



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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October 4, 2018

Michael Rodrigues, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on September 27, 2018 accompanied by Al Marshall, Corrections Officer, and Paul Halfmann, Community Sanitation Program. Violations noted during the inspection are listed below including 168 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

GRALTON HALL

Lobby

No Violations Noted

Control

No Violations Noted

Library

No Violations Noted

Day Room

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Shift Commander's Office

No Violations Noted

Records

105 CMR 451.353 Interior Maintenance: Light not secured to ceiling

Work Release Office

No Violations Noted

WEST UP

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123*

Maintenance: Wall damaged near heater

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower face plate loose in shower # I.2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water at sink # 2 not working

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # R2 not working

Cells

105 CMR 451.350* Structural Maintenance: Window cracked in cell # 141

Hallway

No Violations Noted

CPO Office

Unable to Inspect --- Locked

WEST DOWN

Male Staff Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123*

Maintenance: Paint peeling on ceiling access panel in shower # I.2, R1, and R2

105 CMR 451.123*

Maintenance: Wall damaged near heater

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123*

Maintenance: Ceiling paint peeling

105 CMR 451.123

Maintenance: Soap scum on shower curtains # L1, L2, R1, and R2

Cells

105 CMR 451.353* Interior Maintenance: Floor damaged in cell # 119

Union Office

No Violations Noted

Booking Office

105 CMR 451.350* Structural Maintenance: Window damaged

Hallway

105 CMR 451.353* Interior Maintenance: Wall vent dusty above bubbler

EAST UP

Mail Room

No Violations Noted

Hallway

105 CMR 451.350*

Structural Maintenance: Window damaged

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall damaged in shower # R2

105 CMR 451.123

Maintenance: Wall damaged in shower # L1

105 CMR 451.123*

Maintenance: Wall damaged near heater

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # L1 and L2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, 2 urinals out-of-order

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # L1 leaking

Cells

105 CMR 451.141*

Screens: Screen damaged in cell # 127, 128, 133, and 136

105 CMR 451.353*

Interior Maintenance: Floor damaged in cell # 127 and 139

105 CMR 451.350*

Structural Maintenance: Window damaged in cell # 128

105 CMR 451.350*

Structural Maintenance: Hole in window sill in cell # 136 and 138

Fire Escape

105 CMR 451.360*

Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the ground

EAST DOWN

Hallway

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling outside of bathroom

105 CMR 451.353*

Interior Maintenance: Floor damaged near emergency exit and throughout the area

105 CMR 451.353*

Interior Maintenance: Vent dusty above bubbler

105 CMR 451.353

Interior Maintenance: Bubbler broken

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Floor surface damaged

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, floor drain not secured

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall tiles damaged outside of shower # L1 and R1

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # L1, L2, R1, and R2

105 CMR 451.123*

Maintenance: Paint peeling on ceiling access panel

105 CMR 451.123*

Maintenance: Ceiling vent dusty near showers

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, floor drain not secured in shower # R2

105 CMR 451.123*

Maintenance: Ceiling paint peeling throughout

105 CMR 451.123*

Maintenance: Floor epoxy damaged throughout the bathroom

105 CMR 451.123*

Maintenance: Walls worn in shower # L1, L2, R1, and R2

105 CMR 451.123

Maintenance: Light not working

105 CMR 451.123*	Maintenance: Soap scum on shower curtains in shower # L1, L2, R1, and R2
105 CMR 451.123*	Maintenance: Ceiling vent dusty
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water faucet at 1 st sink was backwards

Cells

105 CMR 451.350*	Structural Maintenance: Window broken in cell # 101 and 109
105 CMR 451.350*	Structural Maintenance: Hole in window sill in cell # 101
105 CMR 451.353*	Interior Maintenance: Floor damaged in cell # 111
105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling in cell # 107
105 CMR 451.353	Interior Maintenance: Light loose in cell # 106

BASEMENT

Boiler Room

Unable to Inspect – Locked

Equipment Storage

No Violations Noted

Laundry

105 CMR 451.331	Radiators and Heating Pipes: Pipes not properly insulated
105 CMR 451.353*	Interior Maintenance: Wall vent dusty

Culinary Art Program Storage

105 CMR 451.353*	Interior Maintenance: Ceiling light cover damaged
105 CMR 451.353*	Interior Maintenance: Floor damaged
105 CMR 451.353	Interior Maintenance: Mouse droppings observed

Electrical Room

105 CMR 451.350*	Structural Maintenance: Ceiling damaged
105 CMR 451.350*	Structural Maintenance: Ceiling leaking

CULINARY ARTS PROGRAM

Dining Room (side closet)

No Violations Noted

Dining Room

No Violations Noted

Kitchen

FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 2-compartment sink leaking
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, light cover not secured in dishwasher area
FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed in cabinet
FC 3-304.12(A)	Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in product
FC 4-601.11(A)	Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, sugar and flour bins dirty

Culinary Shed
FC 6-201.11*
FC 4-501.11(B)*

Design, Construction and Installation: Floor not easily cleanable, floor damaged
Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler # 3

FARM DORM

1st FLOOR

Lobby

No Violations Noted

CPO Office – East Down Side

105 CMR 451.353*
105 CMR 451.353*

Interior Maintenance: Ceiling tiles damaged
Interior Maintenance: Missing electrical outlet cover

CPO Office – West Down Side

Unable to Inspect – Locked

Control

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

Staff Bathroom # 2

105 CMR 451.123

Maintenance: Wall damaged

Deputy Superintendent's Area

No Violations Noted

Staff Bathroom # 1

No Violations Noted

EAST DOWN (26-49)

Hallway

No Violations Noted

Urine Lab

No Violations Noted

Shower Room

105 CMR 451.123
105 CMR 451.123
105 CMR 451.130
105 CMR 451.130
105 CMR 451.130
105 CMR 451.123
105 CMR 451.130

Maintenance: Wall exposed above showers
Maintenance: Wall damaged behind showers
Plumbing: Plumbing not maintained in good repair, shower # 2 leaking
Plumbing: Plumbing not maintained in good repair, ceiling pipes leaking
Plumbing: Plumbing not maintained in good repair, missing drain cover in shower area
Maintenance: Wall fan dusty
Hot Water: Shower water temperature recorded at 73°F at shower # 3

Cells

105 CMR 451.320*
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.353*
105 CMR 451.130*

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Wall paint peeling in cell # 47
Interior Maintenance: Ceiling bubbling in cell # 47
Interior Maintenance: Ceiling paint peeling in cell # 48 and 49
Interior Maintenance: Ceiling paint peeling in cell # 28, 31, and 46
Interior Maintenance: Light shield damaged in cell # 29 and 45
Plumbing: Plumbing not maintained in good repair, sink leaking in cell # 32

WEST DOWN (02-24)

Barber Shop

105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Light shield missing
Interior Maintenance: Razors and scissors put away without being cleaned

Slop Sink Room

105 CMR 451.353*
105 CMR 451.130

Interior Maintenance: Floor paint peeling
Plumbing: Plumbing not maintained in good repair, sink leaking

Hallway

105 CMR 451.350*

Structural Maintenance: Door not rodent and weathertight

Shower Room

105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.130

Maintenance: Missing part of wall in shower # 3
Maintenance: Wall vent dusty
Maintenance: Light not shatter-proof
Plumbing: Plumbing not maintained in good repair, floor drain missing in shower # 3

Cells

105 CMR 451.320*
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.353
105 CMR 451.353*

Cell # 23 – Out-of-Service
Cell Size: Inadequate floor space in all cells
Interior Maintenance: Ceiling paint peeling in cell # 21
Interior Maintenance: Light cover damaged in cell # 4 and 8
Interior Maintenance: Light cover damaged in cell # 20
Interior Maintenance: Ceiling bubbling in cell # 11
Interior Maintenance: Wall rusted around toilet in cell # 12

2nd FLOOR

Classroom

No Violations Noted

Staff Bathroom

No Violations Noted

Biohazard Storage

No Violations Noted

Janitor's Closet # 2

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

CPO Office # 1

Unable to Inspect - Locked

CPO Office # 2

Unable to Inspect - Locked

ACA/EHSO Office

No Violations Noted

DOT Office

No Violations Noted

HSU

105 CMR 451.353*
105 CMR 480.425(A)

Interior Maintenance: Medical table damaged
Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form
Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training
Procedures; Records; Record-Keeping Log: Generator had no written procedures for maintaining compliance with 480.000

EAST UP (76-99)*Hallway*

No Violations Noted

Shower Room

105 CMR 451.123

Maintenance: Fan broken

Cells

Unable to Inspect - Closed for Renovations

Trash Closet

No Violations Noted

WEST UP (51-74)*Hallway*

No Violations Noted

Shower Room

Unable to Inspect - Out-of-Order

Trash Closet

No Violations Noted

Slop Sink Area

No Violations Noted

Cells

105 CMR 451.320*
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.353
105 CMR 451.360

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Light damaged in cell # 53
Interior Maintenance: Floor paint peeling in cell # 61
Interior Maintenance: Light damaged in cell # 52
Protective Measures: Birds nest observed in window in cell # 55 and 57

FOOD SERVICE AREA*Day Room*

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling fans dusty

Dining Room

FC 6-501.12(A)
FC 6-201.16(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling fans dusty
Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

Food Service Line

FC 2-402.11

Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, missing beard guards and hair nets

Kitchen

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on cooler side of warmer/cooler unit

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed in the tool area

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed in the cabinet with sugar and flour

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in product

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 3-compartment sink leaking

FC 6-501.111(B)

Maintenance and Operations; Pest Control: Flies observed throughout

FC 6-501.114(A)

Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, ice machine broken

FC 4-701.10

Sanitization of Equipment and Utensils, Objective: Food contact surfaces not properly sanitized, unknown blue solution used to wipe down counter tops and tables

105 CMR 590.003(B)(11)(13)

Management and Personnel: Person in charge was unfamiliar with the chemicals being used in the kitchen along with the methods of testing

Slop Sink and Inmate Bathroom

105 CMR 451.123

Maintenance: Missing light shield

Office

FC 3-302.12

Preventing Food and Ingredient Contamination: Unlabeled food containers

Refrigerator # 1

No Violations Noted

Back Hallway

No Violations Noted

Building # 7

FC 3-305.11(A)(3)

Preventing Contamination from Premises: Food stored in an inappropriate location, food stored less than 6 inches from the floor

Freezer # 8

No Violations Noted

BASEMENT

Day Room

105 CMR 451.353*

Interior Maintenance: Wall paint peeling

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, pipes leaking throughout

105 CMR 451.353

Interior Maintenance: Ceiling damaged

Chaplain's Room

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

Muslim Prayer Room

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, pipes leaking

Chemical Area

Hallway

105 CMR 451.353* Interior Maintenance: Mold on ceiling tiles
105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

Chemical Mixing Room

105 CMR 451.353 Interior Maintenance: Mold on wall near sink
105 CMR 451.353 Interior Maintenance: Wall damaged under sink
105 CMR 451.353* Interior Maintenance: Wall missing

Chemical Distribution Room

105 CMR 451.353* Interior Maintenance: Ceiling paint peeling
105 CMR 451.353* Interior Maintenance: Wall paint peeling
105 CMR 451.353 Interior Maintenance: Chemicals stored on the ground
105 CMR 451.353 Interior Maintenance: Mold on walls

Paper Goods Storage

105 CMR 451.353 Interior Maintenance: Paper goods stored on the ground

Storage

Unable to Inspect - Locked

Armorer's Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe leaking

Tools and Keys Office

No Violations Noted

Tool Crib

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe leaking
105 CMR 451.350 Structural Maintenance: Ceiling damaged

Carpenter's Shop Area

Electrical Supply

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, floor drain cover missing
105 CMR 451.353 Interior Maintenance: Insulation stuffed in window

Bathroom

105 CMR 451.123* Maintenance: Wall damaged
105 CMR 451.123* Maintenance: Floor damaged

Carpenter's Shop

105 CMR 451.350* Structural Maintenance: Side door not rodent and weathertight
105 CMR 451.353 Interior Maintenance: Standing water on floor

Maintenance

Unable to Inspect – Locked

Laundry Area

105 CMR 451.353* Interior Maintenance: Ceiling paint peeling
105 CMR 451.141* Screens: Screen missing from wall exhaust fan
105 CMR 451.331* Radiators and Heating Pipes: Pipes not properly insulated
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, 1 washer leaking
105 CMR 451.350 Structural Maintenance: Wall damaged

Shower Room

105 CMR 451.123*	Maintenance: Wall paint damaged above shower stalls
105 CMR 451.123*	Maintenance: Wall damaged in shower room
105 CMR 451.123*	Maintenance: Pipes not properly insulated, insulation damaged
105 CMR 451.123*	Maintenance: Floor finish damaged in shower room
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower drain cover loose in shower # 3/4, 5/6, 7/8, and 9/10
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower drain cover missing in shower # 1/2
105 CMR 451.123*	Maintenance: Shower head casing damaged in shower # 6
105 CMR 451.123*	Maintenance: Shower floor dirty in shower # 1-12
105 CMR 451.123*	Maintenance: Wall tiles damaged in shower # 1, 2, 4, 5, 7, 10, 11, and 12
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, missing dial in shower # 3 and 4
105 CMR 451.123*	Maintenance: Shower area generally dirty
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower # 1, 3, and 4 not working
105 CMR 451.130	Hot Water: Shower water temperature recorded at 67°F

VISITING/RECREATIONAL CENTER/GYM

Lobby

105 CMR 451.353*	Interior Maintenance: Wall tiles damaged around perimeter of lobby
105 CMR 451.353*	Interior Maintenance: Wall paint peeling
105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling
105 CMR 451.350*	Structural Maintenance: Ceiling bubbling

Male Visitor's Bathroom

105 CMR 451.123*	Maintenance: Missing floor tiles
105 CMR 451.123*	Maintenance: Partition rusted

Search Room

No Violations Noted

Female Visitor's Bathroom

105 CMR 451.126	Hot Water: Hot water temperature recorded at 102°F
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Staff Locker Room

No Violations Noted

First Aid Room

No Violations Noted

Staff Bathroom

No Violations Noted

Electrical Room

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
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Cardio Room

105 CMR 451.350*	Structural Maintenance: Door not rodent and weathertight
105 CMR 451.353	Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

Weight Room

105 CMR 451.353*	Interior Maintenance: Workout equipment not easily cleanable, several covers damaged
105 CMR 451.350*	Structural Maintenance: Doors not rodent and weathertight
105 CMR 451.353	Interior Maintenance: Floor damaged

Storage Rooms

No Violations Noted

FARM SERVICE GARAGE

Tool Crib Room

No Violations Noted

Dumpsters

105 CMR 451.370

Garbage Storage: Garbage stored in an unsanitary condition, trash on the ground around the dumpsters

Swill Area

No Violations Noted

PROGRAM BUILDING

105 CMR 451.350*

Structural Maintenance: Side doors not rodent and weathertight

IPS Office

Unable to Inspect - Locked

Treasurer's Office

No Violations Noted

Office (left)

No Violations Noted

Classrooms

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink

No Violations Noted

COW BARN

Hallway

105 CMR 451.353*

Interior Maintenance: Missing ceiling

105 CMR 451.350*

Structural Maintenance: Roof leaks

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling

Property Storage

105 CMR 451.350*

Structural Maintenance: Hole in ceiling

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.350*

Structural Maintenance: Roof leaks

Property Room

No Violations Noted

Inmate Locker Room

105 CMR 451.123*
105 CMR 451.110(A)*
105 CMR 451.110(A)
105 CMR 451.111

Maintenance: Baseboard heater damaged
Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
Inmate Toilet Supplies: Inmates not supplied with sufficient supply of toilet paper

Farm Service Office

No Violations Noted

Habitat for Humanity Shop

Unable to Inspect – Closed

Recycling Area

105 CMR 451.130 Plumbing: No backflow preventer on hose connection

Observations and Recommendations

1. The inmate population was 197 at the time of inspection.
2. The East Up Tier in the Farm Dorm was closed for renovations, there were no inmates residing in this area at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

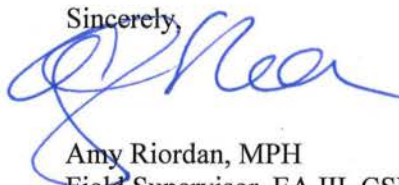
To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH
Field Supervisor, EA III, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Greg Cebula, EHSO
Susan Rask, Health Director, Concord Board of Health
Clerk, Massachusetts House of Representatives
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Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit