



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
180 Beaman Street, West Boylston, MA 01583
Phone: 508-792-7880 Fax: 508-792-7706
TTY: 508-835-9796

CHARLES D. BAKER
Governor

KARYN E. POLITO
Lieutenant Governor

MARYLOU SUDDERS
Secretary

MONICA BHAREL, MD, MPH
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

March 22, 2018

Michael Rodrigues, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742

Re: Facility Inspection -- Northeastern Correctional Center, Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on March 5, 2018 accompanied by Greg Cebula, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 180 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

GRALTON HALL

Lobby

No Violations Noted

Control

105 CMR 451.353

Interior Maintenance: Ceiling damaged

Library

No Violations Noted

Day Room

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, ice machine broken

Shift Commander's Office

No Violations Noted

Records

No Violations Noted

Work Release Office

No Violations Noted

WEST UP

Female Staff Bathroom

105 CMR 451.123*

Maintenance: Cabinet missing face plate

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123*

Maintenance: Wall damaged near heater

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower face plate loose in shower # L1 and L2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, 1 sink out-of-order

105 CMR 451.126

Hot Water: Hot water temperature recorded at 163°F at handwash sink

Cells

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 141

105 CMR 451.103

Mattresses: Mattress damaged in cell # 145

Hallway

No Violations Noted

CPO Office

No Violations Noted

WEST DOWN

Male Staff Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123*

Maintenance: Paint peeling on ceiling access panel in shower # L2, R1, and R2

105 CMR 451.123*

Maintenance: Wall damaged near heater

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Ceiling paint peeling

105 CMR 451.130

Hot Water: Shower water temperature recorded at 135°F at shower # 1

Cells

105 CMR 451.353

Interior Maintenance: Floor damaged in cell # 119

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 124

105 CMR 451.353

Interior Maintenance: Smoke detector damaged in cell # 125

Union Office

No Violations Noted

Booking Office

105 CMR 451.350*

Structural Maintenance: Window damaged

Hallway

105 CMR 451.353*

Interior Maintenance: Wall vent dusty above bubbler

EAST UP

Mail Room

Unable to Inspect - Locked

Hallway

105 CMR 451.350*

Structural Maintenance: Window damaged

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall damaged in shower # R2

105 CMR 451.123*

Maintenance: Wall damaged near new heater

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # R2

105 CMR 451.123

Maintenance: Floor finish damaged in shower # L1, L2, and R1

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover loose in shower # L1

Cells

105 CMR 451.141*

Screens: Screen damaged in cell # 127 and 128

105 CMR 451.141*

Screens: Screen damaged in cell # 134, 135, and 136

105 CMR 451.353*

Interior Maintenance: Floor damaged in cell # 127 and 139

105 CMR 451.350*

Structural Maintenance: Window damaged in cell # 128

105 CMR 451.350*

Structural Maintenance: Hole in window sill in cell # 136 and 138

105 CMR 451.353

Interior Maintenance: Floor damaged in cell # 124

105 CMR 451.141

Screens: Screen damaged in cell # 133

Fire Escape

105 CMR 451.360*

Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the ground

EAST DOWN

Hallway

105 CMR 451.353*

Interior Maintenance: Floor damaged near bathroom

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling outside of bathroom

105 CMR 451.353*

Interior Maintenance: Floor damaged near emergency exit

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Floor surface damaged

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, floor drain not secured

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353

Interior Maintenance: Standing water left in mop bucket

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall tiles damaged outside of shower # L1 and R1

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123*

Maintenance: Paint peeling on ceiling access panel

105 CMR 451.123*

Maintenance: Ceiling vent dusty near showers

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, floor drain not secured in shower # R2

105 CMR 451.123*

Maintenance: Ceiling paint peeling near toilets

105 CMR 451.123*

Maintenance: Floor epoxy damaged throughout the bathroom

105 CMR 451.123*

Maintenance: Walls worn in shower # L1, R1, and R2

105 CMR 451.123

Maintenance: Walls worn in shower # L2

105 CMR 451.123*

Maintenance: Light shield broken in shower area

| | |
|-----------------|--|
| 105 CMR 451.123 | Maintenance: Soap scum on shower curtains in shower # L1, L2, R1, and R2 |
| 105 CMR 451.123 | Maintenance: Ceiling vent dusty |
| 105 CMR 451.123 | Maintenance: Ceiling paint peeling near showers |

Cells

| | |
|------------------|---|
| 105 CMR 451.350* | Structural Maintenance: Window broken in cell # 101 and 109 |
| 105 CMR 451.350* | Structural Maintenance: Hole in window sill in cell # 101 |
| 105 CMR 451.353* | Interior Maintenance: Floor damaged in cell # 102 and 113 |
| 105 CMR 451.353* | Interior Maintenance: Floor damaged in cell # 111 |
| 105 CMR 451.353* | Interior Maintenance: Ceiling paint peeling in cell # 107 |

BASEMENT

Boiler Room

| | |
|-----------------|--|
| 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, pipe leaking |
| 105 CMR 451.353 | Interior Maintenance: Standing water observed |

Equipment Storage

No Violations Noted

Laundry

| | |
|------------------|--|
| 105 CMR 451.353* | Interior Maintenance: Debris behind dryers |
| 105 CMR 451.353* | Interior Maintenance: Wall vent dusty |

Culinary Art Program Storage

| | |
|------------------|---|
| 105 CMR 451.353* | Interior Maintenance: Ceiling light cover damaged |
| 105 CMR 451.353* | Interior Maintenance: Floor damaged |

Electrical Room

| | |
|------------------|---|
| 105 CMR 451.350* | Structural Maintenance: Ceiling damaged |
| 105 CMR 451.350* | Structural Maintenance: Ceiling leaking |

CULINARY ARTS PROGRAM

Dining Room (side closet)

No Violations Noted

Dining Room

No Violations Noted

Kitchen

| | |
|-----------------|--|
| FC 6-501.111(B) | Maintenance and Operations; Pest Control: Flies observed in prep area |
| FC 5-205.15(B) | Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 2-compartment sink leaking |
| FC 6-501.114(A) | Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, dishwasher broken |
| FC 3-302.12 | Preventing Food and Ingredient Contamination: Unlabeled food containers |
| 105 CMR 451.353 | Interior Maintenance: Exposed electrical panel |

Culinary Shed

| | |
|-----------------|--|
| FC 6-201.11* | Design, Construction and Installation: Floor not easily cleanable, floor damaged |
| FC 4-501.11(B)* | Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler # 3 |

FARM DORM

1st FLOOR

Lobby

No Violations Noted

CPO Office – East Down Side

105 CMR 451.353*

Interior Maintenance: Ceiling tiles damaged

105 CMR 451.353*

Interior Maintenance: Missing electrical outlet cover

CPO Office – West Down Side

No Violations Noted

Control

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

Staff Bathroom # 2

No Violations Noted

Deputy Superintendent's Area

No Violations Noted

Staff Bathroom # 1

No Violations Noted

EAST DOWN (26-49)

Hallway

No Violations Noted

Urine Lab

No Violations Noted

Shower Room

Unable to Inspect – Under Construction

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350*

Structural Maintenance: Wall leaking in cell # 47 and 49

105 CMR 451.353*

Interior Maintenance: Wall paint peeling in cell # 47

105 CMR 451.353*

Interior Maintenance: Ceiling bubbling in cell # 47

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling in cell # 49

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling in cell # 44 and 48

105 CMR 451.353*

Interior Maintenance: Light cracked in cell # 45

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 29, 31, and 45

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling in cell # 44

105 CMR 451.353*

Interior Maintenance: Light shield damaged in cell # 27 and 29

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # 36

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink leaking in cell # 32

WEST DOWN (02-24)

Barber Shop

No Violations Noted

Slop Sink Room

105 CMR 451.353*

Interior Maintenance: Floor paint peeling

Hallway

105 CMR 451.350

Structural Maintenance: Door not rodent and weathertight

Shower Room

105 CMR 451.130*

Hot Water: Shower water temperature recorded at 85°F in shower # 2

105 CMR 451.123*

Maintenance: Wall vent dusty

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, floor drain loose in shower # 3

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1-3

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 1-3

Cells

105 CMR 451.320*

Cell # 23 – Out-of-Service

105 CMR 451.353*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in cell # 21

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling in cell # 21

105 CMR 451.353*

Interior Maintenance: Wall rusted around toilet in cell # 9

105 CMR 451.353

Interior Maintenance: Wall damaged near vent in cell # 19

105 CMR 451.353

Interior Maintenance: Light cover damaged in cell # 20

105 CMR 451.353

Interior Maintenance: Light cover damaged in cell # 4 and 8

105 CMR 451.353

Interior Maintenance: Wall rusted around toilet in cell # 9, 12, and 15

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 4

2nd FLOOR

Classroom

No Violations Noted

Training Office

No Violations Noted

Staff Bathroom

105 CMR 451.123*

Maintenance: Fan dusty

105 CMR 451.126

Hot Water: Hot water temperature recorded at 86°F

Biohazard Storage

No Violations Noted

Janitor's Closet # 2

No Violations Noted

CPO Office # 1

Unable to Inspect - Locked

CPO Office # 2

No Violations Noted

ACA/EHSO Office

No Violations Noted

DOT Office

No Violations Noted

HSU

105 CMR 451.353

Interior Maintenance: Medical table damaged

EAST UP (76-99)

Hallway

No Violations Noted

Shower Room

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1-3

105 CMR 451.123*

Maintenance: Wall fan dusty

105 CMR 451.123*

Maintenance: Walls dirty in shower # 1-3

105 CMR 451.123*

Maintenance: Floors dirty in shower # 1-3

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured in shower # 2 and 3

Cells

105 CMR 451.320*

Cell # 88 – Out-of-Service

105 CMR 451.350*

Cell Size: Inadequate floor space in all cells

105 CMR 451.331*

Structural Maintenance: Hole in floor under toilet in cell # 92

105 CMR 451.353

Radiators and Heating Pipes: Pipes not properly insulated in cell # 93

Interior Maintenance: Wall damaged in cell # 87 and 92

Trash Closet

No Violations Noted

WEST UP (51-74)

Hallway

No Violations Noted

Shower Room

105 CMR 451.123*

Maintenance: Floor tiles damaged at main drain

105 CMR 451.123*

Maintenance: Wall louvers did not close properly

105 CMR 451.123

Maintenance: Wall vent dusty

Trash Closet

No Violations Noted

Slop Sink Area

No Violations Noted

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Light cracked in cell # 53, 58, and 59

105 CMR 451.353

Interior Maintenance: Toilet flush button not secure to wall in cell # 63

105 CMR 451.353

Interior Maintenance: Radiator missing from cell # 68

105 CMR 451.353

Interior Maintenance: Floor paint peeling in cell # 64

FOOD SERVICE AREA

Day Room

FC 6-201.16(A)

Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

Dining Room

No Violations Noted

Food Service Line

No Violations Noted

Kitchen

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 5-202.12(A)*

Plumbing System, Design: Handwashing sinks water temperature recorded at 83°F

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler side of warmer/cooler unit

Slop Sink and Inmate Bathroom

105 CMR 451.123

Maintenance: Missing light shield

Office

No Violations Noted

Refrigerator # 1

FC 3-501.15(A)

Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not cooled using an approved method, hot spaghetti sauce placed in refrigerator after being removed from stove

Back Hallway

No Violations Noted

Building # 7

No Violations Noted

Freezer # 8

No Violations Noted

BASEMENT

Day Room

105 CMR 451.353*

Interior Maintenance: Wall paint peeling

Chaplain's Room

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.353*

Interior Maintenance: Unlabeled chemical bottle

Muslim Prayer Room

No Violations Noted

Chemical Area

Hallway

105 CMR 451.353*

Interior Maintenance: Mold on ceiling tiles

Chemical Mixing Room

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353

Interior Maintenance: Wall missing

Chemical Distribution Room

105 CMR 451.353*
105 CMR 451.130
105 CMR 451.353

Interior Maintenance: Ceiling paint peeling
Plumbing: Plumbing not maintained in good repair, pipes leaking
Interior Maintenance: Wall paint peeling

Paper Goods Storage

No Violations Noted

K9 Storage

Unable to Inspect - Locked

Armorer's Room

Unable to Inspect - Locked

Tools and Keys Office

No Violations Noted

Tool Crib

No Violations Noted

Carpenter's Shop Area

Electrical Supply

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, floor drain cover missing

Bathroom

105 CMR 451.123*
105 CMR 451.123*

Maintenance: Wall damaged
Maintenance: Floor damaged

Carpenter's Shop

105 CMR 451.350*

Structural Maintenance: Side door not rodent and weathertight

Maintenance

Maintenance Bathroom

105 CMR 451.123
105 CMR 451.110(A)

Maintenance: Ceiling vent dusty
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Laundry Area

105 CMR 451.353*
105 CMR 451.141*
105 CMR 451.331
105 CMR 451.130

Interior Maintenance: Ceiling paint peeling
Screens: Screen missing from wall exhaust fan
Radiators and Heating Pipes: Pipes not properly insulated
Plumbing: Plumbing not maintained in good repair, 1 washer leaking

Shower Room

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130*

105 CMR 451.130

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Wall paint damaged above shower stalls
Maintenance: Wall damaged in shower room
Maintenance: Pipes not properly insulated, insulation damaged
Maintenance: Floor finish damaged in shower room
Plumbing: Plumbing not maintained in good repair, shower drain loose in shower # 1/2, 5/6, and 9/10
Plumbing: Plumbing not maintained in good repair, shower drain loose in shower # 3/4, and 7/8
Maintenance: Shower head casing damaged in shower # 6
Maintenance: Shower floor dirty in shower # 1-12
Maintenance: Wall tiles damaged in shower # 1, 2, 4, 5, 7, 10, 11, and 12

| | |
|------------------|--|
| 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, missing dial in shower # 4 |
| 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, missing dial in shower # 3 |
| 105 CMR 451.123* | Maintenance: Shower area generally dirty |
| 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, shower # 1, 3, and 4 not working |

VISITING/RECREATIONAL CENTER/GYM

Lobby

| | |
|------------------|--|
| 105 CMR 451.353* | Interior Maintenance: Wall tiles damaged around perimeter of lobby |
| 105 CMR 451.353* | Interior Maintenance: Wall paint peeling |
| 105 CMR 451.353* | Interior Maintenance: Ceiling paint peeling |
| 105 CMR 451.350 | Structural Maintenance: Ceiling bubbling |

Male Visitor's Bathroom

| | |
|------------------|----------------------------------|
| 105 CMR 451.123* | Maintenance: Missing floor tiles |
| 105 CMR 451.123* | Maintenance: Partition rusted |

Search Room

No Violations Noted

Female Visitor's Bathroom

| | |
|-----------------|---|
| 105 CMR 451.126 | Hot Water: Hot water temperature recorded at 95°F |
|-----------------|---|

Staff Locker Room

No Violations Noted

First Aid Room

No Violations Noted

Staff Bathroom

No Violations Noted

Electrical Room

| | |
|-----------------|---|
| 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, slop sink clogged |
|-----------------|---|

Cardio Room

| | |
|------------------|--|
| 105 CMR 451.350* | Structural Maintenance: Door not rodent and weathertight |
|------------------|--|

Weight Room

| | |
|------------------|--|
| 105 CMR 451.353* | Interior Maintenance: Workout equipment not easily cleanable, several covers damaged |
| 105 CMR 451.350* | Structural Maintenance: Doors not rodent and weathertight |

Storage Rooms

No Violations Noted

FARM SERVICE GARAGE

Tool Crib Room

No Violations Noted

Dumpsters

| | |
|------------------|---|
| FC 5-501.114* | Refuse, Recyclables, and Returnables; Operations and Maintenance: Drain plugs not in place on dumpsters |
| FC 5-501.113(A)* | Refuse, Recyclables, and Returnables: Trash receptacles not kept covered |

Swill Area

No Violations Noted

PROGRAM BUILDING

105 CMR 451.350*

Structural Maintenance: Side doors not rodent and weathertight

IPS Office

No Violations Noted

Treasurer's Office

No Violations Noted

Office (left)

No Violations Noted

Classrooms

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink

No Violations Noted

COW BARN

Hallway

105 CMR 451.353*

Interior Maintenance: Missing ceiling

105 CMR 451.350*

Structural Maintenance: Roof leaks

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling

Property Storage

105 CMR 451.350*

Structural Maintenance: Hole in ceiling

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.350*

Structural Maintenance: Roof leaks

Property Room

No Violations Noted

Inmate Locker Room

105 CMR 451.123*

Maintenance: Baseboard heater damaged

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Farm Service Office

Unable to Inspect – Locked

Habitat for Humanity Shop

Unable to Inspect – Closed

Recycling Area

No Violations Noted

Observations and Recommendations

1. The inmate population was 199 at the time of inspection.
2. The West Up Tier in the Farm Dorm was closed for renovations, there were no inmates residing in this area at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH
Field Supervisor, EA III, CSP, BEH

cc: Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Greg McCann, Deputy Superintendent
Greg Cebula, EHSO/FSO
Susan G. Rask, RS, Health Director, Concord Health Department
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit