



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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September 28, 2016

Douglas Demoura, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, Concord

Dear Superintendent Demoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on September 21, 2016 accompanied by Greg Cebula, EHSO/FSO. Violations noted during the inspection are listed below including 129 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(indicates conditions documented on previous inspection reports)*

GRALTON HALL

Lobby

No Violations Noted

Control

No Violations Noted

Library

No Violations Noted

Day Room

No Violations Noted

Shift Commander's Office

No Violations Noted

Records

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 50°F

Work Release Office

No Violations Noted

WEST UP

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor worn in shower # L1, L2, R1, and R2

105 CMR 451.126

Hot Water: Hot water temperature recorded at 90°F

Cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 142

Hallway

No Violations Noted

CPO Office

No Violations Noted

WEST DOWN

Male Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor worn in shower # L1, L2, and R2

105 CMR 451.123

Maintenance: Floor worn in shower # R1

105 CMR 451.123*

Maintenance: Paint peeling on ceiling access panel in shower # R1, R2, and L2

105 CMR 451.130

Hot Water: Shower water temperature recorded at 88°F

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, 1 toilet out-of-order

Cells

No Violations Noted

Union Office

No Violations Noted

Booking Office

105 CMR 451.350*

Structural Maintenance: Window broken

Hallway

No Violations Noted

EAST UP

Mail Room

No Violations Noted

Hallway

No Violations Noted

Janitor's Closet
105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Inmate Bathroom
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130
105 CMR 451.123
105 CMR 451.123

Maintenance: Ceiling vent dusty near toilet
Maintenance: Wall damaged in shower # R2
Plumbing: Plumbing not maintained in good repair, 1st sink cold water stopper missing
Maintenance: Film on walls in shower # L3 and R2
Maintenance: Wall damaged in shower # R2

Cells
105 CMR 451.141
105 CMR 451.353

Screens: Screen damaged in cell # 128
Interior Maintenance: Light shield missing in cell # 132

Fire Escape
105 CMR 451.360*

Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the ground

EAST DOWN

Hallway

No Violations Noted

Janitor's Closet
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.130*
105 CMR 451.353*

Interior Maintenance: Floor surface damaged
Interior Maintenance: Wet mop stored in bucket
Plumbing: Plumbing not maintained in good repair, water from the utility sink drains into the floor sink basin
Interior Maintenance: Ceiling vent dusty

Inmate Bathroom/Laundry

Unable to Inspect – In Use

Cells
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.350*
105 CMR 451.350
105 CMR 451.353*

Interior Maintenance: Light not secured to ceiling in cell # 106 and 111
Interior Maintenance: Light not secured to ceiling in cell # 113
Structural Maintenance: Window broken in cell # 101
Structural Maintenance: Window broken in cell # 109
Interior Maintenance: Light not secured to ceiling in cell # 103

BASEMENT

Boiler Room

No Violations Noted

Boiler Room
105 CMR 451.350

Structural Maintenance: Water pooled on floor

Equipment Storage

No Violations Noted

Laundry
105 CMR 451.353*

Interior Maintenance: Debris behind dryers

Culinary Art Program Storage

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

105 CMR 451.350

Structural Maintenance: Water pooled on floor

Electrical Room

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

CULINARY ARTS PROGRAM

Dining Room (side closet)

105 CMR 451.353

Interior Maintenance: CO₂ tanks unsecured

FC 4-903.11(A)(2)

Protection of Clean Items, Storing: Utensils not protected from contamination, items left uncovered

Kitchen

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor damaged throughout kitchen

FC 4-602.12(B)*

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on prep and salad cooler

FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall fan dusty

FC 5-202.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 99°F

FC 4-601.11(A)

Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, potato peeler not cleaned properly

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, spice cabinet dirty

Culinary Shed

105 CMR 451.353*

Interior Maintenance: CO₂ tanks unsecured

FC 6-201.11*

Design, Construction and Installation: Floor not easily cleanable, floor tiles damaged

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler # 3

FC 3-302.11(A)(4)*

Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered in freezer

FC 3-302.11(A)(4)

Preventing Food and Ingredient Contamination: Preventing cross contamination, bag of chocolate chips not appropriately covered

FARM DORM

1st FLOOR

Lobby

No Violations Noted

Control

Deputy Superintendent's Area

No Violations Noted

Staff Bathroom # 1

105 CMR 451.123*

Maintenance: Wall louvers not opening completely

105 CMR 451.123*

Maintenance: Wall fan dusty

Staff Bathroom # 2

105 CMR 451.123*

Maintenance: Wall louvers not opening completely

CPO Office – East Down Side

No Violations Noted

CPO Office – West Down Side

No Violations Noted

EAST DOWN (26-49)

Hallway

No Violations Noted

Urine Lab

No Violations Noted

Shower Room

105 CMR 451.123	Maintenance: Floor damaged in shower # 2
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower handle missing in shower # 2
105 CMR 451.123	Maintenance: Wall fan dusty
105 CMR 451.123	Maintenance: Floor tile damaged near drain
105 CMR 451.123	Maintenance: Wall tile damaged in shower room
105 CMR 451.130	Hot Water: Shower water temperature recorded at 90°F

Cells

105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 49
105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.350*	Structural Maintenance: Wall leaking in cell # 47
105 CMR 451.353	Interior Maintenance: Floor paint peeling in cell # 37
105 CMR 451.353	Interior Maintenance: Wall paint peeling in cell # 47
105 CMR 451.353	Interior Maintenance: Light cracked in cell # 45

WEST DOWN (02-24)

Barber Shop

105 CMR 451.353	Interior Maintenance: Unlabeled chemical bottle
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Slop Sink Room

No Violations Noted

Hallway

No Violations Noted

Shower Room

105 CMR 451.123*	Maintenance: Floor damaged in shower # 3
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, and 3
105 CMR 451.123*	Maintenance: Tile damaged on walls in shower room
105 CMR 451.123*	Maintenance: Wall louvers dirty

Cells

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353*	Interior Maintenance: Wall damaged around toilet in cell # 1, 21, and 22
105 CMR 451.353	Interior Maintenance: Wall damaged around toilet in cell # 5
105 CMR 451.353*	Interior Maintenance: Wall paint damaged in cell # 21
105 CMR 451.353*	Interior Maintenance: Floor paint peeling in cell # 22
105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling in cell # 13, and 21

2nd FLOOR

Training Office

No Violations Noted

Staff Bathroom

105 CMR 451.123*

Maintenance: Fan dusty

Classroom

No Violations Noted

Biohazard Storage

105 CMR 480.100(C)(1)

Storage Area: Storage area did not have prominent signage

Janitor's Closet # 2

No Violations Noted

CPO Office # 1

No Violations Noted

CPO Office # 2

No Violations Noted

ACA/EHSO Office

No Violations Noted

DOS Office

No Violations Noted

HSU

105 CMR 480.425(A)*

Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form

EAST UP (76-99)

Hallway

No Violations Noted

Shower Room

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Floor drain missing in shower # 2

105 CMR 451.130*

Hot Water: Shower water temperature recorded at 118⁰ F

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Louvers dusty on wall fan

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 78, and 94

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350*

Structural Maintenance: Hole in floor under toilet in cell # 92

Trash Closet

No Violations Noted

WEST UP (51-74)

Hallway

No Violations Noted

Shower Room

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Wall tiles damaged outside of showers

105 CMR 451.123*

Maintenance: Door frame rusted

105 CMR 451.123*

Maintenance: Floor tiles damaged at main drain

105 CMR 451.123*

Maintenance: Missing drain cover at main drain in shower room

105 CMR 451.123*

Maintenance: Wall louvers not closing properly

105 CMR 451.123

Maintenance: Floor damaged in shower # 2

Trash Closet

No Violations Noted

Slop Sink Area

No Violations Noted

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 63

FOOD SERVICE AREA

Day Room

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, debris behind vending machines

FC 4-602.12(B)

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Dining Room

FC 6-201.16(A)

Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

Food Service Line

No Violations Noted

Kitchen

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 5-202.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 136°F

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler side of warmer/cooler unit

Refrigerator # 1

No Violations Noted

Back Hallway

No Violations Noted

Slop Sink and Inmate Bathroom

No Violations Noted

Office

No Violations Noted

Building # 7

No Violations Noted

Freezer # 8

No Violations Noted

BASEMENT

Day Room

105 CMR 451.353*

Interior Maintenance: Wall paint peeling

Chaplain's Room

105 CMR 451.353

Interior Maintenance: Ceiling damaged

Muslim Prayer Room

No Violations Noted

Chemical Area

Hallway

105 CMR 451.353*

Interior Maintenance: Mold on ceiling tiles

Chemical Mixing Room

No Violations Noted

Chemical Distribution Room

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling

Paper Goods Storage

No Violations Noted

K9 Storage

No Violations Noted

Armorer's Room

No Violations Noted

Tools and Keys Office

FC 3-501.16(B)*

Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 50° F

Hot Tools Crib

No Violations Noted

Carpenter's Shop Area

Electrical Supply

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Wall damaged

105 CMR 451.123*

Maintenance: Floor damaged

105 CMR 451.110(B)

Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

Carpenter's Shop
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Maintenance

No Violations Noted

Maintenance Bathroom
105 CMR 451.110(A)
105 CMR 451.110(B)*

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

Laundry Area

105 CMR 451.353*
105 CMR 451.350*

Interior Maintenance: Ceiling paint peeling
Structural Maintenance: Wall damaged

Shower Room

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
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105 CMR 451.123
105 CMR 451.123
105 CMR 451.123*

Maintenance: Wall paint damaged above shower stalls
Maintenance: Wall damaged in shower room
Maintenance: Pipes not properly insulated, insulation damaged
Maintenance: Floor finish damaged in shower room
Maintenance: Missing grille and/or louvers on vent fan
Maintenance: Soap scum on floor in shower # 5, 6, 9, 10, and 12
Maintenance: Soap scum on floor in shower # 1, 2, 3, 4, 7, 8, and 11
Maintenance: Wall paint peeling in shower area
Maintenance: Shower drain loose in shower # 1/2, 5/6, 7/8, and 9/10
Maintenance: Shower faucet casing damaged in shower # 6
Maintenance: Shower floor dirty in shower # 1, 2, 4, and 5
Maintenance: Shower floor dirty in shower # 3
Maintenance: Wall tiles damaged in shower # 1, 2, 4, 5, 7, 10, 11, and 12

VISITING RECREATIONAL CENTER/GYM

Lobby

105 CMR 451.353*
105 CMR 451.353*

Interior Maintenance: Floor tiles damaged around perimeter of lobby
Interior Maintenance: Ceiling and wall paint peeling

Female Visitor's Bathroom

No Violations Noted

Male Visitor's Bathroom

105 CMR 451.126*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.130

Hot Water: Hot water temperature recorded at 98° F
Maintenance: Missing floor tiles
Maintenance: Partition rusted
Plumbing: Plumbing not maintained in good repair, hot water faucet damaged

Search Room

No Violations Noted

Staff Locker Room

No Violations Noted

First Aid Room

Unable to Inspect – Locked

Staff Bathroom

105 CMR 451.123

Maintenance: Light not secured to ceiling

Electrical Room

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, cold water handle missing on slop sink

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover loose

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Storage Rooms

No Violations Noted

Weight Room

105 CMR 451.353*

Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

Cardio Room

105 CMR 451.350*

Structural Maintenance: Door not rodent and weathertight

105 CMR 451.353*

Interior Maintenance: Floor damaged

FARM SERVICE GARAGE

Carwash Tool Crib Room

No Violations Noted

Dumpsters

FC 5-501.114*

Refuse, Recyclables, and Returnables; Operations and Maintenance: Drain plugs not in place on dumpster

PROGRAM BUILDING

105 CMR 451.350*

Structural Maintenance: Side doors not rodent and weathertight

IPS Office

No Violations Noted

Treasurer's Office

Unable to Inspect – Locked

Office (left)

Unable to Inspect – Locked

Classrooms

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink

No Violations Noted

COW BARN

Hallway

105 CMR 451.353

Interior Maintenance: Mold on ceiling

Mattress Storage

105 CMR 451.350*

Structural Maintenance: Hole in ceiling

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.350*

Structural Maintenance: Roof leaks

Property Room

No Violations Noted

Inmate Locker Room

105 CMR 451.123*

Maintenance: Baseboard heater damaged

105 CMR 451.123*

Maintenance: Hole in wall

105 CMR 451.110(B)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.123

Maintenance: Paper towel dispenser broken

Farm Service Office

105 CMR 451.123*

Maintenance: Wall paint peeling in bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink leaking

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Habitat for Humanity Shop

Unable to Inspect – Locked

Recycling Area

No Violations Noted

Observations and Recommendations

1. The inmate population was 199 at the time of inspection.
2. At the time of inspection, the Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
3. The dishwasher in culinary did not meet the required temperature, however culinary was closed at the time of inspection for 2 weeks due to the instructor being away.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH
Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
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