



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
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February 28, 2018

Colette Goguen, Superintendent
NCCI Gardner
500 Old Colony Road
Gardner, MA 01440

Re: Facility Inspection – NCCI Gardner

Dear Superintendent Goguen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of NCCI Gardner on February 6, 8, and 9, 2018 accompanied by Sergeant Michael Landry, EHSO. Violations noted during the inspection are listed below including 230 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

C BUILDING

Lobby

Female Bathroom
105 CMR 451.126

Hot Water: Hot water temperature recorded at 101°F

Male Bathroom
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water runs continually at handwash sink

Vending Machine Area
105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, vending machine tray dirty

Basement – Outside*Storage Area (near elevator)*

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Treasurer's Office

No Violations Noted

2nd Floor – Outside*Conference Room*

No Violations Noted

Hallway (near elevator)

No Violations Noted

Female Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 94°F

Male Bathroom

No Violations Noted

Administration

No Violations Noted

Superintendent's Office

No Violations Noted

Superintendent's Conference Room

No Violations Noted

Superintendent's Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Control*Break Area*

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 94°F

Trap – Inside

No Violations Noted

Staff Area

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, hot water handle leaking on sink

Basement – Inside

<i>Cell # 1</i>	No Violations Noted
<i>Cell # 2</i>	No Violations Noted
<i>Booking</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Slop Sink/Urinal</i>	No Violations Noted
<i>Training Area</i>	No Violations Noted
<i>Property # 52A</i>	No Violations Noted

1st Floor

<i>Roll Call Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Offices</i>	No Violations Noted
<i>Records Room</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>CPO Offices</i>	No Violations Noted
<i>Slop Sink</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket

2nd Floor

<i>Offices</i>	No Violations Noted
<i>Conference Room</i>	No Violations Noted
<i>Janitor's Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket

Bathroom # 26

No Violations Noted

Offices

No Violations Noted

THOMPSON HALL

Basement

Property

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Long Term Storage

No Violations Noted

Legal Storage Area

No Violations Noted

Hallway

No Violations Noted

Inmate Bathroom

No Violations Noted

Mop Room

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Biohazard Storage

No Violations Noted

Recycling Storage Room

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing

1st Floor

Staff Area

No Violations Noted

Staff Bathroom

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Slop Sink Room # 26

No Violations Noted

Ice Machine Room # 21

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, door damaged on ice machine

Medline Room (medication room)

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

South Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Bathroom

Unable to Inspect – In Use

Day Room

No Violations Noted

North Wing

Mop Closet # 29

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Buffer Room # 27

No Violations Noted

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Bathroom

Shower # 5 Unable to Inspect – No Longer Used

Shower # 3 Unable to Inspect – In Use

105 CMR 451.123* Maintenance: Door frame rusted

Day Room and Offices

No Violations Noted

S.M.U. – 1st Floor

Unable to Inspect – Not Used

S.M.U. – 2nd Floor

Unable to Inspect – Not Used

H.S.U.

Slop Sink Room # 23

No Violations Noted

Maintenance Closet # 26

No Violations Noted

Exam Room # 1(X-Ray Processing)

No Violations Noted

Interview Room (located within Exam Room # 1)

No Violations Noted

Male Inmate Bathroom

No Violations Noted

<i>Exam Room # 2</i>	No Violations Noted
<i>Male Bathroom (located within Exam Room # 2)</i>	Unable to Inspect –In Use
<i>Exam Room # 3 (Trauma/Treatment Room)</i>	No Violations Noted
<i>Exam Room # 4</i>	No Violations Noted
<i>Exam Room # 5</i>	No Violations Noted
<i>Cells A and B</i>	No Violations Noted
<i>Medical Records</i>	No Violations Noted
<i>Ward</i>	No Violations Noted
<i>Ward Bathroom</i>	No Violations Noted
<i>Shower</i>	No Violations Noted
<i>Sharps Room</i>	No Violations Noted
<i>Break Room # 23</i>	No Violations Noted
<i>Dentist's Office</i>	No Violations Noted
<i>Ambulance Hallway</i>	No Violations Noted
<i>Exam Room # 7</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Office Room # 30 (medical waste shipping records)</i>	No Violations Noted

Slop Sink Closet

105 CMR 451.383(B)*

Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling

105 CMR 451.353*

Interior Maintenance: Wall damaged near sink basin

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Thompson Hall – 2nd Floor

Staff Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gasket damaged

Staff Bathroom

No Violations Noted

Mental Health Office

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Mental Health Staff Bathroom

No Violations Noted

South Wing

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, 3, and 4

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4

105 CMR 451.123

Maintenance: Wall vent dusty

Day Room

No Violations Noted

East Wing

Hallway

105 CMR 451.350

Structural Maintenance: Ceiling damaged

Slop Sink # 11

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Slop Sink # 14

No Violations Noted

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Showers

105 CMR 451.123*	Maintenance: Wall tiles damaged in shower # 2, 3, and 4
105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 2 and 4
105 CMR 451.123*	Maintenance: Shower walls dirty, mold observed on walls in shower # 4
105 CMR 451.123*	Maintenance: Wall vent dusty

Day Room

No Violations Noted

North Wing

Janitor's Closet # 2-15

105 CMR 451.353*	Interior Maintenance: Wall tiles damaged
105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged

Cells

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353*	Interior Maintenance: Floor tiles damaged in cell # 211

Shower

105 CMR 451.123	Maintenance: Soap scum on walls in shower # 4
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, and 3
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 2, and 4

Day Room

No Violations Noted

Thompson Hall – 3rd Floor

Staff Area

No Violations Noted

Dorm Area

No Violations Noted

Inmate Bathroom

Unable to Inspect – In Use

South Wing

Cells

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
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Showers

105 CMR 451.123*	Shower # 5 Unable to Inspect – In Use
105 CMR 451.123*	Maintenance: Wall damaged in shower # 1, 2, 3, and 4
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1 and 2

Day Room

No Violations Noted

East Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Slop Sink Room # 12

No Violations Noted

Mop room # 15

No Violations Noted

Showers

105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 1
105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 4
105 CMR 451.123* Maintenance: Wall tiles damaged in shower # 1 and 2
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 3, and 4
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2 and 3
105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1-4

Day Room

No Violations Noted

Office # 2

No Violations Noted

Office # 3

No Violations Noted

North Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Showers

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 3, 4, and 5
105 CMR 451.123 Maintenance: Floor paint damaged outside showers
105 CMR 451.123* Maintenance: Wall epoxy damaged in shower # 5
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1, 2, 3, 4, and 5

Janitor's Closet # 11

105 CMR 451.350* Structural Maintenance: Wall damaged

Day Room

No Violations Noted

D Building

2nd Floor

Storage Closet

No Violations Noted

Operations Room

No Violations Noted

<i>Male Staff Bathroom</i>	No Violations Noted
<i>Mop Closet</i>	No Violations Noted
<i>Administrative Assistant's Office</i>	No Violations Noted
<i>Deputy Superintendent's Office</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Holding Cell</i>	No Violations Noted
<i>IPS Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
1st Floor	
<i>Bathroom</i>	No Violations Noted
<i>Strip Room</i>	No Violations Noted
<i>Non-Contact Inmate Side</i>	No Violations Noted
<i>Inner-Control Room</i> 105 CMR 451.353*	Interior Maintenance: Staff chair damaged
<i>Inner-Control Bathroom</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 86°F
<i>Visiting Room</i>	No Violations Noted
<i>Vending Room</i>	No Violations Noted
<i>Non-Contact Visitor's Side</i>	No Violations Noted
<i>Male Visiting Bathroom</i>	No Violations Noted
<i>Female Visiting Bathroom</i>	No Violations Noted

Slop Sink
105 CMR 451.130* Plumbing: No backflow preventer on slop sink
105 CMR 451.353 Interior Maintenance: Floor tiles damaged

D Office
No Violations Noted

Staff Bathroom (near D Office)
No Violations Noted

Basement

Inmate Bathroom
No Violations Noted

Break Room
No Violations Noted

Staff Bathroom
No Violations Noted

Tool Crib
No Violations Noted

Plumbing Shop
No Violations Noted

Shop Area
No Violations Noted

Paint Room
No Violations Noted

E Building

2nd Floor

Classroom # 317
105 CMR 451.350 Structural Maintenance: Ceiling damaged

Classroom # 315
105 CMR 451.350* Structural Maintenance: Ceiling damaged around sprinkler head

Offices
No Violations Noted

Room # 313
No Violations Noted

Room # 308
No Violations Noted

Room # 309
No Violations Noted

Staff Bathroom # 308

Unable to Inspect –In Use

Slop Sink Room # 303

No Violations Noted

1st Floor

Staff Bathroom # 204

105 CMR 451.123*

Maintenance: Window pane broken

Classrooms

No Violations Noted

Janitor's Closet # 203

No Violations Noted

Slop Sink Closet # 214

No Violations Noted

Offices

No Violations Noted

Inmate Bathroom # 205

No Violations Noted

Officer's Station/Staff Area # 213

No Violations Noted

Janitor's Closet # 214

No Violations Noted

Barber Shop Waiting Room

No Violations Noted

Barber Shop

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 78° F

Basement

Religious Chapels

No Violations Noted

Slop Sink # 108

No Violations Noted

Classroom # 101

No Violations Noted

Job Assignment Office

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Office # 115

105 CMR 451.350

Structural Maintenance: Ceiling damaged

F Building

2nd Floor

Office

No Violations Noted

Auxiliary Bathroom # 204

Unable to Inspect –Under Construction

Staff Bathroom # 224

105 CMR 451.123

Maintenance: Wall vent dusty

A Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

B Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

C Dorm

No Violations Noted

D Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

Showers

105 CMR 451.123*

Maintenance: Floor paint damaged

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Bathroom

105 CMR 451.123

Maintenance: Sink # 2 not draining

Day Room

No Violations Noted

1st Floor

Office

No Violations Noted

Day Room

No Violations Noted

Shower

105 CMR 451.123

Maintenance: Mold observed on walls

105 CMR 451.123*

Maintenance: Wall paint damaged

105 CMR 451.123*

Maintenance: Floor paint damaged

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Auxiliary Bathroom # 204

105 CMR 451.126

Hot Water: Hot water temperature recorded at 105°F

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, urinal # 3 out-of-order

105 CMR 451.123*

Maintenance: Floor paint damaged

105 CMR 451.123*

Maintenance: Ceiling vent dusty

<i>A Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>B Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>C Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>D Dorm</i> 105 CMR 451.320*	Cell Size: Inadequate floor space in sleeping area
<i>Staff Bathroom</i>	No Violations Noted
Basement	
<i>Dog Bathroom</i>	No Violations Noted
<i>Bathroom # F-B05</i>	No Violations Noted
<i>NEADS Storage</i>	No Violations Noted
<u>Food Service Building</u>	
Inmate Dining Hall	
<i>East Bathroom # 15</i>	No Violations Noted
<i>West Bathroom # 13</i>	No Violations Noted
Main Kitchen	
<i>Serving Line</i>	No Violations Noted
<i>West Tray Room</i>	No Violations Noted
<i>East Tray Room</i>	No Violations Noted
<i>Hot and Cold Holding Area</i>	No Violations Noted
<i>Grille Area and 3-Compartment Sink</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water damaged

<i>Kettle Area</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles water damaged
<i>Food Prep Area/2-Compartment Sink</i> FC 4-501.114(C)(2)*	Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration
<i>Food Prep Area</i>	No Violations Noted
<i>2-Compartment Sink (left)</i> FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, cold water valve leaking
<i>2-Compartment Sink (right)</i> FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink out-of-order
<i>Dry Goods Storage</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged near ice machine
FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty under storage racks
<i>Cooler # C1, C2, and C3</i>	No Violations Noted
<i>Freezer # 1</i>	No Violations Noted
<i>Staff Office</i>	No Violations Noted
<i>Hallway/Stairway</i>	No Violations Noted
<i>Inmate Bathroom (rear of kitchen)</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 85°F
<i>Loading Dock</i> FC 6-202.15(A)(3)*	Design, Construction, and Installation; Functionality: Outer door not weather and Vermin tight
<i>Pig Cooler</i>	No Violations Noted
<i>Staff Bathroom # 133</i>	No Violations Noted
<i>Staff Bathroom # 134</i>	No Violations Noted
<i>Barrel Washing Room</i> FC 6-501.11* FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged Maintenance and Operation; Repairing: Facility not in good repair, light shield damaged

Electrical Room
FC 3-305.12(E)*

Preventing Contamination from Premises: Food stored in an inappropriate location, drinks stored in electrical room

Food Manager's Office

No Violations Noted

Slop Sink Room
FC 6-501.16*

Maintenance and Operation; Cleaning: Wet mop stored in bucket

Tool Room

No Violations Noted

Bakery
FC 4-501.114(C)(2)*

Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

Slop Sink Area
FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, mop basin damaged

Cooler # 4

No Violations Noted

Culinary

Dry Goods

No Violations Noted

Dishwashing Station

No Violations Noted

Refrigerator

No Violations Noted

3-Compartment Sink

No Violations Noted

Stove Area

No Violations Noted

Mop Closet

No Violations Noted

Handwash Sink near Stove
FC 5-202.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 107⁰ F

Serving Line

No Violations Noted

Dining Line

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Tool Room # 8

FC 3-305.11(A)(3)*

Preventing Contamination from Premises: Food stored in an inappropriate location, food stored less than 6 inches from the floor, boxes of food stored on floor

Wheel Chair Shop

Main Entrance

105 CMR 451.350*

Structural Maintenance: Door not rodent and weathertight

Office

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Light shield missing

Staff Bathroom

No Violations Noted

Machinery Room

105 CMR 451.353*

105 CMR 451.353*

105 CMR 451.350*

Interior Maintenance: Ceiling paint damaged

Interior Maintenance: Wall paint damaged

Structural Maintenance: Windows broken

Voc Ed Building

Main Area

No Violations Noted

Office

No Violations Noted

Lawnmower Storage Room

No Violations Noted

Inmate Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 78° F

Staff Bathroom

No Violations Noted

Welding Shop

No Violations Noted

Laundry Building

105 CMR 451.350*

Structural Maintenance: Ceiling damaged throughout laundry area

Office

Unable to Inspect – Locked

Bathroom

105 CMR 451.123*

Maintenance: Handwash sink basin rusted at sink # 1-3

Mattress Room

No Violations Noted

Linen Closet

Unable to Inspect – Locked

Staff Bathroom

No Violations Noted

Optical (within laundry building)

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor paint damaged

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Work Area

No Violations Noted

Staff Bathroom

No Violations Noted

Office

No Violations Noted

Music Bunker

No Violations Noted

Bathroom

No Violations Noted

G Building

2nd Floor

Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353*

Interior Maintenance: Floor tile damaged near bunk # 2

105 CMR 451.141

Screens: Screen damaged near bunks 23 and 29

Inmate Bathroom

105 CMR 451.123*

Maintenance: Unfinished wood behind sink

105 CMR 451.353*

Interior Maintenance: Wet mop heads stored under handwash sink

105 CMR 451.123*

Maintenance: Wall vent dusty

1st Floor

Control

No Violations Noted

Staff Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 86°F

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Floor tiles damaged

Inmate Bathroom

105 CMR 451.123*
105 CMR 451.353
105 CMR 451.123

Maintenance: Wall vent dusty
Interior Maintenance: Wet mop heads stored under handwash sink
Maintenance: Partition damaged near toilet # 2

Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

Basement

Telephone Area

No Violations Noted

Tool Chest

No Violations Noted

Office

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130*

Shower # 3 and 5 Unable to Inspect – In Use
Maintenance: Unfinished cement floor in shower # 6, 7, 8, 9, and 10
Maintenance: Standing water observed outside of showers
Maintenance: Wall covering damaged in shower # 1
Maintenance: Wall epoxy damaged in shower # 8, 9, and 10
Maintenance: No drain cover in shower # 1, 4, 7, 8, 9, and 10
Plumbing: Plumbing not maintained in good repair, shower # 8 leaking

I Building

East Side

Staff Bathroom

No Violations Noted

Office

No Violations Noted

Inmate Bathroom

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123

Shower # 2 Unable to Inspect – In Use
Maintenance: Wall vent dusty
Maintenance: Floor damaged around drain outside shower # 2

Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

Storage Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

West Side

Control Office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator damaged

Control Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Sergeant's Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Showers

105 CMR 451.123

105 CMR 451.123*

Shower # 2 Unable to Inspect – In Use

Maintenance: Soap scum on floor in shower # 1 and 6

Maintenance: Soap scum on walls in shower # 4

Dorm

No Violations Noted

Storage Closet

No Violations Noted

H Building

Basement

Telephone Room

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Office

No Violations Noted

Mop Room

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Showers

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123

Maintenance: Floor paint damaged near sinks

Maintenance: Floor paint damaged in shower

Maintenance: Shower walls moldy

Maintenance: Ceiling ventilation grille rusted

1st Floor

Officer's Station

No Violations Noted

Staff Bathroom

No Violations Noted

Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

Inmate Bathroom

105 CMR 451.123

Maintenance: Sink countertop damaged

105 CMR 451.123*

Maintenance: Wall vent dusty

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

2nd Floor

Dorm

105 CMR 451.320

Cell Size: Inadequate floor space in sleeping area

105 CMR 451.353

Interior Maintenance: Floor tiles damaged throughout

Inmate Bathroom

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

New Gym

2nd Floor

Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 90°F

1st Floor

Gym

No Violations Noted

Inmate Bathroom

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Male Staff Bathroom

105 CMR 451.123*

Maintenance: Ceiling paint damaged

Janitor's Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Canteen Storage

Unable to Inspect – Locked

C.O.'s Office

No Violations Noted

Basement

Office

No Violations Noted

Optical Area

No Violations Noted

Inmate Bathroom
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water runs continually at handwash sink # 2

Staff Bathroom
105 CMR 451.126

Hot Water: Hot water temperature recorded at 94°F

Janitor's Closet

No Violations Noted

Room # B-12

No Violations Noted

Room # B-14

No Violations Noted

Tool Area # B-21

No Violations Noted

Mechanical Room

No Violations Noted

A Building

2nd Floor

Officer's Station

No Violations Noted

South Dorm
105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

South Showers
105 CMR 451.130

Shower # 1 Unable to Inspect – In Use
Plumbing: Plumbing not maintained in good repair, sink # 3 damaged

Day Room

No Violations Noted

Slop Sink Room # 209
105 CMR 451.353

Interior Maintenance: Floor tiles damaged

Buffer Room # 212

No Violations Noted

Bathroom/Mop Room # 210
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Staff Bathroom # 211
105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

West Dorm
105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

North Dorm
105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

North Showers

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

Maintenance: Wall paint damaged

Maintenance: Ceiling vent dusty

Maintenance: Ceiling light fixture rusted

1st Floor

Officer's Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils not stored in the inverted position

Sergeant's Office

No Violations Noted

South Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

South Shower

Unable to Inspect – In Use

Day Room

No Violations Noted

Slop Sink Closet # 110

105 CMR 451.130*

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink
Plumbing: Plumbing not maintained in good repair, sink not secure to wall

Mop Closet # 111

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Staff Bathroom # 112

No Violations Noted

Tool Room # 113

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

North Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

North Showers

105 CMR 451.123

105 CMR 451.353

Unable to Inspect – In Use

Maintenance: Ceiling vent dusty

Interior Maintenance: Wet mop stored in bucket

Basement (unoccupied)

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Staff Bathroom # 1

No Violations Noted

Staff Bathroom # 2

No Violations Noted

B Building

1st Floor

Officer's Area

No Violations Noted

Day Room

No Violations Noted

Staff Bathroom # 111

No Violations Noted

Slop Sink Closet # 110

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, sink faucet not secured to wall

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing

Tool Room # 113

No Violations Noted

Old Bathroom # 112

No Violations Noted

South Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

South Showers

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink # 2 damaged

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, sink # 1 damaged

105 CMR 451.123*

Maintenance: Tiles damaged on wall of group shower

105 CMR 451.123*

Maintenance: Tiles damaged on floor of group shower

2nd Floor

Officer's Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Slop Sink Room # 210

105 CMR 451.350*

Structural Maintenance: Wall damaged around faucet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventer damaged

Staff Bathroom # 211

No Violations Noted

Slop Sink Closet # 212

No Violations Noted

Buffer Room # 213

No Violations Noted

Day Room

No Violations Noted

East Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

South Dorm

105 CMR 451.320*

Cell Size: Inadequate floor space in sleeping area

South Bathroom

105 CMR 451.130

105 CMR 451.123*

105 CMR 451.130*

105 CMR 451.123*

Plumbing: Plumbing not maintained in good repair, shower # 1 and 2 out-of-order

Maintenance: Wall ventilation fan dusty

Plumbing: Plumbing not maintained in good repair, sink basin # 1-3 damaged

Maintenance: Support beam underneath sink damaged

North Dorm

105 CMR 451.320*

105 CMR 451.140*

Cell Size: Inadequate floor space in sleeping area

Adequate Ventilation: Inadequate ventilation, ceiling vents blocked

North Bathroom

105 CMR 451.123*

Unable to Inspect – In Use

Maintenance: Ceiling vent dusty

Basement

Library

No Violations Noted

Inmate Bathroom

No Violations Noted

Mop Closet

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Staff Bathroom

No Violations Noted

B.S.M.U.

Control

No Violations Noted

Staff Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Cells

No Violations Noted

Showers

105 CMR 451.130*

105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, left shower out-of-order

Maintenance: Ceiling ventilation grille rusted

Day Room

No Violations Noted

Triage Room

No Violations Noted

Weight Room Building

105 CMR 451.353*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Interior Maintenance: Padding damaged on several weight machines

Bathroom

105 CMR 451.123*

Maintenance: Floor damaged around toilet

Laurel Building**Basement**

No Violations Noted

Medication Room

Unable to Inspect – Locked

1st Floor*Offices*

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged

Recreation Office # 108

105 CMR 451.350

Structural Maintenance: Ceiling damaged

Maintenance Closet

No Violations Noted

Staff Bathroom # 107

No Violations Noted

Hallway

105 CMR 451.350*

Structural Maintenance: Floor tiles damaged

Bathroom

No Violations Noted

2nd and 3rd Floor

Unable to Inspect – Decommissioned

Juniper Building**1st Floor***Lock Shop*

Unable to Inspect – Locked

Bathroom

No Violations Noted

Office and Storage

No Violations Noted

2nd Floor*Break Area*

No Violations Noted

Tool Control

Unable to Inspect – Locked

Armory Office

No Violations Noted

Locust Building

3rd Floor

Bathroom

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1 and 2

105 CMR 451.123*

Maintenance: Wet mop stored in bucket

Room # 301

105 CMR 451.103*

Mattresses: Mattress damaged

Room # 302

105 CMR 451.103*

Mattresses: Mattress damaged

Room # 303

105 CMR 451.103*

Mattresses: Mattress damaged

2nd Floor

Stairway

No Violations Noted

Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

105 CMR 451.123*

Maintenance: Floor damaged in shower # 2 and 3

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Room # 201

105 CMR 451.103*

Mattresses: Mattress damaged

Room # 202

105 CMR 451.103*

Mattresses: Mattress damaged

Room # 203

105 CMR 451.103*

Mattresses: Mattress damaged

Room # 204

105 CMR 451.103*

Mattresses: Mattress damaged

Room # 205

105 CMR 451.103*

Mattresses: Mattress damaged

Room # 206

105 CMR 451.103

Mattresses: Mattress damaged

1st Floor

Office

No Violations Noted

Medical Office

No Violations Noted

Bathroom (inside medical office)

No Violations Noted

Staff Bathroom

No Violations Noted

Day Room

No Violations Noted

Mop Closet

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Light shield damaged

Kitchen

Main Area

FC 6-201.11*

Design, Construction and Installation: Floor not easily cleanable, unfinished wood exposed on floor to the right of handwash sink

FC 4-601.11(C)*

Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, mold observed on door gasket of salad serving refrigeration unit

FC 6-202.15(A)(3)*

Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight.

Handwash Sink

No Violations Noted

3-Compartment Sink

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, faucet head leaking

Dry Storage

No Violations Noted

Mop Closet

No Violations Noted

Basement

Ice Machine

No Violations Noted

Laundry Area

No Violations Noted

Storage Area

No Violations Noted

Assembly Building

Entrance

Unable to Inspect – Locked

Auditorium

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Basement

Front Entrance

105 CMR 451.350*

Structural Maintenance: Door not rodent and weathertight

Rear Entrance

No Violations Noted

Bathroom

No Violations Noted

Mail Room

Unable to Inspect – Locked

Mail Room Bathroom

Unable to Inspect – Locked

Weight Room

Unable to Inspect – Locked

Store House

2nd Floor

No Violations Noted

1st Floor

Inmate Bathroom

105 CMR 451.126*

105 CMR 451.130*

105 CMR 451.123*

Hot Water: Hot water temperature recorded at 89°F at handwash sink
Plumbing: Plumbing not maintained in good repair, urinal out-of-order
Maintenance: Floor paint damaged

Receiving Area

105 CMR 451.350*

105 CMR 451.350*

Structural Maintenance: Door not rodent and weathertight
Structural Maintenance: Loading dock damaged

Cooler # 1

No Violations Noted

Cooler # 2

No Violations Noted

Cooler # 3 (used for empty can storage)

FC 3-305.11(A)(1)* Preventing Contamination from Premises: Food stored in an inappropriate location, food stored along with non-food related items

FC 6-501.111(B)* Maintenance and Operations; Pest Control: Rodent droppings observed in cooler

Dry Storage (non-food related items)

FC 6-201.11* Design, Construction and Installation: Floor not easily cleanable, floor paint damaged

FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling damaged

FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

Freezer # 1

No Violations Noted

Freezer # 2

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty

Freezer # 3

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty

Culinary Freezer

No Violations Noted

Staff Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 93°F

Break Area

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Basement

105 CMR 451.350* Structural Maintenance: Ceiling damaged

105 CMR 451.350* Structural Maintenance: Floor damaged

Bathroom

Unable to Inspect –Not Used

Carpenter Shop

Bathroom

No Violations Noted

Break Area

No Violations Noted

2nd Floor

Staff Gym

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Male Shower

No Violations Noted

Female Shower

No Violations Noted

Power Plant

Back Room/Chemical Storage

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 80°F

Water Sampling Sink (outside bathroom)

No Violations Noted

Break Room

No Violations Noted

Generator Room

105 CMR 451.130* Plumbing: No backflow preventer on slop sink

Garage

No Violations Noted

Inmate Bathroom

105 CMR 451.123* Maintenance: Floor dirty

Staff Bathroom

105 CMR 451.123* Maintenance: Floor dirty

Shower

No Violations Noted

"Pig" Cooler

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, mold observed throughout area

Tower # 1

105 CMR 451.126* Hot Water: Hot water temperature recorded at 58°F
105 CMR 451.353* Interior Maintenance: Baseboard heater damaged

Tower # 5

105 CMR 451.126* Hot Water: Hot water temperature recorded at 72°F

Post # 6

Unable to Inspect– Decommissioned

Vehicle Trap Tower

1st Floor

No Violations Noted

Bathroom

No Violations Noted

2nd Floor

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Floor tiles damaged
105 CMR 451.123* Maintenance: Sink basin cracked

3rd Floor

105 CMR 451.350* Structural Maintenance: Window damaged
105 CMR 451.353* Interior Maintenance: Counter top damaged

Vehicle Trap Gate House

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Observations and Recommendations

1. The inmate population was 943 at the time of inspection.
2. At the time of the inspection the Special Management Unit (S.M.U.) located in Thompson Hall was closed. Operations were moved to the Special Management Unit (B.S.M.U.) located in the B-building.
3. While inspecting the outer perimeter buildings the tap water had a slight rust color when initially run. The facility presented results from a recent potability test which showed the water was safe for consumption.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Sergeant Michael Landry, EHSO
Paul Trainque, EHSO
Jennifer Susen-Roy, Health Director, Gardner Health Department
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit