The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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CHARLES D. BAKER

Governor

KARYN E. POLITO

Lieutenant Governor

June 24, 2016

Michael Bellotti, Sheriff

Norfolk County Correctional Center

P.O. Box 149

200 West Street

Dedham, MA 02027

Re: Facility Inspection – Norfolk County House of Correction, Dedham

Dear Sheriff Bellotti:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Norfolk County House of Correction on June 16, 2016 accompanied by Mark Daniels, Utility Maintenance Officer. Violations noted during the inspection are listed below including 21 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Visitor Waiting Area**

*Visitor Lobby*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Administration Offices**

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Male Locker Room*

No Violations Noted

*Female Locker Room*

No Violations Noted

*Kitchenette*

No Violations Noted

*Arsenal*

Unable to Inspect – Locked

*Control Equipment Room*

Unable to Inspect – Locked

**Central Control**

No Violations Noted

*Bathroom*

No Violations Noted

**Food Service**

**Staff Dining**

*Main Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor damaged under table

*Serving Line*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Kitchen**

*Warewash Machine Room*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, handwash sink dirty

*Slop and Spray Area*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Janitor’s Closet Slop Sink*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Walk-In Refrigerator # 4*

No Violations Noted

*Walk-In Refrigerator # 1*

No Violations Noted

*Walk-In Refrigerator # 2*

No Violations Noted

*2-Bay Sink*

No Violations Noted

*3-Bay Sink*

No Violations Noted

*Walk-In Freezer*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up observed on ceiling

*Large Storage*

FC 6-404.11 Location and Placement; Distressed Merchandise: One dented can not properly segregated

*Small Storage*

No Violations Noted

*Feeding Prep Area*

No Violations Noted

*Tool Closet*

No Violations Noted

*Ice Machine*

No Violations Noted

**Receiving Dock**

No Violations Noted

*Can Room*

No Violations Noted

**Central Storage Area**

No Violations Noted

**Maintenance Department**

*Bathroom*

No Violations Noted

*Break Room*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Carpenter’s Shop*

No Violations Noted

*Tool Room*

No Violations Noted

*Boiler Room*

No Violations Noted

**Laundry**

*Inmate Bathroom*

No Violations Noted

*Storage Room*

No Violations Noted

**Chemical Laundry Storage**

No Violations Noted

*Small Chemical Room*

No Violations Noted

**ZONE A**

**Intake**

*Property Room*

No Violations Noted

*Small Property Room*

No Violations Noted

*Inmate Records*

No Violations Noted

*Changing Room*

No Violations Noted

*Shower*

No Violations Noted

*Large Holding Cell*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Booking Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Holding Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in holding cell # 3, 4, and 5

105 CMR 451.353 Interior Maintenance: Floor paint damaged in holding cell # 6

*Offices*

No Violations Noted

**Medical**

*Waiting Area*

No Violations Noted

*Inmate Bathroom # 1*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Wall dirty around soap dispenser

*Female Staff Bathroom*

No Violations Noted

*Cleaning Supply Closest*

105 CMR 451.353\* Interior Maintenance: Floor paint peeling

*Room # 9*

No Violations Noted

*Eyeball Room # 8*

No Violations Noted

*Nursing Office – Exam Room*

No Violations Noted

*Medication Room*

No Violations Noted

*Room # 7*

No Violations Noted

*Room # 6*

No Violations Noted

*Room # 5*

No Violations Noted

*Room # 4*

No Violations Noted

*Handicap Shower*

105 CMR 451.123 Maintenance: Floor dirty

*Room # 3*

No Violations Noted

*Linen Closet*

Unable to Inspect – Locked

*Room # 2*

No Violations Noted

*Room # 1*

No Violations Noted

*Medication Room*

No Violations Noted

*Medical Waste Storage*

No Violations Noted

*Dental*

No Violations Noted

**Medical Trailer**

No Violations Noted

**Special Management Housing**

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Special Management Unit (SMU)**

*Kitchenette Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink faucet leaking

*Showers*

No Violations Noted

*Supply Closet*

No Violations Noted

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 10

105 CMR 451.353 Interior Maintenance: Door paint damaged in cell # 10

*Recreational Area*

No Violations Noted

**Special Housing Unit (SHU)**

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Sprinkler heads rusted in shower # 1, 2, and 3

*Laundry Room*

105 CMR 451.353\* Interior Maintenance: Floor paint peeling

*Supply Closet*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area*

No Violations Noted

**Pre-trial Units**

**Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Door frame rusted

**Pre-trial Medium**

105 CMR 451.353 Interior Maintenance: Rubber tiles damaged and missing around kitchenette area/janitor’s closet

*Kitchenette Area*

105 CMR 451.353 Interior Maintenance: Liquid substance under microwave and refrigerator

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, interior of refrigerator rusted

*Janitor’s Closet*

No Violations Noted

*Showers* Unable to Inspect Shower # 1 – Occupied

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.102 Pillows and Linens: Linen damaged in cell # 12 and 20

*Case Worker Office*

No Violations Noted

*Supply Closet*

No Violations Noted

*Recreational Area*

No Violations Noted

**Pre-trial Maximum**

*Kitchenette Area*

FC 6-301.11 Numbers and Capacity; Handwashing Facilities: No soap at handwash sink

*Showers*

105 CMR 451.123 Maintenance: Sprinkler heads rusted in shower # 1, 2, 3, and 4

105 CMR 451.123 Maintenance: Light fixture cover rusted in shower # 1, 2, 3, and 4

*Janitor’s Closest*

No Violations Noted

*Cells*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Supply Closet*

No Violations Noted

*Recreational Area*

No Violations Noted

**ZONE B**

**Shift Commander’s Office**

105 CMR 451.353 Interior Maintenance: Wall unfinished

**Canteen**

No Violations Noted

**Visiting**

*Contact Visit*

No Violations Noted

*Bathroom*

No Violations Noted

*Non-Contact Visit*

No Violations Noted

*Attorney’s Room*

Unable to Inspect – Occupied

**Barber Shop**

No Violations Noted

**Religious Services**

No Violations Noted

*Chapel*

No Violations Noted

**Training Office**

No Violations Noted

**Program Area**

**West Wing - Front Administration**

*Kitchen Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Program Administrative Area**

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Urinal partition rusted

*Female Staff Bathroom*

No Violations Noted

*Parole Bathroom*

No Violations Noted

*Classrooms*

No Violations Noted

*Library*

No Violations Noted

**House 1A**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, one microwave door damaged

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of one microwave oven dirty

*Showers* Unable to Inspect Shower # 6 – Occupied

105 CMR 451.123 Maintenance: Light fixture covers rusted in shower # 1, 2, 3, 4, 5, 6, 7, and 8

105 CMR 451.123 Maintenance: Sprinkler heads rusted # 1, 2, 3, 4, 5, 6, 7, and 8

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Noxious odor

105 CMR 451.353 Interior Maintenance: Wall dirty, possible mold/mildew

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Light covered in cell # 23

*Recreational Area*

No Violations Noted

**House 1B**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Shower vents dirty in shower # 4, 5, 6, 7, and 8

*Janitor’s Closet*

No Violations Noted

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

*Recreational Area*

No Violations Noted

**House 2A**

*Control*

Not Inspect – Not In Use, Under Construction

*Control Bathroom*

Not Inspect – Not In Use, Under Construction

*Kitchenette Area*

Not Inspect – Not In Use, Under Construction

*Showers*

Not Inspect – Not In Use, Under Construction

*Janitor’s Closet*

Not Inspect – Not In Use, Under Construction

*Cells*

Not Inspect – Not In Use, Under Construction

*Laundry Storage*

Not Inspect – Not In Use, Under Construction

*Recreational Area*

Not Inspect – Not In Use, Under Construction

**House 2B**

FC 2-402.11 Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, no hair nets observed while food was being served

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Shower # 3 missing door

105 CMR 451.123 Maintenance: Walls dirty in shower # 8

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not working

*Cells*

105 CMR 451.321\* Cell Size: Inadequate floor space in all cells

**House 3**

*Common Area*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged near classrooms

*Supply Closet*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Solution center leaking

*Bathroom/Showers*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Laundry Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Storage Closet*

No Violations Noted

*Classrooms*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 481 at the time of inspection.
2. At the time of inspection, House 2A was not in use due to construction.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Marian Robertson

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Gerard Horgan, Superintendent

Sergeant Dave Munchback, EHSO

Catherine Cardinale, Health Director, Dedham Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit