

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

September 27, 2016

Colette Goguen, Superintendent

NCCI Gardner

500 Old Colony Road

Gardner, MA 01440

Re: Facility Inspection – NCCI Gardner

Dear Superintendent Goguen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of NCCI Gardner on September 13, 15, and 16, 2016 accompanied by Sergeant Michael Landry, EHSO and Paul Trainque, EHSO. Violations noted during the inspection are listed below including 175 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**C Building**

**Lobby**

*Female Bathroom*

105 CMR 451.123 Maintenance: Bathroom out-of-order

*Male Bathroom*

105 CMR 451.123 Maintenance: Bathroom out-of-order

*Vending Area*

No Violations Noted

**Basement – Outside**

*Storage Area by Elevator*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Treasurer’s Office*

No Violations Noted

**2nd Floor- Outside**

*Conference Room*

No Violations Noted

*Hallway by Elevator*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Administration*

No Violations Noted

*Superintendent’s Conference Room*

No Violations Noted

*Superintendent’s Office*

No Violations Noted

*Superintendent’s Bathroom*

105 CMR 451.123 Maintenance: Bathroom out-of-order

**Control**

*Break Area*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged behind toilet

**Trap - Inside**

No Violations Noted

*Staff Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking on sink

**Basement - Inside**

*Cell # 1*

No Violations Noted

*Cell # 2*

105 CMR 451.353\* Interior Maintenance: Baseboard behind bench damaged

*Booking*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – In Use

*Slop Sink/Urinal*

No Violations Noted

*Training Area*

No Violations Noted

*Property*

Unable to Inspect – Locked

**1st Floor**

*Roll Call Room*

No Violations Noted

*Offices*

No Violation Noted

*Records Room*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.123 Maintenance: Bathroom out-of-order

*CPO Offices*

No Violations Noted

*Slop Sink*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

**2nd Floor**

*Offices*

No Violations Noted

*Conference Room*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Bathroom # 26*

No Violations Noted

*Offices*

No Violations Noted

**Thompson Hall**

**Basement**

*Property*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Light shield missing

*Legal Storage Area*

No Violations Noted

*Hallway*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Mop Room*

No Violations Noted

*Biohazard Storage Area*

No Violations Noted

*Recycling Storage Room*

No Violations Noted

**1st Floor**

*Staff Area*

No Violations Noted

*Slop Sink Room # 26*

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

*Medline Room (Medication Room)*

No Violations Noted

**South Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Ceiling leaking in cell # 139

*Bathroom*

105 CMR 451.123 Maintenance: Shower curtain missing in shower # 5

*Day Room*

No Violations Noted

**North Wing**

*Mop Closet # 29*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Buffer Room # 27*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Bathroom*Shower # 5 Not Inspected – No Longer Used

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

105 CMR 451.123\* Maintenance: Wall damaged in shower # 1, 2, and 4

105 CMR 451.123 Maintenance: Wall tiles damaged on column outside shower # 2

105 CMR 451.123\* Maintenance: Wall tiles damaged near toilet and wall ventilation fan

*Day Room and Offices*

No Violations Noted

**S.M.U. – 1st Floor**

*Slop Sink Closet*

No Violations Noted

*Office Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 4

*Shower*

105 CMR 451.123\* Maintenance: Floor paint damaged outside of shower

105 CMR 451.123\* Maintenance: Wall paint damaged outside shower

105 CMR 451.123 Maintenance: Mold observed on wall outside of shower

*General Area*

No Violations Noted

**S.M.U. – 2nd Floor**

*Law Library*

No Violations Noted

*General Area*

105 CMR 451.200 Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, utensils left uncovered

*Office Area*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Staff Bathroom*

No Violations Noted

*Cells*

No Violations Noted

*Shower*

105 CMR 451.123\* Maintenance: Floor paint damaged outside of shower

105 CMR 451.123\* Maintenance: Wall paint damaged outside shower

**H.S.U.**

*Slop Sink Room # 23*

No Violations Noted

*Exam Room # 1 (X-Ray Processing)*

No Violations Noted

*Exam Room # 1 Closet*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1000F

105 CMR 451.353\* Interior Maintenance: Floor damaged around drain

*Male Inmate Bathroom*

No Violations Noted

*Exam Room # 2 and Male Staff Bathroom*

No Violations Noted

*Exam Room # 3 (Trauma/Treatment Room)*

No Violations Noted

*Exam Room # 4*

No Violations Noted

*Exam Room # 5*

No Violations Noted

*Cells A and B*

No Violations Noted

*Medical Records*

No Violations Noted

*Ward*

No Violations Noted

*Ward Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged behind toilet # 1 and 2

*Shower*Shower # 2 Not Inspected – No Longer Used

105 CMR 451.123\* Maintenance: Floor paint peeling outside of shower

105 CMR 451.123\* Maintenance: Floor paint damaged inside of shower

*Sharps Room*

No Violations Noted

*Break Room # 23*

No Violations Noted

*Dentist’s Office*

No Violations Noted

*Ambulance Hallway*

No Violations Noted

*Exam Room # 7*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Office Room # 30*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with State Building Code provisions for fire safety, paper goods stored within 18 inches of ceiling

**Thompson Hall – 2nd Floor**

*Staff Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, refrigerator gasket damaged

*Staff Bathroom*

No Violations Noted

*Mental Health Offices # 2-08*

No Violations Noted

*Mental Health Staff Bathroom*

No Violations Noted

**South Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Floor tile damaged in cell # 249

*Showers*

Unable to Inspect – In Use

*Day Room*

No Violations Noted

**East Wing**

*Slop Sink # 11*

No Violations Noted

*Slop Sink # 14*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Showers*

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 2 and 4

105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 1, 2, 3, and 4

105 CMR 451.123 Maintenance: Shower walls dirty, mold observed on walls in shower # 3 and 4

105 CMR 451.123 Maintenance: Shower curtain damaged in shower # 4

105 CMR 451.123 Maintenance: Shower continually running in shower # 4

*Day Room*

No Violations Noted

**North Wing**

*Janitor’s Closet # 2-15*

105 CMR 451.350\* Structural Maintenance: Wall tiles damaged

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in cell # 217

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 209 and 219

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, and 4

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123 Maintenance: Shower curtain damaged in shower # 2

105 CMR 451.123 Maintenance: Shower continually running in shower # 5

*Day Room*

No Violations Noted

**Thompson Hall – 3rd Floor**

*Staff Area*

No Violations Noted

*Dorm Area*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Hot water continually running at handwash sink # 2

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1380F

**South Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Showers*

105 CMR 451.123 Maintenance: Shower curtain missing for shower # 3 and 4

*Day Room*

105 CMR 451.353\* Interior Maintenance: Window broken in laundry/storage room

**East Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Slop Sink Room # 12*

No Violations Noted

*Storage Room # 15*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1 and 4

105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 1 and 4

*Day Room*

No Violations Noted

*Offices # 2 and 3*

No Violations Noted

**North Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Showers*

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 5

105 CMR 451.123 Maintenance: Floor epoxy stained outside showers

105 CMR 451.123 Maintenance: Shower curtain missing for shower # 1 and 2

*Janitor’s Closet # 11*

105 CMR 451.350\* Structural Maintenance: Wall damaged

*Day Room*

No Violations Noted

**D Building**

**2nd Floor**

*Operations Room*

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.123\* Maintenance: Screen missing

*Mop Closet*

No Violations Noted

*Break Area*

No Violations Noted

*Administrative Assistant’s Office*

No Violations Noted

*Deputy Superintendent’s Office*

Unable to Inspect - Locked

*Female Bathroom*

No Violations Noted

*Holding Cell*

105 CMR 451.350\* Structural Maintenance: Ceiling cracked at corner

*IPS Office*

No Violations Noted

**1st Floor**

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Strip Room*

105 CMR 451.353 Interior Maintenance: Light shield damaged

*Non-Contact Inmate Side*

No Violations Noted

*Inner-Control Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, no functioning thermometer in refrigerator

*Visiting Room*

No Violations Noted

*Vending Area*

No Violations Noted

*Non-Contact Visitor’s Side*

105 CMR 451.200 Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, no functioning thermometer in refrigerator

*Male Visiting Bathroom*

Unable to Inspect – In Use

*Female Vising Bathroom*

No Violations Noted

*Slop Sink*

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

*D Office*

No Violations Noted

*Staff Bathroom (near D Office)*

No Violations Noted

**Basement**

*Inmate Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Tool Crib*

No Violations Noted

*Plumbing Shop*

No Violations Noted

*Shop Area*

No Violations Noted

*Paint Room*

No Violations Noted

**E Building**

**2nd Floor**

*Classroom # 317*

No Violations Noted

*Classroom # 315*

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged around sprinkler head

105 CMR 451.350\* Structural Maintenance: Window panes broken

*Offices*

No Violations Noted

*Room # 313*

No Violations Noted

*Room # 308*

No Violations Noted

*Room # 309*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Handwash sink basin damaged at sink # 2

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Light shield missing

**1st Floor**

*Staff Bathroom*

No Violations Noted

*Classrooms*

105 CMR 451.141 Screens: Screen damaged in far right window in classroom # 201

*Janitor’s Closet # 203*

No Violations Noted

*Slop Sink Closet # 214*

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

*Offices*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F

*Officer’s Station/Staff Area # 213*

105 CMR 451.200 Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, thermometer in refrigerator broken

*Barber Shop Waiting Room*

No Violations Noted

*Barber Shop*

No Violations Noted

**Basement**

*Religious Chapels*

No Violations Noted

*Slop Sink # 108*

No Violations Noted

*Classroom # 101*

No Violations Noted

*Job Assignment Office*

No Violations Noted

**F Building**

**2nd Floor**

*Office*

105 CMR 451.200 Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, no functioning thermometer in refrigerator

*Storage Closet*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Ceiling ventilation grille rusted

105 CMR 451.353\* Interior Maintenance: Wall paint damaged around old shower

105 CMR 451.353 Interior Maintenance: Mold observed on walls in old shower

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in old shower

*Staff Bathroom*

No Violations Noted

*A Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

*B Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

*C Dorm* Not In Use – Under Construction

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

*D Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

*Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower

105 CMR 451.123 Maintenance: Baseboard dirty, mold observed on baseboard throughout shower

*Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged in stall # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, brown colored water observed at handwash sink # R1, R2, and R3

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink   
# L2

*Day Room*

No Violations Noted

**1st Floor**

*Office*

No Violations Noted

*Day Room*

No Violations Noted

*Showers*

Unable to Inspect – In Use

*Slop Sink Closet*

No Violations Noted

*Bathroom*

Unable to Inspect – In Use

*A Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*B Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*C Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*D Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*Staff Bathroom*

No Violations Noted

**Basement**

*Dog Bathroom*

No Violations Noted

*Bathroom F-B05*

No Violations Noted

*NEADS Storage*

No Violations Noted

**Food Service Building**

**Inmate Dining Hall**

No Violations Noted

*East Bathroom #15*

No Violations Noted

*West Bathroom # 13*

No Violations Noted

**Main Kitchen**

*Serving Line*

FC 3-501.16(A)\* Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper hot holding temperature, soup held at 120°F

FC 3-501.16(A)\* Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper hot holding temperature, hamburger patties held at 123°F

*West Tray Room*

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, missing drain cover on service sink

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink at entrance to tray room continually running

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, light shield damaged

FC 6-403.11(B) Location and Placement; Employee Accommodations: No locker room area designated for employees, rubber boots stored between metal counter and wall

*East Tray Room*

FC 4-501.112(A)(2)\* Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged behind trash bin

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink out-of-order

*Hold and Cold Holding Area*

FC 6-501.114(A) Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, nonfunctioning 3-door cooler not removed or repaired

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer

*Grille Area and 3-Bay Sink*

FC 5-202.12(A)\* Plumbing System, Design: Handwashing sink water temperature recorded at 1380F

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, single-bay sink faucet leaking located behind stove tops

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged under leaking sink

FC 6-305.11(B)\* Numbers and Capacities; Dressing Area and Lockers: No suitable locker room provided, kitchen workers boots stored under 3-bay sink

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water damaged

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ventilation fan for hood not functioning

*Kettle Area*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water damaged

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

*Prep Area and 3-Bay Sink*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, no hot water supplied to sink in front of cooler # C3

*Dry Goods Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged near ice machine and in middle of dry storage room

FC 3-305.11(A)(3) Preventing Contamination from Premises: Food stored in an inappropriate location, food stored less than 6 inches from the floor, box of food stored on floor in Halal freezer

*Middle Coolers # 1, 2, & 3*

FC 3-302.11(A)(4) Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, tray of cooked potato wedges left uncovered in cooler # 2

FC 6-303.11 Numbers and Capacities; Lighting: Insufficient lighting, light out in cooler # 1

*Freezer # 1*

FC 6-303.11\* Numbers and Capacities; Lighting: Insufficient lighting, one light out in freezer

FC 3-305.11(A)(3) Preventing Contamination from Premises: Food stored in an inappropriate location, food stored less than 6 inches from the floor, tray of meatballs stored on floor underneath storage rack

*Food Manager’s Office*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, no cold water supplied to handwash sink outside of office

*Hallway/Stairway*

No Violations Noted

*Inmate Bathroom (Back of Kitchen)*

No Violations Noted

*Loading Dock*

No Violations Noted

*Pig Cooler*

No Violations Noted

*Staff Bathroom # 133*

No Violations Noted

*Staff Bathroom # 134*

105 CMR 451.123 Maintenance: Hole in ceiling

*Barrel Washing Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged

*Electrical Room*

FC 3-305.12(E) Preventing Contamination from Premises: Food stored in an inappropriate location, drinks stored in electrical room

*Staff Office*

No Violations Noted

*Slop Sink Room*

FC 6-501.16\* Maintenance and Operation; Cleaning: Wet mop stored in bucket

*Tool Room*

No Violations Noted

**Bakery**

No Violations Noted

*Dry Storage*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain cover not secured to slop sink

*Cooler # 4*

No Violations Noted

**Culinary**

*Dry Goods*

No Violations Noted

*Dishwashing Station*

No Violations Noted

*Refrigerator*

No Violations Noted

*3-Bay Sink*

No Violations Noted

*Stove Area*

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

*Mop Closet*

FC 6-501.16\* Maintenance and Operation; Cleaning: Wet mop stored in bucket

*Handwash Sink near Stove*

No Violations Noted

*Serving Line*

No Violations Noted

*Dining Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Window broken

*Tool Room # 8*

No Violations Noted

**Wood Shop**

*Main Entrance*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Light shield missing

*Staff Bathroom*

No Violations Noted

*Machinery Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

105 CMR 451.350\* Structural Maintenance: Windows broken

**Voc Ed Building**

*Main Area*

No Violations Noted

*Office*

No Violations Noted

*Lawnmower Storage Room*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Welding Room*

No Violations Noted

**Laundry Building**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged throughout laundry area

*Office*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Handwash sink basin rusted at sink # 1-3

*Mattress Room*

No Violations Noted

*Linen Closet*

105 CMR 451.350 Structural Maintenance: Ceiling panel water damaged and no longer secured to ceiling near linen closet

*Staff Bathroom*

No Violations Noted

**Optical (within laundry building)**

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Floor paint damaged

*Work Area*

105 CMR 451.353\* Interior Maintenance: Several chair seats ripped

105 CMR 451.350\* Structural Maintenance: Window panes broken

*Staff Bathroom*

105 CMR 451.123 Maintenance: Floor paint damaged

*Office*

No Violations Noted

**Music Bunker**

No Violations Noted

**G Building**

**2nd Floor**

*Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

105 CMR 451.141 Screens: Screen damaged near bunk # 28

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Unfinished wood behind sink

**1st Floor**

*Control*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 1 continually running

105 CMR 451.123 Maintenance: Plastic bags used as a partial stall partition in toilet stalls

*Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

105 CMR 451.141 Screens: Screen damaged near bunk # 22

**Basement**

*Telephone Area*

No Violations Noted

*Tool Closet*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Unfinished cement floor in shower # 1, 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Standing water observed outside of showers

105 CMR 451.123\* Maintenance: Wall covering damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 9

105 CMR 451.123 Maintenance: No drain cover in shower # 1, 2, 3, 4, 6, 7, 8, and 10

105 CMR 451.123 Maintenance: Shower curtain damaged in shower # 8 and 9

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 9 out-of-order

*Office*

No Violations Noted

**I Building**

**East Side**

*Staff Bathroom*

Unable to Inspect – Locked

*Office*

No Violations Noted

*Inmate Bathroom* Did Not Inspect Sink # 1-4 – Being worked on at time of inspection

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Missing baseboard near slop sink

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1-7

*Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

105 CMR 451.101 Blankets: Blanket damaged on bed # 41

*Storage Closet*

No Violations Noted

**West Side**

*Control Office*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Sergeant’s Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Curtain missing for toilet stall # 3

*Showers*

105 CMR 451.123 Maintenance: Shower curtain missing for shower # 1, 3, and 4

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, wall ventilation fan missing and covered with a piece of wood

*Dorm*

No Violations Noted

*Storage Closet*

No Violations Noted

**H Building**

**Basement**

*Telephone Room*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Office*

No Violations Noted

*Mop Room*

No Violations Noted

*Outside of Shower Room*

Unable to Inspect – In Use

*Showers*

Unable to Inspect – In Use

**1st Floor**

*Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

105 CMR 451.141 Screens: Screen missing

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Plastic bags used as a partial stall partition in toilet stalls

*Staff Bathroom*

No Violations Noted

*Officer’s Station*

No Violations Noted

**2nd Floor**

*Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Plastic bags used as a partial stall partition in toilet stalls

105 CMR 451.123 Maintenance: Wall ventilation fan dusty

105 CMR 451.123 Maintenance: Wet mop stored in bucket

**New Gym**

**2nd Floor**

*Staff Bathroom*

No Violations Noted

**1st Floor**

*Gym*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

*Male Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Canteen Storage*

Unable to Inspect - Locked

*C.O.’s Office*

No Violations Noted

**Basement**

*Office*

No Violations Noted

*Optical Area*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Ceiling paint damaged over toilet stalls

*Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged near slop sink

*Room # B-12*

No Violations Noted

*Room # B-14*

No Violations Noted

*Tool Area # B-21*

No Violations Noted

*Mechanical Room*

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.353 Interior Maintenance: Standing water observed on floor in back left corner of room

**A Building**

**2nd Floor**

*Officer’s Station*

No Violations Noted

*South Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*South Showers*

Unable to Inspect – In Use

*Day Room*

No Violations Noted

*Slop Sink Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink not secure to wall

105 CMR 451.353 Interior Maintenance: Mold observed on walls around slop sink

*Tool Room # 212*

No Violations Noted

*Bathroom/Mop Room # 210*

No Violations Noted

*Staff Bathroom # 211*

No Violations Noted

*West Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*North Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*North Showers*

Unable to Inspect – In Use

**1st Floor**

*Officer’s Area*

No Violations Noted

*South Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*South Shower*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower

105 CMR 451.123\* Maintenance: Black substance observed on ceiling in shower

105 CMR 451.123\* Maintenance: Ceiling light rusted

*Day Room*

No Violations Noted

*Slop Sink Closet # 110*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in area outside of slop sink closet

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

*Mop Closet # 111*

No Violations Noted

*Staff Bathroom # 12*

No Violations Noted

*Tool Room # 13*

No Violations Noted

*North Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*North Showers*

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower

105 CMR 451.123\* Maintenance: Ceiling light rusted in shower

105 CMR 451.123 Maintenance: Soap scum observed on shower curtain

105 CMR 451.123 Maintenance: Shower # 3 out-of-order

105 CMR 451.123\* Maintenance: Sink # 3 damaged

**Basement (unoccupied)**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Staff Bathroom # 1 and 2*

No Violations Noted

**B Building**

**1st Floor**

*Officer’s Area*

No Violations Noted

*Day Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink Closet # 110*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink faucet not secured to wall

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Unfinished wood covering hole in wall

105 CMR 451.353 Interior Maintenance: Mold observed on unfinished wood

*Tool Room # 113*

No Violations Noted

*Old Bathroom # 112*

No Violations Noted

*South Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

*South Showers*

Unable to Inspect Shower – In Use

**2nd Floor**

*Officer’s Area*

No Violations Noted

*Slop Sink Room # 210*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, missing drain cover

105 CMR 451.350\* Structural Maintenance: Wall damaged around faucet

*Staff Bathroom # 211*

No Violations Noted

*Buffer Room # 213*

No Violations Noted

*Slop Sink Closet # 212*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Day Room*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*East Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

*South Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

*South Bathroom*

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower

105 CMR 451.123 Maintenance: Wall ventilation fan dusty

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # L2 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # L1 out-of-order

105 CMR 451.123 Maintenance: Sink basin damaged at sink # 1-3

105 CMR 451.123 Maintenance: Support beam underneath sink damaged

*North Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

*North Bathroom*

Unable to Inspect – In Use

**Basement**

*Library*

No Violations Noted

*Inmate Bathroom*

Unable to Inspect – In Use

*Mop Closet*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**B.S.M.U. (unoccupied)**

*Control*

105 CMR 451.200\* Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, refrigerator temperature recorded at 500F

105 CMR 451.200\* Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, refrigerator shelf damaged

*Staff Bathroom*

No Violations Noted

*Cells*

105 CMR 451.103\* Mattresses: Mattress damaged in cell # 2

105 CMR 451.117\* Toilet Fixtures: Toilet fixtures rusted in cell # 2, 3, 4, and 10

105 CMR 451.117 Toilet Fixtures: Toilet fixtures rusted in cell # 6

105 CMR 451.353\* Interior Maintenance: Wall vent blocked with toilet paper in cell # 9

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, left shower out-of-order

*Day Room*

No Violations Noted

*Triage Room*

No Violations Noted

**Weight Room Building**

105 CMR 451.353\* Interior Maintenance: Wet mops stored in bucket

*Bathroom*

105 CMR 451.123\* Maintenance: Floor damaged around toilet

105 CMR 451.123\* Maintenance: Wall paint damaged above handwash sink

**Laurel Building**

**Basement**

No Violations Noted

*Medication Room*

Unable to Inspect – No Access

**1st Floor**

*Offices*

105 CMR 451.200 Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, no functioning thermometer in refrigerator in back office

*Staff Bathroom*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Wet mop stored in bucket

105 CMR 451.123\* Maintenance: Floor tiles damaged

**2nd and 3rd Floor**

Did Not Inspect - Decommissioned

**Juniper Building**

**1st Floor**

*Lock Shop*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Wet mop stored in bucket

105 CMR 451.123 Maintenance: Wall damaged near sink

*Office and Storage*

No Violations Noted

**2nd Floor**

*Tool Control*

No Violations Noted

*Armory Office*

No Violations Noted

**Locust Building**

**3rd Floor**

*Bathroom*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1 and 2

*Room # 301*

No Violations Noted

*Room # 302*

105 CMR 451.103 Mattresses: Mattress damaged

*Room # 303*

No Violations Noted

**2ND Floor**

*Stairway*

No Violations Noted

*Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

105 CMR 451.123\* Maintenance: Floor damaged in shower # 2 and 3

105 CMR 451.123\* Maintenance: Wall damaged in shower # 3

105 CMR 451.123 Maintenance: Unlabeled chemical bottle

*Room # 201*

105 CMR 451.141 Screens: Screen damaged

*Room # 202*

No Violations Noted

*Room # 203*

No Violations Noted

*Room # 204*

105 CMR 451.103 Mattresses: Mattress damaged

*Room # 205*

No Violations Noted

*Room # 206*

105 CMR 451.103 Mattresses: Mattress damaged

**1st Floor**

*Office*

No Violations Noted

*Medical Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged behind sink

*Day Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, vending machine drawer dirty

105 CMR 451.353 Interior Maintenance: Baseboard not secured to wall near vending machines

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Mop Closet*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Light shield damaged

105 CMR 451.123 Maintenance: Screen damaged

105 CMR 451.123 Maintenance: Hole in wall near handwash sink faucet

**Kitchen**

*Main Area*

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled spice containers

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, salad serving refrigeration unit near entrance out-of-order

FC 6-201.11 Design, Construction and Installation: Floor not easily cleanable, unfinished wood exposed on floor to the right of handwash sink

*Dry Storage*

No Violations Noted

*Mop Closet*

No Violations Noted

**Basement**

*Ice Machine/Laundry Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, plastic hose from hot water heater in ice machine drain

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket behind dryer

*Storage Area*

No Violations Noted

**Assembly Building**

*Entrance*

No Violations Noted

*Auditorium*

105 CMR 451.200 Food Storage, Preparation and Service: Storage of food not in compliance with   
105 CMR 590.000, disposable utensils left uncovered

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

**Basement**

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

*Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Mail Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Weight Room*

105 CMR 451.353 Interior Maintenance: Weight bench padding damaged

*Mail Room Bathroom*

105 CMR 451.123\* Maintenance: Floor in front of urinal damaged

**Store House**

**2nd Floor**

No Violations Noted

**1st Floor**

*Inmate Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal out-of-order

105 CMR 451.123\* Maintenance: Floor paint damaged

*Receiving Area*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

105 CMR 451.350\* Structural Maintenance: Loading dock damaged

*Cooler # 1*

Unable to Inspect – Under Construction

*Cooler # 2*

Unable to Inspect – Under Construction

*Cooler # 3*

No Violations Noted

*Dry Storage*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor paint damaged

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling damaged

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

*Freezer # 1*

No Violations Noted

*Freezer # 2*

No Violations Noted

*Freezer # 3*

No Violations Noted

*Culinary Freezer*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1000F

**Basement**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Floor damaged

FC 7-102.11(A) Poisonous or Toxic Materials; Storage: Poisonous and toxic materials not properly stored, cleaning chemicals stored next to canned tomatoes

*Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink faucet handles not functioning properly

**Carpenter Shop**

*Bathroom*

105 CMR 451.123\* Maintenance: Grille/louver missing on ventilation fan

105 CMR 451.123 Maintenance: Wall paint peeling around window sill

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Wall paint damaged

*Break Area*

No Violations Noted

*Staff Gym*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Shower*

No Violations Noted

*Female Shower*

No Violations Noted

**Power Plant**

*Back Room/Chemical Storage*

No Violations Noted

*Bathroom*

No Violations Noted

*Water Sampling Sink (outside Bathroom)*

No Violations Noted

*Break Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

*Generator Room*

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

**Garage**

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

*Staff Bathroom*

105 CMR 451.123 Maintenance: Floor dirty

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

*Shower*

105 CMR 451.123\* Maintenance: Floor outside shower dirty

**“Pig” Cooler**

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, mold observed throughout area

**Tower # 1**

105 CMR 451.350\* Structural Maintenance: Ceiling tiles water damaged

105 CMR 451.353\* Interior Maintenance: Counter top damaged

105 CMR 451.353\* Interior Maintenance: Baseboard heater damaged

**Post # 6**

Did Not Inspect – Decommissioned

**Vehicle Trap Up**

**3rd Floor**

105 CMR 451.350\* Structural Maintenance: Window damaged

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

105 CMR 451.353\* Interior Maintenance: Counter top damaged

**2nd Floor**

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles damaged

**1st Floor**

No Violations Noted

*Bathroom*

No Violations Noted

**Vehicle Trap Down**

No Violations Noted

**Tower # 5**

105 CMR 451.353\* Interior Maintenance: Counter top damaged

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1500F

**Observations and Recommendations**

1. The inmate population was 941 at the time of inspection.
2. During the kitchen inspection:
   1. The East Tray Room warewash machine did not reach the appropriate temperature to properly sanitize dishes. As a temporary solution, the kitchen staff had placed a bucket of sanitizing solution at the end of the warewash machine to sanitize the dishes after being washed;
   2. A ventilation fan over the stove area was out-of-order. It was stated that the hood had been inspected and the fire suppression system was not affected. The Department requests written confirmation from the ventilation fan manufacturer stating that the hood system is safe for continued use while the ventilation fan is out-of-order; and
   3. The Department requests a copy of the Food Manager’s Serve Safe Certificate.
3. At the time of the inspection the Behavioral Special Management Unit (B.S.M.U.) was unoccupied.
4. During the inspection of the Store House, there were several pallets and ventilation materials stored inside the dry storage area. The Department recommends using this space exclusively for food storage or maintenance storage.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Sergeant Michael Landry, EHSO

Paul Trainque, EHSO

Jennifer Susen-Roy, Health Director, Gardner Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit