



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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September 27, 2016

Colette Goguen, Superintendent
NCCI Gardner
500 Old Colony Road
Gardner, MA 01440

Re: Facility Inspection – NCCI Gardner

Dear Superintendent Goguen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of NCCI Gardner on September 13, 15, and 16, 2016 accompanied by Sergeant Michael Landry, EHSO and Paul Trainque, EHSO. Violations noted during the inspection are listed below including 175 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

C Building

Lobby

Female Bathroom

105 CMR 451.123 Maintenance: Bathroom out-of-order

Male Bathroom

105 CMR 451.123 Maintenance: Bathroom out-of-order

Vending Area

No Violations Noted

Basement – Outside

Storage Area by Elevator

No Violations Noted

<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Treasurer's Office</i>	No Violations Noted
2nd Floor- Outside	
<i>Conference Room</i>	No Violations Noted
<i>Hallway by Elevator</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Administration</i>	No Violations Noted
<i>Superintendent's Conference Room</i>	No Violations Noted
<i>Superintendent's Office</i>	No Violations Noted
<i>Superintendent's Bathroom</i> 105 CMR 451.123	Maintenance: Bathroom out-of-order
Control	
<i>Break Area</i>	No Violations Noted
<i>Bathroom</i> 105 CMR 451.123*	Maintenance: Wall paint damaged behind toilet
Trap - Inside	No Violations Noted
<i>Staff Area</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water handle leaking on sink
Basement - Inside	
<i>Cell # 1</i>	No Violations Noted
<i>Cell # 2</i> 105 CMR 451.353*	Interior Maintenance: Baseboard behind bench damaged

<i>Booking</i>	No Violations Noted
<i>Male Staff Bathroom</i>	Unable to Inspect – In Use
<i>Slop Sink/Urinal</i>	No Violations Noted
<i>Training Area</i>	No Violations Noted
<i>Property</i>	Unable to Inspect – Locked
1st Floor	
<i>Roll Call Room</i>	No Violations Noted
<i>Offices</i>	No Violation Noted
<i>Records Room</i>	No Violations Noted
<i>Female Staff Bathroom</i> 105 CMR 451.123	Maintenance: Bathroom out-of-order
<i>CPO Offices</i>	No Violations Noted
<i>Slop Sink</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing
2nd Floor	
<i>Offices</i>	No Violations Noted
<i>Conference Room</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Bathroom # 26</i>	No Violations Noted
<i>Offices</i>	No Violations Noted

Thompson Hall

Basement

Property

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink Room

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353

Interior Maintenance: Light shield missing

Legal Storage Area

No Violations Noted

Hallway

No Violations Noted

Staff Bathroom

No Violations Noted

Mop Room

No Violations Noted

Biohazard Storage Area

No Violations Noted

Recycling Storage Room

No Violations Noted

1st Floor

Staff Area

No Violations Noted

Slop Sink Room # 26

105 CMR 451.130*

Plumbing: No backflow preventer on slop sink

Medline Room (Medication Room)

No Violations Noted

South Wing

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350*

Structural Maintenance: Ceiling leaking in cell # 139

Bathroom

105 CMR 451.123

Maintenance: Shower curtain missing in shower # 5

Day Room

No Violations Noted

North Wing

Mop Closet # 29

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Buffer Room # 27

No Violations Noted

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123*

Shower # 5 Not Inspected – No Longer Used

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1

105 CMR 451.123

Maintenance: Wall damaged in shower # 1, 2, and 4

105 CMR 451.123*

Maintenance: Wall tiles damaged on column outside shower # 2

Maintenance: Wall tiles damaged near toilet and wall ventilation fan

Day Room and Offices

No Violations Noted

S.M.U. – 1st Floor

Slop Sink Closet

No Violations Noted

Office Area

No Violations Noted

Staff Bathroom

No Violations Noted

Cells

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in cell # 4

Shower

105 CMR 451.123*

Maintenance: Floor paint damaged outside of shower

105 CMR 451.123*

Maintenance: Wall paint damaged outside shower

105 CMR 451.123

Maintenance: Mold observed on wall outside of shower

General Area

No Violations Noted

S.M.U. – 2nd Floor

Law Library

No Violations Noted

General Area

105 CMR 451.200

Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, utensils left uncovered

Office Area

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Staff Bathroom

No Violations Noted

Cells

No Violations Noted

Shower

105 CMR 451.123*

Maintenance: Floor paint damaged outside of shower

105 CMR 451.123*

Maintenance: Wall paint damaged outside shower

H.S.U.

Slop Sink Room # 23

No Violations Noted

Exam Room # 1 (X-Ray Processing)

No Violations Noted

Exam Room # 1 Closet

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 100⁰F

105 CMR 451.353*

Interior Maintenance: Floor damaged around drain

Male Inmate Bathroom

No Violations Noted

Exam Room # 2 and Male Staff Bathroom

No Violations Noted

Exam Room # 3 (Trauma/Treatment Room)

No Violations Noted

Exam Room # 4

No Violations Noted

Exam Room # 5

No Violations Noted

Cells A and B

No Violations Noted

Medical Records

No Violations Noted

Ward

No Violations Noted

Ward Bathroom

105 CMR 451.123*

Maintenance: Wall damaged behind toilet # 1 and 2

Shower

105 CMR 451.123*

Shower # 2 Not Inspected – No Longer Used

105 CMR 451.123*

Maintenance: Floor paint peeling outside of shower

Maintenance: Floor paint damaged inside of shower

Sharps Room

No Violations Noted

Break Room # 23

No Violations Noted

Dentist's Office

No Violations Noted

Ambulance Hallway

No Violations Noted

Exam Room # 7

No Violations Noted

Female Staff Bathroom

No Violations Noted

Office Room # 30

No Violations Noted

Slop Sink Closet

105 CMR 451.383(B)

Fire Safety System: Facility not in compliance with State Building Code provisions for fire safety, paper goods stored within 18 inches of ceiling

Thompson Hall – 2nd Floor

Staff Area

105 CMR 451.200*

Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, refrigerator gasket damaged

Staff Bathroom

No Violations Noted

Mental Health Offices # 2-08

No Violations Noted

Mental Health Staff Bathroom

No Violations Noted

South Wing

Cells

105 CMR 451.320*

105 CMR 451.353*

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Floor tile damaged in cell # 249

Showers

Unable to Inspect – In Use

Day Room

No Violations Noted

East Wing

Slop Sink # 11

No Violations Noted

Slop Sink # 14

No Violations Noted

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Showers

105 CMR 451.123	Maintenance: Floor tiles damaged in shower # 2 and 4
105 CMR 451.123	Maintenance: Wall tiles damaged in shower # 1, 2, 3, and 4
105 CMR 451.123	Maintenance: Shower walls dirty, mold observed on walls in shower # 3 and 4
105 CMR 451.123	Maintenance: Shower curtain damaged in shower # 4
105 CMR 451.123	Maintenance: Shower continually running in shower # 4

Day Room

No Violations Noted

North Wing

Janitor's Closet # 2-15

105 CMR 451.350*	Structural Maintenance: Wall tiles damaged
105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged

Cells

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353*	Interior Maintenance: Floor tiles damaged in cell # 217
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 209 and 219

Showers

105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 2, 3, and 4
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 5
105 CMR 451.123	Maintenance: Shower curtain damaged in shower # 2
105 CMR 451.123	Maintenance: Shower continually running in shower # 5

Day Room

No Violations Noted

Thompson Hall – 3rd Floor

Staff Area

No Violations Noted

Dorm Area

No Violations Noted

Inmate Bathroom

105 CMR 451.123	Maintenance: Hot water continually running at handwash sink # 2
105 CMR 451.126	Hot Water: Hot water temperature recorded at 138 ⁰ F

South Wing

Cells

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
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Showers

105 CMR 451.123	Maintenance: Shower curtain missing for shower # 3 and 4
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Day Room

105 CMR 451.353*	Interior Maintenance: Window broken in laundry/storage room
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East Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Slop Sink Room # 12

No Violations Noted

Storage Room # 15

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1 and 4

105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 1 and 4

Day Room

No Violations Noted

Offices # 2 and 3

No Violations Noted

North Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Showers

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 5

105 CMR 451.123 Maintenance: Floor epoxy stained outside showers

105 CMR 451.123 Maintenance: Shower curtain missing for shower # 1 and 2

Janitor's Closet # 11

105 CMR 451.350* Structural Maintenance: Wall damaged

Day Room

No Violations Noted

D Building

2nd Floor

Operations Room

No Violations Noted

Male Staff Bathroom

105 CMR 451.123* Maintenance: Screen missing

Mop Closet

No Violations Noted

Break Area

No Violations Noted

Administrative Assistant's Office

No Violations Noted

Deputy Superintendent's Office

Unable to Inspect - Locked

Female Bathroom

No Violations Noted

Holding Cell

105 CMR 451.350*

Structural Maintenance: Ceiling cracked at corner

IPS Office

No Violations Noted

1st Floor

Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Strip Room

105 CMR 451.353

Interior Maintenance: Light shield damaged

Non-Contact Inmate Side

No Violations Noted

Inner-Control Room

105 CMR 451.200*

Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Visiting Room

No Violations Noted

Vending Area

No Violations Noted

Non-Contact Visitor's Side

105 CMR 451.200

Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Male Visiting Bathroom

Unable to Inspect – In Use

Female Vising Bathroom

No Violations Noted

Slop Sink

105 CMR 451.130*

Plumbing: No backflow preventer on slop sink

D Office

No Violations Noted

Staff Bathroom (near D Office)

No Violations Noted

Basement

Inmate Bathroom

No Violations Noted

Break Room

No Violations Noted

Staff Bathroom

No Violations Noted

Tool Crib

No Violations Noted

Plumbing Shop

No Violations Noted

Shop Area

No Violations Noted

Paint Room

No Violations Noted

E Building

2nd Floor

Classroom # 317

No Violations Noted

Classroom # 315

105 CMR 451.350*

105 CMR 451.350*

Structural Maintenance: Ceiling water damaged around sprinkler head

Structural Maintenance: Window panes broken

Offices

No Violations Noted

Room # 313

No Violations Noted

Room # 308

No Violations Noted

Room # 309

No Violations Noted

Staff Bathroom

105 CMR 451.123*

Maintenance: Handwash sink basin damaged at sink # 2

Slop Sink Room

105 CMR 451.353

Interior Maintenance: Light shield missing

1st Floor

Staff Bathroom

No Violations Noted

Classrooms

105 CMR 451.141

Screens: Screen damaged in far right window in classroom # 201

Janitor's Closet # 203

No Violations Noted

Slop Sink Closet # 214
105 CMR 451.130*

Plumbing: No backflow preventer on slop sink

Offices

No Violations Noted

Inmate Bathroom
105 CMR 451.126

Hot Water: Hot water temperature recorded at 100°F

Officer's Station/Staff Area # 213
105 CMR 451.200

Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, thermometer in refrigerator broken

Barber Shop Waiting Room

No Violations Noted

Barber Shop

No Violations Noted

Basement

Religious Chapels

No Violations Noted

Slop Sink # 108

No Violations Noted

Classroom # 101

No Violations Noted

Job Assignment Office

No Violations Noted

F Building

2nd Floor

Office
105 CMR 451.200

Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Storage Closet
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.130

Interior Maintenance: Floor paint damaged
Interior Maintenance: Ceiling ventilation grille rusted
Interior Maintenance: Wall paint damaged around old shower
Interior Maintenance: Mold observed on walls in old shower
Plumbing: Plumbing not maintained in good repair, water continually running in old shower

Staff Bathroom

No Violations Noted

<i>A Dorm</i> 105 CMR 451.320	Cell Size: Inadequate floor space in sleeping area
<i>B Dorm</i> 105 CMR 451.320	Cell Size: Inadequate floor space in sleeping area
<i>C Dorm</i> 105 CMR 451.320	Not In Use – Under Construction Cell Size: Inadequate floor space in sleeping area
<i>D Dorm</i> 105 CMR 451.320	Cell Size: Inadequate floor space in sleeping area
<i>Showers</i> 105 CMR 451.123* 105 CMR 451.123	Maintenance: Floor paint damaged in shower Maintenance: Baseboard dirty, mold observed on baseboard throughout shower
<i>Bathroom</i> 105 CMR 451.123* 105 CMR 451.130 105 CMR 451.124	Maintenance: Wall paint damaged in stall # 5 Plumbing: Plumbing not maintained in good repair, brown colored water observed at handwash sink # R1, R2, and R3 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # L2
<i>Day Room</i>	No Violations Noted
1st Floor	
<i>Office</i>	No Violations Noted
<i>Day Room</i>	No Violations Noted
<i>Showers</i>	Unable to Inspect – In Use
<i>Slop Sink Closet</i>	No Violations Noted
<i>Bathroom</i>	Unable to Inspect – In Use
<i>A Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>B Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>C Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>D Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area

Staff Bathroom

No Violations Noted

Basement

Dog Bathroom

No Violations Noted

Bathroom F-B05

No Violations Noted

NEADS Storage

No Violations Noted

Food Service Building

Inmate Dining Hall

No Violations Noted

East Bathroom #15

No Violations Noted

West Bathroom # 13

No Violations Noted

Main Kitchen

Serving Line

FC 3-501.16(A)*

Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper hot holding temperature, soup held at 120°F

FC 3-501.16(A)*

Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper hot holding temperature, hamburger patties held at 123°F

West Tray Room

FC 5-205.15(B)*

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, missing drain cover on service sink

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink at entrance to tray room continually running

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, light shield damaged

FC 6-403.11(B)

Location and Placement; Employee Accommodations: No locker room area designated for employees, rubber boots stored between metal counter and wall

East Tray Room

FC 4-501.112(A)(2)*

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged behind trash bin

FC 5-205.15(B)*

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink out-of-order

Hold and Cold Holding Area

FC 6-501.114(A)

Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, nonfunctioning 3-door cooler not removed or repaired

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer

Grille Area and 3-Bay Sink

FC 5-202.12(A)*

Plumbing System, Design: Handwashing sink water temperature recorded at 138°F

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, single-bay sink faucet leaking located behind stove tops

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged under leaking sink

FC 6-305.11(B)*

Numbers and Capacities; Dressing Area and Lockers: No suitable locker room provided, kitchen workers boots stored under 3-bay sink

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water damaged

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ventilation fan for hood not functioning

Kettle Area

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water damaged

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

Prep Area and 3-Bay Sink

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, no hot water supplied to sink in front of cooler # C3

Dry Goods Storage

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged near ice machine and in middle of dry storage room

FC 3-305.11(A)(3)

Preventing Contamination from Premises: Food stored in an inappropriate location, food stored less than 6 inches from the floor, box of food stored on floor in Halal freezer

Middle Coolers # 1, 2, & 3

FC 3-302.11(A)(4)

Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, tray of cooked potato wedges left uncovered in cooler # 2

FC 6-303.11

Numbers and Capacities; Lighting: Insufficient lighting, light out in cooler # 1

Freezer # 1

FC 6-303.11*

Numbers and Capacities; Lighting: Insufficient lighting, one light out in freezer

FC 3-305.11(A)(3)

Preventing Contamination from Premises: Food stored in an inappropriate location, food stored less than 6 inches from the floor, tray of meatballs stored on floor underneath storage rack

Food Manager's Office

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, no cold water supplied to handwash sink outside of office

Hallway/Stairway

No Violations Noted

Inmate Bathroom (Back of Kitchen)

No Violations Noted

<i>Loading Dock</i>	No Violations Noted
<i>Pig Cooler</i>	No Violations Noted
<i>Staff Bathroom # 133</i>	No Violations Noted
<i>Staff Bathroom # 134</i> 105 CMR 451.123	Maintenance: Hole in ceiling
<i>Barrel Washing Room</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged
<i>Electrical Room</i> FC 3-305.12(E)	Preventing Contamination from Premises: Food stored in an inappropriate location, drinks stored in electrical room
<i>Staff Office</i>	No Violations Noted
<i>Slop Sink Room</i> FC 6-501.16*	Maintenance and Operation; Cleaning: Wet mop stored in bucket
<i>Tool Room</i>	No Violations Noted
Bakery	No Violations Noted
<i>Dry Storage</i> FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain cover not secured to slop sink
<i>Cooler # 4</i>	No Violations Noted
Culinary	
<i>Dry Goods</i>	No Violations Noted
<i>Dishwashing Station</i>	No Violations Noted
<i>Refrigerator</i>	No Violations Noted
<i>3-Bay Sink</i>	No Violations Noted
<i>Stove Area</i> FC 4-501.114(C)(2)	Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

<i>Mop Closet</i> FC 6-501.16*	Maintenance and Operation; Cleaning: Wet mop stored in bucket
<i>Handwash Sink near Stove</i>	No Violations Noted
<i>Serving Line</i>	No Violations Noted
<i>Dining Area</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i> 105 CMR 451.123*	Maintenance: Window broken
<i>Tool Room # 8</i>	No Violations Noted
<u>Wood Shop</u>	
<i>Main Entrance</i> 105 CMR 451.350*	Structural Maintenance: Door not rodent and weathertight
<i>Inmate Bathroom</i> 105 CMR 451.123	Maintenance: Light shield missing
<i>Staff Bathroom</i>	No Violations Noted
<i>Machinery Room</i> 105 CMR 451.353* 105 CMR 451.353* 105 CMR 451.350*	Interior Maintenance: Ceiling paint peeling Interior Maintenance: Wall paint peeling Structural Maintenance: Windows broken
<u>Voc Ed Building</u>	
<i>Main Area</i>	No Violations Noted
<i>Office</i>	No Violations Noted
<i>Lawnmower Storage Room</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Welding Room</i>	No Violations Noted

Laundry Building

105 CMR 451.350*

Structural Maintenance: Ceiling damaged throughout laundry area

Office

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Handwash sink basin rusted at sink # 1-3

Mattress Room

No Violations Noted

Linen Closet

105 CMR 451.350

Structural Maintenance: Ceiling panel water damaged and no longer secured to ceiling near linen closet

Staff Bathroom

No Violations Noted

Optical (within laundry building)*Inmate Bathroom*

105 CMR 451.123

Maintenance: Floor paint damaged

Work Area

105 CMR 451.353*

Interior Maintenance: Several chair seats ripped

105 CMR 451.350*

Structural Maintenance: Window panes broken

Staff Bathroom

105 CMR 451.123

Maintenance: Floor paint damaged

Office

No Violations Noted

Music Bunker

No Violations Noted

G Building**2nd Floor***Dorm*

105 CMR 451.320

Cell Size: Inadequate floor space in sleeping area

105 CMR 451.141

Screens: Screen damaged near bunk # 28

Inmate Bathroom

105 CMR 451.123*

Maintenance: Unfinished wood behind sink

1st Floor*Control*

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.130
105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, sink # 1 continually running
Maintenance: Plastic bags used as a partial stall partition in toilet stalls

Dorm

105 CMR 451.320*
105 CMR 451.141

Cell Size: Inadequate floor space in sleeping area
Screens: Screen damaged near bunk # 22

Basement

Telephone Area

No Violations Noted

Tool Closet

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.130

Maintenance: Unfinished cement floor in shower # 1, 2, 3, 4, and 5
Maintenance: Standing water observed outside of showers
Maintenance: Wall covering damaged in shower # 1 and 2
Maintenance: Wall epoxy damaged in shower # 9
Maintenance: No drain cover in shower # 1, 2, 3, 4, 6, 7, 8, and 10
Maintenance: Shower curtain damaged in shower # 8 and 9
Plumbing: Plumbing not maintained in good repair, sink # 9 out-of-order

Office

No Violations Noted

I Building

East Side

Staff Bathroom

Unable to Inspect – Locked

Office

No Violations Noted

Inmate Bathroom

Did Not Inspect Sink # 1-4 – Being worked on at time of inspection
No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123

Maintenance: Missing baseboard near slop sink
Maintenance: Soap scum on floor in shower # 7
Maintenance: Soap scum on shower curtain in shower # 1-7

Dorm

105 CMR 451.320
105 CMR 451.101

Cell Size: Inadequate floor space in sleeping area
Blankets: Blanket damaged on bed # 41

Storage Closet

No Violations Noted

West Side

Control Office

No Violations Noted

Control Bathroom

No Violations Noted

Sergeant's Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123

Maintenance: Curtain missing for toilet stall # 3

Showers

105 CMR 451.123

105 CMR 451.140*

Maintenance: Shower curtain missing for shower # 1, 3, and 4

Adequate Ventilation: Inadequate ventilation, wall ventilation fan missing and covered with a piece of wood

Dorm

No Violations Noted

Storage Closet

No Violations Noted

H Building

Basement

Telephone Room

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Office

No Violations Noted

Mop Room

No Violations Noted

Outside of Shower Room

Unable to Inspect – In Use

Showers

Unable to Inspect – In Use

1st Floor

Dorm

105 CMR 451.320

105 CMR 451.141

Cell Size: Inadequate floor space in sleeping area

Screens: Screen missing

Inmate Bathroom

105 CMR 451.123*

Maintenance: Plastic bags used as a partial stall partition in toilet stalls

Staff Bathroom

No Violations Noted

Officer's Station

No Violations Noted

2nd Floor

Dorm

105 CMR 451.320

Cell Size: Inadequate floor space in sleeping area

Inmate Bathroom

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123

Maintenance: Plastic bags used as a partial stall partition in toilet stalls

Maintenance: Wall ventilation fan dusty

Maintenance: Wet mop stored in bucket

New Gym

2nd Floor

Staff Bathroom

No Violations Noted

1st Floor

Gym

No Violations Noted

Inmate Bathroom

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

Male Staff Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.130

105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

Interior Maintenance: Wet mop stored in bucket

Canteen Storage

Unable to Inspect - Locked

C.O.'s Office

No Violations Noted

Basement

Office

No Violations Noted

Optical Area

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Ceiling paint damaged over toilet stalls

Staff Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Wall paint damaged near slop sink

Room # B-12

No Violations Noted

Room # B-14

No Violations Noted

Tool Area # B-21

No Violations Noted

Mechanical Room

105 CMR 451.331*

105 CMR 451.353

Radiators and Heating Pipes: Pipes not properly insulated

Interior Maintenance: Standing water observed on floor in back left corner of room

A Building

2nd Floor

Officer's Station

No Violations Noted

South Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

South Showers

Unable to Inspect – In Use

Day Room

No Violations Noted

Slop Sink Room

105 CMR 451.130*

105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, sink not secure to wall

Interior Maintenance: Mold observed on walls around slop sink

Tool Room # 212

No Violations Noted

Bathroom/Mop Room # 210

No Violations Noted

Staff Bathroom # 211

No Violations Noted

West Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

North Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

North Showers

Unable to Inspect – In Use

1st Floor

Officer's Area

No Violations Noted

South Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

South Shower

105 CMR 451.123*

Maintenance: Wall epoxy damaged in shower

105 CMR 451.123*

Maintenance: Black substance observed on ceiling in shower

105 CMR 451.123*

Maintenance: Ceiling light rusted

Day Room

No Violations Noted

Slop Sink Closet # 110

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged in area outside of slop sink closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

Mop Closet # 111

No Violations Noted

Staff Bathroom # 12

No Violations Noted

Tool Room # 13

No Violations Noted

North Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

North Showers

105 CMR 451.123*

Maintenance: Ceiling paint damaged in shower

105 CMR 451.123*

Maintenance: Wall epoxy damaged in shower

105 CMR 451.123*

Maintenance: Ceiling light rusted in shower

105 CMR 451.123

Maintenance: Soap scum observed on shower curtain

105 CMR 451.123

Maintenance: Shower # 3 out-of-order

105 CMR 451.123*

Maintenance: Sink # 3 damaged

Basement (unoccupied)

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Staff Bathroom # 1 and 2

No Violations Noted

B Building

1st Floor

Officer's Area

No Violations Noted

Day Room

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink Closet # 110

105 CMR 451.130*

105 CMR 451.130*

105 CMR 451.353

105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, sink faucet not secured to wall

Plumbing: Plumbing not maintained in good repair, drain cover missing

Interior Maintenance: Unfinished wood covering hole in wall

Interior Maintenance: Mold observed on unfinished wood

Tool Room # 113

No Violations Noted

Old Bathroom # 112

No Violations Noted

South Dorm

105 CMR 451.320

Cell Size: Inadequate floor space in sleeping area

South Showers

Unable to Inspect Shower – In Use

2nd Floor

Officer's Area

No Violations Noted

Slop Sink Room # 210

105 CMR 451.130*

105 CMR 451.350*

Plumbing: Plumbing not maintained in good repair, missing drain cover

Structural Maintenance: Wall damaged around faucet

Staff Bathroom # 211

No Violations Noted

Buffer Room # 213

No Violations Noted

Slop Sink Closet # 212

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Day Room

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

East Dorm

105 CMR 451.320

Cell Size: Inadequate floor space in sleeping area

South Dorm

105 CMR 451.320

Cell Size: Inadequate floor space in sleeping area

South Bathroom

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.130*

105 CMR 451.130

105 CMR 451.123

105 CMR 451.123

Maintenance: Ceiling paint damaged in shower

Maintenance: Wall ventilation fan dusty

Plumbing: Plumbing not maintained in good repair, shower # L2 out-of-order

Plumbing: Plumbing not maintained in good repair, shower # L1 out-of-order

Maintenance: Sink basin damaged at sink # 1-3

Maintenance: Support beam underneath sink damaged

<i>North Dorm</i> 105 CMR 451.320	Cell Size: Inadequate floor space in sleeping area
<i>North Bathroom</i>	Unable to Inspect – In Use
Basement	
<i>Library</i>	No Violations Noted
<i>Inmate Bathroom</i>	Unable to Inspect – In Use
<i>Mop Closet</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<u>B.S.M.U. (unoccupied)</u>	
<i>Control</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 50°F
105 CMR 451.200*	Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, refrigerator shelf damaged
<i>Staff Bathroom</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.103* 105 CMR 451.117* 105 CMR 451.117 105 CMR 451.353*	Mattresses: Mattress damaged in cell # 2 Toilet Fixtures: Toilet fixtures rusted in cell # 2, 3, 4, and 10 Toilet Fixtures: Toilet fixtures rusted in cell # 6 Interior Maintenance: Wall vent blocked with toilet paper in cell # 9
<i>Showers</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, left shower out-of-order
<i>Day Room</i>	No Violations Noted
<i>Triage Room</i>	No Violations Noted
<u>Weight Room Building</u> 105 CMR 451.353*	Interior Maintenance: Wet mops stored in bucket
<i>Bathroom</i> 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Floor damaged around toilet Maintenance: Wall paint damaged above handwash sink

Laurel Building

Basement

No Violations Noted

Medication Room

Unable to Inspect – No Access

1st Floor

Offices

105 CMR 451.200

Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator in back office

Staff Bathroom

No Violations Noted

Bathroom

105 CMR 451.123

105 CMR 451.123*

Maintenance: Wet mop stored in bucket

Maintenance: Floor tiles damaged

2nd and 3rd Floor

Did Not Inspect - Decommissioned

Juniper Building

1st Floor

Lock Shop

No Violations Noted

Bathroom

105 CMR 451.123

105 CMR 451.123

Maintenance: Wet mop stored in bucket

Maintenance: Wall damaged near sink

Office and Storage

No Violations Noted

2nd Floor

Tool Control

No Violations Noted

Armory Office

No Violations Noted

Locust Building

3rd Floor

Bathroom

105 CMR 451.110(A)*

105 CMR 451.123*

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Maintenance: Floor damaged in shower # 1 and 2

Room # 301

No Violations Noted

<i>Room # 302</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Room # 303</i>	No Violations Noted
2ND Floor	
<i>Stairway</i>	No Violations Noted
<i>Bathroom</i> 105 CMR 451.130* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123	Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order Maintenance: Floor damaged in shower # 2 and 3 Maintenance: Wall damaged in shower # 3 Maintenance: Unlabeled chemical bottle
<i>Room # 201</i> 105 CMR 451.141	Screens: Screen damaged
<i>Room # 202</i>	No Violations Noted
<i>Room # 203</i>	No Violations Noted
<i>Room # 204</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Room # 205</i>	No Violations Noted
<i>Room # 206</i> 105 CMR 451.103	Mattresses: Mattress damaged
1st Floor	
<i>Office</i>	No Violations Noted
<i>Medical Office</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.123*	Maintenance: Wall damaged behind sink
<i>Day Room</i> 105 CMR 451.200* 105 CMR 451.353 105 CMR 451.353	Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, vending machine drawer dirty Interior Maintenance: Baseboard not secured to wall near vending machines Interior Maintenance: Floor tiles damaged
<i>Mop Closet</i>	No Violations Noted

Bathroom

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Light shield damaged
Maintenance: Screen damaged
Maintenance: Hole in wall near handwash sink faucet

Kitchen

Main Area

FC 3-302.12
FC 4-501.11(A)
FC 6-201.11

Preventing Food and Ingredient Contamination: Unlabeled spice containers
Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, salad serving refrigeration unit near entrance out-of-order
Design, Construction and Installation: Floor not easily cleanable, unfinished wood exposed on floor to the right of handwash sink

Dry Storage

No Violations Noted

Mop Closet

No Violations Noted

Basement

Ice Machine/Laundry Area

105 CMR 451.130*
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, plastic hose from hot water heater in ice machine drain
Interior Maintenance: Wet mop stored in bucket behind dryer

Storage Area

No Violations Noted

Assembly Building

Entrance

No Violations Noted

Auditorium

105 CMR 451.200

Food Storage, Preparation and Service: Storage of food not in compliance with 105 CMR 590.000, disposable utensils left uncovered

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Basement

105 CMR 451.350*

Structural Maintenance: Door not rodent and weathertight

Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Mail Room

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Weight Room

105 CMR 451.353

Interior Maintenance: Weight bench padding damaged

Mail Room Bathroom
105 CMR 451.123*

Maintenance: Floor in front of urinal damaged

Store House

2nd Floor

No Violations Noted

1st Floor

Inmate Bathroom
105 CMR 451.130*
105 CMR 451.123*

Plumbing: Plumbing not maintained in good repair, urinal out-of-order
Maintenance: Floor paint damaged

Receiving Area
105 CMR 451.350*
105 CMR 451.350*

Structural Maintenance: Door not rodent and weathertight
Structural Maintenance: Loading dock damaged

Cooler # 1

Unable to Inspect – Under Construction

Cooler # 2

Unable to Inspect – Under Construction

Cooler # 3

No Violations Noted

Dry Storage
FC 6-201.11*
FC 6-201.16(A)*
FC 6-201.16(A)*

Design, Construction and Installation: Floor not easily cleanable, floor paint damaged
Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling damaged
Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

Freezer # 1

No Violations Noted

Freezer # 2

No Violations Noted

Freezer # 3

No Violations Noted

Culinary Freezer

No Violations Noted

Staff Bathroom
105 CMR 451.126*

Hot Water: Hot water temperature recorded at 100°F

Basement
105 CMR 451.350*
105 CMR 451.350*
FC 7-102.11(A)

Structural Maintenance: Ceiling damaged
Structural Maintenance: Floor damaged
Poisonous or Toxic Materials; Storage: Poisonous and toxic materials not properly stored, cleaning chemicals stored next to canned tomatoes

Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink faucet handles not functioning properly

Carpenter Shop

Bathroom

105 CMR 451.123*

Maintenance: Grille/louver missing on ventilation fan

105 CMR 451.123

Maintenance: Wall paint peeling around window sill

105 CMR 451.123*

Maintenance: Floor paint damaged

105 CMR 451.123*

Maintenance: Wall paint damaged

Break Area

No Violations Noted

Staff Gym

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Male Shower

No Violations Noted

Female Shower

No Violations Noted

Power Plant

Back Room/Chemical Storage

No Violations Noted

Bathroom

No Violations Noted

Water Sampling Sink (outside Bathroom)

No Violations Noted

Break Room

105 CMR 451.353*

Interior Maintenance: Floor tiles missing

Generator Room

105 CMR 451.130*

Plumbing: No backflow preventer on slop sink

Garage

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, slop sink leaking

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor dirty

Staff Bathroom

105 CMR 451.123

Maintenance: Floor dirty

105 CMR 451.117

Toilet Fixtures: Toilet fixture dirty

Shower

105 CMR 451.123*

Maintenance: Floor outside shower dirty

“Pig” Cooler

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, mold observed throughout area

Tower # 1

105 CMR 451.350*

Structural Maintenance: Ceiling tiles water damaged

105 CMR 451.353*

Interior Maintenance: Counter top damaged

105 CMR 451.353*

Interior Maintenance: Baseboard heater damaged

Post # 6

Did Not Inspect – Decommissioned

Vehicle Trap Up

3rd Floor

105 CMR 451.350*

Structural Maintenance: Window damaged

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged

105 CMR 451.353*

Interior Maintenance: Counter top damaged

2nd Floor

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Floor tiles damaged

1st Floor

No Violations Noted

Bathroom

No Violations Noted

Vehicle Trap Down

No Violations Noted

Tower # 5

105 CMR 451.353*

Interior Maintenance: Counter top damaged

105 CMR 451.350*

Structural Maintenance: Ceiling water damaged

105 CMR 451.126

Hot Water: Hot water temperature recorded at 150°F

Observations and Recommendations

1. The inmate population was 941 at the time of inspection.
2. During the kitchen inspection:
 - a. The East Tray Room warewash machine did not reach the appropriate temperature to properly sanitize dishes. As a temporary solution, the kitchen staff had placed a bucket of sanitizing solution at the end of the warewash machine to sanitize the dishes after being washed;
 - b. A ventilation fan over the stove area was out-of-order. It was stated that the hood had been inspected and the fire suppression system was not affected. The Department requests written confirmation from the ventilation fan manufacturer stating that the hood system is safe for continued use while the ventilation fan is out-of-order; and
 - c. The Department requests a copy of the Food Manager's Serve Safe Certificate.
3. At the time of the inspection the Behavioral Special Management Unit (B.S.M.U.) was unoccupied.

4. During the inspection of the Store House, there were several pallets and ventilation materials stored inside the dry storage area. The Department recommends using this space exclusively for food storage or maintenance storage.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner
Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Sergeant Michael Landry, EHSO
Paul Trainque, EHSO
Jennifer Susen-Roy, Health Director, Gardner Health Department
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Jennifer Gaffney, Director, Policy Development and Compliance Unit