



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
180 Beaman Street, West Boylston, MA 01583
Phone: 508-792-7880 Fax: 508-792-7706
TTY: 508-835-9796

CHARLES D. BAKER
Governor

KARYN E. POLITO
Lieutenant Governor

MARYLOU SUDDERS
Secretary

MONICA BHAREL, MD, MPH
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

March 3, 2017

Douglas DeMoura, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, Concord

Dear Superintendent DeMoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on February 28, 2017 accompanied by Amy Medeiros, Community Sanitation Program and Greg Cebula, EHSO/FSO. Violations noted during the inspection are listed below including 150 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

GRALTON HALL

Lobby

No Violations Noted

Control

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Library

No Violations Noted

Day Room

No Violations Noted

Shift Commander's Office

No Violations Noted

Records

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 50°F

Work Release Office

No Violations Noted

WEST UP

Female Staff Bathroom

105 CMR 451.123

Maintenance: Cabinet missing face plate

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor worn in shower # L1, L2, R1, and R2

105 CMR 451.123

Maintenance: Wall damaged near new heater

105 CMR 451.123

Maintenance: Ceiling vent dusty

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower face plate loose in shower # L1

105 CMR 451.123

Maintenance: Wall damaged in shower # R1

Cells

105 CMR 451.350

Structural Maintenance: Window cracked in cell # 141

Hallway

No Violations Noted

CPO Office

No Violations Noted

WEST DOWN

Male Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor worn in shower # L1, L2, R1, and R2

105 CMR 451.123*

Maintenance: Paint peeling on ceiling access panel in shower # R1, R2, and L2

105 CMR 451.123

Maintenance: Wall damaged near new heater

105 CMR 451.123

Maintenance: Wall damaged in shower # R1

Cells

No Violations Noted

Union Office

No Violations Noted

Booking Office

105 CMR 451.350*

Structural Maintenance: Window damaged

Hallway

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, low water pressure at bubbler

105 CMR 451.353

Interior Maintenance: Wall vent dusty above bubbler

EAST UP

Mail Room

105 CMR 451.353

Interior Maintenance: One light out

Hallway

105 CMR 451.350

Structural Maintenance: Window damaged

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

105 CMR 451.353

Interior Maintenance: Wet mop stored on floor

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall damaged in shower # R2

105 CMR 451.123

Maintenance: Wall damaged near new heater

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover loose in shower # L1

105 CMR 451.123

Maintenance: Missing shower curtain in shower # R1

Cells

105 CMR 451.141*

Screens: Screen damaged in cell # 128

105 CMR 451.141

Screens: Screen damaged in cell # 127

105 CMR 451.353*

Interior Maintenance: Light shield missing in cell # 132

105 CMR 451.353

Interior Maintenance: Floor damaged in cell # 127, 138, and 139

105 CMR 451.350

Structural Maintenance: Window damaged in cell # 128

105 CMR 451.350

Structural Maintenance: Hole in window sill in cell # 136 and 138

Fire Escape

105 CMR 451.360*

Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the ground

EAST DOWN

Hallway

105 CMR 451.353

Interior Maintenance: Floor damaged near bathroom

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling outside of bathroom

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Floor surface damaged

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, water from the utility sink drains into the floor sink basin

Inmate Bathroom

105 CMR 451.123

Maintenance: Missing door

105 CMR 451.123

Maintenance: Door frame was rotted and loose

105 CMR 451.123

Maintenance: Wall tiles damaged outside of shower # L1 and R1

105 CMR 451.123

Maintenance: Floor worn in shower # L1, L2, R1, and R2

105 CMR 451.123

Maintenance: Paint peeling on ceiling access panel

105 CMR 451.123

Maintenance: Ceiling vent dusty near showers

105 CMR 451.123

Maintenance: Wall and floor tiles moldy in shower area

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, floor drain not secured in shower # R2

105 CMR 451.123

Maintenance: Ceiling paint peeling near toilets

105 CMR 451.123

Maintenance: Light out near toilets

105 CMR 451.123

Maintenance: Floor epoxy damaged throughout the bathroom

105 CMR 451.123

Maintenance: Walls worn in shower # L1 and R1

Cells

105 CMR 451.350*	Structural Maintenance: Window broken in cell # 101 and 109
105 CMR 451.350	Structural Maintenance: Hole in window sill in cell # 101 and 113
105 CMR 451.353	Interior Maintenance: Floor damaged in cell # 102 and 113
105 CMR 451.353	Interior Maintenance: Ceiling paint peeling in cell # 107

BASEMENT

Boiler Room

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, pipes leaking
-----------------	---

Equipment Storage

No Violations Noted

Laundry

105 CMR 451.353*	Interior Maintenance: Debris behind dryers
------------------	--

Culinary Art Program Storage

105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained
105 CMR 451.353	Interior Maintenance: Ceiling light cover damaged
105 CMR 451.353	Interior Maintenance: Floor damaged

Electrical Room

105 CMR 451.350*	Structural Maintenance: Ceiling damaged
------------------	---

CULINARY ARTS PROGRAM

Dining Room (side closet)

105 CMR 451.353*	Interior Maintenance: CO ₂ tanks unsecured
------------------	---

Kitchen

FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor damaged throughout kitchen
FC 3-501.14(A)	Limitation of Growth of Organisms, Temperature and Time Control: Spaghetti sauce temperature recorded at 88°F in the refrigerator, not cooled within the allotted time period

Culinary Shed

FC 6-201.11*	Design, Construction and Installation: Floor not easily cleanable, floor damaged
FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler # 3
FC 3-304.12(A)	Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in chocolate chips

FARM DORM

1st FLOOR

Lobby

No Violations Noted

CPO Office – East Down Side

105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained
-----------------	---

CPO Office – West Down Side

No Violations Noted

Control

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 52⁰F

Staff Bathroom # 2

105 CMR 451.123* Maintenance: Wall louvers not opening completely

Deputy Superintendent's Area

No Violations Noted

Staff Bathroom # 1

No Violations Noted

EAST DOWN (26-49)*Hallway*

105 CMR 451.350 Structural Maintenance: Door not rodent and weathertight

Urine Lab

No Violations Noted

Shower Room

105 CMR 451.123* Maintenance: Floor damaged in shower # 2
105 CMR 451.123 Maintenance: Floor damaged in shower # 3
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, dial missing in shower # 2
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower head missing in shower # 2
105 CMR 451.123* Maintenance: Wall fan dusty
105 CMR 451.123* Maintenance: Floor tile damaged near drain
105 CMR 451.123* Maintenance: Wall tile damaged in shower room
105 CMR 451.123 Maintenance: Wall damaged in shower # 1 and 2

Cells

105 CMR 451.353* Did not Inspect Cell # 39 - Out of Service
105 CMR 451.320* Interior Maintenance: Floor paint damaged in cell # 49
105 CMR 451.350* Cell Size: Inadequate floor space in all cells
105 CMR 451.350 Structural Maintenance: Wall leaking in cell # 47
105 CMR 451.353* Structural Maintenance: Wall leaking in cell # 49
105 CMR 451.353* Interior Maintenance: Wall paint peeling in cell # 47
105 CMR 451.353* Interior Maintenance: Light cracked in cell # 45
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 29, 30, 31, 35, and 37

105 CMR 451.353 Interior Maintenance: Floor paint peeling in cell # 33
105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 44
105 CMR 451.353 Interior Maintenance: Light not working in cell # 41

WEST DOWN (02-24)*Barber Shop*

105 CMR 451.353* Interior Maintenance: Unlabeled chemical bottle

Slop Sink Room

105 CMR 451.353 Interior Maintenance: Floor paint peeling

Hallway

105 CMR 451.350 Structural Maintenance: Door not rodent and weathertight

Shower Room

Unable to Inspect -- In Use

Cells

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353*	Interior Maintenance: Wall damaged around toilet in cell # 1, and 21
105 CMR 451.353*	Interior Maintenance: Wall paint damaged in cell # 21
105 CMR 451.353*	Interior Maintenance: Floor paint peeling in cell # 22
105 CMR 451.353	Interior Maintenance: Floor paint peeling in cell # 21
105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling in cell # 13, and 21
105 CMR 451.353	Interior Maintenance: Ceiling paint peeling in cell # 3
105 CMR 451.353	Interior Maintenance: Wall damaged around toilet in cell # 9
105 CMR 451.353	Interior Maintenance: Wall damaged near vent in cell # 19
105 CMR 451.353	Interior Maintenance: Wall damaged in cell # 23

2nd FLOOR

Classroom

105 CMR 451.141	Screens: Screen missing
-----------------	-------------------------

Training Office

No Violations Noted

Staff Bathroom

105 CMR 451.123*	Maintenance: Fan dusty
------------------	------------------------

Biohazard Storage

No Violations Noted

Janitor's Closet # 2

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
-----------------	--

CPO Office # 1

No Violations Noted

CPO Office # 2

No Violations Noted

ACA/EHSO Office

No Violations Noted

DOS Office

No Violations Noted

HSU

105 CMR 480.425(A)*	Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form
105 CMR 480.500(A)(3)	Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training
105 CMR 480.500(A)	Procedures; Records; Record-Keeping Log: Generator had no written procedures for maintaining compliance with 480.000

EAST UP (76-99)

Hallway

No Violations Noted

Shower Room

Unable to Inspect – In Use

Cells

105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 78
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 84 and 85
105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.350* Structural Maintenance: Hole in floor under toilet in cell # 92
105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated in cell # 78, 83, 86, 90, 95, and 96

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 80 and 95
105 CMR 451.353 Interior Maintenance: Wall damaged around sink in cell # 90
105 CMR 451.353 Interior Maintenance: Wall damaged under toilet in cell # 96

Trash Closet

No Violations Noted

WEST UP (51-74)

Hallway

No Violations Noted

Shower Room

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1-3
105 CMR 451.123* Maintenance: Wall tiles damaged outside of showers
105 CMR 451.123* Maintenance: Door frame damaged and rusted
105 CMR 451.123* Maintenance: Floor tiles damaged at main drain
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, missing drain cover at main drain
105 CMR 451.123* Maintenance: Wall louvers did not closing properly
105 CMR 451.123* Maintenance: Floor damaged in shower # 2
105 CMR 451.123 Maintenance: Shower curtains dirty in shower 1-3
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower dial missing stopper in shower # 2

Trash Closet

No Violations Noted

Slop Sink Area

No Violations Noted

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 63
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 70
105 CMR 451.353 Interior Maintenance: Wall damaged near toilet in cell # 64, 67, 69, and 73
105 CMR 451.353 Interior Maintenance: Floor damaged under toilet in cell # 53, 64, 65, and 71
105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated in cell # 67, 68, and 69
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water constantly running in cell # 69
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water push button not secured to sink unit in cell # 69

105 CMR 451.353 Interior Maintenance: Wall damaged near sink in cell # 54, 58, and 67

FOOD SERVICE AREA

Day Room

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, debris behind vending machines
FC 4-602.12(B)* Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Dining Room

FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

Food Service Line

No Violations Noted

Kitchen

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen
FC 5-202.12(A)* Plumbing System, Design: Handwashing sinks water temperature recorded at 91°F
FC 4-501.11(B)* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler side of warmer/cooler unit
FC 4-501.114(A) Maintenance and Operation; Equipment: Chlorine sanitizer solution tested greater than recommended concentration
FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, window sill behind dishwasher moldy

Slop Sink and Inmate Bathroom

105 CMR 451.123 Maintenance: Wall paint peeling

Office

No Violations Noted

Refrigerator # 1

No Violations Noted

Back Hallway

105 CMR 451.353 Interior Maintenance: Ceiling heating duct not secured to ceiling

Building # 7

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers, spices missing labels

Freezer # 8

No Violations Noted

BASEMENT

Day Room

105 CMR 451.353* Interior Maintenance: Wall paint peeling

Chaplain's Room

105 CMR 451.350* Structural Maintenance: Ceiling damaged

Muslim Prayer Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking

Chemical Area

Hallway

105 CMR 451.353* Interior Maintenance: Mold on ceiling tiles

Chemical Mixing Room

No Violations Noted

Chemical Distribution Room

105 CMR 451.353* Interior Maintenance: Ceiling paint peeling

Paper Goods Storage

No Violations Noted

K9 Storage

Unable to Inspect - Locked

Armorer's Room

Unable to Inspect - Locked

Tools and Keys Office

Unable to Inspect - Locked

Hot Tools Crib

Unable to Inspect - Locked

Carpenter's Shop Area

Electrical Supply

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain missing

Bathroom

105 CMR 451.123* Maintenance: Wall damaged

105 CMR 451.123* Maintenance: Floor damaged

105 CMR 451.110(B)* Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

Carpenter's Shop

105 CMR 451.350 Structural Maintenance: Side door not rodent and weathertight

Maintenance

Unable to Inspect - Locked

Maintenance Bathroom

Unable to Inspect - Locked

Laundry Area

105 CMR 451.353* Interior Maintenance: Ceiling paint peeling

105 CMR 451.350* Structural Maintenance: Wall damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking over dryers

105 CMR 451.141 Screens: Screen missing from wall exhaust fan

Shower Room

105 CMR 451.123*	Maintenance: Wall paint damaged above shower stalls
105 CMR 451.123*	Maintenance: Wall damaged in shower room
105 CMR 451.123*	Maintenance: Pipes not properly insulated, insulation damaged
105 CMR 451.123*	Maintenance: Floor finish damaged in shower room
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1-12
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower drain loose in shower # 1/2, 5/6, and 9/10
105 CMR 451.123*	Maintenance: Shower head casing damaged in shower # 6
105 CMR 451.123*	Maintenance: Shower floor dirty in shower # 1-12
105 CMR 451.123*	Maintenance: Wall tiles damaged in shower # 1, 2, 4, 5, 7, 10, 11, and 12
105 CMR 451.123*	Maintenance: Shower curtain missing from shower # 1, 2, 3, 6, 8, 10, 11, and 12
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, missing dial in shower # 4

VISITING RECREATIONAL CENTER/GYM

Lobby

105 CMR 451.353*	Interior Maintenance: Floor tiles damaged around perimeter of lobby
105 CMR 451.353*	Interior Maintenance: Wall paint peeling
105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling

Male Visitor's Bathroom

105 CMR 451.126*	Hot Water: Hot water temperature recorded at 98 ⁰ F
105 CMR 451.123*	Maintenance: Missing floor tiles
105 CMR 451.123*	Maintenance: Partition rusted

Search Room

No Violations Noted

Female Visitor's Bathroom

105 CMR 451.123	Maintenance: Ceiling paint peeling
-----------------	------------------------------------

Staff Locker Room

No Violations Noted

First Aid Room

No Violations Noted

Staff Bathroom

105 CMR 451.123*	Maintenance: Light not secured to ceiling
------------------	---

Electrical Room

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, cold water handle missing on slop sink
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover loose
105 CMR 451.353*	Interior Maintenance: Unlabeled chemical bottle

Cardio Room

105 CMR 451.350*	Structural Maintenance: Door not rodent and weathertight
105 CMR 451.353*	Interior Maintenance: Floor mats damaged

Weight Room

105 CMR 451.353*	Interior Maintenance: Workout equipment not easily cleanable, several covers damaged
105 CMR 451.353	Interior Maintenance: Floor mats damaged

Storage Rooms

No Violations Noted

FARM SERVICE GARAGE

Carwash Tool Crib Room

No Violations Noted

Dumpsters

FC 5-501.114*

Refuse, Recyclables, and Returnables; Operations and Maintenance: Drain plugs not in place on dumpster

Swill Area

FC 5-501.116(B)

Refuse, Recyclables, and Returnables: Trash receptacles not cleaned after use, barrels of swill not cleaned after each use

PROGRAM BUILDING

105 CMR 451.350*

Structural Maintenance: Side doors not rodent and weathertight

IPS Office

Unable to Inspect – Locked

Treasurer's Office

Unable to Inspect – Locked

Office (left)

Unable to Inspect – Locked

Classrooms

No Violations Noted

Inmate Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Staff Bathroom

No Violations Noted

Slop Sink

No Violations Noted

COW BARN

Hallway

105 CMR 451.353*

Interior Maintenance: Mold on ceiling

Property Storage

105 CMR 451.350*

Structural Maintenance: Hole in ceiling

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.350*

Structural Maintenance: Roof leaks

Property Room

No Violations Noted

Inmate Locker Room

105 CMR 451.123*

Maintenance: Baseboard heater damaged

Farm Service Office
105 CMR 451.123*

Maintenance: Wall paint peeling in bathroom

Habitat for Humanity Shop
105 CMR 451.353

Interior Maintenance: Heater cover missing

Recycling Area

No Violations Noted

Observations and Recommendations

1. The inmate population was 210 at the time of inspection.
2. The permit to operate a food establishment was expired; the Department recommends you contact the Concord Health Department to obtain an inspection and a new permit.
3. The Department recommends posting Allergen Awareness Training Certificates in a conspicuous location.
4. There was no Blood Borne Pathogen Training documentation on file for anyone who is designated to handle medical or biological waste, according to 105 CMR 480.500(A)(3) you are required to have documentation of these individuals, including inmates. The Department requests this information be kept in a 3 ring binder in an area that is accessible to anyone who may require it.
5. At the time of inspection policies and procedures specific to Northeastern Correctional Center pertaining to compliance with 105 CMR 480.000 were unable to be located. The Department recommends these policies and procedures be kept in a 3 ring binder in an area that is accessible to anyone who may require it.
6. The Department recommends removing the biohazard sign on the bathroom door in HSU.
7. At the time of inspection, the Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
8. The showers were observed to be poorly maintained throughout the facility resulting in unsanitary conditions. Specifically, the East Down shower room was in complete disrepair. The Department is concerned with the unsanitary conditions throughout the Institution. We recommend developing a higher frequency shower cleaning policy to ensure the showers are being maintained and cleaned daily, at minimum.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Amy Riordan', written over a light blue horizontal line.

Amy Riordan, MPH
Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Greg McCann, Deputy Superintendent
Greg Cebula, EHSO/FSO
Susan G. Rask, RS, Health Director, Concord Health Department
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Jennifer Gaffney, Director, Policy Development and Compliance Unit