



DEVAL L. PATRICK  
GOVERNOR

JOHN W. POLANOWICZ  
SECRETARY

CHERYL BARTLETT, RN  
COMMISSIONER

# The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

180 Beaman Street

West Boylston, MA 01583

Telephone: 508-792-7880, ext. 2362

Facsimile: 508-792-7706

TTY: 508-835-9796

Ryan.Michaud@state.ma.us

October 8, 2014

Raymond Marchilli, Superintendent  
NCCI Gardner  
500 Old Colony Road  
Gardner, MA 01440

Re: Facility Inspection – NCCI Gardner

Dear Superintendent Marchilli:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of NCCI Gardner on September 22, 23, 24, and 25, 2014 accompanied by Paul Trainque, EHSO and Amy Riordan, Community Sanitation Program. Violations noted during the inspection are listed below including 80 repeat violations:

## **HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

### **Lobby**

#### *Female Bathroom*

No Violations Noted

#### *Male Bathroom*

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at hand wash sink

#### *Vending Area*

No Violations Noted

### **Basement (outside)**

#### *Storage Area by Elevator*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

#### *Male Bathroom*

No Violations Noted

*Female Bathroom*  
105 CMR 451.123\* Maintenance: Light shield missing

*Treasurer's Office*  
No Violations Noted

## **Second Floor**

*Superintendent's Conference Room*  
FC 3-501.16(B) Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 45<sup>0</sup>F

*Conference Room*  
No Violations Noted

*Hallway by Elevator*  
No Violations Noted

*Female Bathroom*  
No Violations Noted

*Male Bathroom*  
No Violations Noted

*Administration*  
No Violations Noted

## **Trap (inside)**

*Staff Area C-Gate*  
No Violations Noted

## **Basement**

*Cell # 1*  
Unable to Inspect - In Use

*Cell # 2*  
105 CMR 451.353 Interior Maintenance: Light shield damaged

*Booking*  
No Violations Noted

*Male Staff Bathroom*  
No Violations Noted

*Slop Sink/Urinal*  
No Violations Noted

*Training Area*  
105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in far right corner near window

## **1<sup>st</sup> Floor**

### *Call Room*

105 CMR 451.350

Structural Maintenance: Hole in floor near right wall

### *Offices*

No Violations Noted

### *Records Room*

No Violations Noted

### *CPO Offices*

No Violations Noted

## **2<sup>nd</sup> Floor**

### *Offices*

No Violations Noted

### *Conference Room*

105 CMR 451.353

Interior Maintenance: Light shield damaged

### *Janitor's Closet*

105 CMR 451.353\*

Interior Maintenance: Light shield missing

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

### *Bathroom # 26*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 77<sup>0</sup>F

### *Office #35*

No Violations Noted

### *Parole Office Hallway*

No Violations Noted

### *Room # C2-20*

No Violations Noted

## **THOMPSON HALL—1<sup>st</sup> Floor**

### *Staff Area*

FC 4-602.12(B)

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

FC 4-204.112(A)

Design and Construction, Functionality: No functioning thermometer in refrigerator

### *Slop Sink Room*

No Violations Noted

### *Medical Room*

No Violations Noted

## **Basement**

### *Property*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Legal Storage Area*

Unable to Inspect - No Access

*Elevator Room*

Unable to Inspect - Locked

*Biohazard Storage*

105 CMR 480.100(C)(1)

Storage: Missing prominent signage on door

*Hallway*

No Violations Noted

**South Wing**

*Cells*

105 CMR 451.320\*

105 CMR 451.350

Cell Size: Inadequate floor space in all cells  
Structural Maintenance: Water leaking from ceiling in cell # 139

*Showers*

105 CMR 451.123\*

105 CMR 451.123

105 CMR 451.123\*

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 3  
Maintenance: Soap scum on walls in shower # 3  
Maintenance: Wall damaged in shower # 4  
Maintenance: Handicapped shower missing shower head

*Day Room*

No Violations Noted

**North Wing**

*Cells*

105 CMR 451.320\*

105 CMR 451.350

Cell Size: Inadequate floor space in all cells  
Structural Maintenance: Floor damaged in cell # 102 and 110

*Showers*

105 CMR 451.123\*

105 CMR 451.123\*

105 CMR 451.123

Maintenance: Floor damaged in shower # 1  
Maintenance: Wall damaged in shower # 1  
Maintenance: Soap scum on walls in shower # 1, 2, 3, and 4

*Day Room*

No Violations Noted

**S.M.U.—1<sup>st</sup> Floor**

*Slop Sink Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Office Area*

No Violations Noted

*Cells*

105 CMR 451.353

Interior Maintenance: Wall paint peeling in cell # 4 and 6

*Shower*

105 CMR 451.123

Maintenance: Floor paint peeling in shower

105 CMR 451.123

Maintenance: Wall damaged in shower

*General Area*

FC 4-903.11(A)(2)

Protection of Clean Items, Storing: Single-service items not protected from contamination, spoons and forks left uncovered

**S.M.U.—2<sup>nd</sup> Floor**

*General Area*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

FC 4-903.11(A)(2)

Protection of Clean Items, Storing: Single-service items not protected from contamination, spoons and forks left uncovered

*Office Area*

No Violations Noted

*Cells*

105 CMR 451.350

Structural Maintenance: Wall damaged in cell # 12

*Shower*

105 CMR 451.130

Hot Water: Shower temperature recorded at 81<sup>0</sup>F

105 CMR 451.123

Maintenance: Soap scum on walls in shower

105 CMR 451.123

Maintenance: Shower paint peeling

**H.S.U.**

*X-Ray Processing Room*

105 CMR 451.126

Water Supply: No hot water supplied to hand wash sink

105 CMR 451.350

Structural Maintenance: Ceiling water damaged

*Slop Sink Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Medication Room*

No Violations Noted

*Medical Room*

No Violations Noted

*Exam Room # 2*

No Violations Noted

*Exam Room # 3*

No Violations Noted

*Exam Room # 4*

No Violations Noted

*Dentist's Office*

No Violations Noted

*Supply Room # 31*

Unable to Inspect - Locked

*Ambulance Hallway*  
105 CMR 451.380

Access to Exits: Inadequate access to sources of egresses, exit obstructed by chairs

*Office Room # 30*  
FC 4-204.112(A)

Design and Construction, Functionality: No functioning thermometer in refrigerator

*Slop Sink Room # 36*  
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water not functioning

*Shower*  
105 CMR 451.123

Maintenance: Floor paint peeling

*Inmate Bathroom*  
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet leaking

*Female Staff Bathroom*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Break Room # 23*  
FC 4-903.11(A)(2)

Protection of Clean Items, Storing: Single-service items not protected from contamination, spoons and forks left uncovered

*Cells A and B*

No Violations Noted

*Ward*

No Violations Noted

*Ward Bathroom*

No Violations Noted

**THOMPSON HALL — 2<sup>nd</sup> FLOOR**

*Staff Area*

No Violations Noted

**South Wing**

*Cells*

105 CMR 451.320\*  
105 CMR 451.350\*  
105 CMR 451.353\*

Cell Size: Inadequate floor space in all cells  
Structural Maintenance: Floor tile damaged in cell # 235, 249, 253, 255, and 256  
Interior Maintenance: Wall paint peeling in cell # 241

*Showers*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, 4, and 5

*Day Room*

105 CMR 451.350  
105 CMR 451.353

Structural Maintenance: Floor tile damaged  
Interior Maintenance: Ceiling tile damaged

*Janitor's Closet (2-11)*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

**East Wing**

*Cells*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350\*

Structural Maintenance: Floor tiles damaged in cell # 263, 264, 273, 275, and 279

*Showers*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, 3, and 4

105 CMR 451.123

Maintenance: Floor damaged in shower # 2 and 4

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water leaking from shower head in shower # 2

105 CMR 451.123

Maintenance: Wall damaged in shower # 2, 3, and 4

*Day Room*

No Violations Noted

**North Wing**

*Janitor's Closet (2-15)*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.350

Structural Maintenance: Wall damaged

105 CMR 451.350

Structural Maintenance: Ceiling damaged

*Cells*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350\*

Structural Maintenance: Floor tiles damaged in cell # 217 and 218

*Showers*

105 CMR 451.123

Maintenance: Ceiling damaged in shower # 2

105 CMR 451.123

Maintenance: Floor damaged in shower # 1, 2, and 5

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, 3, and 4

105 CMR 451.123

Maintenance: Wall damaged in shower # 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 1 didn't turn off

105 CMR 451.130

Hot water: Shower water temperature recorded at 117°F

**THOMPSON HALL – 3<sup>rd</sup> FLOOR**

*Staff Area*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Dorm Area*

105 CMR 451.350\*

Structural Maintenance: Floor tiles damaged

**South Wing**

*Cells*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350\*

Structural Maintenance: Floor tile damaged in cell # 351 and 354

105 CMR 451.353

Interior Maintenance: Light fixture blocked in cell # 351

*Showers*

105 CMR 451.123 Maintenance: Floor tile damaged in shower # 1 and 2

*Day Room*

105 CMR 451.350 Structural Maintenance: Wall tile damaged

**East Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells  
105 CMR 451.350 Structural Maintenance: Floor tiles damaged in cell # 361  
105 CMR 451.350\* Structural Maintenance: Floor tiles damaged in cell # 363, 364, 372, 373, and 376

*Slop Sink Room 3-15*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket  
105 CMR 451.353 Interior Maintenance: Standing water in bucket

*Slop Sink Room 3-14*

105 CMR 451.353 Interior Maintenance: Light shield missing

*Showers*

105 CMR 451.123\* Maintenance: Wall tile damaged in shower # 1 and 4  
105 CMR 451.123 Maintenance: Floor tile damaged in shower # 1  
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 4

*Day Room*

No Violations Noted

**North Wing**

*Cells*

No Violations Noted

*Janitor's Closet*

105 CMR 451.350 Structural Maintenance: Wall damaged

**D BUILDING**

**2<sup>nd</sup> Floor**

*Operations Room*

105 CMR 451.353 Interior Maintenance: Wall paint peeling  
105 CMR 451.353 Interior Maintenance: Ceiling paint peeling

*IPS Office*

No Violations Noted

*Secretary's Office*

No Violations Noted

*Deputy Superintendent's Office*

No Violations Noted

*Female Bathroom*

No Violations Noted



*Break Area*

No Violations Noted

*Holding Cell*

105 CMR 451.350

Structural Maintenance: Ceiling cracked at corner

*Male Bathroom*

No Violations Noted

*Mop Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.350

Structural Maintenance: Ceiling water damaged

**1<sup>st</sup> Floor**

*Visiting Room*

No Violations Noted

*Male Visiting Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 105<sup>0</sup>F

*Female Visiting Bathroom*

No Violations Noted

*Vending Area*

FC 4-903.11(A)(2)

Protection of Clean Items, Storing: Single-service items not protected from contamination, spoons left uncovered

*Hallway (Non-contact side)*

No Violations Noted

*Back Room (Non-contact side)*

No Violations Noted

*North Room Visiting Area*

No Violations Noted

*Strip Room*

No Violations Noted

*Inner-Control Room*

FC 4-602.12(B)

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

*D Office*

No Violations Noted

*Bathroom*

No Violations Noted

**Basement**

*Inmate Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123

Maintenance: Ceiling damaged

*Tool Crib*

No Violations Noted

*Plumbing Shop*

No Violations Noted

*Shop Area*

FC 4-903.11(A)(2)

Protection of Clean Items, Storing: Single-service items not protected from contamination, spoons left uncovered

*Mop Room*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Paint Room*

No Violations Noted

**E BUILDING**

**2<sup>nd</sup> Floor**

*Classroom 317*

No Violations Noted

*Classroom 315*

105 CMR 451.353

105 CMR 451.350

Interior Maintenance: Wall paint peeling at corner

Structural Maintenance: Ceiling water damaged

*Office 304*

FC 3-501.16(B)

Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 44<sup>0</sup>F

*Room 313*

No Violations Noted

*Room 308*

No Violations Noted

*Room 309*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 68<sup>0</sup>F

*Slop Sink Room*

No Violations Noted

## **1<sup>st</sup> Floor**

### *Staff Bathroom*

105 CMR 451.126  
105 CMR 451.123

Hot Water: Hot water temperature recorded at 75<sup>0</sup>F  
Maintenance: Light not working

### *Room 209*

No Violations Noted

### *Classroom 201*

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling

### *Slop Sink Closet*

105 CMR 451.353  
105 CMR 451.130  
105 CMR 451.350

Interior Maintenance: Ceiling paint peeling  
Plumbing: No backflow preventer on slop sink  
Structural Maintenance: Floor damaged

### *Office 208*

No Violations Noted

### *Inmate Bathroom*

No Violations Noted

### *Room 215*

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling

### *Officer's Station*

No Violations Noted

### *Barber Shop Waiting Room*

No Violations Noted

### *Barber Shop*

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottles

## **Basement**

### *Religious Chapels*

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling in Chapel # 114

### *Slop Sink*

105 CMR 451.331

Radiators and Heating Pipes: Pipes not properly insulated

## **F BUILDING**

## **2<sup>nd</sup> Floor**

### *Office*

FC 4-204.112(A)

Design and Construction, Functionality: No functioning thermometer in refrigerator

### *Storage Closet*

105 CMR 451.353  
105 CMR 451.130

Interior Maintenance: Wet mop stored in bucket  
Plumbing: Plumbing not maintained in good repair, faucet leaking

<i>Staff Bathroom</i>	No Violations Noted
<i>A Dorm</i>	No Violations Noted
<i>B Dorm</i>	No Violations Noted
<i>C Dorm</i> 105 CMR 451.353* 105 CMR 451.331	Interior Maintenance: Ceiling paint peeling Radiators and Heating Pipes: Pipes not properly insulated
<i>D Dorm</i>	No Violations Noted
<i>Showers</i> 105 CMR 451.123 105 CMR 451.121(A)	Maintenance: Wall tile damaged Privacy: No privacy partition between showers
<i>Bathroom</i>	No Violations Noted
<b>1<sup>st</sup> Floor</b> 105 CMR 451.320	Cell Size: Inadequate floor space
<i>Office</i>	No Violations Noted
<i>Day Room</i>	No Violations Noted
<i>Showers</i> 105 CMR 451.123 105 CMR 451.121(A)	Maintenance: Wall paint peeling Privacy: No privacy partition between showers
<i>Slop Sink Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Bathroom</i>	No Violations Noted
<i>A Dorm</i>	No Violations Noted
<i>B Dorm</i>	No Violations Noted
<i>C Dorm</i>	No Violations Noted
<i>D Dorm</i> 105 CMR 451.353*	Interior Maintenance: Light shield missing in dorm # 5

## **Basement**

### *Dog Bathroom*

No Violations Noted

### *Bathroom F-B05*

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling at corner

### *NEADS Storage*

105 CMR 451.353

Interior Maintenance: Wall paint peeling

## **FOOD SERVICE BUILDING**

### **Inmate Dining Hall**

#### *East Bathroom # 13*

105 CMR 451.123

Maintenance: Light not working

#### *West Bathroom # 15*

105 CMR 451.123

Maintenance: Wall damaged, hole in wall

### **Main Kitchen**

#### *Inmate Bathroom (rear of Kitchen)*

105 CMR 451.126

Hot Water: No hot water supplied to handwash sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink leaking

#### *Dry Goods*

FC 6-201.11

Design, Construction and Installation: Floor not easily cleanable, floor tiles missing

FC 3-305.11(A)(3)

Preventing Contamination from Premises: Food stored in an inappropriate location, food stored less than 6 inches from the floor

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in cereal

#### *Bakery*

FC 3-302.11(A)(4)

Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, bagel bags open

FC 3-302.11(A)(4)

Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, grits bag open

FC 3-302.11(A)(4)

Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, cookie tray covering ripped

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, plastic bag holding vent in place

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop in flour and brown sugar bucket

#### *Main Floor*

FC 6-501.16

Maintenance and Operation; Cleaning: Wet mop stored in bucket

FC 3-701.11(A)

Contaminated Food, Disposition: Unsafe, adulterated, or not honestly presented food not properly reconditioned or discarded, rotten potatoes observed

FC 6-201.11

Design, Construction and Installation: Floor not easily cleanable, floor tiles damaged

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink missing hot water faucet

FC 6-404.11

Location and Placement; Distressed Merchandise: Dented cans not properly segregated

FC 5-501.16(C)	Refuse, Recyclables, and Returnable; Numbers and Capacities: No conveniently located waste receptacle at handwashing sink
FC 4-601.11(B)	Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, cooking equipment dirty, old food product not cleaned from cooking tray
FC 4-903.11(B)(1)	Protection of Clean Items, Storing: Pans not stored in the inverted/self-draining position
FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, standing fan dusty
FC 6-403.11(B)	Location and Placement; Employee Accommodations: No locker room area designated for employees, pair of boots stored below 3-bay-sink
<i>Meat Freezer (rear of Cooler)</i>	
	No Violations Noted
<i>Middle Coolers # 1, 2, and 3</i>	
	No Violations Noted
<i>Cooler 4</i>	
FC 3-305.11(A)(3)	Preventing Contamination from Premises: Food stored in an inappropriate location, food stored less than 6 inches from the floor
<i>Freezer 1</i>	
FC 6-202.11(A)	Design, Construction, and Installation; Functionality: Light bulbs not protected by light shields
<i>Freezer 2</i>	
	No Violations Noted
<i>Loading Dock</i>	
	No Violations Noted
<i>Pig Cooler</i>	
	No Violations Noted
<i>Barrel Washing Room</i>	
	No Violations Noted
<i>Electrical Room</i>	
FC 4-903.12 (A)(4)	Protection of Clean Items, Storing: Food product stored in an inappropriate location, food products stored in mechanical room
<i>Staff Office</i>	
	No Violations Noted
<i>Slop Sink Room</i>	
105 CMR 451.350	Structural Maintenance: Floor damaged
105 CMR 451.353	Interior Maintenance: Wall paint peeling
105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
<i>Tool Room</i>	
105 CMR 451.350	Structural Maintenance: Ceiling damaged
<i>West Tray Room</i>	
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, missing drain cover on service sink

FC 6-201.16(A)	Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, paint peeling
FC 4-204.115	Design and Construction, Functionality: Thermometer not functioning properly on warewashing machine
FC 4-901.11(A)	Protection of Clean Items, Drying: Clean and sanitized equipment/utensils/trays not allowed to air dry fully

*East Tray Room*

FC 4-501.112(A)(2)	Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine
FC 4-204.115	Design and Construction, Functionality: Thermometer not functioning properly on warewashing machine
FC 4-901.11(A)	Protection of Clean Items, Drying: Clean and sanitized equipment/utensils/trays not allowed to air dry fully

**Culinary**

*Dry Goods*

FC 6-404.11	Location and Placement; Distressed Merchandise: Dented cans not properly segregated
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*Refrigerator*

FC 3-302.12	Preventing Food and Ingredient Contamination: Unlabeled food containers
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, gasket damaged on refrigerator
FC 4-204.112(A)	Design and Construction, Functionality: No functioning thermometer in refrigerator
FC 6-202.11(A)	Design, Construction, and Installation; Functionality: Light bulbs not protected by light shields

*Main Kitchen*

FC 4-903.11(A)(2)	Protection of Clean Items, Storing: Single-service items not protected from contamination, plastic spoons and forks uncovered
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*Dining Area*

FC 4-903.11(A)(2)	Protection of Clean Items, Storing: Single-service items not protected from contamination, plastic spoons and forks left uncovered
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**WOOD SHOP**

*Machinery Room*

105 CMR 451.353	Interior Maintenance: Ceiling paint peeling
105 CMR 451.350	Structural Maintenance: Ceiling damaged next to stairs
105 CMR 451.353	Interior Maintenance: Wall paint peeling
105 CMR 451.350	Structural Maintenance: Window broken

*Main Area*

105 CMR 451.350	Structural Maintenance: Hole in floor near the back
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*Inmate Bathroom*

105 CMR 451.123*	Maintenance: Light fixture missing bulb
105 CMR 451.123	Maintenance: Wall paint peeling near window

*Staff Bathroom*

No Violations Noted

## **Welding**

### *Main Area*

105 CMR 451.350 Structural Maintenance: Floor cracked  
105 CMR 451.353 Interior Maintenance: Wall paint peeling near back windows

### *Lawnmower Storage Room*

105 CMR 451.350 Structural Maintenance: Ceiling water damaged

### *Inmate Bathroom*

105 CMR 451.123 Maintenance: Light not working

### *Staff Bathroom*

No Violations Noted

## **LAUNDRY BUILDING**

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

### *Office*

No Violations Noted

### *Bathroom*

105 CMR 451.123\* Maintenance: Window broken  
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket  
105 CMR 451.353 Interior Maintenance: Sanding water in mop bucket

### *Mattress Room*

105 CMR 451.350\* Structural Maintenance: Window broken  
105 CMR 451.350 Structural Maintenance: Ceiling water damaged

## **Optical (Within Laundry Room)**

### *Inmate Bathroom*

105 CMR 451.123 Maintenance: Window broken  
105 CMR 451.123 Maintenance: Hole in ceiling near window

### *Work Area*

105 CMR 451.353\* Interior Maintenance: Two chair seats ripped  
105 CMR 451.353 Interior Maintenance: Two chair seats ripped  
105 CMR 451.350 Structural Maintenance: Window broken

### *Staff Bathroom*

Unable to Inspect - Locked

### *Office*

105 CMR 451.350 Structural Maintenance: Ceiling water damaged

## **MUSIC BUNKER**

105 CMR 451.350\* Structural Maintenance: Roof leaking  
105 CMR 451.353 Interior Maintenance: Wall paint peeling near chalkboard  
105 CMR 451.353 Interior Maintenance: Ceiling paint peeling  
105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated



## **G BUILDING**

### **1<sup>st</sup> Floor**

105 CMR 451.320\*

Cell Size: Inadequate floor space in all dorms

#### *Control*

No Violations Noted

#### *Staff Bathroom*

No Violations Noted

#### *Inmate Bathroom*

105 CMR 451.126

Water Supply: No cold water supplied to far left handwash sink

#### *Dorm*

105 CMR 451.353

Interior Maintenance: Ceiling tile damaged toward the west side rear

### **Basement**

#### *Telephone Area*

105 CMR 451.353

Interior Maintenance: Wall paint peeling

105 CMR 451.350

Structural Maintenance: Ceiling damaged near the window

#### *Showers*

105 CMR 451.123

Maintenance: Drain cover missing in shower # 1, 2, 3, 4, and 8

105 CMR 451.126

Water Supply: No hot water supplied to right handwash sink

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

#### *Office*

No Violations Noted

## **I BUILDING**

### **East Side**

#### *Staff Bathroom*

No Violations Noted

#### *Office*

FC 4-204.112(A)

Design and Construction, Functionality: No functioning thermometer in refrigerator

#### *Inmate Bathroom*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, second sink from right didn't turn off

105 CMR 451.123

Maintenance: Hole in floor near sink

#### *Showers*

105 CMR 451.123

Maintenance: Access panel rusted at back of shower hallway

#### *Dorms*

No Violations Noted

## **West Side**

### *Control Office*

FC 4-204.112(A)

Design and Construction, Functionality: No functioning thermometer in refrigerator

### *Staff Bathroom*

No Violations Noted

### *Inmate Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 139<sup>0</sup>F

### *Showers*

No Violations Noted

### *Dorm*

No Violations Noted

## **H BUILDING**

Unable to Inspect - Not in Use

## **NEW GYM**

### **2<sup>nd</sup> Floor**

#### *Staff Bathroom*

105 CMR 451.123

Maintenance: Wall damaged

### **1<sup>st</sup> Floor**

#### *Inmate Bathroom*

No Violations Noted

#### *Male Staff Bathroom*

105 CMR 451.123\*

105 CMR 451.353

Maintenance: Ceiling paint peeling

Interior Maintenance: Wet mop stored in bucket

#### *Female Staff Bathroom*

Unable to Inspect - Locked

#### *Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

#### *C.O.'s Office*

No Violations Noted

## **Basement**

### *Room B-12*

105 CMR 451.350

105 CMR 451.353

Structural Maintenance: Ceiling damaged

Interior Maintenance: Wall paint peeling

### *Room B-14*

105 CMR 451.350

Structural Maintenance: Ceiling damaged

*Optical Area*  
105 CMR 451.350\*

Structural Maintenance: Ceiling damaged by telephone

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*  
105 CMR 451.123\*

Maintenance: Wall paint peeling in handicapped toilet area

*Janitor's Closet*  
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Tool Area*

No Violations Noted

*Office*

No Violations Noted

*Mechanical Room*  
105 CMR 451.331  
105 CMR 451.130

Radiators and Heating Pipes: Pipes not properly insulated  
Plumbing: Plumbing not maintained in good repair, pipe under light leaking

## **A BUILDING**

*Officer's Area*  
FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up in freezer

## **2<sup>nd</sup> Floor**

*South Dorm*  
105 CMR 451.320\*  
105 CMR 451.140

Cell Size: Inadequate floor space in dorm room  
Adequate Ventilation: Inadequate ventilation, ventilation grille blocked by paper

*South Showers*  
105 CMR 451.121(A)\*

Privacy: No privacy partition between showers

*Day Room*

No Violations Noted

*Slop Sink Room*  
105 CMR 451.130\*  
105 CMR 451.350

Plumbing: Plumbing not maintained in good repair, sink not secure to wall  
Structural Maintenance: Floor tiles damaged in hallway near slop sink

*Bathroom/Mop Room*  
105 CMR 451.123  
105 CMR 451.123\*

Maintenance: Plumbing access panel rusted  
Maintenance: Floor tile damaged

*Staff Bathroom*

No Violations Noted

*West Dorm*  
105 CMR 451.320\*

Cell Size: Inadequate floor space in dorm

*North Dorm*

105 CMR 451.320\*

105 CMR 451.140

Cell Size: Inadequate floor space in dorm

Adequate Ventilation: Inadequate ventilation, ceiling ventilation grille blocked over beds 7/8 and 15/16

*North Showers*

105 CMR 451.123

105 CMR 451.123

105 CMR 451.130

Interior Maintenance: Ceiling paint damaged

Interior Maintenance: Wall paint peeling

Plumbing: Plumbing not maintained in good repair, sink # 1 and 2 leaking

**1<sup>st</sup> Floor**

*Officer's Area*

No Violations Noted

*South Dorm*

105 CMR 451.320\*

Cell Size: Inadequate floor space in dorm

*South Showers*

105 CMR 451.121(A)\*

Privacy: No privacy partition between showers

*Day Room*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Staff Bathroom*

105 CMR 451.353

105 CMR 451.350

Interior Maintenance: Wet mop stored in bucket

Structural Maintenance: Floor tiles missing in area outside staff bathroom

*Tool Room*

No Violations Noted

*North Dorm*

105 CMR 451.320\*

105 CMR 451.353

Cell Size: Inadequate floor space in dorm

Interior Maintenance: Wall paint peeling

*North Showers*

105 CMR 451.121(A)\*

Privacy: No privacy partition between showers

**B BUILDING**

**1<sup>st</sup> Floor**

*Officer's Area*

FC 4-204.112(A)

Design and Construction, Functionality: No functioning thermometer in refrigerator

*Day Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

<i>Slop Sink Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Buffer Room</i>	No Violations Noted
<i>South Dorm</i> 105 CMR 451.353	Interior Maintenance: Light fixture above bed 13 blocked
<i>South Showers</i> 105 CMR 451.123	Maintenance: Floor tiles damaged
<b>2<sup>nd</sup> Floor</b>	
<i>Officer's Area</i>	No Violations Noted
<i>Slop Sink Room</i> 105 CMR 451.130 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, missing drain cover Plumbing: Plumbing not maintained in good repair, sink not secure to wall
<i>Buffer Room</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Center Dorm</i>	No Violations Noted
<i>South Dorm</i>	No Violations Noted
<i>South Bathroom</i>	No Violations Noted
<i>North Dorm</i>	No Violations Noted
<i>North Bathroom</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, far left shower didn't turn off
<i>East Dorm</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Day Room</i>	No Violations Noted

**B.S.M.U.***Control*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123

Maintenance: Ceiling vent rusted

*Day Room*

No Violations Noted

*Triage Room*

No Violations Noted

**Basement***Library*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.331

Radiators and Heating Pipes: Pipes not properly insulated

*Mop Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Staff Bathroom*

105 CMR 451.123

Maintenance: Ceiling vent broken

105 CMR 451.331

Radiators and Heating Pipes: Pipes not properly insulated

**LAUREL BUILDING****Basement**

No Violations Noted

**1<sup>st</sup> Floor***Office*

105 CMR 451.353

Interior Maintenance: Ceiling vent

*Staff Bathroom*

No Violations Noted

*Bathroom*

105 CMR 451.123

Maintenance: Floor damaged, floor tile loose

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

## STORE HOUSE

### 2<sup>nd</sup> Floor

No Violations Noted

### 1<sup>st</sup> Floor

#### *Inmate Bathroom*

No Violations Noted

#### *Receiving Area*

No Violations Noted

#### *Cooler # 1*

No Violations Noted

#### *Cooler # 2*

FC 6-201.16(A)\*

Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling damaged

#### *Cooler # 3*

FC 6-201.16(A)\*

Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling damaged

#### *Cooler # 4*

Unable to Inspect - No Access

#### *Freezer # 1*

No Violations Noted

#### *Freezer # 2*

No Violations Noted

#### *Culinary Freezer*

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up on vent and floor

## Basement

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged

105 CMR 451.350

Structural Maintenance: Floor damaged

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink not working

## WEIGHT ROOM BUILDING

105 CMR 451.353

Interior Maintenance: Flat benches near stationary bikes damaged

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

## CARPENTER SHOP

### *Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 71<sup>0</sup>F

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink leaking

### *Break Area*

No Violations Noted

*Staff Gym*

105 CMR 451.353

Interior Maintenance: Flat bench damaged

**POWER PLANT**

*Bathroom*

105 CMR 451.123\*

Maintenance: Floor tiles damaged

*Generator Room*

105 CMR 451.130

Plumbing: No backflow preventer on slop sink

**GARAGE**

*Bathroom*

105 CMR 451.350

105 CMR 451.126

Structural Maintenance: Wall damaged, insulation seeping from cracks in wall

Hot Water: Hot water temperature recorded at 102<sup>0</sup>F

**GARBAGE COOLER**

No Violations Noted

**LOCUST BUILDING**

**3<sup>rd</sup> Floor**

*Bathroom*

105 CMR 451.123

105 CMR 451.123\*

Maintenance: Light bulb missing

Maintenance: GFI not operable

*Room # 301*

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Wall paint peeling

Interior Maintenance: Baseboard paint peeling

*Room # 302*

105 CMR 451.353\*

Interior Maintenance: Wall paint peeling

*Room # 303*

105 CMR 451.350\*

105 CMR 451.353

Structural Maintenance: Wall damaged, hole in wall near window

Interior Maintenance: Baseboard paint peeling

**2<sup>nd</sup> Floor**

*Stairway*

No Violations Noted

*Bathroom*

105 CMR 451.130

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 2 was leaking

Plumbing: Plumbing not maintained in good repair, middle sink didn't turn off

*Room # 201*

No Violations Noted

*Room # 202*

No Violations Noted



*Room #203*

No Violations Noted

*Room # 204*

105 CMR 451.350

Structural Maintenance: Hole in wall near window

*Room # 205*

No Violations Noted

*Room # 206*

105 CMR 451.353\*

Interior Maintenance: Wall paint peeling

**1<sup>st</sup> Floor**

*Office*

No Violations Noted

*Medical Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Mop Closet*

No Violations Noted

*Bathroom*

No Violations Noted

**Kitchen**

*Main Area*

FC 4-903.11(B)(1)

Protection of Clean Items, Storing: Pans not stored in the inverted/self-draining position

FC 5-205.15(B)\*

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet # 2 leaking

*Dry Storage*

FC 3-302.11(A)(4)

Preventing food and ingredient Contamination: Preventing cross contamination: food not appropriately covered

FC 3-701.11(A)

Contaminated Food, Disposition: Unsafe, adulterated, or not honestly presented food not properly reconditioned or discarded, rotten onions observed

FC 3-302.12

Preventing Food and Ingredient Contamination: Unlabeled food container

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, standing fan dusty

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in bag of cereal

## **Basement**

### *Ice Machine*

FC 5-202.13

Plumbing System, Design: Air gap between (inlet) pipe and drain, air gap less than twice the diameter of the pipe, water leaking into mop bucket that was full of dirty water, pipe submerged into water

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain clogged

105 CMR 451.130

Plumbing: No backflow preventer on pipe

### *Mechanical Room*

No Violations Noted

### *Weight Room*

No Violations Noted

## **TOWER # 1**

No Violations Noted

## **POST # 6**

105 CMR 451.350\*

Structural Maintenance: Exterior door rotted

105 CMR 451.350\*

Structural Maintenance: Heater baseboard damaged

105 CMR 451.126\*

Water Supply: No hot water supplied to handwash sink

105 CMR 451.353

Interior Maintenance: Light not working

FC 4-602.12(B)

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

## **VEHICLE TRAP**

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged

105 CMR 451.350\*

Structural Maintenance: Window damaged

FC 4-204.112(A)

Design and Construction, Functionality: No functioning thermometer in refrigerator

105 CMR 451.126\*

Water Supply: No hot water supplied to handwash sink

## **TOWER # 5**

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 144°F

105 CMR 451.353\*

Interior Maintenance: Counter top damaged

105 CMR 451.350

Structural Maintenance: Ceiling water damaged

## **JUNIPER BUILDING**

### **1<sup>st</sup> Floor**

#### *Lock Shop*

105 CMR 451.353

Interior Maintenance: Light shield missing in room # 107 and 119

105 CMR 451.353

Interior Maintenance: Light not secured to ceiling in room # 107

#### *Office and Storage*

105 CMR 451.353

Interior Maintenance: Wall paint peeling near clock

105 CMR 451.353

Interior Maintenance: Wall and ceiling paint peeling in room # 115

#### *Tool Control/Armory Office*

FC 4-602.12(B)

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

### **2<sup>nd</sup> Floor**

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet not connected to plumbing line

## ASSEMBLY BUILDING

### *Administration*

105 CMR 451.350\*

Structural Maintenance: Window cracked

### *Female Bathroom*

105 CMR 451.126

Water Supply: No hot water supplied to handwash sink

### *Male Bathroom*

Unable to Inspect – In Use

### *Basement*

105 CMR 451.350

Structural Maintenance: Floor damaged

105 CMR 451.126

Hot Water: Hot water temperature recorded at 58°F

## **Observations and Recommendations**

1. The inmate population was 854 at the time of the inspection.
2. The kitchen exhaust system is not in compliance with the provisions for inspection, cleaning, and labeling required by 527 CMR 11.00 Commercial Cooking Operations. The Department recommends you contact the Department of Fire Services for further information.

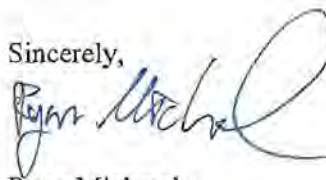
This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Ryan Michaud  
Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH  
Steven Hughes, Director, CSP, BEH  
John W. Polanowicz, Secretary, Executive Office of Health and Human Services  
Carol Higgins O'Brien, Commissioner, DOC  
Paul Trainque, EHSO  
Bernard F. Sullivan, MPH, RS, CHO, Director, Gardner Health Department  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Andrea Cabral, Secretary, EOPS