroom at Entrance</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Male Staff Bathroom</i> 105 CMR 451.123* 105 CMR 451.123	Maintenance: Ceiling vent dusty Maintenance: Wall behind sink rusted
<i>Female Staff Bathroom</i> 105 CMR 451.123	Maintenance: Vent dusty
<i>Inmate Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling vent cover missing
<i>Classrooms</i>	No Violations Noted
<i>Library</i>	No Violations Noted

## **House 1A**

Under Construction – Did not Inspect

## **House 1B**

### *Control*

No Violations Noted

### *Control Bathroom*

No Violations Noted

### *Kitchenette Area*

No Violations Noted

### *Showers*

105 CMR 451.123

Maintenance: Light covers rusted in shower # 1, 3, 4, 5, 6, and 8

105 CMR 451.123

Maintenance: Sprinkler rusted in shower # 1, 5, and 6

### *Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

### *Cells*

105 CMR 451.321\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 1, 2, 4, 5, 6, 12, 13, 15, 17, 21, 22, 24, 25, 26, 27, 28, 30, 31, 32, 34, 36, 37, 38, and 40

105 CMR 451.103

Mattresses: Mattress damaged in cell # 15

105 CMR 451.102

Pillows and Linens: Linens damaged in cell # 6 and 35

### *Recreational Area*

No Violations Noted

## **House 2A**

### *Control*

No Violations Noted

### *Control Bathroom*

No Violations Noted

### *Kitchenette Area*

No Violations Noted

### *Showers*

105 CMR 451.123

Maintenance: Sprinkler head rusted in shower # 1-8

### *Janitor's Closet*

No Violations Noted

### *Cells*

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 8 and 13

### *Laundry Storage*

No Violations Noted

*Recreational Area*

No Violations Noted

**House 2B**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123

Maintenance: Sprinkler head rusted in shower # 1, 2, 3, 4, 6, 7, and 8

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 1, 2, 3, 4, 5, and 6

*Janitor's Closet*

No Violations Noted

*Cells*

105 CMR 451.321\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, vent blocked in cell # 1, 7, 8, 9, 11, 13, 14, 16, 19, 23, and 24

*Recreation Area*

No Violations Noted

**House 3**

*Common Area*

No Violations Noted

*Supply Closet*

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

*Slop Sink Closet*

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Bathroom/showers*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1-5

*Kitchenette Area*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, bubbler not working

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Laundry Room*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123

Maintenance: Ceiling vent dusty

*Storage Closet*

No Violations Noted

*Classrooms*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 471 at the time of inspection.
2. The mechanical dishwasher was not reaching the proper temperature at the time of inspection, the dishes were being run through the dishwasher then sanitized in the 3-bay sink.
3. House 1A was undergoing renovations, there was no one living there and the unit was not inspected.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH  
Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH  
Steven Hughes, Director, CSP, BEH  
Timothy Miley, Director of Government Affairs  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Gerard Horgan, Superintendent  
Sergeant Dave Munchback, EHSO  
Catherine Cardinale, Health Director, Dedham Board of Health  
Clerk, Massachusetts House of Representatives  
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Jennifer Gaffney, Director, Policy Development and Compliance Unit