



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
 180 Beaman Street, West Boylston, MA 01583
 Phone: 508-792-7880 Fax: 508-792-7706
 TTY: 508-835-9796

CHARLES D. BAKER
 Governor

KARYN E. POLITO
 Lieutenant Governor

MARYLOU SUDDERS
 Secretary

MONICA BHAREL, MD, MPH
 Commissioner

Tel: 617-624-6000
 www.mass.gov/dph

March 6, 2019

Michael Rodrigues, Superintendent
 MCI Concord
 965 Elm Street
 P.O. Box 9106
 Concord, MA 01742 (electronic copy)

Re: Facility Inspection - Northeastern Correctional Center, Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on February 27, 2019 accompanied by Greg Cebula, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 160 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

GRALTON HALL

Lobby

No Violations Noted

Control

105 CMR 451.353
 105 CMR 451.200

Interior Maintenance: Ceiling paint damaged
 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Library

No Violations Noted

Day Room

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Shift Commander's Office

No Violations Noted

Records

No Violations Noted

Work Release Office

No Violations Noted

WEST UP

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower face plate loose in shower # L2

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # R2 out-of-order

105 CMR 451.126

Hot Water: Hot water temperature recorded at 168⁰F at right handwash sink

105 CMR 451.123

Maintenance: Mop stored against shower wall

Cells

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 141

105 CMR 451.353

Interior Maintenance: Light cover missing in cell # 144

105 CMR 451.141

Screens: Screen damaged in cell # 147

Hallway

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, low water pressure at bubbler

CPO Office

No Violations Noted

WEST DOWN

Male Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123*

Maintenance: Paint damaged on ceiling access panel in shower # L2, R1, and R2

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123*

Maintenance: Ceiling paint damaged

105 CMR 451.123*

Maintenance: Soap scum on shower curtains in shower # L1, L2, R1, and R2

105 CMR 451.123

Maintenance: Mold on ceiling

Cells

105 CMR 451.350

Structural Maintenance: Window damaged in cell # 124

105 CMR 451.101

Blankets: Blanket damaged in cell # 125

Union Office

No Violations Noted

Booking Office

105 CMR 451.350*

Structural Maintenance: Window damaged

Hallway
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, low water pressure at the bubbler

EAST UP

Mail Room

Unable to Inspect - Locked

Hallway

No Violations Noted

Janitor's Closet
105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Inmate Bathroom
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130*
105 CMR 451.130
105 CMR 451.130
105 CMR 451.130
105 CMR 451.123
105 CMR 451.123

Maintenance: Wall damaged in shower # R2
Maintenance: Wall damaged in shower # L1
Maintenance: Wall damaged near heater
Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2
Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # L1
Plumbing: Plumbing not maintained in good repair, 1 urinal out-of-order
Plumbing: Plumbing not maintained in good repair, shower # L1 leaking
Plumbing: Plumbing not maintained in good repair, shower # L2 out-of-order
Maintenance: Light covers missing
Maintenance: Lights rusted

Cells
105 CMR 451.141*
105 CMR 451.353*
105 CMR 451.350*
105 CMR 451.350*

Screens: Screen damaged in cell # 127, 128, 133, and 136
Interior Maintenance: Floor damaged in cell # 127
Structural Maintenance: Window damaged in cell # 128
Structural Maintenance: Hole in window sill in cell # 136 and 138

Fire Escape
105 CMR 451.360*

Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the ground

EAST DOWN

Hallway
105 CMR 451.350

Structural Maintenance: Ceiling damaged near exit door

Janitor's Closet
105 CMR 451.353*
105 CMR 451.130
105 CMR 451.353*

Interior Maintenance: Floor surface damaged
Plumbing: Drain cover missing
Interior Maintenance: Wet mop stored in bucket

Inmate Bathroom
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130*

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Wall tiles damaged outside of shower # L1 and R1
Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2
Maintenance: Paint damaged on ceiling access panel
Maintenance: Ceiling vent dusty near showers
Plumbing: Plumbing not maintained in good repair, floor drain not secured in shower # R2
Maintenance: Ceiling paint damaged throughout
Maintenance: Floor epoxy damaged throughout the bathroom
Maintenance: Walls worn in shower # L1, L2, R1, and R2

105 CMR 451.123* Maintenance: Soap scum on shower curtains in shower # L1, L2, R1, and R2
105 CMR 451.123* Maintenance: Ceiling vent dusty
105 CMR 451.123 Maintenance: Hole in shower # R1
105 CMR 451.123 Maintenance: Wall tiles damaged near shower head in shower # L2
105 CMR 451.126 Hot Water: Hot water temperature recorded at 150⁰F at left sink
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # L2 out-of-order

Cells

105 CMR 451.350* Structural Maintenance: Window broken in cell # 101 and 109
105 CMR 451.350* Structural Maintenance: Hole in window sill in cell # 101
105 CMR 451.353* Interior Maintenance: Floor damaged in cell # 111
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # 107
105 CMR 451.353 Interior Maintenance: Light cover missing in cell # 103

BASEMENT

Boiler Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking
105 CMR 451.353 Interior Maintenance: Standing water

Equipment Storage

No Violations Noted

Laundry

105 CMR 451.331* Radiators and Heating Pipes: Pipes not properly insulated

Culinary Art Program Storage

105 CMR 451.353* Interior Maintenance: Ceiling light cover damaged
105 CMR 451.353* Interior Maintenance: Floor damaged
105 CMR 451.360* Protective Measures: Effective measures against the presence of mice on the premises not taken, mouse droppings observed
105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

Electrical Room

105 CMR 451.350* Structural Maintenance: Ceiling damaged
105 CMR 451.350* Structural Maintenance: Ceiling leaking

CULINARY ARTS PROGRAM

Dining Room (side closet)

No Violations Noted

Dining Room

No Violations Noted

Kitchen

FC 5-205.15(B)* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 2-compartment sink leaking
FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed in cabinet
FC 4-501.112(A)(2) Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

Culinary Shed
FC 6-201.11*
FC 4-501.11(B)*

Design, Construction and Installation: Floor not easily cleanable, floor damaged
Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler # 3

FARM DORM

1st FLOOR

Lobby

No Violations Noted

CPO Office – East Down Side
105 CMR 451.353*
105 CMR 451.353*

Interior Maintenance: Ceiling tiles damaged
Interior Maintenance: Missing electrical outlet cover

CPO Office – West Down Side
105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

Control

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

Staff Bathroom # 2
105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Deputy Superintendent's Area

No Violations Noted

Staff Bathroom # 1

No Violations Noted

EAST DOWN (26-49)

Hallway
105 CMR 451.350

Structural Maintenance: Door not rodent and weathertight

Urine Lab

No Violations Noted

Shower Room
105 CMR 451.123
105 CMR 451.130*
105 CMR 451.123*

Maintenance: Holes in the ceiling where the pipes were connected
Plumbing: Plumbing not maintained in good repair, missing drain cover in shower area
Maintenance: Wall fan dusty

Cells
105 CMR 451.320*
105 CMR 451.353
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.353
105 CMR 451.353

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Wall cracked under sink in cell # 36 and 42
Interior Maintenance: Ceiling bubbling in cell # 47
Interior Maintenance: Floor damaged in cell # 41
Interior Maintenance: Blocked vent in cell # 40 and 45
Interior Maintenance: Light missing in cell # 47 and 49

WEST DOWN (02-24)

Barber Shop

No Violations Noted

Slop Sink Room

No Violations Noted

Hallway

105 CMR 451.350*

Structural Maintenance: Door not rodent and weathertight

Shower Room

105 CMR 451.123*

Maintenance: Wall vent dusty

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, floor drain cover missing in shower # 3

105 CMR 451.123

Maintenance: Curtains dirty in shower # 1-3

105 CMR 451.123

Maintenance: Wall tile damaged in shower # 1 and 2

Cells

105 CMR 451.320*

Cell # 23 – Out-of-Service

105 CMR 451.353*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 21

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 13

105 CMR 451.353

Interior Maintenance: Floor damaged in cell # 17, 18, and 20

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # 18 and 21

105 CMR 451.353

Interior Maintenance: Wall bubbling in cell # 19

105 CMR 451.353*

Interior Maintenance: Ceiling bubbling in cell # 11

2nd FLOOR

Classroom

No Violations Noted

Staff Bathroom

105 CMR 451.353

Interior Maintenance: Ceiling bubbling outside bathroom

Biohazard Storage

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

CPO Office # 1

Unable to Inspect – Locked

CPO Office # 2

Unable to Inspect – Locked

ACA/EHSO Office

No Violations Noted

DOT Office

Unable to Inspect – Locked

DOS Office

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

HSU

105 CMR 451.353*

Interior Maintenance: Medical table damaged

EAST UP (76-99)

Hallway

No Violations Noted

Shower Room

No Violations Noted

Cells

Unable to Inspect – Under Renovation

Trash Closet

No Violations Noted

WEST UP (51-74)

Hallway

105 CMR 451.350

Structural Maintenance: Door not rodent and weathertight

Shower Room

105 CMR 451.130

Hot Water: Shower water temperature 91⁰F in shower # 1

105 CMR 451.123

Maintenance: Curtains dirty in shower # 1-3

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1-3

Trash Closet

No Violations Noted

Slop Sink Area

No Violations Noted

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Wall damaged behind sink in cell # 68

FOOD SERVICE AREA

Day Room

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling fans dusty

Dining Room

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling fans dusty

FC 6-201.16(A)*

Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

Food Service Line

No Violations Noted

Kitchen

FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen
FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler side of warmer/cooler unit
FC 5-205.15(B)*	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 3-compartment sink leaking
FC 6-501.114(A)	Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, ice machine and oven broken
FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, heater fans on ceiling dusty

Slop Sink and Inmate Bathroom

No Violations Noted

Office

No Violations Noted

Refrigerator # 1

No Violations Noted

Back Hallway

No Violations Noted

Building # 7

No Violations Noted

Freezer # 8

No Violations Noted

BASEMENT

Day Room

No Violations Noted

Chaplain's Room

105 CMR 451.350* Structural Maintenance: Ceiling damaged

Muslim Prayer Room

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, pipes leaking

Chemical Area

Hallway

105 CMR 451.353* Interior Maintenance: Mold on ceiling tiles
105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained

Chemical Mixing Room

105 CMR 451.353 Interior Maintenance: Hole in wall

Chemical Distribution Room

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Paper Goods Storage

No Violations Noted

Storage

No Violations Noted

Armorer's Room

No Violations Noted

Tools and Keys Office

No Violations Noted

Tool Crib

105 CMR 451.350

Structural Maintenance: Window broken

105 CMR 451.331

Radiators and Heating Pipes: Pipes not properly insulated

Carpenter's Shop Area

Electrical Supply

105 CMR 451.353*

Interior Maintenance: Insulation stuffed in window

Bathroom

105 CMR 451.123*

Maintenance: Wall damaged

105 CMR 451.123*

Maintenance: Floor damaged

Carpenter's Shop

105 CMR 451.350*

Structural Maintenance: Side door not rodent and weathertight

Maintenance

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets moldy

105 CMR 123

Maintenance: Ceiling vent dusty in bathroom

Laundry Area

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

105 CMR 451.141*

Screens: Screen missing from wall exhaust fan

105 CMR 451.331*

Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, 1 washer leaking

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Shower Room

105 CMR 451.123*

Maintenance: Wall paint damaged above shower stalls

105 CMR 451.123*

Maintenance: Wall damaged in shower room

105 CMR 451.123*

Maintenance: Pipes not properly insulated, insulation damaged

105 CMR 451.123*

Maintenance: Floor finish damaged in shower room

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower drain cover loose in shower # 3/4, 5/6, 7/8, and 9/10

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower drain cover missing in shower # 1/2

105 CMR 451.123*

Maintenance: Shower head casing damaged in shower # 6

105 CMR 451.123*

Maintenance: Shower floor dirty in shower # 1-12

105 CMR 451.123*

Maintenance: Wall tiles damaged in shower # 1, 2, 4, 5, 7, 10, 11, and 12

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, missing dial in shower # 3 and 4

105 CMR 451.123*

Maintenance: Shower area generally dirty

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 1, 3, and 4 out-of-order

105 CMR 451.130*

Hot Water: Shower water temperature recorded at 71⁰F

105 CMR 451.123

Maintenance: Curtain missing at shower # 12

105 CMR 451.123

Maintenance: Curtain dirty in shower # 7

VISITING/RECREATIONAL CENTER/GYM

Lobby

105 CMR 451.353* Interior Maintenance: Wall tiles damaged around perimeter of lobby
105 CMR 451.353* Interior Maintenance: Wall paint damaged
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged
105 CMR 451.350* Structural Maintenance: Ceiling bubbling
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

Male Visitor's Bathroom

105 CMR 451.123* Maintenance: Missing floor tiles
105 CMR 451.123* Maintenance: Partition rusted

Search Room

No Violations Noted

Female Visitor's Bathroom

105 CMR 451.126 Hot Water: Hot water temperature recorded at 83⁰F

Staff Locker Room

No Violations Noted

First Aid Room

No Violations Noted

Staff Bathroom

No Violations Noted

Electrical Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

Cardio Room

105 CMR 451.350* Structural Maintenance: Door not rodent and weathertight
105 CMR 451.353 Interior Maintenance: Furnace cover not secured

Weight Room

105 CMR 451.350* Structural Maintenance: Doors not rodent and weathertight

Storage Rooms

No Violations Noted

FARM SERVICE GARAGE

Tool Crib Room

No Violations Noted

Dumpsters

105 CMR 451.370 Garbage Storage: Lids to dumpsters not kept closed

Swill Area

No Violations Noted

PROGRAM BUILDING

105 CMR 451.350*

Structural Maintenance: Side doors not rodent and weathertight

IPS Office

Unable to Inspect - Locked

Treasurer's Office

No Violations Noted

Office (left)

No Violations Noted

Classrooms

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink

No Violations Noted

COW BARN

Hallway

105 CMR 451.353*

Interior Maintenance: Missing ceiling

105 CMR 451.350*

Structural Maintenance: Roof leaks

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

Property Storage

Unable to Inspect – Locked

Property Room

Unable to Inspect – Locked

Inmate Locker Room

105 CMR 451.123*

Maintenance: Baseboard heater damaged

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.123

Maintenance: Wet mop stored in bucket

Farm Service Office

No Violations Noted

Habitat for Humanity Shop

No Violations Noted

Recycling Area

105 CMR 451.130*

Plumbing: No backflow preventer on hose connection

Observations and Recommendations

1. The inmate population was 197 at the time of inspection.
2. The East Up Tier in the Farm Dorm was closed for renovations, there were no inmates residing in this area at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH
Field Supervisor, EA III, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)
Greg Cebula, EHSO (electronic copy)
Susan Rask, Health Director, Concord Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate