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January 26, 2024

Dean Gray, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742 (electronic copy) Re: Facility Inspection – Northeastern Correctional Center Dear Superintendent Gray:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR

205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Northeastern Correctional Center on January 23, 2024 accompanied by Sergeant Michael Franco. Violations noted during the inspection are listed below including 75 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Sara Wolanski

Environmental Health Inspector, CSP, BCEH

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| --- | --- | --- |
| cc: | Robert Goldstein, Commissioner, DPH |  |
|  | Nalina Narain, Director, BCEH |
|  | Steven Hughes, Director, CSP, BCEH |
|  | Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services | (electronic copy) |
|  | Carol A. Mici, Commissioner, DOC | (electronic copy) |
|  | Terrence Reidy, Secretary, EOPSS | (electronic copy) |
|  | Timothy Gotovich, Director, Policy Development and Compliance Unit | (electronic copy) |
|  | Sergeant Michael Franco | (electronic copy) |
|  | Melanie Dineen, Public Health Director, Concord Board of Health | (electronic copy) |
|  | Clerk, Massachusetts House of Representatives | (electronic copy) |
|  | Clerk, Massachusetts Senate | (electronic copy) |

# HEALTH AND SAFETY VIOLATIONS

(*\* indicates conditions documented on previous inspection reports*)

# GRALTON HALL

*Entrance*

No Violations Noted

*Lobby*

No Violations Noted

*Control*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Library*

No Violations Noted

*Zoom Room*

No Violations Noted

*Records*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Pre Release Office*

No Violations Noted

*Day Room*

No Violations Noted

# WEST UP

*Female Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 1, 2, 3, and 4

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, and 4 105 CMR 451.123\* Maintenance: Water control shroud missing in shower # 1

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no cold water supplied to handwash sink # 3

105 CMR 451.130 Hot Water: Shower water temperature 740F recorded at shower # 4

*Cells*

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 141

*Hallway*

No Violations Noted

*Work Release Office # 152*

No Violations Noted

*Phone Room # 121*

Unable to Inspect – Locked

# WEST DOWN

*Hallway*

105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure at water fountain

*Male Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Cells*

No Violations Noted

*CPO Office # 118*

No Violations Noted

*NEADS Storage # 119*

No Violations Noted

# EAST UP

*Hallway*

No Violations Noted

*Mail Room*

Unable to Inspect – Locked

*Janitor’s Closet*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor surface damaged in shower # 1, 2, 3, and 4 105 CMR 451.123\* Maintenance: Wall damaged in shower # 3

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 2 and 4 out-of-order

*Cells*

No Violations Noted

# EAST DOWN

*Hallway*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover not secured in slop sink

*Inmate Bathroom*

Unable to Inspect – Under Construction

*Cells*

No Violations Noted

# BASEMENT

*Laundry*

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.353\* Interior Maintenance: Baseboard missing around perimeter of room

*Workout Area*

105 CMR 451.350 Structural Maintenance: Steam leak from pipes

*Boiler Room*

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated

*Culinary Art Program Storage*

Unable to Inspect – Locked

*Electrical Room*

105 CMR 451.350\* Structural Maintenance: Ceiling severely water damaged 105 CMR 451.353\* Interior Maintenance: Debris on floor

*Hallway*

No Violations Noted

# CULINARY ARTS PROGRAM

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dining Room*

No Violations Noted

*Side Closet (in Dining Room)*

Unable to Inspect –Closed

*Kitchen*

Unable to Inspect –Closed

*Office*

Unable to Inspect –Closed

*Culinary Shed*

Unable to Inspect –Closed

*Mop Closet (Outside)*

Unable to Inspect –Closed

# FARM DORM

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.350\* Structural Maintenance: Shingle siding damaged on front right side of building

## 1st FLOOR

*Lobby*

No Violations Noted

*CPO Office – East Down Side*

No Violations Noted

*CPO Office – West Down Side*

No Violations Noted

## Control

No Violations Noted

*Staff Bathroom (in Control)*

No Violations Noted

*Deputy Superintendent’s Area*

No Violations Noted

*Staff Bathroom (in Deputy Superintendent’s Area)*

No Violations Noted

# EAST DOWN (26-49)

*Hallway*

No Violations Noted

*Holding Cell # 26*

No Violations Noted

*Urine Lab*

No Violations Noted

*Shower Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing outside of showers

105 CMR 451.123\* Maintenance: Floor tile missing by floor drain outside showers

*Cells* (Unable to Inspect Cell # 41 – Not Used)

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Ceiling damaged in cell # 39 105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 42 105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 39 105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 40

# WEST DOWN (02-24)

*Hallway*

No Violations Noted

*Barber Shop*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Mold on caulking in shower # 1, 2, and 3 105 CMR 451.123\* Maintenance: Caulking damaged in shower # 2 and 3

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Ceiling damaged in cell # 3

## 2nd FLOOR

*Classroom B*

No Violations Noted

*MOUD Office # 6-2-9*

No Violations Noted

*Classroom A*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Biohazard Storage*

No Violations Noted

*Med Room*

No Violations Noted

*Control*

No Violations Noted

*CRA Office # 6-2-2*

105 CMR 451.350\* Structural Maintenance: Roof leaking

*DOT Office*

No Violations Noted

# HSU

*Pharmacy*

No Violations Noted

*Bathroom*

No Violations Noted

*Medical Waste Log*

No Violations Noted

# EAST UP (76-99)

*Conference Room*

No Violations Noted

*Hallway*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Holes around ceiling pipes above showers

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

*Cells*

No Violations Noted

*Janitors Closet*

No Violations Noted

# WEST UP (51-74)

*Conference Room*

No Violations Noted

*Hallway*

No Violations Noted

*Shower Room* (Unable to Inspect – In Use)

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 2 and 3

105 CMR 451.123\* Maintenance: Door frame rusted at entrance

*Trash Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Slop Sink Area*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

# FOOD SERVICE AREA

The following Food Code violations listed in **BOLD** were observed to be corrected on-site

*Day Room*

No Violations Noted

*Dining Room*

No Violations Noted

*Food Service Line*

No Violations Noted

*Handwash sink*

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 1030F

*Kitchen*

FC 5-205.15(B)\* Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, 3-compartment sink faucet leaking

*Slop Sink and Inmate Bathroom*

No Violations Noted

*Office*

105 CMR 590.002(A)(1)(C) Management and Personnel: No prominently posted food safety certification

*Refrigerator # 1*

No Violations Noted

*Back Hallway*

No Violations Noted

*Dry Storage (located outside)*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door threshold damaged at entrance

*Side Storage Closet (located in Dry Storage)*

No Violations Noted

*Freezer # 8 (located outside)*

No Violations Noted

# BASEMENT

*Stairway*

No Violations Noted

*Day Room*

105 CMR 451.141 Screens: Screen damaged inside vent fan outside laundry room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured outside Muslim Prayer Room

*Chaplain’s Room*

Unable to Inspect – Locked

*Muslim Prayer Room*

No Violations Noted

## Chemical Area

*Hallway*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured outside dry storage

*Chemical Distribution Room*

No Violations Noted

*Chemical Storage*

No Violations Noted

*Dry Storage*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged 105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Storage Room (previously Armorer’s Room)*

No Violations Noted

*Tools and Keys Office*

Unable to Inspect – Locked

*Tool Crib*

Unable to Inspect – Locked

## Carpenter’s Shop Area

*Plumbing/Sprinkler Room*

105 CMR 451.350\* Structural Maintenance: Window damaged 105 CMR 451.141\* Screens: Screen damaged

*Electrical Room*

Unable to Inspect – Locked

*Bathroom*

No Violations Noted

*Carpenter’s Shop*

105 CMR 451.350\* Structural Maintenance: Side exterior door not rodent and weathertight 105 CMR 451.353\* Interior Maintenance: Debris on floor

*Boiler Room*

Unable to Inspect – Locked

## Maintenance

*Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

## Laundry Area

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

**Shower Room** Unable to Inspect Showers – Not Used 105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.353 Interior Maintenance: Wall damaged

# VISITING/RECREATIONAL CENTER/GYM

*Lobby*

105 CMR 451.353\* Interior Maintenance: Baseboard damaged on gym-side of front desk

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Partition rusted

*Search Room*

105 CMR 451.353\* Interior Maintenance: Stalls dirty

*Visitor’s Bathroom*

No Violations Noted

*Staff Locker Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower leaking

*C.W.C. Office # 12-1-2*

Unable to Inspect – Locked

*Staff Bathroom*

No Violations Noted

*Electrical Room # 12-1-3*

105 CMR 451.353 Interior Maintenance: Floor surface damaged at entrance

*Weight Room*

105 CMR 451.350\* Structural Maintenance: Doors not rodent and weathertight

*Storage Rooms*

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

# TRAILER

Unable to Inspect – Locked

# FARM SERVICE GARAGE

*Tool Crib Room*

No Violations Noted

*Dumpsters*

No Violations Noted

*Swill Area*

No Violations Noted

# COW BARN

105 CMR 451.350\* Structural Maintenance: Green double-doors not rodent and weathertight, missing weather stripping

*Hallway*

No Violations Noted

*Property*

No Violations Noted

*Property Storage*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged 105 CMR 451.350\* Structural Maintenance: Roof leaking

*Inmate Locker Room*

No Violations Noted

*Inmate Bathroom (in Locker Room)*

105 CMR 451.123\* Maintenance: Handwash sink damaged

*Cow Barn Office*

No Violations Noted

*Staff Bathroom and Locker Room (in Cow Barn Office)*

Unable to Inspect – Locked

*Booking*

Unable to Inspect – Under Construction

# PROGRAM BUILDING

105 CMR 451.350\* Structural Maintenance: Main entrance doors rotted at bottom 105 CMR 451.350\* Structural Maintenance: Side doors not rodent and weathertight

*IPS Office*

No Violations Noted

*Treasurer’s Office*

No Violations Noted

*Shift Commander Office*

No Violations Noted

*Classroom*

Unable to Inspect – In Use

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

## Observations and Recommendations

1. The inmate population was 195 at the time of inspection.
2. The hot water temperature range for handwash sinks is 110°F-130°F and 100°F-112°F for showers.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments". To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Sara Wolanski

Environmental Health Inspector, CSP, BCEH