

CHARLES D. BAKER Governor

The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 23 Service Center Road, Northampton, MA 01060 Phone: 413-586-7525 Fax: 413 784-1037 TTY 800 769-9991

MARYLOU SUDDERS Secretary

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March 6, 2017

KARYN E. POLITO Lieutenant Governor

Colette Goguen, Superintendent NCCI Gardner 500 Old Colony Road Gardner, MA 01440

Re: Facility Inspection NCCI Gardner

Dear Superintendent Goguen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sauitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520,000 Labeling; and 105 CMR 205,000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of NCCI Gardner on February 22, 23, and 24, 2017 accompanied by Sergeant Michael Landry, EHSO; Paul Trainque, EHSO, and Community Sanitation Program Staff. Violations noted during the inspection are listed below including 188 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

C BUILDING

Lobby

Female Bathroom

No Violations Noted

Male Bathroom 105 CMR 451.123

Maintenance: Ceiling vent dusty

Vending Machine Area

No Violations Noted

Basement - Outside

Storage Area (near elevator)

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Treasurer's Office

No Violations Noted

2nd Floor - Outside

Conference Room

No Violations Noted

Hallway (near elevator)

105 CMR 451.350

Structural Maintenance: Ceiling damaged

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Administration

No Violations Noted

Superintendent's Conference Room

No Violations Noted

Superintendent's Office

No Violations Noted

Superintendent's Bathroom

105 CMR, 451.123*

Maintenance: Bathroom out-of-order

Control

Break Area

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Bathroom

No Violations Noted

Trap - Inside

No Violations Noted

Staff Area

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, hot water handle leaking on sink

Basement - Inside

Cell # 1

Cell # 2

No Violations Noted

Booking

No Violations Noted

Male Staff Bathroom

No Violations Noted

Slop Sink/Urinal

No Violations Noted

Training Area

No Violations Noted

Property

Unable to Inspect - Locked

1st Floor

Roll Call Room

No Violations Noted

Offices

No Violations Noted

Records Room

No Violations Noted

Female Staff Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

CPO Offices

No Violations Noted

Slop Sink

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

105 CMR 451.353 Interior Maintenance; Unlabeled chemical bottle

2nd Floor

Offices

No Violations Noted

Conference Room

No Violations Noted

Janitor's Closet

No Violations Noted

Bathroom # 26

No Violations Noted

Offices

No Violations Noted

Thompson Hall

Basement

Property

No Violations Noted

Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 104°F

Slop Sink Room

No Violations Noted

Long Term Storage

No Violations Noted

Legal Storage Area

No Violations Noted

Hallway

No Violations Noted

Inmate Bathroom

No Violations Noted

Mop Room

No Violations Noted

Biohazard Storage Area

No Violations Noted

Recycling Storage Room

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

1st Floor

Staff Area

No Violations Noted

Slop Sink Room # 26

No Violations Noted

Ice Machine Room # 21

No Violations Noted

Medline Room (Medication Room)

No Violations Noted

South Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

105 CMR 451.350* Structural Maintenance: Ceiling damaged in cell # 139

Bathroom

105 CMR 451.123* Maintenance: Shower curtain missing in shower # 5

Day Room

No Violations Noted

North Wing

Mop Closet # 29

No Violations Noted

Buffer Room # 27

No Violations Noted

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Bathroom Shower # 5 Not Inspected – No Longer Used 105 CMR 451.123* Maintenance: Floor damaged in shower # 1 105 CMR 451.123 Maintenance: Wall damaged in shower # 3

105 CMR 451.123* Maintenance: Wall damaged in shower # 1, 2, and 4

105 CMR 451.123* Maintenance: Wall tiles damaged on column outside shower # 2

105 CMR 451.123* Maintenance: Wall tiles damaged near toilet

105 CMR 451,123 Maintenance: Door frame rusted

Day Room and Offices

No Violations Noted

S.M.U. - 1st Floor

Slop Sink Closet

No Violations Noted

Office Area

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Staff Bathroom

No Violations Noted

Cells

105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # 4

Shower

105 CMR 451.123* Maintenance: Floor paint damaged outside of shower
105 CMR 451.123* Maintenance: Wall paint damaged outside shower
105 CMR 451.123 Maintenance: Soap scum on walls in shower
105 CMR 451.123 Maintenance: Soap scum on floor in shower

General Area

S.M.U. - 2nd Floor

Law Library

No Violations Noted

General Area

No Violations Noted

Office Area

105 CMR 451.353* Maintenance: Floor paint damaged

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, ceiling vent blocked

105 CMR 451.353 Interior Maintenance: Staff chair damaged

Staff Bathroom

No Violations Noted

Cells

No Violations Noted

Shower

105 CMR 451.123* Maintenance: Floor paint damaged outside of shower
105 CMR 451.123* Maintenance: Wall paint damaged outside shower
105 CMR 451.123 Maintenance: Soap scum on walls in shower
105 CMR 451.123 Maintenance: Soap scum on floor in shower

Slop Sink Area

No Violations Noted

H.S.U.

Slop Sink Room # 23

No Violations Noted

Exam Room # 1 (X-Ray Processing)

105 CMR 451.353

Interior Maintenance: Ceiling tiles damaged

Closet (located within Exam Room # 1)

105 CMR 451.126

Hot Water: Hot water temperature recorded at 45°F

Male Innate Bathroom

No Violations Noted

Exam Room # 2

No Violations Noted

Male Bathroom (located within Exam Room # 2)

105 CMR 451.123

Maintenance: Ceiling vent dusty

Exam Room # 3 (Trauma/Treatment Room)

No Violations Noted

Exam Room # 4

No Violations Noted

Exam Room # 5

No Violations Noted

Cells A and B

No Violations Noted

Medical Records

No Violations Noted

Ward

No Violations Noted

Ward Bathroom

105 CMR 451.126 Hot Water: Hot water temperature recorded at 101°F

Shower

Shower # 2 Not Inspected - No Longer Used

105 CMR 451.123* 105 CMR 451.123* Maintenance: Floor paint peeling outside of shower Maintenance: Wall paint damaged inside of shower

105 CMR 451.123 Maintenance: Soap scum on walls in shower

Sharps Room

No Violations Noted

Break Room # 23

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590,000, no functional thermometer in refrigerator

Dentist's Office

No Violations Noted

Ambulance Hallway

No Violations Noted

Exam Room # 7

No Violations Noted

Female Staff Bathroom

No Violations Noted

Office Room # 30

105 CMR 480,400(C) Shipping Papers: Generator was not maintaining copy of shipping papers with

record keeping log for at least 375 days

Slop Sink Closet

105 CMR 451.383(B)* Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building

Code provisions for fire safety, items stored within 18 inches of ceiling

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Thompson Hall - 2nd Floor

Staff Area

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gasket damaged

Staff Bathroom

Mental Health Office 105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Mental Health Staff Bathroom

Unable to Inspect - In Use

South Wing

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Showers

Unable to Inspect - In Use

Day Room

No Violations Noted

East Wing

Slop Sink # 11

No Violations Noted

Slop Sink # 14

No Violations Noted

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 264 and 269

Showers

105 CMR 451.123* 105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 2 and 4 Maintenance: Wall tiles damaged in shower # 1, 2, 3, and 4

105 CMR 451.123 Maintenance: Shower walls dirty, mold observed on walls in shower # 2
105 CMR 451.123* Maintenance: Shower walls dirty, mold observed on walls in shower # 3 and 4

105 CMR 451.123 Maintenance: Shower continually running in shower # 1 and 3
105 CMR 451.123* Maintenance: Shower continually running in shower # 4

105 CMR 451.123 Maintenance: Wall vent dusty

Day Room

No Violations Noted

North Wing

Janitor's Closet # 2-15

105 CMR 451.350*

Structural Maintenance: Wall tiles damaged

105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 211

Shower

Not Inspected - No Longer Used

Day Room

No Violations Noted

Thompson Hall - 3rd Floor

Staff Area

No Violations Noted

Dorm Area

No Violations Noted

Inmate Bathroom

No Violations Noted

South Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Showers

Shower # 1 Not Inspected - In Use

105 CMR 451.123

Maintenance: Wall damaged in shower # 4

Day Room

No Violations Noted

East Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 365 and 373

Slop Sink Room # 12

No Violations Noted

Storage Room # 15

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Showers

105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 1
105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 3
105 CMR 451.123* Maintenance: Wall tiles damaged in shower # 1 and 4

Day Room

No Violations Noted

Office # 2

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator temperature recorded at 61°F

Office # 3

No Violations Noted

North Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Showers

105 CMR 451.123* Maintenance: Wall epoxy damaged in shower # 5
105 CMR 451.123* Maintenance: Floor epoxy stained outside showers

Janitor's Closet # 11

105 CMR 451.350 Structural Maintenance: Wall damaged

Day Room

No Violations Noted

D Building

2nd Floor

Storage Closet

No Violations Noted

Operations Room

No Violations Noted

Male Staff Bathroom

105 CMR 451.123* Maintenance: Screen missing

Mop Closet

No Violations Noted

Break Area

No Violations Noted

Administrative Assistant's Office

No Violations Noted

Deputy Superintendent's Office

No Violations Noted

Female Bathroom

No Violations Noted

Holding Cell

No Violations Noted

IPS Office

No Violations Noted

1st Floor

Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Strip Room

No Violations Noted

Non-Contact Inmate Side

Inner-Control Room 105 CMR 451.353

Interior Maintenance: Staff chair damaged

Visiting Room

No Violations Noted

Vending Area

No Violations Noted

Non-Contact Visitor's Side

105 CMR 451.353

Interior Maintenance: Laminate damaged on counter in booth # 5

Male Visiting Bathroom

No Violations Noted

Female Visiting Bathroom

No Violations Noted

Slop Sink

105 CMR 451.130* 105 CMR 451.353 Plumbing: No backflow preventer on slop sink Interior Maintenance: Wet mop stored in bucket

D Office

No Violations Noted

Staff Bathroom (near D Office)

No Violations Noted

Basement

Inmate Bathroom

No Violations Noted

Break Room

No Violations Noted

Staff Bathroom

No Violations Noted

Tool Crib

No Violations Noted

Plumbing Shop

No Violations Noted

Shop Area

No Violations Noted

Paint Room

E Building

2nd Floor

Classroom # 317

No Violations Noted

Classroom # 315

105 CMR 451,350* Structural Maintenance: Ceiling damaged around sprinkler head

105 CMR 451.350* Structural Maintenance: Window pane broken

Offices

No Violations Noted

Room # 313

No Violations Noted

Room # 308

No Violations Noted

Room # 309

No Violations Noted

Staff Bathroom

105 CMR 451.123* Maintenance: Handwash sink basin damaged at sink # 2

Slop Sink Room

No Violations Noted

1st Floor

Staff Bathroom

105 CMR 451.123 Maintenance: Window pane broken

Classrooms

No Violations Noted

Janitor's Closet # 203

105 CMR 451.130 Plumbing: No backflow preventer on slop sink

Slop Sink Closet # 214

105 CMR 451.130* Plumbing: No backflow preventer on slop sink

Offices

No Violations Noted

Inmate Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 100°F

Officer's Station/Staff Area # 213

No Violations Noted

Janitor's Closet

Barber Shop Waiting Room

No Violations Noted

Barber Shop

105 CMR 451.126 Hot Water: Hot water temperature recorded at 85°F

Basement

Religious Chapels

No Violations Noted

Slop Sink # 108

No Violations Noted

Classroom # 101

No Violations Noted

Job Assignment Office

No Violations Noted

F Building

2nd Floor

Office

No Violations Noted

Storage Closet

105 CMR 451.353* Interior Maintenance: Floor paint damaged

105 CMR 451.353* Interior Maintenance: Ceiling ventilation grille rusted

105 CMR 451.353* Interior Maintenance: Wall paint damaged around old shower 105 CMR 451.353 Interior Maintenance: Mold observed on walls in old shower

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in old

shower

Staff Bathroom

No Violations Noted

A Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

B Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

C Dorm

105 CMR 451,320* Cell Size: Inadequate floor space in sleeping area

D Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

Showers

Unable to Inspect - In Use

Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 and 4 out-of-order

Day Room

No Violations Noted

1st Floor

Office

No Violations Noted

Day Room

No Violations Noted

Shower

105 CMR 451.123

Maintenance: Wall damaged in shower

Slop Sink Closet

No Violations Noted

Bathroom

No Violations Noted

A Dorm

105 CMR 451.320* 105 CMR 451.101 Cell Size: Inadequate floor space in sleeping area

Blankets: Blanket damaged at bunk # 27

B Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

C Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

D Dorm

105 CMR 451,320*

Cell Size: Inadequate floor space in sleeping area

Staff Bathroom

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Basement

Dog Bathroom

No Violations Noted

Bathroom 4 F-B05

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

NEADS Storage

No Violations Noted

Food Service Building

Inmate Dining Hall

No Violations Noted

East Buthroom # 15

West Bathroom # 13

No Violations Noted

Main Kitchen

Serving Line

No Violations Noted

West Tray Room

FC 4-901.11(A) Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully FC 5-205.15(B)* Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, missing drain cover on service sink

FC 6-501.11* FC 6-501.111(B) Maintenance and Operation; Repairing: Facility not in good repair, light shield damaged Maintenance and Operations; Pest Control: Cockroach observed under tray drying rack

East Tray Room FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged behind trash bin

Hot and Cold Holding Area

No Violations Noted

Grille Area and 3-Bay Sink

FC 5-202.12(A)* Plumbing System, Design: Handwashing sink water temperature recorded at 138°F FC 5-205.15(B)* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, single-bay sink faucet leaking located behind stove tops

FC 6-305.11(B)* Numbers and Capacities; Dressing Area and Lockers: No suitable locker room provided,

kitchen workers boots stored under 3-bay sink

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water

damaged

FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, ventilation fan for hood not functioning

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Iodine solution greater than the manufacturers

recommended concentration

Kettle Area

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water

damaged

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Iodine solution greater than the manufacturers

recommended concentration

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, light out

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, light shield damaged

Food Prep Area/2-Buy Sink

FC 5-205.15(B) Plumbing System, Operations and Maintenance; Plumbing system not maintained in

good repair, cold water not working

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, hot water leaking

Prep Area and 3-Bay Sink

Dry Goods Storage

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

near ice machine and in middle of dry storage room

FC 3-305.11(A)(3)* Preventing Contamination from Premises: Food stored in an inappropriate location, food

stored less than 6 inches from the floor, boxes of food stored on floor in Halal freezer

Middle Coolers # 1-3

No Violations Noted

Freezer # 1

FC 3-305.11(A)(3)* Preventing Contamination from Premises: Food stored in an inappropriate location, food

stored less than 6 inches from the floor, boxes of food stored on floor under racks

Food Manager's Office

FC 5-205.15(B)* Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, no cold water supplied to handwash sink outside of office

Hallway/Stairway

No Violations Noted

Inmate Bathroom (rear of kitchen)

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, no cold water at sink # 2

Loading Dock

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Outer door not weather and

vernin tight

Pig Cooler

No Violations Noted

Staff Bathroom # 133

No Violations Noted

Staff Bathroom # 134

No Violations Noted

Barrel Washing Room

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged

Electrical Room

FC 3-305.12(E) Preventing Contamination from Premises: Food stored in an inappropriate location,

drinks stored in electrical room

Staff Office

No Violations Noted

Slop Sink Room

FC 6-501.16* Maintenance and Operation; Cleaning: Wet mop stored in bucket

Tool Room

No Violations Noted

Bakery

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles damaged

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

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Dry Storage

FC 5-205.15(B)* Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, drain cover not secured to slop sink

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the

food and container line, scoop stored in sugar and flour bins

Cooler # 4

No Violations Noted

Culinary

Dry Goods

No Violations Noted

Dishwashing Station

No Violations Noted

Refrigerator

No Violations Noted

3-Bay Sink

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, left side bay drain leaking

Stove Area

No Violations Noted

Mop Closet

FC 6-501.16* Maintenance and Operation; Cleaning: Wet mop stored in bucket

Handwash Sink near Stove

No Violations Noted

Serving Line

No Violations Noted

Dining Room

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123* Maintenance: Window broken

Tool Room #8

No Violations Noted

Wood Shop

Main Entrance

105 CMR 451.350* Structural Maintenance: Door not rodent and weathertight

Office

No Violations Noted

Inmate Bathroom

105 CMR 451.123* Maintenance: Light shield missing

Staff Bathroom

No Violations Noted

Machinery Room

105 CMR 451.353* Interior Maintenance: Ceiling paint peeling
 105 CMR 451.353* Interior Maintenance: Wall paint peeling
 105 CMR 451.350* Structural Maintenance: Windows broken

Voc Ed Building

Main Area

No Violations Noted

Office

No Violations Noted

Lawnmower Storage Room

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Welding Shop

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water runs continuously

at handwash sink

Laundry Building

105 CMR 451.350* Structural Maintenance: Ceiling damaged throughout laundry area

Office

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Handwash sink basin rusted at sink # 1-3

Mattress Room

No Violations Noted

Linen Closet

105 CMR 451.350* Structural Maintenance: Ceiling panel water damaged and no longer secured to ceiling

near linen closet

Staff Bathroom

No Violations Noted

Optical (within laundry building)

Inmate Bathroom

105 CMR 451.123* Maintenance: Floor paint damaged 105 CMR 451.123 Maintenance: Ceiling vent dusty

Work Area

105 CMR 451.353* Interior Maintenance: Several chair seats ripped 105 CMR 451.350* Structural Maintenance: Window panes broken

Staff Bathroom

105 CMR 451.123* Maintenance: Floor paint damaged

Office

No Violations Noted

Music Bunker

No Violations Noted

G Building

2nd Floor

Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in all sleeping areas

Inmate Bathroom

105 CMR 451.123* Maintenance: Unfinished wood behind sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running

at slop sink

105 CMR 451.123 Maintenance: Wet mop heads stored under handwash sink

1st Floor

Control

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, door gasket damaged on refrigerator

Staff Bathroom

No Violations Noted

Inmate Bathroom

Unable to Inspect - In Use

Dorm

105 CMR 451.320* Cell Size; Inadequate floor space in sleeping area

105 CMR 451.141* Screens: Screens damaged near bunk # 22

Basement

Telephone Area

No Violations Noted

Tool Chest

No Violations Noted

Office

Showers	
105 CMR 451.123	Maintenance: Unfinished cement floor in shower # 6, 7, 8, 9, and 10
105 CMR 451.123*	Maintenance: Standing water observed outside of showers
105 CMR 451.123*	Maintenance: Wall covering damaged in shower # 1
105 CMR 451.123	Maintenance: Wall epoxy damaged in shower # 9
105 CMR 451.123	Maintenance: No drain cover in shower # 1 and 4
105 CMR 451.123	Maintenance: Shower curtain damaged in shower # 5
105 CMR 451.123	Maintenance: Shower curtain missing in shower # 6

I Building

East Side

Staff Bathroom 105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain leaking at sink # 1 and 2.

Office

No Violations Noted

Inmate Bathroom 105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, no hot or cold water at sink #3

Showers

Unable to Inspect - In Use

Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

Storage Closet

No Violations Noted

West Side

Control Office

No Violations Noted

Control Bathroom

No Violations Noted

Sergeant's Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no hot or cold water at sink # 1

Showers

105 CMR 451.123 Maintenance: Ceiling vent dusty

Dorm

105 CMR 451.101 Blankets: Blanket damaged in bunk # 19

Storage Closet

No Violations Noted

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H Building

Basement

Telephone Room

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Office

No Violations Noted

Mop Room

No Violations Noted

Showers

Unable to Inspect - In Use

Ist Floor

Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

Inmate Bathroom

Unable to Inspect - In Use

Staff Bathroom

No Violations Noted

Officer's Station

No Violations Noted

2nd Floor

Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area 105 CMR 451.353 Interior Maintenance: Screen damaged near bunk # 24

Inmate Bathroom

105 CMR 451,123* Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at slop sink

New Gym

2nd Floor

Staff Bathroom

105 CMR 451.126 Hot Water: Hot water temperature recorded at 78°F at sink # 1

1st Floor

Gym

No Violations Noted

Inmate Bathroom

105 CMR 451.124* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123 Maintenance: Ceiling vent dusty

Male Staff Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Canteen Storage

Unable to Inspect - Locked

C.O.'s Office

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Basement

Office

No Violations Noted

Optical Area

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Room # B-12

No Violations Noted

Room # B-14

No Violations Noted

Tool Area # B-21

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

Mechanical Room

105 CMR 451.331* Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.353* Interior Maintenance: Standing water observed on floor in back left corner of room

A Building

2nd Floor

Officer's Station

No Violations Noted

South Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

South Showers

Unable to Inspect - In Use

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Day Room

No Violations Noted

Slop Sink Room

105 CMR 451,130* Plumbing: Plumbing not maintained in good repair, sink not secure to wall

Tool Room # 212

No Violations Noted

Bathroom/Mop Room # 210

No Violations Noted

Staff Bathroom # 211

No Violations Noted

West Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area 105 CMR 451.353 Interior Maintenance; Ceiling light not working

North Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area 105 CMR 451.353 Interior Maintenance: Ceiling light not working

North Showers

Unable to Inspect - In Use

1st Floor

Officer's Area

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functional thermometer in refrigerator

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, utensils not stored in the inverted position

Sergeant's Office

105 CMR 451,200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

South Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area 105 CMR 451.353 Interior Maintenance: Ceiling light not working

South Shower

105 CMR 451.123* Maintenance: Wall epoxy damaged in shower

105 CMR 451.123* Maintenance: Black substance observed on ceiling in shower 105 CMR 451.123 Maintenance: Black substance observed on walls in shower

105 CMR 451.123* Maintenance: Ceiling light rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no hot or cold water at sink #3

105 CMR 451,123 Maintenance: Ceiling vent dusty

Day Room

Slop Sink Closet # 110

105 CMR 451.353* Interior Maintenance: Floor tiles damaged in area outside of slop sink closet

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not secure to wall

Mop Closet # 111

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Staff Bathroom # 112

No Violations Noted

Tool Room # 113

No Violations Noted

North Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

North Showers

Unable to Inspect - In Use

Basement (unoccupied)

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Staff Bathroom # 1

No Violations Noted

Staff Bathroom # 2

No Violations Noted

B Building

1st Floor

Officer's Area

No Violations Noted

Day Room

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink Closet # 110

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, sink faucet not secured to wall

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing

Tool Room # 113

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

Old Bathroom # 112

No Violations Noted

South Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

South Showers 105 CMR 451.123 105 CMR 451.123	Maintenance: Tiles damaged on wall of group shower Maintenance: Tiles damaged on floor of group shower
2 nd Floor	
Officer's Area 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator
105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, cleaning chemicals stored with food in storage cabinet
105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 48°F
Slop Sink Room # 210 105 CMR 451.350*	Structural Maintenance: Wall damaged around faucet
Staff Bathroom # 211	No Violations Noted
Buffer Room # 213	No Violations Noted
Slop Sink Closet # 212 105 CMR 451.353	Interior Maintenance: Unlabeled chemical bottle
Day Room 105 CMR 451.353	Interior Maintenance: Unlabeled chemical bottle
East Dorm 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
South Dorm 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
South Bathroom 105 CMR 451.123* 105 CMR 451.130 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Wall ventilation fan dusty Plumbing: Plumbing not maintained in good repair, water runs continuously in sink # 1-3 Maintenance: Sink basin damaged at sink # 1-3 Maintenance: Support beam underneath sink damaged Maintenance: Ceiling paint damaged in shower
North Dorm 105 CMR 451.320* 105 CMR 451.140	Cell Size: Inadequate floor space in sleeping area Adequate Ventilation: Inadequate ventilation, ceiling vents blocked
North Bathroom	No Violations Noted
Basement	
Library	No Violations Noted

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Plumbing: Plumbing not maintained in good repair, handwash sink not draining

Inmate Bathroom 105 CMR 451.130 Mop Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Staff Bathroom

No Violations Noted

B.S.M.U. (unoccupied)

Control

105 CMR 451.200* Food Storage, Preparation and Service: Storage of food not in compliance with

105 CMR 590.000, refrigerator temperature recorded at 54°F

105 CMR 451.200* Food Storage, Preparation and Service: Storage of food not in compliance with

105 CMR 590.000, refrigerator shelf damaged

Staff Bathroom

No Violations Noted

Cells

Toilet Fixtures: Toilet fixtures rusted in cell # 1, 5, 7, 8, 9, 11, and 12 105 CMR 451.117*

Toilet Fixtures: Toilet fixtures rusted in cell # 2, 3, 4, 6, and 10

Showers

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, left shower out-of-order

Day Room

Unable to Inspect - Locked

Triage Room

Unable to Inspect - Locked

Weight Room Building

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Floor damaged around toilet

Laurel Building

Basement

No Violations Noted

Medication Room

Unable to Inspect - Locked

1st Floor

Offices

105 CMR 451.200 Food Storage, Preparation and Service: Storage of food not in compliance with

105 CMR 590.000, refrigerator temperature recorded at 46°F

Maintenance Closet

No Violations Noted

Staff Bathroom # 109

Hallway

105 CMR 451.350 Structural Maintenance: Floor tiles damaged

Bathroom

No Violations Noted

2nd and 3rd Floor

Did Not Inspect - Decommissioned

Juniper Building

1st Floor

Lock Shop

No Violations Noted

Bathroom

No Violations Noted

Office and Storage

No Violations Noted

2nd Floor

Tool Control

No Violations Noted

Armory Office

No Violations Noted

Locust Building

3rd Floor

Bathroom

105 CMR 451.123* Maintenance: Floor damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Wet mop stored in bucket

Room # 301

105 CMR 451.103 Mattresses: Mattress damaged

Room # 302

105 CMR 451.103* Mattresses: Mattress damaged

Room # 303

105 CMR 451.103 Mattresses: Mattress damaged

2nd Floor

Stairway

No Violations Noted

Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

105 CMR 451.123* Maintenance: Floor damaged in shower # 2 and 3

105 CMR 451.123* Maintenance: Wall damaged in shower # 3
105 CMR 451.123* Maintenance: Unlabeled chemical bottle

105 CMR 451.123 Maintenance: Electrical outlet cover missing above sink # 3

Room # 201

105 CMR 451.103 Mattresses: Mattress damaged

Room # 202

105 CMR 451.103 Mattresses: Mattress damaged

Room # 203

No Violations Noted

Room # 204

No Violations Noted

Room # 205

No Violations Noted

Room # 206

No Violations Noted

1st Floor

Office

No Violations Noted

Medical Office

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

Staff Bathroom

105 CMR 451.123* Maintenance; Wall damaged behind sink

Day Room

105 CMR 451.353* Interior Maintenance: Baseboard not secured to wall near vending machines

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Mop Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Bathroom

105 CMR 451.123* Maintenance: Light shield damaged

105 CMR 451.123* Maintenance: Hole in wall near handwash sink faucet

Kitchen

Main Area

FC 3-302.12* Preventing Food and Ingredient Contamination: Unlabeled spice containers

FC 6-201.11* Design, Construction and Installation: Floor not easily cleanable, unfinished wood

exposed on floor to the right of handwash sink

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, door gasket damaged on Traulsen cooler

FC 4-601.11(C) Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, mold

observed on door gasket of salad serving refrigeration unit

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Outer door not weather and

vermin tight

Dry Storage

FC 3-305.11(A)(3) Preventing Contamination from Premises: Food stored in an inappropriate location,

food stored less than 6 inches from the floor

Mop Closet

FC 6-501.16 Maintenance and Operation; Cleaning; Wet mop stored in bucket

Basement

Ice Machine

No Violations Noted

Laundry Area

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket behind dryer

Storage Area

No Violations Noted

Assembly Building

Entrance

No Violations Noted

Auditorium

105 CMR 451.200* Food Storage, Preparation and Service: Storage of food not in compliance with

105 CMR 590.000, disposable utensils left uncovered

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Basement

105 CMR 451.350* Structural Maintenance: Door not rodent and weathertight

Bathroom

No Violations Noted

Mail Room

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Mail Room Bathroom

105 CMR 451.123* Maintenance: Floor in front of urinal damaged

Weight Room

105 CMR 451.353* Interior Maintenance: Weight bench padding damaged

Store House

2nd Floor

No Violations Noted

1st Floor

Inmate Bathroom

105 CMR 451.126 Hot Water: Hot water temperature recorded at 80°F

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, urinal out-of-order

105 CMR 451.123* Maintenance: Floor paint damaged

Receiving Area

105 CMR 451.350* Structural Maintenance: Door not rodent and weathertight

105 CMR 451.350* Structural Maintenance: Loading dock damaged

Cooler # 1

No Violations Noted

Cooler # 2

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty FC 6-501.111(B) Maintenance and Operations; Pest Control: Rodent droppings observed in cooler

Cooler # 3 (used for empty can storage)

No Violations Noted

Dry Storage

FC 6-201.11* Design, Construction and Installation: Floor not easily cleanable, floor paint damaged FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Ceiling covering not easily

cleanable, ceiling damaged

FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable,

wall paint damaged

Freezer # 1

No Violations Noted

Freezer # 2

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, excessive ice

build-up on cooler fan

Freezer #3

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty

Culinary Freezer

No Violations Noted

Staff Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 78°F

Basement

105 CMR 451.350* Structural Maintenance: Ceiling damaged 105 CMR 451.350* Structural Maintenance: Floor damaged

Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no hot or cold water at

handwash sink

Carpenter Shop

Bathroom

105 CMR 451.123 Maintenance: Trim ring missing from recessed ceiling light fixture

Break Area

No Violations Noted

2nd Floor

Staff Gym

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Male Shower

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

Female Shower

No Violations Noted

Power Plant

Back Room/Chemical Storage

No Violations Noted

Bathroom

105 CMR 451,126 Hot Water: Hot water temperature recorded at 77°F

Water Sampling Sink (outside bathroom)

No Violations Noted

Break Room

No Violations Noted

Generator Room

105 CMR 451.130* Plumbing: No backflow preventer on slop sink

Garage

No Violations Noted

Inmate Bathroom

105 CMR 451.123* Maintenance: Floor dirty

Staff Bathroom

105 CMR 451.123* Main

Maintenance: Floor dirty

Shower

No Violations Noted

"Pig" Cooler

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, mold observed

throughout area

Tower #1

105 CMR 451.353* Interior Maintenance: Counter top damaged
105 CMR 451.353* Interior Maintenance: Baseboard heater damaged

Tower #5

105 CMR 451.353* Interior Maintenance: Counter top damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 138°F

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functional thermometer in refrigerator

Post # 6

Did Not Inspect - Decommissioned

Vehicle Trap Tower

1st Floor

No Violations Noted

Bathroom

No Violations Noted

2ºd Floor

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Floor tiles damaged Maintenance: Sink basin cracked

3rd Floor

105 CMR 451.350* Structural Maintenance: Window damaged 105 CMR 451.353* Interior Maintenance: Floor tiles damaged 105 CMR 451.353* Interior Maintenance: Counter top damaged

Vehicle Trap Gate House

Observations and Recommendations

- 1. The inmate population was 942 at the time of inspection.
- The kitchen exhaust system was not in compliance with the provisions for inspecting, cleaning and labeling required by 527 CMR 11.00 Commercial Cooking Operations.
- 3. At the time of the inspection the Behavioral Special Management Unit (B.S.M.U.) was unoccupied.
- 4. During the inspection of the Store House:
 - a. There were several pallets and ventilation materials stored inside the dry storage area. The Department recommends using this space exclusively for food or maintenance storage; and
 - b. Several pallets of food items were discovered stored amongst non-food items. The Department recommends keeping food items stored together in a designated area.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000; Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Scott Koczela

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Sergeant Michael Landry, EHSO
Paul Trainque, EHSO
Jennifer Susen-Roy, Health Director, Gardner Health Department
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit