

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

February 28, 2018

MARYLOU SUDDERS

Secretary

MONICA BHAREL, MD, MPH Commissioner

Tel: 617-624-6000

www.mass.gov/dph

Colette Goguen, Superintendent

NCCI Gardner

500 Old Colony Road

Gardner, MA 01440

Re: Facility Inspection – NCCI Gardner

Dear Superintendent Goguen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of NCCI Gardner on February 6, 8, and 9, 2018 accompanied by Sergeant Michael Landry, EHSO. Violations noted during the inspection are listed below including 230 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**C BUILDING**

**Lobby**

*Female Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1010F

*Male Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water runs continually

at handwash sink

*Vending Machine Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, vending machine tray dirty

**Basement – Outside**

*Storage Area (near elevator)*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Treasurer’s Office*

No Violations Noted

**2nd Floor – Outside**

*Conference Room*

No Violations Noted

*Hallway (near elevator)*

No Violations Noted

*Female Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 940F

*Male Bathroom*

No Violations Noted

*Administration*

No Violations Noted

*Superintendent’s Office*

No Violations Noted

*Superintendent’s Conference Room*

No Violations Noted

*Superintendent’s Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Control**

*Break Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

*Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 940F

**Trap – Inside**

No Violations Noted

*Staff Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water handle leaking on sink

**Basement – Inside**

*Cell # 1*

No Violations Noted

*Cell # 2*

No Violations Noted

*Booking*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Slop Sink/Urinal*

No Violations Noted

*Training Area*

No Violations Noted

*Property # 52A*

No Violations Noted

**1st Floor**

*Roll Call Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

*Offices*

No Violations Noted

*Records Room*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*CPO Offices*

No Violations Noted

*Slop Sink*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**2nd Floor**

*Offices*

No Violations Noted

*Conference Room*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Bathroom # 26*

No Violations Noted

*Offices*

No Violations Noted

**THOMPSON HALL**

**Basement**

*Property*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink* Room

No Violations Noted

*Long Term Storage*

No Violations Noted

*Legal Storage Area*

No Violations Noted

*Hallway*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Mop Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Biohazard Storage*

No Violations Noted

*Recycling Storage Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

**1st Floor**

*Staff Area*

No Violations Noted

*Staff Bathroom*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Slop Sink Room # 26*

No Violations Noted

*Ice Machine Room # 21*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, door damaged on ice machine

*Medline Room (medication room)*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

**South Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Bathroom*

Unable to Inspect – In Use

*Day Room*

No Violations Noted

**North Wing**

*Mop Closet # 29*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Buffer Room # 27*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Bathroom* Shower # 5 Unable to Inspect – No Longer Used

Shower # 3 Unable to Inspect – In Use

105 CMR 451.123\* Maintenance: Door frame rusted

*Day Room and Offices*

No Violations Noted

**S.M.U. – 1st Floor**

Unable to Inspect –Not Used

**S.M.U. – 2nd Floor**

Unable to Inspect –Not Used

**H.S.U.**

*Slop Sink Room # 23*

No Violations Noted

*Maintenance Closet # 26*

No Violations Noted

*Exam Room # 1(X-Ray Processing)*

No Violations Noted

*Interview Room (located within Exam Room # 1)*

No Violations Noted

*Male Inmate Bathroom*

No Violations Noted

*Exam Room # 2*

No Violations Noted

*Male Bathroom (located within Exam Room # 2)*

Unable to Inspect –In Use

*Exam Room # 3 (Trauma/Treatment Room)*

No Violations Noted

*Exam Room # 4*

No Violations Noted

*Exam Room # 5*

No Violations Noted

*Cells A and B*

No Violations Noted

*Medical Records*

No Violations Noted

*Ward*

No Violations Noted

*Ward Bathroom*

No Violations Noted

*Shower*

No Violations Noted

*Sharps Room*

No Violations Noted

*Break Room # 23*

No Violations Noted

*Dentist’s Office*

No Violations Noted

*Ambulance Hallway*

No Violations Noted

*Exam Room # 7*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Office Room # 30 (medical waste shipping records)*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.383(B)\* Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling

105 CMR 451.353\* Interior Maintenance: Wall damaged near sink basin

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

**Thompson Hall – 2nd Floor**

*Staff Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gasket damaged

*Staff Bathroom*

No Violations Noted

*Mental Health Office*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

*Mental Health Staff Bathroom*

No Violations Noted

**South Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, 3, and 4

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4

105 CMR 451.123 Maintenance: Wall vent dusty

*Day Room*

No Violations Noted

**East Wing**

*Hallway*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

*Slop Sink # 11*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Slop Sink # 14*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Showers*

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 2, 3, and 4

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2 and 4

105 CMR 451.123\* Maintenance: Shower walls dirty, mold observed on walls in shower # 4

105 CMR 451.123\* Maintenance: Wall vent dusty

*Day Room*

No Violations Noted

**North Wing**

*Janitor’s Closet # 2-15*

105 CMR 451.353\* Interior Maintenance: Wall tiles damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in cell # 211

*Shower*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, and 4

*Day Room*

No Violations Noted

**Thompson Hall – 3rd Floor**

*Staff Area*

No Violations Noted

*Dorm Area*

No Violations Noted

*Inmate Bathroom*

Unable to Inspect –In Use

**South Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Showers* Shower # 5 Unable to Inspect – In Use

105 CMR 451.123\* Maintenance: Wall damaged in shower # 1, 2, 3, and 4

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

*Day Room*

No Violations Noted

**East Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Slop Sink Room # 12*

No Violations Noted

*Mop room # 15*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 4

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 3, and 4

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2 and 3

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1-4

*Day Room*

No Violations Noted

*Office # 2*

No Violations Noted

*Office # 3*

No Violations Noted

**North Wing**

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Showers*

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 3, 4, and 5

105 CMR 451.123 Maintenance: Floor paint damaged outside showers

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 5

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, 3, 4, and 5

*Janitor’s Closet # 11*

105 CMR 451.350\* Structural Maintenance: Wall damaged

*Day Room*

No Violations Noted

**D Building**

**2nd Floor**

*Storage Closet*

No Violations Noted

*Operations Room*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Mop Closet*

No Violations Noted

*Administrative Assistant’s Office*

No Violations Noted

*Deputy Superintendent’s Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Holding Cell*

No Violations Noted

*IPS Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

**1st Floor**

*Bathroom*

No Violations Noted

*Strip Room*

No Violations Noted

*Non-Contact Inmate Side*

No Violations Noted

*Inner-Control Room*

105 CMR 451.353\* Interior Maintenance: Staff chair damaged

*Inner-Control Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 860F

*Visiting Room*

No Violations Noted

*Vending Room*

No Violations Noted

*Non-Contact Visitor’s Side*

No Violations Noted

*Male Visiting Bathroom*

No Violations Noted

*Female Visiting Bathroom*

No Violations Noted

*Slop Sink*

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*D Office*

No Violations Noted

*Staff Bathroom (near D Office)*

No Violations Noted

**Basement**

*Inmate Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Tool Crib*

No Violations Noted

*Plumbing Shop*

No Violations Noted

*Shop Area*

No Violations Noted

*Paint Room*

No Violations Noted

**E Building**

**2nd Floor**

*Classroom # 317*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

*Classroom # 315*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged around sprinkler head

*Offices*

No Violations Noted

*Room # 313*

No Violations Noted

*Room # 308*

No Violations Noted

*Room # 309*

No Violations Noted

*Staff Bathroom # 308*

Unable to Inspect –In Use

*Slop Sink Room # 303*

No Violations Noted

**1st Floor**

*Staff Bathroom # 204*

105 CMR 451.123\* Maintenance: Window pane broken

*Classrooms*

No Violations Noted

*Janitor’s Closet # 203*

No Violations Noted

*Slop Sink Closet # 214*

No Violations Noted

*Offices*

No Violations Noted

*Inmate Bathroom # 205*

No Violations Noted

*Officer’s Station/Staff Area # 213*

No Violations Noted

*Janitor’s Closet # 214*

No Violations Noted

*Barber Shop Waiting Room*

No Violations Noted

*Barber Shop*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 780 F

**Basement**

*Religious Chapels*

No Violations Noted

*Slop Sink # 108*

No Violations Noted

*Classroom # 101*

No Violations Noted

*Job Assignment Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Office # 115*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

**F Building**

**2nd Floor**

*Office*

No Violations Noted

*Auxiliary Bathroom # 204*

Unable to Inspect –Under Construction

*Staff Bathroom # 224*

105 CMR 451.123 Maintenance: Wall vent dusty

*A Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*B Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*C Dorm*

No Violations Noted

*D Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Bathroom*

105 CMR 451.123 Maintenance: Sink # 2 not draining

*Day Room*

No Violations Noted

**1st Floor**

*Office*

No Violations Noted

*Day Room*

No Violations Noted

*Shower*

105 CMR 451.123 Maintenance: Mold observed on walls

105 CMR 451.123\* Maintenance: Wall paint damaged

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Auxiliary Bathroom # 204*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1050F

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 3 out-of-order

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*A Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*B Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*C Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*D Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*Staff Bathroom*

No Violations Noted

**Basement**

*Dog Bathroom*

No Violations Noted

*Bathroom # F-B05*

No Violations Noted

*NEADS Storage*

No Violations Noted

**Food Service Building**

**Inmate Dining Hall**

No Violations Noted

*East Bathroom # 15*

No Violations Noted

*West Bathroom # 13*

No Violations Noted

**Main Kitchen**

*Serving Line*

No Violations Noted

*West Tray Room*

No Violations Noted

*East Tray Room*

No Violations Noted

*Hot and Cold Holding Area*

No Violations Noted

*Grille Area and 3-Compartment Sink*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water damaged

*Kettle Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water damaged

*Food Prep Area/2-Compartment Sink*

FC 4-501.114(C)(2)\* Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

*Food Prep Area*

No Violations Noted

*2-Compartment Sink (left)*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, cold water valve leaking

*2-Compartment Sink (right)*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink out-of-order

*Dry Goods Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged near ice machine

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty

under storage racks

*Cooler # C1, C2, and C3*

No Violations Noted

*Freezer # 1*

No Violations Noted

*Staff Office*

No Violations Noted

*Hallway/Stairway*

No Violations Noted

*Inmate Bathroom (rear of kitchen)*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 850F

*Loading Dock*

FC 6-202.15(A)(3)\* Design, Construction, and Installation; Functionality: Outer door not weather and

Vermin tight

*Pig Cooler*

No Violations Noted

*Staff Bathroom # 133*

No Violations Noted

*Staff Bathroom # 134*

No Violations Noted

*Barrel Washing Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, light shield damaged

*Electrical Room*

FC 3-305.12(E)\* Preventing Contamination from Premises: Food stored in an inappropriate location, drinks stored in electrical room

*Food Manager’s Office*

No Violations Noted

*Slop Sink Room*

FC 6-501.16\* Maintenance and Operation; Cleaning: Wet mop stored in bucket

*Tool Room*

No Violations Noted

**Bakery**

FC 4-501.114(C)(2)\* Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

*Slop Sink Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, mop basin damaged

*Cooler # 4*

No Violations Noted

**Culinary**

*Dry Goods*

No Violations Noted

*Dishwashing Station*

No Violations Noted

*Refrigerator*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Stove Area*

No Violations Noted

*Mop Closet*

No Violations Noted

*Handwash Sink near Stove*

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 1070 F

*Serving Line*

No Violations Noted

*Dining Line*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Tool Room # 8*

FC 3-305.11(A)(3)\* Preventing Contamination from Premises: Food stored in an inappropriate location, food stored less than 6 inches from the floor, boxes of food stored on floor

**Wheel Chair Shop**

*Main Entrance*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

*Office*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Light shield missing

*Staff Bathroom*

No Violations Noted

*Machinery Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.350\* Structural Maintenance: Windows broken

**Voc Ed Building**

*Main Area*

No Violations Noted

*Office*

No Violations Noted

*Lawnmower Storage Room*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 780 F

*Staff Bathroom*

No Violations Noted

*Welding Shop*

No Violations Noted

**Laundry Building**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged throughout laundry area

*Office*

Unable to Inspect – Locked

*Bathroom*

105 CMR 451.123\* Maintenance: Handwash sink basin rusted at sink # 1-3

*Mattress Room*

No Violations Noted

*Linen Closet*

Unable to Inspect – Locked

*Staff Bathroom*

No Violations Noted

**Optical (within laundry building)**

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Work Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Office*

No Violations Noted

**Music Bunker**

No Violations Noted

*Bathroom*

No Violations Noted

**G Building**

**2nd Floor**

*Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Floor tile damaged near bunk # 2

105 CMR 451.141 Screens: Screen damaged near bunks 23 and 29

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Unfinished wood behind sink

105 CMR 451.353\* Interior Maintenance: Wet mop heads stored under handwash sink

105 CMR 451.123\* Maintenance: Wall vent dusty

**1st Floor**

*Control*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 860F

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Floor tiles damaged

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.353 Interior Maintenance: Wet mop heads stored under handwash sink

105 CMR 451.123 Maintenance: Partition damaged near toilet # 2

*Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

**Basement**

*Telephone Area*

No Violations Noted

*Tool Chest*

No Violations Noted

*Office*

No Violations Noted

*Showers* Shower # 3 and 5 Unable to Inspect – In Use

105 CMR 451.123\* Maintenance: Unfinished cement floor in shower # 6, 7, 8, 9, and 10

105 CMR 451.123\* Maintenance: Standing water observed outside of showers

105 CMR 451.123\* Maintenance: Wall covering damaged in shower # 1

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 8, 9, and 10

105 CMR 451.123\* Maintenance: No drain cover in shower # 1, 4, 7, 8, 9, and 10

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 8 leaking

**I Building**

**East Side**

*Staff Bathroom*

No Violations Noted

*Office*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Showers* Shower # 2 Unable to Inspect – In Use

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.123 Maintenance: Floor damaged around drain outside shower # 2

*Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*Storage Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**West Side**

*Control Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, interior of refrigerator damaged

*Control Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Sergeant’s Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Showers* Shower # 2 Unable to Inspect – In Use

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 6

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 4

*Dorm*

No Violations Noted

*Storage Closet*

No Violations Noted

**H Building**

**Basement**

*Telephone Room*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Office*

No Violations Noted

*Mop Room*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged near sinks

105 CMR 451.123\* Maintenance: Floor paint damaged in shower

105 CMR 451.123\* Maintenance: Shower walls moldy

105 CMR 451.123 Maintenance: Ceiling ventilation grille rusted

**1st Floor**

*Officer’s Station*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Sink countertop damaged

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

**2nd Floor**

*Dorm*

105 CMR 451.320 Cell Size: Inadequate floor space in sleeping area

105 CMR 451.353 Interior Maintenance: Floor tiles damaged throughout

*Inmate Bathroom*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**New Gym**

**2nd Floor**

*Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F

**1st Floor**

*Gym*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling paint damaged

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Canteen Storage*

Unable to Inspect – Locked

*C.O.’s Office*

No Violations Noted

**Basement**

*Office*

No Violations Noted

*Optical Area*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water runs continually

at handwash sink # 2

*Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 940F

*Janitor’s Closet*

No Violations Noted

*Room # B-12*

No Violations Noted

*Room # B-14*

No Violations Noted

*Tool Area # B-21*

No Violations Noted

*Mechanical Room*

No Violations Noted

**A Building**

**2nd Floor**

*Officer’s Station*

No Violations Noted

*South Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*South Showers* Shower # 1 Unable to Inspect – In Use

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 3 damaged

*Day Room*

No Violations Noted

*Slop Sink Room # 209*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Buffer Room # 212*

No Violations Noted

*Bathroom/Mop Room # 210*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Staff Bathroom # 211*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*West Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*North Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*North Showers*

105 CMR 451.123 Maintenance: Wall paint damaged

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Ceiling light fixture rusted

**1st Floor**

*Officer’s Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, utensils not stored in the inverted position

*Sergeant’s Office*

No Violations Noted

*South Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*South Shower*

Unable to Inspect –In Use

*Day Room*

No Violations Noted

*Slop Sink Closet # 110*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink not secure to wall

*Mop Closet # 111*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Staff Bathroom # 112*

No Violations Noted

*Tool Room # 113*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*North Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*North Showers* Unable to Inspect – In Use

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Basement (unoccupied)**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Staff Bathroom # 1*

No Violations Noted

*Staff Bathroom # 2*

No Violations Noted

**B Building**

**1st Floor**

*Officer’s Area*

No Violations Noted

*Day Room*

No Violations Noted

*Staff Bathroom # 111*

No Violations Noted

*Slop Sink Closet # 110*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink faucet not secured to wall

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

*Tool Room # 113*

No Violations Noted

*Old Bathroom # 112*

No Violations Noted

*South Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*South Showers*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 2 damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink # 1 damaged

105 CMR 451.123\* Maintenance: Tiles damaged on wall of group shower

105 CMR 451.123\* Maintenance: Tiles damaged on floor of group shower

**2nd Floor**

*Officer’s Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Slop Sink Room # 210*

105 CMR 451.350\* Structural Maintenance: Wall damaged around faucet

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer damaged

*Staff Bathroom # 211*

No Violations Noted

*Slop Sink Closet # 212*

No Violations Noted

*Buffer Room # 213*

No Violations Noted

*Day Room*

No Violations Noted

*East Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*South Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

*South Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 and 2 out-of-order

105 CMR 451.123\* Maintenance: Wall ventilation fan dusty

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink basin # 1-3 damaged

105 CMR 451.123\* Maintenance: Support beam underneath sink damaged

*North Dorm*

105 CMR 451.320\* Cell Size: Inadequate floor space in sleeping area

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, ceiling vents blocked

*North Bathroom* Unable to Inspect – In Use

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Basement**

*Library*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Mop Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Staff Bathroom*

No Violations Noted

**B.S.M.U.**

*Control*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Cells*

No Violations Noted

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, left shower out-of-order

105 CMR 451.123 Maintenance: Ceiling ventilation grille rusted

*Day Room*

No Violations Noted

*Triage Room*

No Violations Noted

**Weight Room Building**

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Padding damaged on several weight machines

*Bathroom*

105 CMR 451.123\* Maintenance: Floor damaged around toilet

**Laurel Building**

**Basement**

No Violations Noted

*Medication Room*

Unable to Inspect – Locked

**1st Floor**

*Offices*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Recreation Office # 108*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

*Maintenance Closet*

No Violations Noted

*Staff Bathroom # 107*

No Violations Noted

*Hallway*

105 CMR 451.350\* Structural Maintenance: Floor tiles damaged

*Bathroom*

No Violations Noted

**2nd and 3rd Floor**

Unable to Inspect – Decommissioned

**Juniper Building**

**1st Floor**

*Lock Shop*

Unable to Inspect – Locked

*Bathroom*

No Violations Noted

*Office and Storage*

No Violations Noted

**2nd Floor**

*Break Area*

No Violations Noted

*Tool Control*

Unable to Inspect – Locked

*Armory Office*

No Violations Noted

**Locust Building**

**3rd Floor**

*Bathroom*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wet mop stored in bucket

*Room # 301*

105 CMR 451.103\* Mattresses: Mattress damaged

*Room # 302*

105 CMR 451.103\* Mattresses: Mattress damaged

*Room # 303*

105 CMR 451.103\* Mattresses: Mattress damaged

**2nd Floor**

*Stairway*

No Violations Noted

*Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

105 CMR 451.123\* Maintenance: Floor damaged in shower # 2 and 3

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Room # 201*

105 CMR 451.103\* Mattresses: Mattress damaged

*Room # 202*

105 CMR 451.103\* Mattresses: Mattress damaged

*Room # 203*

105 CMR 451.103\* Mattresses: Mattress damaged

*Room # 204*

105 CMR 451.103\* Mattresses: Mattress damaged

*Room # 205*

105 CMR 451.103\* Mattresses: Mattress damaged

*Room # 206*

105 CMR 451.103 Mattresses: Mattress damaged

**1st Floor**

*Office*

No Violations Noted

*Medical Office*

No Violations Noted

*Bathroom (inside medical office)*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Mop Closet*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Light shield damaged

**Kitchen**

*Main Area*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, unfinished wood exposed on floor to the right of handwash sink

FC 4-601.11(c)\* Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, mold observed on door gasket of salad serving refrigeration unit

FC 6-202.15(A)(3)\* Design, Construction, and Installation; Functionality: Outer door not weather and

vermin tight.

*Handwash Sink*

No Violations Noted

*3-Compartment Sink*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, faucet head leaking

*Dry Storage*

No Violations Noted

*Mop Closet*

No Violations Noted

**Basement**

*Ice Machine*

No Violations Noted

*Laundry Area*

No Violations Noted

*Storage Area*

No Violations Noted

**Assembly Building**

*Entrance*

Unable to Inspect – Locked

*Auditorium*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

**Basement**

*Front Entrance*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

*Rear Entrance*

No Violations Noted

*Bathroom*

No Violations Noted

*Mail Room*

Unable to Inspect – Locked

*Mail Room Bathroom*

Unable to Inspect – Locked

*Weight Room*

Unable to Inspect – Locked

**Store House**

**2nd Floor**

No Violations Noted

**1st Floor**

*Inmate Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 890F at handwash sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal out-of-order

105 CMR 451.123\* Maintenance: Floor paint damaged

*Receiving Area*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

105 CMR 451.350\* Structural Maintenance: Loading dock damaged

*Cooler # 1*

No Violations Noted

*Cooler # 2*

No Violations Noted

*Cooler # 3 (used for empty can storage)*

FC 3-305.11(A)(1)\* Preventing Contamination from Premises: Food stored in an inappropriate location, food stored along with non-food related items

FC 6-501.111(B)\* Maintenance and Operations; Pest Control: Rodent droppings observed in cooler

*Dry Storage (non-food related items)*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor paint damaged

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling damaged

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

*Freezer # 1*

No Violations Noted

*Freezer # 2*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty

*Freezer # 3*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty

*Culinary Freezer*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 930F

*Break Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Basement**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Floor damaged

*Bathroom*

Unable to Inspect –Not Used

**Carpenter Shop**

*Bathroom*

No Violations Noted

*Break Area*

No Violations Noted

**2nd Floor**

*Staff Gym*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Shower*

No Violations Noted

*Female Shower*

No Violations Noted

**Power Plant**

*Back Room/Chemical Storage*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 800F

*Water Sampling Sink (outside bathroom)*

No Violations Noted

*Break Room*

No Violations Noted

*Generator Room*

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

**Garage**

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

*Shower*

No Violations Noted

**“Pig” Cooler**

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, mold observed throughout area

**Tower # 1**

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 580F

105 CMR 451.353\* Interior Maintenance: Baseboard heater damaged

**Tower # 5**

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 720F

**Post # 6**

Unable to Inspect– Decommissioned

**Vehicle Trap Tower**

**1st Floor**

No Violations Noted

*Bathroom*

No Violations Noted

**2nd Floor**

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles damaged

105 CMR 451.123\* Maintenance: Sink basin cracked

**3rd Floor**

105 CMR 451.350\* Structural Maintenance: Window damaged

105 CMR 451.353\* Interior Maintenance: Counter top damaged

**Vehicle Trap Gate House**

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Observations and Recommendations**

1. The inmate population was 943 at the time of inspection.
2. At the time of the inspection the Special Management Unit (S.M.U.) located in Thompson Hall was closed. Operations were moved to the Special Management Unit (B.S.M.U.) located in the B-building.
3. While inspecting the outer perimeter buildings the tap water had a slight rust color when initially run. The facility presented results from a recent potability test which showed the water was safe for consumption.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Scott Koczela

Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Sergeant Michael Landry, EHSO

Paul Trainque, EHSO

Jennifer Susen-Roy, Health Director, Gardner Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit