

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

180 Beaman Street, West Boylston, MA 01583

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

October 4, 2018

Michael Rodrigues, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on September 27, 2018 accompanied by Al Marshall, Corrections Officer, and Paul Halfmann, Community Sanitation Program. Violations noted during the inspection are listed below including 168 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**GRALTON HALL**

*Lobby*

No Violations Noted

*Control*

No Violations Noted

*Library*

No Violations Noted

*Day Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Shift Commander’s Office*

No Violations Noted

*Records*

105 CMR 451.353 Interior Maintenance: Light not secured to ceiling

*Work Release Office*

No Violations Noted

**WEST UP**

*Female Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Wall damaged near heater

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower face plate loose in shower # L2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water at sink # 2 not working

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # R2 not working

*Cells*

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 141

*Hallway*

No Violations Noted

*CPO Office*

Unable to Inspect – Locked

**WEST DOWN**

*Male Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Paint peeling on ceiling access panel in shower # L2, R1, and R2

105 CMR 451.123\* Maintenance: Wall damaged near heater

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123\* Maintenance: Ceiling paint peeling

105 CMR 451.123 Maintenance: Soap scum on shower curtains # L1, L2, R1, and R2

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor damaged in cell # 119

*Union Office*

No Violations Noted

*Booking Office*

105 CMR 451.350\* Structural Maintenance: Window damaged

*Hallway*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty above bubbler

**EAST UP**

*Mail Room*

No Violations Noted

*Hallway*

105 CMR 451.350\* Structural Maintenance: Window damaged

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged in shower # R2

105 CMR 451.123 Maintenance: Wall damaged in shower # L1

105 CMR 451.123\* Maintenance: Wall damaged near heater

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # L1 and L2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, 2 urinals out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # L1 leaking

*Cells*

105 CMR 451.141\* Screens: Screen damaged in cell # 127, 128, 133, and 136

105 CMR 451.353\* Interior Maintenance: Floor damaged in cell # 127 and 139

105 CMR 451.350\* Structural Maintenance: Window damaged in cell # 128

105 CMR 451.350\* Structural Maintenance: Hole in window sill in cell # 136 and 138

*Fire Escape*

105 CMR 451.360\* Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the ground

**EAST DOWN**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling outside of bathroom

105 CMR 451.353\* Interior Maintenance: Floor damaged near emergency exit and throughout the area

105 CMR 451.353\* Interior Maintenance: Vent dusty above bubbler

105 CMR 451.353 Interior Maintenance: Bubbler broken

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain not secured

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles damaged outside of shower # L1 and R1

105 CMR 451.123\* Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Paint peeling on ceiling access panel

105 CMR 451.123\* Maintenance: Ceiling vent dusty near showers

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain not secured in shower # R2

105 CMR 451.123\* Maintenance: Ceiling paint peeling throughout

105 CMR 451.123\* Maintenance: Floor epoxy damaged throughout the bathroom

105 CMR 451.123\* Maintenance: Walls worn in shower # L1, L2, R1, and R2

105 CMR 451.123 Maintenance: Light not working

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # L1, L2, R1, and R2

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water faucet at 1st sink was backwards

*Cells*

105 CMR 451.350\* Structural Maintenance: Window broken in cell # 101 and 109

105 CMR 451.350\* Structural Maintenance: Hole in window sill in cell # 101

105 CMR 451.353\* Interior Maintenance: Floor damaged in cell # 111

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 107

105 CMR 451.353 Interior Maintenance: Light loose in cell # 106

**BASEMENT**

*Boiler Room*

Unable to Inspect – Locked

*Equipment Storage*

No Violations Noted

*Laundry*

105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

*Culinary Art Program Storage*

105 CMR 451.353\* Interior Maintenance: Ceiling light cover damaged

105 CMR 451.353\* Interior Maintenance: Floor damaged

105 CMR 451.353 Interior Maintenance: Mouse droppings observed

*Electrical Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Ceiling leaking

**CULINARY ARTS PROGRAM**

*Dining Room (side closet)*

No Violations Noted

*Dining Room*

No Violations Noted

*Kitchen*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 2-compartment sink leaking

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, light cover not secured in dishwasher area

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed in cabinet

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in product

FC 4-601.11(A) Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, sugar and flour bins dirty

*Culinary Shed*

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler # 3

**FARM DORM**

**1st FLOOR**

*Lobby*

No Violations Noted

*CPO Office – East Down Side*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles damaged

105 CMR 451.353\* Interior Maintenance: Missing electrical outlet cover

*CPO Office – West Down Side*

Unable to Inspect - Locked

**Control**

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

*Staff Bathroom # 2*

105 CMR 451.123 Maintenance: Wall damaged

*Deputy Superintendent’s Area*

No Violations Noted

*Staff Bathroom # 1*

No Violations Noted

**EAST DOWN (26-49)**

*Hallway*

No Violations Noted

*Urine Lab*

No Violations Noted

*Shower Room*

105 CMR 451.123 Maintenance: Wall exposed above showers

105 CMR 451.123 Maintenance: Wall damaged behind showers

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, ceiling pipes leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, missing drain cover in shower area

105 CMR 451.123 Maintenance: Wall fan dusty

105 CMR 451.130 Hot Water: Shower water temperature recorded at 730F at shower # 3

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Wall paint peeling in cell # 47

105 CMR 451.353\* Interior Maintenance: Ceiling bubbling in cell # 47

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 48 and 49

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 28, 31, and 46

105 CMR 451.353\* Interior Maintenance: Light shield damaged in cell # 29 and 45

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink leaking in cell # 32

**WEST DOWN (02-24)**

*Barber Shop*

105 CMR 451.353 Interior Maintenance: Light shield missing

105 CMR 451.353 Interior Maintenance: Razors and scissors put away without being cleaned

*Slop Sink Room*

105 CMR 451.353\* Interior Maintenance: Floor paint peeling

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

*Hallway*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

*Shower Room*

105 CMR 451.123 Maintenance: Missing part of wall in shower # 3

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.123 Maintenance: Light not shatter-proof

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain missing in shower # 3

*Cells* Cell # 23 – Out-of-Service

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 21

105 CMR 451.353\* Interior Maintenance: Light cover damaged in cell # 4 and 8

105 CMR 451.353 Interior Maintenance: Light cover damaged in cell # 20

105 CMR 451.353 Interior Maintenance: Ceiling bubbling in cell # 11

105 CMR 451.353\* Interior Maintenance: Wall rusted around toilet in cell # 12

**2nd FLOOR**

*Classroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Biohazard Storage*

No Violations Noted

*Janitor’s Closet # 2*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*CPO Office # 1*

Unable to Inspect - Locked

*CPO Office # 2*

Unable to Inspect - Locked

*ACA/EHSO Office*

No Violations Noted

*DOT Office*

No Violations Noted

**HSU**

105 CMR 451.353\* Interior Maintenance: Medical table damaged

105 CMR 480.425(A) Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training

105 CMR 480.500(A) Procedures; Records; Record-Keeping Log: Generator had no written procedures for maintaining compliance with 480.000

**EAST UP (76-99)**

*Hallway*

No Violations Noted

*Shower Room*

105 CMR 451.123 Maintenance: Fan broken

*Cells*

Unable to Inspect - Closed for Renovations

*Trash Closet*

No Violations Noted

**WEST UP (51-74)**

*Hallway*

No Violations Noted

*Shower Room*

Unable to Inspect - Out-of-Order

*Trash Closet*

No Violations Noted

*Slop Sink Area*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Light damaged in cell # 53

105 CMR 451.353 Interior Maintenance: Floor paint peeling in cell # 61

105 CMR 451.353 Interior Maintenance: Light damaged in cell # 52

105 CMR 451.360 Protective Measures: Birds nest observed in window in cell # 55 and 57

**FOOD SERVICE AREA**

*Day Room*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling fans dusty

*Dining Room*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling fans dusty

FC 6-201.16(A) Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

*Food Service Line*

FC 2-402.11 Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, missing beard guards and hair nets

*Kitchen*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, gaskets damaged on cooler side of warmer/cooler unit

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed in the tool area

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed in the cabinet with sugar and flour

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in product

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 3-compartment sink leaking

FC 6-501.111(B) Maintenance and Operations; Pest Control: Flies observed throughout

FC 6-501.114(A) Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, ice machine broken

FC 4-701.10 Sanitization of Equipment and Utensils, Objective: Food contact surfaces not properly sanitized, unknown blue solution used to wipe down counter tops and tables

105 CMR 590.003(B)(11)(13) Management and Personnel: Person in charge was unfamiliar with the chemicals being used in the kitchen along with the methods of testing

*Slop Sink and Inmate Bathroom*

105 CMR 451.123 Maintenance: Missing light shield

*Office*

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers

*Refrigerator # 1*

No Violations Noted

*Back Hallway*

No Violations Noted

*Building # 7*

FC 3-305.11(A)(3) Preventing Contamination from Premises: Food stored in an inappropriate location, food stored less than 6 inches from the floor

*Freezer # 8*

No Violations Noted

**BASEMENT**

*Day Room*

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking throughout

105 CMR 451.353 Interior Maintenance: Ceiling damaged

*Chaplain’s Room*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Muslim Prayer Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking

**Chemical Area**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Mold on ceiling tiles

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*Chemical Mixing Room*

105 CMR 451.353 Interior Maintenance: Mold on wall near sink

105 CMR 451.353 Interior Maintenance: Wall damaged under sink

105 CMR 451.353\* Interior Maintenance: Wall missing

*Chemical Distribution Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

105 CMR 451.353 Interior Maintenance: Chemicals stored on the ground

105 CMR 451.353 Interior Maintenance: Mold on walls

*Paper Goods Storage*

105 CMR 451.353 Interior Maintenance: Paper goods stored on the ground

*Storage*

Unable to Inspect - Locked

*Armorer’s Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe leaking

*Tools and Keys Office*

No Violations Noted

*Tool Crib*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe leaking

105 CMR 451.350 Structural Maintenance: Ceiling damaged

**Carpenter’s Shop Area**

*Electrical Supply*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain cover missing

105 CMR 451.353 Interior Maintenance: Insulation stuffed in window

*Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

105 CMR 451.123\* Maintenance: Floor damaged

*Carpenter’s Shop*

105 CMR 451.350\* Structural Maintenance: Side door not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Standing water on floor

**Maintenance**

Unable to Inspect – Locked

**Laundry Area**

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.141\* Screens: Screen missing from wall exhaust fan

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, 1 washer leaking

105 CMR 451.350 Structural Maintenance: Wall damaged

**Shower Room**

105 CMR 451.123\* Maintenance: Wall paint damaged above shower stalls

105 CMR 451.123\* Maintenance: Wall damaged in shower room

105 CMR 451.123\* Maintenance: Pipes not properly insulated, insulation damaged

105 CMR 451.123\* Maintenance: Floor finish damaged in shower room

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower drain cover loose in shower # 3/4, 5/6, 7/8, and 9/10

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower drain cover missing in shower # 1/2

105 CMR 451.123\* Maintenance: Shower head casing damaged in shower # 6

105 CMR 451.123\* Maintenance: Shower floor dirty in shower # 1-12

105 CMR 451.123\* Maintenance: Wall tiles damaged in shower # 1, 2, 4, 5, 7, 10, 11, and 12

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, missing dial in shower # 3 and 4

105 CMR 451.123\* Maintenance: Shower area generally dirty

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 1, 3, and 4 not working

105 CMR 451.130 Hot Water: Shower water temperature recorded at 670F

**VISITING/RECREATIONAL CENTER/GYM**

*Lobby*

105 CMR 451.353\* Interior Maintenance: Wall tiles damaged around perimeter of lobby

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.350\* Structural Maintenance: Ceiling bubbling

*Male Visitor’s Bathroom*

105 CMR 451.123\* Maintenance: Missing floor tiles

105 CMR 451.123\* Maintenance: Partition rusted

*Search Room*

No Violations Noted

*Female Visitor’s Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1020F

*Staff Locker Room*

No Violations Noted

*First Aid Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Electrical Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Cardio Room*

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

*Weight Room*

105 CMR 451.353\* Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

105 CMR 451.350\* Structural Maintenance: Doors not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Floor damaged

*Storage Rooms*

No Violations Noted

**FARM SERVICE GARAGE**

*Tool Crib Room*

No Violations Noted

*Dumpsters*

105 CMR 451.370 Garbage Storage: Garbage stored in an unsanitary condition, trash on the ground around the dumpsters

*Swill Area*

No Violations Noted

**PROGRAM BUILDING**

105 CMR 451.350\* Structural Maintenance: Side doors not rodent and weathertight

*IPS Office*

Unable to Inspect - Locked

*Treasurer’s Office*

No Violations Noted

*Office (left)*

No Violations Noted

*Classrooms*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink*

No Violations Noted

**COW BARN**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Missing ceiling

105 CMR 451.350\* Structural Maintenance: Roof leaks

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

*Property Storage*

105 CMR 451.350\* Structural Maintenance: Hole in ceiling

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Roof leaks

*Property Room*

No Violations Noted

*Inmate Locker Room*

105 CMR 451.123\* Maintenance: Baseboard heater damaged

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.111 Inmate Toilet Supplies: Inmates not supplied with sufficient supply of toilet paper

*Farm Service Office*

No Violations Noted

*Habitat for Humanity Shop*

Unable to Inspect – Closed

*Recycling Area*

105 CMR 451.130 Plumbing: No backflow preventer on hose connection

**Observations and Recommendations**

1. The inmate population was 197 at the time of inspection.
2. The East Up Tier in the Farm Dorm was closed for renovations, there were no inmates residing in this area at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Riordan, MPH

Field Supervisor, EA III, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Greg Cebula, EHSO

Susan Rask, Health Director, Concord Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit