

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

180 Beaman Street, West Boylston, MA 01583

MARYLOU SUDDERS

Secretary

MONICA BHAREL, MD, MPH Commissioner

Tel: 617-624-6000

www.mass.gov/dph

Phone: 508-792-7880 Fax: 508-792-7706

TTY: 508-835-9796

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

March 22, 2018

Michael Rodrigues, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on March 5, 2018 accompanied by Greg Cebula, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 180 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**GRALTON HALL**

*Lobby*

No Violations Noted

*Control*

105 CMR 451.353 Interior Maintenance: Ceiling damaged

*Library*

No Violations Noted

*Day Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, ice machine broken

*Shift Commander’s Office*

No Violations Noted

*Records*

No Violations Noted

*Work Release Office*

No Violations Noted

**WEST UP**

*Female Staff Bathroom*

105 CMR 451.123\* Maintenance: Cabinet missing face plate

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Wall damaged near heater

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower face plate loose in shower # L1 and L2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, 1 sink out-of-order

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1630F at handwash sink

*Cells*

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 141

105 CMR 451.103 Mattresses: Mattress damaged in cell # 145

*Hallway*

No Violations Noted

*CPO Office*

No Violations Noted

**WEST DOWN**

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Paint peeling on ceiling access panel in shower # L2, R1, and R2

105 CMR 451.123\* Maintenance: Wall damaged near heater

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Ceiling paint peeling

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1350F at shower # 1

*Cells*

105 CMR 451.353 Interior Maintenance: Floor damaged in cell # 119

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 124

105 CMR 451.353 Interior Maintenance: Smoke detector damaged in cell # 125

*Union Office*

No Violations Noted

*Booking Office*

105 CMR 451.350\* Structural Maintenance: Window damaged

*Hallway*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty above bubbler

**EAST UP**

*Mail Room*

Unable to Inspect - Locked

*Hallway*

105 CMR 451.350\* Structural Maintenance: Window damaged

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged in shower # R2

105 CMR 451.123\* Maintenance: Wall damaged near new heater

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # R2

105 CMR 451.123 Maintenance: Floor finish damaged in shower # L1, L2, and R1

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover loose in shower # L1

*Cells*

105 CMR 451.141\* Screens: Screen damaged in cell # 127 and 128

105 CMR 451.141\* Screens: Screen damaged in cell # 134, 135, and 136

105 CMR 451.353\* Interior Maintenance: Floor damaged in cell # 127 and 139

105 CMR 451.350\* Structural Maintenance: Window damaged in cell # 128

105 CMR 451.350\* Structural Maintenance: Hole in window sill in cell # 136 and 138

105 CMR 451.353 Interior Maintenance: Floor damaged in cell # 124

105 CMR 451.141 Screens: Screen damaged in cell # 133

*Fire Escape*

105 CMR 451.360\* Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the ground

**EAST DOWN**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Floor damaged near bathroom

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling outside of bathroom

105 CMR 451.353\* Interior Maintenance: Floor damaged near emergency exit

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain not secured

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water left in mop bucket

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles damaged outside of shower # L1 and R1

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Paint peeling on ceiling access panel

105 CMR 451.123\* Maintenance: Ceiling vent dusty near showers

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain not secured in shower # R2

105 CMR 451.123\* Maintenance: Ceiling paint peeling near toilets

105 CMR 451.123\* Maintenance: Floor epoxy damaged throughout the bathroom

105 CMR 451.123\* Maintenance: Walls worn in shower # L1, R1, and R2

105 CMR 451.123 Maintenance: Walls worn in shower # L2

105 CMR 451.123\* Maintenance: Light shield broken in shower area

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # L1, L2, R1, and R2

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Ceiling paint peeling near showers

*Cells*

105 CMR 451.350\* Structural Maintenance: Window broken in cell # 101 and 109

105 CMR 451.350\* Structural Maintenance: Hole in window sill in cell # 101

105 CMR 451.353\* Interior Maintenance: Floor damaged in cell # 102 and 113

105 CMR 451.353\* Interior Maintenance: Floor damaged in cell # 111

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 107

**BASEMENT**

*Boiler Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe leaking

105 CMR 451.353 Interior Maintenance: Standing water observed

*Equipment Storage*

No Violations Noted

*Laundry*

105 CMR 451.353\* Interior Maintenance: Debris behind dryers

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

*Culinary Art Program Storage*

105 CMR 451.353\* Interior Maintenance: Ceiling light cover damaged

105 CMR 451.353\* Interior Maintenance: Floor damaged

*Electrical Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Ceiling leaking

**CULINARY ARTS PROGRAM**

*Dining Room (side closet)*

No Violations Noted

*Dining Room*

No Violations Noted

*Kitchen*

FC 6-501.111(B) Maintenance and Operations; Pest Control: Flies observed in prep area

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 2-compartment sink leaking

FC 6-501.114(A) Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, dishwasher broken

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers

105 CMR 451.353 Interior Maintenance: Exposed electrical panel

*Culinary Shed*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler # 3

**FARM DORM**

**1st FLOOR**

*Lobby*

No Violations Noted

*CPO Office – East Down Side*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles damaged

105 CMR 451.353\* Interior Maintenance: Missing electrical outlet cover

*CPO Office – West Down Side*

No Violations Noted

**Control**

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

*Staff Bathroom # 2*

No Violations Noted

*Deputy Superintendent’s Area*

No Violations Noted

*Staff Bathroom # 1*

No Violations Noted

**EAST DOWN (26-49)**

*Hallway*

No Violations Noted

*Urine Lab*

No Violations Noted

*Shower Room*

Unable to Inspect – Under Construction

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Wall leaking in cell # 47 and 49

105 CMR 451.353\* Interior Maintenance: Wall paint peeling in cell # 47

105 CMR 451.353\* Interior Maintenance: Ceiling bubbling in cell # 47

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 49

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 44 and 48

105 CMR 451.353\* Interior Maintenance: Light cracked in cell # 45

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 29, 31, and 45

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 44

105 CMR 451.353\* Interior Maintenance: Light shield damaged in cell # 27 and 29

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 36

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking in cell # 32

**WEST DOWN (02-24)**

*Barber Shop*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353\* Interior Maintenance: Floor paint peeling

*Hallway*

105 CMR 451.350 Structural Maintenance: Door not rodent and weathertight

*Shower Room*

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 850F in shower # 2

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain loose in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-3

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1-3

*Cells* Cell # 23 – Out-of-Service

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 21

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 21

105 CMR 451.353\* Interior Maintenance: Wall rusted around toilet in cell # 9

105 CMR 451.353\* Interior Maintenance: Wall damaged near vent in cell # 19

105 CMR 451.353 Interior Maintenance: Light cover damaged in cell # 20

105 CMR 451.353 Interior Maintenance: Light cover damaged in cell # 4 and 8

105 CMR 451.353 Interior Maintenance: Wall rusted around toilet in cell # 9, 12, and 15

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 4

**2nd FLOOR**

*Classroom*

No Violations Noted

*Training Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Fan dusty

105 CMR 451.126 Hot Water: Hot water temperature recorded at 860F

*Biohazard Storage*

No Violations Noted

*Janitor’s Closet # 2*

No Violations Noted

*CPO Office # 1*

Unable to Inspect - Locked

*CPO Office # 2*

No Violations Noted

*ACA/EHSO Office*

No Violations Noted

*DOT Office*

No Violations Noted

**HSU**

105 CMR 451.353 Interior Maintenance: Medical table damaged

**EAST UP (76-99)**

*Hallway*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-3

105 CMR 451.123\* Maintenance: Wall fan dusty

105 CMR 451.123\* Maintenance: Walls dirty in shower # 1-3

105 CMR 451.123\* Maintenance: Floors dirty in shower # 1-3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured in shower # 2 and 3

*Cells* Cell # 88 – Out-of-Service

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Hole in floor under toilet in cell # 92

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated in cell # 93

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 87 and 92

*Trash Closet*

No Violations Noted

**WEST UP (51-74)**

*Hallway*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Floor tiles damaged at main drain

105 CMR 451.123\* Maintenance: Wall louvers did not close properly

105 CMR 451.123 Maintenance: Wall vent dusty

*Trash Closet*

No Violations Noted

*Slop Sink Area*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Light cracked in cell # 53, 58, and 59

105 CMR 451.353 Interior Maintenance: Toilet flush button not secure to wall in cell # 63

105 CMR 451.353 Interior Maintenance: Radiator missing from cell # 68

105 CMR 451.353 Interior Maintenance: Floor paint peeling in cell # 64

**FOOD SERVICE AREA**

*Day Room*

FC 6-201.16(A) Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

*Dining Room*

No Violations Noted

*Food Service Line*

No Violations Noted

*Kitchen*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 5-202.12(A)\* Plumbing System, Design: Handwashing sinks water temperature recorded at 830F

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, gaskets damaged on cooler side of warmer/cooler unit

*Slop Sink and Inmate Bathroom*

105 CMR 451.123 Maintenance: Missing light shield

*Office*

No Violations Noted

*Refrigerator # 1*

FC 3-501.15(A) Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not cooled using an approved method, hot spaghetti sauce placed in refrigerator after being removed from stove

*Back Hallway*

No Violations Noted

*Building # 7*

No Violations Noted

*Freezer # 8*

No Violations Noted

**BASEMENT**

*Day Room*

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

*Chaplain’s Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Unlabeled chemical bottle

*Muslim Prayer Room*

No Violations Noted

**Chemical Area**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Mold on ceiling tiles

*Chemical Mixing Room*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Wall missing

*Chemical Distribution Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking

105 CMR 451.353 Interior Maintenance: Wall paint peeling

*Paper Goods Storage*

No Violations Noted

*K9 Storage*

Unable to Inspect - Locked

*Armorer’s Room*

Unable to Inspect - Locked

*Tools and Keys Office*

No Violations Noted

*Tool Crib*

No Violations Noted

**Carpenter’s Shop Area**

*Electrical Supply*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain cover missing

*Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

105 CMR 451.123\* Maintenance: Floor damaged

*Carpenter’s Shop*

105 CMR 451.350\* Structural Maintenance: Side door not rodent and weathertight

**Maintenance**

*Maintenance Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

**Laundry Area**

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.141\* Screens: Screen missing from wall exhaust fan

105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, 1 washer leaking

**Shower Room**

105 CMR 451.123\* Maintenance: Wall paint damaged above shower stalls

105 CMR 451.123\* Maintenance: Wall damaged in shower room

105 CMR 451.123\* Maintenance: Pipes not properly insulated, insulation damaged

105 CMR 451.123\* Maintenance: Floor finish damaged in shower room

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower drain loose in shower # 1/2, 5/6, and 9/10

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower drain loose in shower # 3/4, and 7/8

105 CMR 451.123\* Maintenance: Shower head casing damaged in shower # 6

105 CMR 451.123\* Maintenance: Shower floor dirty in shower # 1-12

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 1, 2, 4, 5, 7, 10, 11, and 12

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, missing dial in shower # 4

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, missing dial in shower # 3

105 CMR 451.123\* Maintenance: Shower area generally dirty

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 1, 3, and 4 not working

**VISITING/RECREATIONAL CENTER/GYM**

*Lobby*

105 CMR 451.353\* Interior Maintenance: Wall tiles damaged around perimeter of lobby

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.350 Structural Maintenance: Ceiling bubbling

*Male Visitor’s Bathroom*

105 CMR 451.123\* Maintenance: Missing floor tiles

105 CMR 451.123\* Maintenance: Partition rusted

*Search Room*

No Violations Noted

*Female Visitor’s Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 950F

*Staff Locker Room*

No Violations Noted

*First Aid Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Electrical Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink clogged

*Cardio Room*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

*Weight Room*

105 CMR 451.353\* Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

105 CMR 451.350\* Structural Maintenance: Doors not rodent and weathertight

*Storage Rooms*

No Violations Noted

**FARM SERVICE GARAGE**

*Tool Crib Room*

No Violations Noted

*Dumpsters*

FC 5-501.114\* Refuse, Recyclables, and Returnables; Operations and Maintenance: Drain plugs not in place on dumpsters

FC 5-501.113(A)\* Refuse, Recyclables, and Returnables: Trash receptacles not kept covered

*Swill Area*

No Violations Noted

**PROGRAM BUILDING**

105 CMR 451.350\* Structural Maintenance: Side doors not rodent and weathertight

*IPS Office*

No Violations Noted

*Treasurer’s Office*

No Violations Noted

*Office (left)*

No Violations Noted

*Classrooms*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink*

No Violations Noted

**COW BARN**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Missing ceiling

105 CMR 451.350\* Structural Maintenance: Roof leaks

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling

*Property Storage*

105 CMR 451.350\* Structural Maintenance: Hole in ceiling

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Roof leaks

*Property Room*

No Violations Noted

*Inmate Locker Room*

105 CMR 451.123\* Maintenance: Baseboard heater damaged

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Farm Service Office*

Unable to Inspect – Locked

*Habitat for Humanity Shop*

Unable to Inspect – Closed

*Recycling Area*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 199 at the time of inspection.
2. The West Up Tier in the Farm Dorm was closed for renovations, there were no inmates residing in this area at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Riordan, MPH

Field Supervisor, EA III, CSP, BEH

cc: Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Greg McCann, Deputy Superintendent

Greg Cebula, EHSO/FSO

Susan G. Rask, RS, Health Director, Concord Health Department Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit