



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
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Bureau of Environmental Health  
Community Sanitation Program  
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October 1, 2018

Colette Goguen, Superintendent  
NCCI Gardner  
500 Old Colony Road  
Gardner, MA 01440

Re: Facility Inspection – NCCI Gardner

Dear Superintendent Goguen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of NCCI Gardner on September 19, 20, and 21, 2018 accompanied by Officer Paul Trainque, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 216 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**C BUILDING**

**Lobby**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 99°F

*Vending Machine Area*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, vending machine tray dirty

**Basement – Outside**

*Storage Area (near elevator)*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Male Bathroom*

No Violations Noted

*Female Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 98°F

*Treasurer's Office*

No Violations Noted

**2<sup>nd</sup> Floor – Outside**

*Conference Room*

No Violations Noted

*Hallway (near elevator)*

No Violations Noted

*Female Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 96°F

*Male Bathroom*

No Violations Noted

*Administration*

No Violations Noted

*Superintendent's Office*

No Violations Noted

*Superintendent's Conference Room*

No Violations Noted

*Superintendent's Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

**Control**

*Break Area*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 101°F

**Trap – Inside**

No Violations Noted

*Staff Area*

No Violations Noted

**Basement – Inside**

*Hallway (near inmate refrigerator)*

105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, single service utensils not stored in the inverted position

<i>Cell # 1</i>	No Violations Noted
<i>Cell # 2</i>	No Violations Noted
<i>Booking</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Slop Sink/Urinal</i>	No Violations Noted
<i>Training Area</i>	No Violations Noted
<i>Property # 52A</i>	No Violations Noted
<b>1<sup>st</sup> Floor</b>	
<i>Roll Call Room</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Records Room</i>	No Violations Noted
<i>Female Staff Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>CPO Offices</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, mold observed on refrigerator door gasket
<i>Slop Sink</i> 105 CMR 451.353*	Interior Maintenance: Wet mop stored in bucket
<b>2<sup>nd</sup> Floor</b>	
<i>Offices</i>	No Violations Noted
<i>Conference Room</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Bathroom # 26</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 78°F

*Break Room*

No Violations Noted

*Offices*

No Violations Noted

**THOMPSON HALL**

**Basement**

*Property*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink Room*  
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Long Term Storage*

No Violations Noted

*Legal Storage Area*

No Violations Noted

*Hallway*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Mop Room*

No Violations Noted

*Biohazard Storage*

No Violations Noted

*Recycling Storage Room*

No Violations Noted

**1<sup>st</sup> Floor**

*Staff Area*  
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Staff Bathroom*  
105 CMR 451.353\*

Interior Maintenance: Unlabeled chemical bottle

*Slop Sink Room # 26*

No Violations Noted

*Ice Machine Room # 21*  
105 CMR 451.200\*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, door damaged on ice machine



*Medline Room (medication room)*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

**South Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Bathroom*

105 CMR 451.123 Unable to Inspect Shower # 3 – In Use  
105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1, 2, and 4  
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 4  
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, and 4  
105 CMR 451.123 Maintenance: Wall vent dusty

*Day Room*

No Violations Noted

**North Wing**

*Mop Closet # 29*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Buffer Room # 27*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells  
105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 1

*Bathroom*

105 CMR 451.123\* Unable to Inspect Shower # 5 – No Longer Used  
Unable to Inspect Shower # 3 – In Use  
Maintenance: Door frame rusted

*Day Room and Offices*

No Violations Noted

**T-R.H.U. – 1<sup>st</sup> Floor**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Cells*

No Violations Noted

*Shower*

105 CMR 451.123 Maintenance: Floor paint damaged outside shower

*Slop Sink*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**T-R.H.U. – 2<sup>nd</sup> Floor**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Cells*

No Violations Noted

*Shower*

No Violations Noted

*Slop Sink*

No Violations Noted

**H.S.U.**

*Slop Sink Room # 23*

No Violations Noted

*Maintenance Closet # 26*

No Violations Noted

*Exam Room # 1 (X-Ray Processing)*

No Violations Noted

*Interview Room (located within Exam Room # 1)*

No Violations Noted

*Male Inmate Bathroom*

105 CMR 451.123

Maintenance: Ceiling vent dusty

*Exam Room # 2*

No Violations Noted

*Male Bathroom (located within Exam Room # 2)*

No Violations Noted

*Exam Room # 3 (Trauma/Treatment Room)*

No Violations Noted

*Exam Room # 4*

No Violations Noted

*Exam Room # 5*

No Violations Noted

*Cells A and B*

No Violations Noted

*Medical Records*

No Violations Noted

\* \* \* Communication Result Report ( Oct. 1. 2018 11:03AM ) \* \* \*

1)  
2)

Date/Time: Oct. 1. 2018 10:46AM

File No. Mode	Destination	Pg(s)	Result	Page Not Sent
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## Fax

TO: Julie Abert FROM: Evelyn Martinez

FAX # 94138317832 DATE: 10-1-10

PHONE: # PAGES: 2 w/ cover

Re: Flu shot

Urgent For Review Please Comment Please Reply

## Comments:

please add to my records

Thank you  
Evelyn

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<i>Ward</i>	No Violations Noted
<i>Ward Bathroom</i>	No Violations Noted
<i>Shower</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Soap scum on walls in shower Maintenance: Soap scum on floor in shower
<i>Sharps Room</i>	No Violations Noted
<i>Break Room # 23</i>	No Violations Noted
<i>Dentist's Office</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained
<i>Ambulance Hallway</i>	No Violations Noted
<i>Exam Room # 7</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Office Room # 30</i>	No Violations Noted
<i>Slop Sink Closet</i> 105 CMR 451.383(B)* 105 CMR 451.353*	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling Interior Maintenance: Wall damaged near sink basin
<b><u>Thompson Hall – 2<sup>nd</sup> Floor</u></b>	
<i>Staff Area</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Mental Health Office</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Mental Health Staff Bathroom</i>	Unable to Inspect –In Use
<b>South Wing</b>	
<i>Cells</i> 105 CMR 451.320* 105 CMR 451.353	Cell Size: Inadequate floor space in all cells Interior Maintenance: Floor tiles damaged in cell # 246



*Showers*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Unable to Inspect Shower # 4 and 5 – In Use  
Maintenance: Soap scum on walls in shower # 1, 2, and 3  
Maintenance: Soap scum on floor in shower # 1, 2, and 3  
Maintenance: Wall vent dusty  
Maintenance: Floor drain covers loose in shower # 1, 2, 3, and near toilet  
Maintenance: Toilet damaged

*Day Room*

No Violations Noted

**East Wing**

*Hallway*

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged

*Slop Sink # 11*

105 CMR 451.353\*

Interior Maintenance: Wet mop stored in bucket

*Slop Sink # 14*

No Violations Noted

*Cells*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

*Showers*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Wall tiles damaged in shower # 2, 3, and 4  
Maintenance: Floor tiles damaged in shower # 4  
Maintenance: Shower walls dirty, mold observed on walls in shower # 1, 2, and 3  
Maintenance: Shower walls dirty, mold observed on walls in shower # 4  
Maintenance: Wall vent dusty  
Maintenance: Floor drain covers loose outside shower # 3

*Day Room*

No Violations Noted

**North Wing**

*Janitor's Closet # 2-15*

105 CMR 451.353  
105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Wet mop stored in bucket  
Interior Maintenance: Wall tiles damaged  
Interior Maintenance: Ceiling tiles missing

*Cells*

105 CMR 451.320\*  
105 CMR 451.353  
105 CMR 451.353\*

Cell Size: Inadequate floor space in all cells  
Interior Maintenance: Floor tiles damaged in cell # 219  
Interior Maintenance: Floor tiles damaged in cell # 211

*Shower*

105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 5  
Maintenance: Soap scum on walls in shower # 1 and 4  
Maintenance: Soap scum on floor in shower # 3 and 5  
Maintenance: Soap scum on floor in shower # 1, 2, and 4

*Day Room*

105 CMR 451.353

Interior Maintenance: Floor tiles damaged throughout

## **Thompson Hall – 3<sup>rd</sup> Floor**

### *Staff Area*

No Violations Noted

### *Dorm Area*

105 CMR 451.353

Interior Maintenance: Bird droppings observed on window screen near bunk # 384 and 385

### *Inmate Bathroom*

105 CMR 451.123

Maintenance: Ceiling vent cover missing

## **South Wing**

### *Cells*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

### *Showers*

105 CMR 451.123\*

Unable to Inspect Shower # 5 – In Use

105 CMR 451.123

Maintenance: Wall damaged in shower # 1, 2, 3, and 4

105 CMR 451.123

Maintenance: Curtain missing in shower # 3

105 CMR 451.123

Maintenance: Wall vent dusty

Maintenance: Floor drain covers loose in shower # 1, 2, 3, 4, and near toilet

### *Day Room*

No Violations Noted

## **East Wing**

### *Cells*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in cell # 368

### *Slop Sink Room # 12*

No Violations Noted

### *Mop room # 15*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

### *Buffer Room # 14*

No Violations Noted

### *Showers*

105 CMR 451.123\*

Shower # 1 and 3 Unable to Inspect – In Use

105 CMR 451.123

Maintenance: Wall tiles damaged in shower # 2 and 4

Maintenance: Floor drain covers loose in shower # 2, 4, and near toilet

### *Day Room*

No Violations Noted

### *Office # 2*

No Violations Noted

### *Office # 3*

No Violations Noted

## **North Wing**

### *Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

### *Showers*

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1 and 2  
105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 3, 4, and 5  
105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2 and 4  
105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, 3, 4, and 5  
105 CMR 451.123 Maintenance: Floor drain covers loose in shower # 1, 2, 3, 4, 5, and near toilet

### *Janitor's Closet # 11*

105 CMR 451.350\* Structural Maintenance: Wall damaged

### *Day Room*

No Violations Noted

## **D Building**

### **2<sup>nd</sup> Floor**

#### *Storage Closet*

No Violations Noted

#### *Operations Room*

No Violations Noted

#### *Male Staff Bathroom*

No Violations Noted

#### *Mop Closet*

No Violations Noted

#### *Administrative Assistant's Office*

No Violations Noted

#### *Deputy Superintendent's Office*

No Violations Noted

#### *Female Bathroom*

No Violations Noted

#### *Holding Cell*

No Violations Noted

#### *IPS Office*

No Violations Noted

### **1<sup>st</sup> Floor**

#### *Bathroom*

105 CMR 451.123 Maintenance: Floor damaged near toilets and sink

#### *Strip Room*

No Violations Noted

*Non-Contact Inmate Side*

No Violations Noted

*Inner-Control Room*

105 CMR 451.353\*

Interior Maintenance: Staff chair damaged

*Inner-Control Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 73°F

*Visiting Room*

No Violations Noted

*Vending Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, vending machine tray dirty

*Non-Contact Visitor's Side*

105 CMR 451.353

Interior Maintenance: Countertop damaged

*Male Visiting Bathroom*

No Violations Noted

*Female Visiting Bathroom*

No Violations Noted

*Slop Sink*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

105 CMR 451.130\*

Plumbing: No backflow preventer on slop sink

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*D Office*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Staff Bathroom (near D Office)*

No Violations Noted

**Basement**

*Inmate Bathroom*

No Violations Noted

*Break Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Staff Bathroom (located within Break Room)*

No Violations Noted

*Tool Crib*

No Violations Noted



*Plumbing Shop*

No Violations Noted

*Electrical Shop*

No Violations Noted

*Shop Area*

No Violations Noted

*Paint Room*

No Violations Noted

**E Building**

**2<sup>nd</sup> Floor**

*Classroom # 317*

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged

*Classroom # 315*

No Violations Noted

*Offices*

No Violations Noted

*Room # 313*

No Violations Noted

*Room # 308*

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

*Room # 309*

No Violations Noted

*Staff Bathroom # 308*

Unable to Inspect –In Use

*Slop Sink Room # 303*

No Violations Noted

**1<sup>st</sup> Floor**

*Staff Bathroom # 204*

105 CMR 451.123\*

Maintenance: Window pane broken

*Classrooms*

No Violations Noted

*Janitor's Closet # 203*

No Violations Noted

*Offices*

No Violations Noted

*Inmate Bathroom # 205*

No Violations Noted



*Officer's Station/Staff Area # 213*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 45°F

*Janitor's Closet # 214*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Barber Shop Waiting Room*

No Violations Noted

*Barber Shop*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 74°F

**Basement**

*Religious Chapels*

No Violations Noted

*Slop Sink # 108*

No Violations Noted

*Classroom # 101*

No Violations Noted

*Job Assignment Office*

Unable to Inspect – Locked

*Office # 115*

No Violations Noted

**F Building**

**2<sup>nd</sup> Floor**

*Office*

No Violations Noted

*Auxiliary Bathroom # 204*

105 CMR 451.123 Maintenance: Floor paint damaged  
105 CMR 451.123 Maintenance: Light shield missing

*Staff Bathroom # 224*

105 CMR 451.123\* Maintenance: Wall vent dusty

*A Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*B Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*C Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

*D Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*Showers*

105 CMR 451.123\*

Maintenance: Floor paint damaged

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

*Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

**1<sup>st</sup> Floor**

*Office*

No Violations Noted

*Day Room*

No Violations Noted

*Shower*

105 CMR 451.123\*

Maintenance: Mold observed on walls

105 CMR 451.123\*

Maintenance: Wall paint damaged

105 CMR 451.123\*

Maintenance: Floor paint damaged

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

*Bathroom*

No Violations Noted

*Auxiliary Bathroom # 204*

105 CMR 451.123\*

Maintenance: Floor paint damaged

*A Dorm*

105 CMR 451.320\*

Cell Size: Inadequate floor space in sleeping area

*B Dorm*

105 CMR 451.320\*

Cell Size: Inadequate floor space in sleeping area

*C Dorm*

105 CMR 451.320\*

Cell Size: Inadequate floor space in sleeping area

*D Dorm*

105 CMR 451.320\*

Cell Size: Inadequate floor space in sleeping area

*Staff Bathroom*

No Violations Noted

**Basement**

*Dog Bathroom*

No Violations Noted

*Bathroom # F-B05*

No Violations Noted

*NEADS Storage*

No Violations Noted

## **Food Service Building**

### **Inmate Dining Hall**

No Violations Noted

#### *East Bathroom # 15*

No Violations Noted

#### *West Bathroom # 13*

No Violations Noted

### **Main Kitchen**

#### *Serving Line*

No Violations Noted

#### *West Tray Room*

FC 4-501.112(A)(2)

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

#### *East Tray Room*

FC 4-501.112(A)(2)

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

#### *Hot and Cold Holding Area*

No Violations Noted

#### *Grille Area and 3-Compartment Sink*

No Violations Noted

#### *Kettle Area*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water damaged

#### *Food Prep Area/2-Compartment Sink*

FC 4-501.114(C)(2)\*

Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

#### *Food Prep Area*

No Violations Noted

#### *Single Compartment Sink (left)*

No Violations Noted

#### *2-Compartment Sink (right)*

No Violations Noted

#### *Dry Goods Storage*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged near ice machine

FC 6-501.12(A)\*

Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty under storage racks

#### *Halal Cooler*

No Violations Noted

<i>Cooler # C1</i>	No Violations Noted
<i>Cooler # C2</i> FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty under storage racks
<i>Cooler # C3</i>	No Violations Noted
<i>Freezer # 1</i> FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, ice build-up on ceiling
<i>Staff Office</i>	No Violations Noted
<i>Hallway/Stairway</i>	No Violations Noted
<i>Inmate Bathroom (rear of kitchen)</i>	No Violations Noted
<i>Loading Dock</i>	No Violations Noted
<i>Pig Cooler</i>	No Violations Noted
<i>Staff Bathroom # 133</i>	No Violations Noted
<i>Staff Bathroom # 134</i>	No Violations Noted
<i>Barrel Washing Room</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, light shield damaged
<i>Electrical Room</i> FC 3-305.12(E)*	Preventing Contamination from Premises: Food stored in an inappropriate location, food stored in electrical room
<i>Food Manager's Office</i>	No Violations Noted
<i>Slop Sink Room</i>	No Violations Noted
<i>Tool Room</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted

**Bakery**

No Violations Noted

*Dry Storage*

No Violations Noted

*Slop Sink (located within Dry Storage)*

No Violations Noted

*Cooler # 4*

No Violations Noted

**Culinary***Dry Goods*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Dishwashing Station*

No Violations Noted

*Refrigerator*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Stove Area*

No Violations Noted

*Mop Closet*

No Violations Noted

*Handwash Sink near Stove*

No Violations Noted

*Serving Line*

No Violations Noted

*Dining Line*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

FC 5-202.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 76<sup>0</sup>F*Tool Room # 8*

No Violations Noted



## **Wheel Chair Shop**

### *Main Entrance*

105 CMR 451.350\*

Structural Maintenance: Door not rodent and weathertight

### *Office*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 53°F

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

### *Inmate Bathroom*

105 CMR 451.123\*

Maintenance: Light shield missing

### *Staff Bathroom*

No Violations Noted

### *Machinery Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\*

Interior Maintenance: Wall paint damaged

105 CMR 451.350\*

Structural Maintenance: Windows broken

## **Voc Ed Building**

### *Main Area*

No Violations Noted

### *Office*

No Violations Noted

### *Garage*

No Violations Noted

### *Inmate Bathroom*

105 CMR 451.126

Water Supply: No hot water supplied to handwash sink

### *Staff Bathroom*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink fixture leaking

105 CMR 451.123

Maintenance: Ceiling vent dusty

### *Welding Shop*

No Violations Noted

## **Laundry Building**

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged throughout laundry area

### *Office*

No Violations Noted

### *Bathroom*

105 CMR 451.123\*

Maintenance: Handwash sink basin rusted at sink # 1-3

105 CMR 451.123

Maintenance: Urinal rusted

### *Mattress Room*

No Violations Noted

*Linen Closet*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Optical (within laundry building)**

*Inmate Bathroom*

105 CMR 451.123\*

Maintenance: Floor paint damaged

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

*Work Area*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 104°F

*Office*

No Violations Noted

**Music Bunker**

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged

*Bathroom*

No Violations Noted

**G Building**

**2<sup>nd</sup> Floor**

*Control*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Dorm*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353\*

Interior Maintenance: Floor tile damaged near bunk # 2

105 CMR 451.141

Screens: Screen damaged near bunk 34

105 CMR 451.141\*

Screens: Screen damaged near bunk 29

*Inmate Bathroom*

105 CMR 451.123

Maintenance: Wet mop stored in bucket

105 CMR 451.123\*

Maintenance: Wall vent dusty

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet # 2 leaking

**1<sup>st</sup> Floor**

*Control*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\*

Maintenance: Wall vent dusty

*Dorm*

105 CMR 451.320\*

105 CMR 451.141

Cell Size: Inadequate floor space in sleeping area

Screens: Screens damaged throughout

**Basement**

*Telephone Area*

No Violations Noted

*Tool Chest*

No Violations Noted

*Office*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Unfinished cement floor in shower # 6, 7, 8, 9, and 10

105 CMR 451.123\*

Maintenance: Standing water observed outside of showers

105 CMR 451.123

Maintenance: Curtain missing in shower # 6

105 CMR 451.123

Maintenance: Wall paint damaged in shower # 2, 3, and 4

105 CMR 451.123\*

Maintenance: Wall paint damaged in shower # 1

105 CMR 451.123

Maintenance: Drain cover missing in shower # 2 and 3

105 CMR 451.123\*

Maintenance: Drain cover missing in shower # 1, 4, 7, 8, 9, and 10

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, shower # 8 leaking

**I Building**

**East Side**

*Staff Bathroom*

No Violations Noted

*Office*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Wall vent dusty

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 7

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2, 3, 4, 5, 6, and 7

*Dorm*

105 CMR 451.320\*

Cell Size: Inadequate floor space in sleeping area

*Storage Closet*

No Violations Noted

## **West Side**

### *Control Office*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200\*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator damaged

### *Control Bathroom*

105 CMR 451.123

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Unlabeled chemical bottle

### *Sergeant's Office*

No Violations Noted

### *Staff Bathroom*

No Violations Noted

### *Inmate Bathroom*

105 CMR 451.123

Maintenance: Floor damaged near urinals

### *Showers*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2, 3, and 7

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, 3, and 7

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 4

### *Dorm*

No Violations Noted

### *Storage Closet*

No Violations Noted

## **H Building**

### **Basement**

#### *Telephone Room*

105 CMR 451.353\*

Interior Maintenance: Wall paint damaged

#### *Office*

No Violations Noted

#### *Mop Room*

No Violations Noted

#### *Showers*

105 CMR 451.123

Maintenance: Wall vent dusty

105 CMR 451.123\*

Maintenance: Floor paint damaged near sinks

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower

105 CMR 451.123\*

Maintenance: Shower walls moldy

105 CMR 451.123

Maintenance: Ceiling ventilation grille rusted



## 1<sup>st</sup> Floor

### *Officer's Station*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

### *Staff Bathroom*

No Violations Noted

### *Dorm*

105 CMR 451.320\*

Cell Size: Inadequate floor space in sleeping area

105 CMR 451.353

Interior Maintenance: Floor tiles damaged throughout

### *Inmate Bathroom*

105 CMR 451.123\*

Maintenance: Sink countertop damaged

105 CMR 451.123\*

Maintenance: Wall vent dusty

105 CMR 451.123\*

Maintenance: Wet mop stored in bucket

## 2<sup>nd</sup> Floor

### *Officer's Station*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

### *Dorm*

105 CMR 451.320\*

Cell Size: Inadequate floor space in sleeping area

105 CMR 451.353

Interior Maintenance: Floor tiles damaged throughout

105 CMR 451.141

Screens: Screen damaged near bunks 24 and 26

### *Inmate Bathroom*

105 CMR 451.123

Maintenance: Wet mop stored in bucket

105 CMR 451.123

Maintenance: Wall vent dusty

## New Gym

## 2<sup>nd</sup> Floor

### *Staff Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 101°F

## 1<sup>st</sup> Floor

### *Lobby*

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

### *Gym*

No Violations Noted

### *Inmate Bathroom*

No Violations Noted

### *Male Staff Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling paint damaged

### *Janitor's Closet*

105 CMR 451.353\*

Interior Maintenance: Wet mop stored in bucket



*Canteen Storage*

Unable to Inspect – Locked

*Female Bathroom*

Unable to Inspect – Locked

*C.O.'s Office*

No Violations Noted

**Basement**

*Office*

No Violations Noted

*Optical Area*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.350

Structural Maintenance: Ceiling damaged over toilets

*Staff Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 101°F

*Janitor's Closet*

No Violations Noted

*Room # B-12*

No Violations Noted

*Room # B-14*

No Violations Noted

*Tool Area # B-21*

No Violations Noted

*Mechanical Room*

No Violations Noted

**A Building**

**2<sup>nd</sup> Floor**

*Officer's Station*

No Violations Noted

*South Dorm*

105 CMR 451.320\*

Cell Size: Inadequate floor space in sleeping area

*South Showers*

Unable to Inspect Shower # 1 – In Use  
No Violations Noted

*Day Room*

No Violations Noted

*Slop Sink Room # 209*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

<i>Buffer Room # 212</i>	No Violations Noted
<i>Bathroom/Mop Room # 210</i>	No Violations Noted
<i>Staff Bathroom # 211</i>	No Violations Noted
<i>West Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>North Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>North Showers</i> 105 CMR 451.123	Maintenance: Ceiling light fixture rusted
<b>1<sup>st</sup> Floor</b>	
<i>Officer's Area</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils not stored in the inverted position
<i>Sergeant's Office</i>	No Violations Noted
<i>South Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>South Shower</i> 105 CMR 451.123	Maintenance: Wall paint damaged
<i>Day Room</i>	No Violations Noted
<i>Slop Sink Closet # 110</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, sink not secure to wall
<i>Mop Closet # 111</i>	No Violations Noted
<i>Staff Bathroom # 112</i>	No Violations Noted
<i>Tool Room # 113</i>	No Violations Noted
<i>North Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>North Showers</i> 105 CMR 451.123	Unable to Inspect – In Use Maintenance: Ceiling vent dusty

**Basement (unoccupied)**

Unable to Inspect –Closed

**B Building**

**1<sup>st</sup> Floor**

*Officer's Area*

No Violations Noted

*Day Room*

No Violations Noted

*Staff Bathroom # 111*

No Violations Noted

*Slop Sink Closet # 110*  
105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, sink faucet not secured to wall

*Tool Room # 113*

No Violations Noted

*Old Bathroom # 112*

No Violations Noted

*South Dorm*  
105 CMR 451.320\*

Cell Size: Inadequate floor space in sleeping area

*South Showers*  
105 CMR 451.130\*  
105 CMR 451.123\*  
105 CMR 451.123\*

Plumbing: Plumbing not maintained in good repair, sink # 1 and 2 damaged  
Maintenance: Tiles damaged on wall of group shower  
Maintenance: Tiles damaged on floor of group shower

**2<sup>nd</sup> Floor**

*Officer's Area*  
105 CMR 451.200\*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Slop Sink Room # 210*  
105 CMR 451.130\*  
105 CMR 451.130  
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, backflow preventer damaged  
Plumbing: Plumbing not maintained in good repair, faucet leaking  
Interior Maintenance: Radiator cover missing

*Staff Bathroom # 211*

No Violations Noted

*Slop Sink Closet # 212*

No Violations Noted

*Buffer Room # 213*

No Violations Noted

*Day Room*

No Violations Noted

*East Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*South Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*South Bathroom*

105 CMR 451.123\* Unable to Inspect Shower # 1 and 2 – In Use  
105 CMR 451.130\* Maintenance: Ceiling ventilation fan dusty  
105 CMR 451.123\* Plumbing: Plumbing not maintained in good repair, sink basin # 1-3 damaged  
Maintenance: Support beam underneath sink damaged

*North Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area  
105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, ceiling vents blocked

*North Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty  
105 CMR 451.123 Maintenance: Ceiling paint peeling in shower

**Basement**

*Library*

No Violations Noted

*Law Library*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Inmate Bathroom*

No Violations Noted

*Mop Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Staff Bathroom*

No Violations Noted

**B.S.M.U.**

*Control*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Cells*

No Violations Noted

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, left shower out-of-order  
105 CMR 451.123\* Maintenance: Ceiling ventilation grille rusted

*Day Room*

No Violations Noted

*Triage Room*

No Violations Noted

**Weight Room Building**

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket  
105 CMR 451.353\* Interior Maintenance: Padding damaged on several weight machines

***Bathroom***

105 CMR 451.123\* Maintenance: Floor damaged around toilet

**Laurel Building****Basement**

No Violations Noted

***Medication Room***

Unable to Inspect – Locked

**1<sup>st</sup> Floor*****Offices***

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

***Recreation Office # 108***

105 CMR 451.350 Structural Maintenance: Ceiling damaged  
105 CMR 451.353 Interior Maintenance: Floor tiles damaged

***Staff Bathroom # 107***

No Violations Noted

***Hallway***

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

***Bathroom # 119***

105 CMR 451.123 Maintenance: Floor tiles damaged  
105 CMR 451.123 Maintenance: Wet mop stored in bucket

**2<sup>nd</sup> and 3<sup>rd</sup> Floor**

Unable to Inspect – Decommissioned

**Juniper Building****1<sup>st</sup> Floor*****Lock Shop***

No Violations Noted

***Bathroom***

No Violations Noted

***Office and Storage***

No Violations Noted

**2<sup>nd</sup> Floor*****Break Area***

No Violations Noted



*Tool Control*

Unable to Inspect – Locked

*Armory Office*

Unable to Inspect – Locked

**Locust Building**

**3<sup>rd</sup> Floor**

*Bathroom*

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1 and 2

*Room # 301*

105 CMR 451.103\*

Mattresses: Mattress damaged

*Room # 302*

105 CMR 451.103\*

Mattresses: Mattress damaged

*Room # 303*

105 CMR 451.103\*

Mattresses: Mattress damaged

**2<sup>nd</sup> Floor**

*Stairway*

No Violations Noted

*Bathroom*

105 CMR 451.130\*

105 CMR 451.123\*

Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order  
Maintenance: Floor damaged in shower # 2 and 3

*Room # 201*

105 CMR 451.103\*

Mattresses: Mattress damaged

*Room # 202*

105 CMR 451.103\*

Mattresses: Mattress damaged

*Room # 203*

105 CMR 451.103\*

Mattresses: Mattress damaged

*Room # 204*

105 CMR 451.103\*

Mattresses: Mattress damaged

*Room # 205*

105 CMR 451.103\*

Mattresses: Mattress damaged

*Room # 206*

105 CMR 451.103\*

Mattresses: Mattress damaged

**1<sup>st</sup> Floor**

*Day Room*

No Violations Noted

*Office*

No Violations Noted

*Medical Office*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Bathroom (inside medical office)*

No Violations Noted

*Mop Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Bathroom*

105 CMR 451.123\*

105 CMR 451.130

105 CMR 451.123

Maintenance: Light shield damaged

Plumbing: Plumbing not maintained in good repair, sink fixture loose

Maintenance: Window crank handle missing

**Kitchen**

*Main Area*

FC 6-201.11\*

Design, Construction and Installation: Floor not easily cleanable, unfinished wood exposed on floor to the right of handwash sink

FC 6-202.15(A)(3)\*

Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight.

*Handwash Sink*

No Violations Noted

*3-Compartment Sink*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, faucet head leaking

*Dry Storage*

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

*Mop Closet*

No Violations Noted

**Basement**

*Ice Machine*

No Violations Noted

*Laundry Area*

No Violations Noted

*Storage Area*

No Violations Noted

**Assembly Building**

*Entrance*

No Violations Noted

*Auditorium*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*  
105 CMR 451.126

Hot Water: Hot water temperature recorded at 66°F

**Basement**

*Front Entrance*  
105 CMR 451.350\*

Structural Maintenance: Door not rodent and weathertight

*Rear Entrance*

No Violations Noted

*Bathroom*

No Violations Noted

*Mail Room*  
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Mail Room Bathroom*

No Violations Noted

*Weight Room*

No Violations Noted

**Store House**

**2<sup>nd</sup> Floor**

No Violations Noted

**1<sup>st</sup> Floor**

*Inmate Bathroom*  
105 CMR 451.126\*  
105 CMR 451.130\*  
105 CMR 451.123\*  
105 CMR 451.123

Hot Water: Hot water temperature recorded at 74°F at handwash sink  
Plumbing: Plumbing not maintained in good repair, urinal out-of-order  
Maintenance: Floor paint damaged  
Maintenance: Ceiling vent dusty

*Receiving Area*  
105 CMR 451.350\*  
105 CMR 451.350\*

Structural Maintenance: Door not rodent and weathertight  
Structural Maintenance: Loading dock damaged

*Cooler # 1*  
105 CMR 451.350

Structural Maintenance: Ceiling damaged

*Cooler # 3 (used for dry storage)*  
FC 3-305.11(A)(1)\*

Preventing Contamination from Premises: Food stored in an inappropriate location, food stored along with non-food related items

*Dry Storage*  
FC 6-201.11\*  
FC 6-201.16(A)\*  
FC 6-201.16(A)\*

Design, Construction and Installation: Floor not easily cleanable, floor paint damaged  
Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling damaged  
Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

*Freezer # 1*

No Violations Noted

*Freezer # 2*

No Violations Noted

*Freezer # 3*

No Violations Noted

*Culinary Freezer*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 75°F

*Break Area*

No Violations Noted

**Basement**

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged

105 CMR 451.350\*

Structural Maintenance: Floor damaged

*Bathroom*

Unable to Inspect – Not Used

**Carpenter Shop**

*Bathroom*

Unable to Inspect – In Use

*Break Area*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 45°F

**2<sup>nd</sup> Floor**

*Staff Gym*

105 CMR 451.353

Interior Maintenance: Padding ripped on bench press

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Shower*

No Violations Noted

*Female Shower*

No Violations Noted

**Power Plant**

*Back Room/Chemical Storage*

105 CMR 451.353\*

Interior Maintenance: Wet mop stored in bucket

*Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 76°F

*Water Sampling Sink (outside bathroom)*

No Violations Noted

*Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Generator Room*

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

**Garage**

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

*Shower*

No Violations Noted

**"Pig" Cooler**

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, mold observed throughout area

**Tower # 1**

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 87°F  
105 CMR 451.353\* Interior Maintenance: Baseboard heater damaged

**Tower # 5**

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 99°F

**Post # 6**

Unable to Inspect– Decommissioned

**Vehicle Trap Tower**

**1<sup>st</sup> Floor**

No Violations Noted

*Bathroom*

No Violations Noted

**2<sup>nd</sup> Floor**

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles damaged  
105 CMR 451.123\* Maintenance: Sink basin cracked



**3<sup>rd</sup> Floor**

105 CMR 451.350\*  
105 CMR 451.353\*

Structural Maintenance: Window damaged  
Interior Maintenance: Counter top damaged

**Vehicle Trap Gate House**

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 952 at the time of inspection.
2. At the time of the inspection the Special Management Unit (B.S.M.U.) located in the B-building was closed. Operations were moved to the Restrictive Housing Unit (T-R.H.U.) located in Thompson Hall.
3. The Department recommends that the facility obtain mechanical ware washing machine test strips and test each machine on a weekly basis.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela  
Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH  
Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Paul Trainque, EHSO  
Maurice Campbell, EHSO  
Jennifer Susen-Roy, Health Director, Gardner Health Department  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit