

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

March 6, 2019

Michael Rodrigues, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742 (electronic copy)

Re: Facility Inspection - Northeastern Correctional Center, Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on February 27, 2019 accompanied by Greg Cebula, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 160 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**GRALTON HALL**

*Lobby*

No Violations Noted

*Control*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Library*

No Violations Noted

*Day Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Shift Commander’s Office*

No Violations Noted

*Records*

No Violations Noted

*Work Release Office*

No Violations Noted

**WEST UP**

*Female Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower face plate loose in shower # L2

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # R2 out-of-order

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1680F at right handwash sink

105 CMR 451.123 Maintenance: Mop stored against shower wall

*Cells*

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 141

105 CMR 451.353 Interior Maintenance: Light cover missing in cell # 144

105 CMR 451.141 Screens: Screen damaged in cell # 147

*Hallway*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, low water pressure at bubbler

*CPO Office*

No Violations Noted

**WEST DOWN**

*Male Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Paint damaged on ceiling access panel in shower # L2, R1, and R2

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123\* Maintenance: Ceiling paint damaged

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # L1, L2, R1, and R2

105 CMR 451.123 Maintenance: Mold on ceiling

*Cells*

105 CMR 451.350 Structural Maintenance: Window damaged in cell # 124

105 CMR 451.101 Blankets: Blanket damaged in cell # 125

*Union Office*

No Violations Noted

*Booking Office*

105 CMR 451.350\* Structural Maintenance: Window damaged

*Hallway*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, low water pressure at the bubbler

**EAST UP**

*Mail Room*

Unable to Inspect - Locked

*Hallway*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged in shower # R2

105 CMR 451.123 Maintenance: Wall damaged in shower # L1

105 CMR 451.123\* Maintenance: Wall damaged near heater

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # L1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, 1 urinal out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # L1 leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # L2 out-of-order

105 CMR 451.123 Maintenance: Light covers missing

105 CMR 451.123 Maintenance: Lights rusted

*Cells*

105 CMR 451.141\* Screens: Screen damaged in cell # 127, 128, 133, and 136

105 CMR 451.353\* Interior Maintenance: Floor damaged in cell # 127

105 CMR 451.350\* Structural Maintenance: Window damaged in cell # 128

105 CMR 451.350\* Structural Maintenance: Hole in window sill in cell # 136 and 138

*Fire Escape*

105 CMR 451.360\* Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the ground

**EAST DOWN**

*Hallway*

105 CMR 451.350 Structural Maintenance: Ceiling damaged near exit door

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.130 Plumbing: Drain cover missing

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles damaged outside of shower # L1 and R1

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Paint damaged on ceiling access panel

105 CMR 451.123\* Maintenance: Ceiling vent dusty near showers

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain not secured in shower # R2

105 CMR 451.123\* Maintenance: Ceiling paint damaged throughout

105 CMR 451.123\* Maintenance: Floor epoxy damaged throughout the bathroom

105 CMR 451.123\* Maintenance: Walls worn in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Hole in shower # R1

105 CMR 451.123 Maintenance: Wall tiles damaged near shower head in shower # L2

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1500F at left sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # L2 out-of-order

*Cells*

105 CMR 451.350\* Structural Maintenance: Window broken in cell # 101 and 109

105 CMR 451.350\* Structural Maintenance: Hole in window sill in cell # 101

105 CMR 451.353\* Interior Maintenance: Floor damaged in cell # 111

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 107

105 CMR 451.353 Interior Maintenance: Light cover missing in cell # 103

**BASEMENT**

*Boiler Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking

105 CMR 451.353 Interior Maintenance: Standing water

*Equipment Storage*

No Violations Noted

*Laundry*

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated

*Culinary Art Program Storage*

105 CMR 451.353\* Interior Maintenance: Ceiling light cover damaged

105 CMR 451.353\* Interior Maintenance: Floor damaged

105 CMR 451.360\* Protective Measures: Effective measures against the presence of mice on the premises not taken, mouse droppings observed

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Electrical Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Ceiling leaking

**CULINARY ARTS PROGRAM**

*Dining Room (side closet)*

No Violations Noted

*Dining Room*

No Violations Noted

*Kitchen*

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 2-compartment sink leaking

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed in cabinet

FC 4-501.112(A)(2) Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

*Culinary Shed*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler # 3

**FARM DORM**

**1st FLOOR**

*Lobby*

No Violations Noted

*CPO Office – East Down Side*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles damaged

105 CMR 451.353\* Interior Maintenance: Missing electrical outlet cover

*CPO Office – West Down Side*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

**Control**

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

*Staff Bathroom # 2*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Deputy Superintendent’s Area*

No Violations Noted

*Staff Bathroom # 1*

No Violations Noted

**EAST DOWN (26-49)**

*Hallway*

105 CMR 451.350 Structural Maintenance: Door not rodent and weathertight

*Urine Lab*

No Violations Noted

*Shower Room*

105 CMR 451.123 Maintenance: Holes in the ceiling where the pipes were connected

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, missing drain cover in shower area

105 CMR 451.123\* Maintenance: Wall fan dusty

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall cracked under sink in cell # 36 and 42

105 CMR 451.353\* Interior Maintenance: Ceiling bubbling in cell # 47

105 CMR 451.353 Interior Maintenance: Floor damaged in cell # 41

105 CMR 451.353 Interior Maintenance: Blocked vent in cell # 40 and 45

105 CMR 451.353 Interior Maintenance: Light missing in cell # 47 and 49

**WEST DOWN (02-24)**

*Barber Shop*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Hallway*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

*Shower Room*

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain cover missing in shower # 3

105 CMR 451.123 Maintenance: Curtains dirty in shower # 1-3

105 CMR 451.123 Maintenance: Wall tile damaged in shower # 1 and 2

*Cells* Cell # 23 – Out-of-Service

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 21

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 13

105 CMR 451.353 Interior Maintenance: Floor damaged in cell # 17, 18, and 20

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 18 and 21

105 CMR 451.353 Interior Maintenance: Wall bubbling in cell # 19

105 CMR 451.353\* Interior Maintenance: Ceiling bubbling in cell # 11

**2nd FLOOR**

*Classroom*

No Violations Noted

*Staff Bathroom*

105 CMR 451.353 Interior Maintenance: Ceiling bubbling outside bathroom

*Biohazard Storage*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*CPO Office # 1*

Unable to Inspect – Locked

*CPO Office # 2*

Unable to Inspect – Locked

*ACA/EHSO Office*

No Violations Noted

*DOT Office*

Unable to Inspect – Locked

*DOS Office*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

**HSU**

105 CMR 451.353\* Interior Maintenance: Medical table damaged

**EAST UP (76-99)**

*Hallway*

No Violations Noted

*Shower Room*

No Violations Noted

*Cells*

Unable to Inspect – Under Renovation

*Trash Closet*

No Violations Noted

**WEST UP (51-74)**

*Hallway*

105 CMR 451.350 Structural Maintenance: Door not rodent and weathertight

*Shower Room*

105 CMR 451.130 Hot Water: Shower water temperature 910F in shower # 1

105 CMR 451.123 Maintenance: Curtains dirty in shower # 1-3

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1-3

*Trash Closet*

No Violations Noted

*Slop Sink Area*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall damaged behind sink in cell # 68

**FOOD SERVICE AREA**

*Day Room*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling fans dusty

*Dining Room*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling fans dusty

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

*Food Service Line*

No Violations Noted

*Kitchen*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, gaskets damaged on cooler side of warmer/cooler unit

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 3-compartment sink leaking

FC 6-501.114(A) Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, ice machine and oven broken

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, heater fans on ceiling dusty

*Slop Sink and Inmate Bathroom*

No Violations Noted

*Office*

No Violations Noted

*Refrigerator # 1*

No Violations Noted

*Back Hallway*

No Violations Noted

*Building # 7*

No Violations Noted

*Freezer # 8*

No Violations Noted

**BASEMENT**

*Day Room*

No Violations Noted

*Chaplain’s Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Muslim Prayer Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, pipes leaking

**Chemical Area**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Mold on ceiling tiles

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Chemical Mixing Room*

105 CMR 451.353 Interior Maintenance: Hole in wall

*Chemical Distribution Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Paper Goods Storage*

No Violations Noted

*Storage*

No Violations Noted

*Armorer’s Room*

No Violations Noted

*Tools and Keys Office*

No Violations Noted

*Tool Crib*

105 CMR 451.350 Structural Maintenance: Window broken

105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated

**Carpenter’s Shop Area**

*Electrical Supply*

105 CMR 451.353\* Interior Maintenance: Insulation stuffed in window

*Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

105 CMR 451.123\* Maintenance: Floor damaged

*Carpenter’s Shop*

105 CMR 451.350\* Structural Maintenance: Side door not rodent and weathertight

**Maintenance**

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets moldy

105 CMR 123 Maintenance: Ceiling vent dusty in bathroom

**Laundry Area**

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.141\* Screens: Screen missing from wall exhaust fan

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, 1 washer leaking

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Shower Room**

105 CMR 451.123\* Maintenance: Wall paint damaged above shower stalls

105 CMR 451.123\* Maintenance: Wall damaged in shower room

105 CMR 451.123\* Maintenance: Pipes not properly insulated, insulation damaged

105 CMR 451.123\* Maintenance: Floor finish damaged in shower room

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower drain cover loose in shower # 3/4, 5/6, 7/8, and 9/10

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower drain cover missing in shower # 1/2

105 CMR 451.123\* Maintenance: Shower head casing damaged in shower # 6

105 CMR 451.123\* Maintenance: Shower floor dirty in shower # 1-12

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 1, 2, 4, 5, 7, 10, 11, and 12

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, missing dial in shower # 3 and 4

105 CMR 451.123\* Maintenance: Shower area generally dirty

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 1, 3, and 4 out-of-order

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 710F

105 CMR 451.123 Maintenance: Curtain missing at shower # 12

105 CMR 451.123 Maintenance: Curtain dirty in shower # 7

**VISITING/RECREATIONAL CENTER/GYM**

*Lobby*

105 CMR 451.353\* Interior Maintenance: Wall tiles damaged around perimeter of lobby

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.350\* Structural Maintenance: Ceiling bubbling

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

*Male Visitor’s Bathroom*

105 CMR 451.123\* Maintenance: Missing floor tiles

105 CMR 451.123\* Maintenance: Partition rusted

*Search Room*

No Violations Noted

*Female Visitor’s Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 830F

*Staff Locker Room*

No Violations Noted

*First Aid Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Electrical Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

*Cardio Room*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Furnace cover not secured

*Weight Room*

105 CMR 451.350\* Structural Maintenance: Doors not rodent and weathertight

*Storage Rooms*

No Violations Noted

**FARM SERVICE GARAGE**

*Tool Crib Room*

No Violations Noted

*Dumpsters*

105 CMR 451.370 Garbage Storage: Lids to dumpsters not kept closed

*Swill Area*

No Violations Noted

**PROGRAM BUILDING**

105 CMR 451.350\* Structural Maintenance: Side doors not rodent and weathertight

*IPS Office*

Unable to Inspect - Locked

*Treasurer’s Office*

No Violations Noted

*Office (left)*

No Violations Noted

*Classrooms*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink*

No Violations Noted

**COW BARN**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Missing ceiling

105 CMR 451.350\* Structural Maintenance: Roof leaks

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Property Storage*

Unable to Inspect – Locked

*Property Room*

Unable to Inspect – Locked

*Inmate Locker Room*

105 CMR 451.123\* Maintenance: Baseboard heater damaged

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.123 Maintenance: Wet mop stored in bucket

*Farm Service Office*

No Violations Noted

*Habitat for Humanity Shop*

No Violations Noted

*Recycling Area*

105 CMR 451.130\* Plumbing: No backflow preventer on hose connection

**Observations and Recommendations**

1. The inmate population was 197 at the time of inspection.
2. The East Up Tier in the Farm Dorm was closed for renovations, there were no inmates residing in this area at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH Field Supervisor, EA III, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

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