



The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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SECRETARY

CHERYL BARTLETT, RN
COMMISSIONER

March 18, 2014

Mari Lou Whalen, Deputy Superintendent
Northeastern Correctional Center
Barretts Mill Road
P.O. Box 1069
West Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, West Concord

Dear Superintendent Whalen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on February 26, 2014 accompanied by David Lavoie, EHSO and Jonathan Brown, Community Sanitation Program. Violations noted during the inspection are listed below including 156 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

GRALTON HALL

Lobby

No Violations Noted

Library

No Violations Noted

Sitting Area

105 CMR 451.350*

Structural Maintenance: Floor tiles missing

105 CMR 451.353

Interior Maintenance: One table stool damaged

FC 4-602.12(B)

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Shift Commander's Office

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator gaskets damaged

Records

No Violations Noted

Work Release Office

No Violations Noted

West Up

CPO Office

No Violations Noted

Hallway

No Violations Noted

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Shower floor finish damaged and no longer easily cleanable in shower # L2 and R2

105 CMR 451.123*

Maintenance: Shower curtain missing from shower # R1

105 CMR 451.123*

Maintenance: Heater cover not secure

105 CMR 451.123*

Maintenance: Shower # R1 not working

105 CMR 451.123

Maintenance: No hot water at sink closest to door

105 CMR 451.126

Hot Water: Hot water temperature recorded at 149⁰F

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 141, 144, 145, 146, 148, 149, 150, and 151

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 140

105 CMR 451.353

Interior Maintenance: Center window not weathertight, plastic bag around window in cell # 141

West Down

Hallway

No Violations Noted

Male Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Shower floor finish damaged and no longer easily cleanable in shower # L1, L2, and R2

105 CMR 451.123*

Maintenance: Soap scum on shower curtains in shower # L2

105 CMR 451.123*

Maintenance: Heater damaged

105 CMR 451.123*

Maintenance: Shower area not ventilated well, water observed on ceiling

105 CMR 451.123*

Maintenance: Walls dirty outside showers

105 CMR 451.123

Maintenance: Ceiling dirty outside of showers

105 CMR 451.123

Maintenance: Ceiling paint peeling

105 CMR 451.123

Maintenance: Rust marks in shower # R1

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 115, 116, 117, 119, and 123

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 118, 120, 122, 124, and 125

East Up

Mail Room

No Violations Noted

Hallway

No Violations Noted

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Light shield missing

105 CMR 451.353*

Interior Maintenance: Drain cover missing

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall tiles missing throughout bathroom

105 CMR 451.123*

Maintenance: Heater damaged

105 CMR 451.130*

Hot Water: Shower water temperature recorded at 123⁰F

105 CMR 451.123*

Maintenance: Mildew observed on caulking in shower # L2

105 CMR 451.123

Maintenance: Mildew observed on caulking in shower # L1, R1, and R2

105 CMR 451.123

Maintenance: One light not function properly, light out

105 CMR 451.123

Maintenance: Ceiling vent dusty near toilets

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 127, 129, 130, 132, 133, 135, 136, and 139

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 134 and 137

East Down

Hallway

FC 4-602.12(B)

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

105 CMR 451.344

Illumination in Habitable Areas: One light not functioning properly, light out

Janitor's Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, slop sink not plumbed properly, draining into open drain with no drain cover

105 CMR 451.353

Interior Maintenance: Floor surface damaged

Inmate Bathroom and Laundry

105 CMR 451.123*

Maintenance: Shower floor finish damaged and no longer easily cleanable in shower # L2 and R2

105 CMR 451.123*

Maintenance: Floor damaged outside of showers

105 CMR 451.123*

Maintenance: Entrance door frame damaged

105 CMR 451.123

Maintenance: Possible mold growth on floor outside of showers

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 103, 105, 109, and 111

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 107 and 112

Basement

Hallway

No Violations Noted

Boiler Room

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, pipe leaking near boiler tank

Meeting Room

Unable to Inspect - Under Construction

Culinary Arts Program Storage

105 CMR 451.353*	Interior Maintenance: Floor finish damaged
105 CMR 451.353*	Interior Maintenance: Unfinished shelves not easily cleanable
105 CMR 451.353*	Interior Maintenance: Light shield damaged
105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing
105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged

Electrical Room

105 CMR 451.353*	Interior Maintenance: Ceiling leaking
105 CMR 451.350*	Structural Maintenance: Ceiling damaged, water damaged
105 CMR 451.353	Interior Maintenance: Bucket with standing water observed

Culinary Arts Program

Dining Room

No Violations Noted

Kitchen

FC 6-201.11*	Design, Construction and Installation: Floor not easily cleanable, unfinished concrete in several areas
FC 6-202.15(A)(2)*	Design, Construction, and Installation; Functionality: Vent fan not weathertight, no louvers or screen provided
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor damaged throughout kitchen
FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, mildew around spray hose sink on wall
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged under sink unit and warewash machine
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, ceiling vents rusted above warewash machine
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged around vent fan
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, window sill paint damaged around vent fan
FC 4-903.11(B)(1)	Protection of Clean Items, Storing: Bowls not stored in the inverted position
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, hot water mislabeled at handsink

Culinary Shed

No Violations Noted

FARM DORM

First Floor

Lobby Area

No Violations Noted

Control Area

No Violations Noted

Staff Bathroom 1

No Violations Noted

Staff Bathroom 2

No Violations Noted

Chemical Storage Room

No Violations Noted

Mop Room

No Violations Noted

CPO Office - East Down Side

No Violations Noted

CPO Office – West Down Side

No Violations Noted

East Down

Hallway

No Violations Noted

Urine Lab

No Violations Noted

Holding Cell # 26 and 27

105 CMR 451.350*

Structural Maintenance: Wall damaged in cell # 27

105 CMR 451.350*

Structural Maintenance: Floor damaged under toilet in cell # 27

105 CMR 451.353*

Interior Maintenance: Walls dirty in cell # 26

Shower Room

105 CMR 451.123*

Maintenance: Floor surface damaged in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123

Maintenance: Wall damaged in shower # 1 and 2

105 CMR 451.123*

Maintenance: Ceiling tiles damaged throughout shower room

105 CMR 451.123*

Maintenance: Vent fan dirty

105 CMR 451.123*

Maintenance: Wall tiles damaged outside of showers

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 34, 36, 40, and 49

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 35, 39, 46, and 48

West Down

Barber Shop

105 CMR 451.353

Interior Maintenance: Baseboard damaged

105 CMR 451.353

Interior Maintenance: Wall light shield missing

Hallway

105 CMR 451.350

Structural Maintenance: Exit door not rodent and weathertight

Shower Room

Unable to Inspect – Under Construction

Slop Sink Room

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, no backflow preventer on threaded bib

105 CMR 451.353*

Interior Maintenance: Light shield missing

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 4, 6, 7, 10, and 14

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 2, 5, 15, 19, and 20

105 CMR 451.350

Structural Maintenance: Wall damaged in cell # 21

Second Floor

Staff Bathroom

No Violations Noted

Classroom

No Violations Noted

Janitor's Closet

No Violations Noted

CPO Supervisor

No Violations Noted

HSU

105 CMR 451.350*

Structural Maintenance: Ceiling water damaged

105 CMR 451.350*

Structural Maintenance: Wall damaged near window

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink not functioning

Director of Treatment Offices

No Violations Noted

East Up

Hallway

105 CMR 451.350

Structural Maintenance: Exit door not rodent and weathertight

Shower Room

105 CMR 451.123*

Maintenance: Soap scum on walls in showers # 1, 2, and 3

105 CMR 451.123*

Maintenance: No grille and/or louvers provided on vent fan

105 CMR 451.123*

Maintenance: Wall tiles damaged in showers # 1, 2, and 3

105 CMR 451.123*

Maintenance: Shower room not ventilation well, water observed on ceiling

105 CMR 451.123

Maintenance: Floor drain missing in shower # 2

Cells

105 CMR 451.350

Structural Maintenance: Wall damaged behind toilet fixture in cell # 82

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 85, 93, and 99

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 80, 90, 94, 97, and 98

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 91 and 92

Trash Closet

105 CMR 451.350*

Structural Maintenance: Wall damaged

West Up

Hallway

105 CMR 451.350

Structural Maintenance: Exit door not rodent and weathertight

Shower Room

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Floor drain cover missing in shower room

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Wall tiles damaged outside of showers

105 CMR 451.123*

Maintenance: Possible mold and/or mildew substance on floor outside of showers

105 CMR 451.123

Maintenance: Ceiling dirty in shower room

Trash Closet

105 CMR 451.350

Structural Maintenance: Ceiling damaged

Slop Sink Area

Unable to Inspect – Under Construction

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 53, 54, 64, 65, and 71

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 55, 59, 57, and 73

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 58 and 64

Food Service Area

Day Room

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, wall damaged behind vending machine

Dining Room

FC 6-202.15(A)(2)*

Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken

Food Service Line

FC 4-501.114(A)

Maintenance and Operation; Equipment: Chlorine sanitizer solution tested less than recommended concentration

Kitchen

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, paint damaged on window sills

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, several wall tiles damaged in kitchen area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, grout missing in several areas on the floor

FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, gasket damaged on Tranulsen hot holding unit
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged behind 3 bay sink
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall and wall tiles damaged near dishwasher
FC 4-602.11(E)(4)(b)*	Cleaning of Equipment and Utensils, Frequency: Mold growth observed on interior surfaces of ice machine
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, prep tables damaged on lower shelving
FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, several light shields filled with bugs and debris
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handsink hot water unusable, missing water control
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, vegetable prep-sink leaking
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, grease hood filters damaged
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, light out under grease hood
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, window sill rotted out and missing glass window panel near warewash machine
FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, possible mold growth around window sill, spray hose sink, and warewash machine

Refrigerator # 1

No Violations Noted

Back Hallway

FC 6-202.15(A)(2)*

Design, Construction, and Installation; Functionality: Back screen door not weather and vermin tight

Laundry and Inmate Bathroom

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, debris behind washer and dryer units

Office

No Violations Noted

Dry Storage-Building #7

No Violations Noted

Freezer Unit-Building # 8

No Violations Noted

Basement

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged throughout basement

Stairway

105 CMR 451.353*

Interior Maintenance: Floor paint damaged on steps

Chaplain's Room

No Violations Noted

<i>Muslim Prayer Room</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, pipe leaking
<i>K9 Storage</i> 105 CMR 451.130	No Violations Noted
<i>Chemical Distribution Room</i> 105 CMR 451.353	Interior Maintenance: Ceiling paint peeling
<i>Paper Goods Storage</i> 105 CMR 451.130 105 CMR 451.353	Plumbing: Plumbing not maintained in good repair, pipe leaking Interior Maintenance: Wall paint peeling
<i>Electrical/Plumbing Shop</i> 105 CMR 451.130	No Violations Noted
<i>Cleaning Supply Area</i> 105 CMR 451.353	Interior Maintenance: Ceiling paint peeling
<i>Storage Room</i> 105 CMR 451.130	No Violations Noted
<i>Carpenter's Shop</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, pipe leaking in back corner
<i>Carpenter's Bathroom</i> 105 CMR 451.350* 105 CMR 451.353	Structural Maintenance: Wall damaged Interior Maintenance: Wall paint peeling
<i>Hallway</i> 105 CMR 451.353	Interior Maintenance: Light shield missing
<i>Hot Tools Crib</i> 105 CMR 451.130	Unable to Inspect – Locked
<i>Maintenance Area</i> 105 CMR 451.130	No Violations Noted
<i>Laundry Area</i> 105 CMR 451.350* 105 CMR 451.353* 105 CMR 451.353* 105 CMR 451.353* 105 CMR 451.140 105 CMR 451.353 105 CMR 451.130	Structural Maintenance: Wall damaged Interior Maintenance: Ceiling paint damaged Interior Maintenance: Floor paint damaged Interior Maintenance: Light shields missing Adequate Ventilation: Inadequate ventilation, vent fan broken Interior Maintenance: No grille and/or louvers provided on vent fan Plumbing: Plumbing not maintained in good repair, pipe leaking
<i>Maintenance Bathroom</i> 105 CMR 451.123*	Maintenance: Floor paint damaged
<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Vent fan dirty

Shower Room

105 CMR 451.123*	Maintenance: Wall paint damaged above shower stalls
105 CMR 451.123*	Maintenance: Wall damaged in shower room
105 CMR 451.123*	Maintenance: Pipes not properly insulated, insulation damaged
105 CMR 451.123*	Maintenance: Two light fixtures not functioning properly, lights out
105 CMR 451.123*	Maintenance: Floor finish damaged in shower room
105 CMR 451.123	Maintenance: Missing water control in shower # 1
105 CMR 451.123	Maintenance: Wall tiles damaged in shower # 5
105 CMR 451.123	Maintenance: Pipe cover damaged in shower # 6
105 CMR 451.123	Maintenance: No grille and/or louvers provided on vent fan

VISITING RECREATIONAL CENTER

Lobby

Female Visitor's Bathroom

105 CMR 451.350*	Structural Maintenance: Ceiling cracked around ceiling vent
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Male Visitor's Bathroom

No Violations Noted

Search Room

Unable to Inspect – Under Construction

Gymnasium

105 CMR 451.353*	Interior Maintenance: Ceiling fan cages dusty
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Staff Locker Room

105 CMR 451.123	Maintenance: 2 shower heads leaking
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Staff Bathroom

105 CMR 451.126*	Water Supply: No cold water supplied to handwash sink # 4
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Electrical Room

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, standing water in slop sink
105 CMR 451.353	Interior Maintenance: Light shield missing

First Aid Room

No Violations Noted

Storage Rooms

No Violations Noted

Vending Machines

FC 4-601.11(C)	Cleaning of Equipment and Utensils, Objective: Vending machine drawer dirty
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Weight Room

105 CMR 451.353*	Interior Maintenance: Workout equipment not easily cleanable, several covers damaged
105 CMR 451.353*	Interior Maintenance: Wall paint damaged

Cardio Room

105 CMR 451.353	Interior Maintenance: Wall paint damaged
105 CMR 451.353	Interior Maintenance: Insulation damaged on heater

105 CMR 451.353 Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

COW BARN

Inmate Bathroom
No Violations Noted

Staff Office and Bathroom
No Violations Noted

Recycling Area
No Violations Noted

Dumpsters
No Violations Noted

FARM SERVICE GARAGE

105 CMR 451.350 Structural Maintenance: Outside door not rodent and weathertight

Carwash Tool Crib Room
No Violations Noted

PROGRAM BUILDING

105 CMR 451.350* Structural Maintenance: Outside doors not rodent and weathertight on either ends of hallway near classrooms

Classrooms
No Violations Noted

Inmate Bathroom
No Violations Noted

Staff Bathroom
105 CMR 451.123* Maintenance: Floor tiles damaged
105 CMR 451.123* Maintenance: Unfinished wood, not easily cleanable

Water Fountain
No Violation Noted

Slop Sink
No Violations Noted

FARM SERVICE BUILDING

Habitat for Humanity Shop
105 CMR 451.353* Interior Maintenance: Heater damaged

Boiler Room
105 CMR 451.350* Structural Maintenance: Ceiling damaged

Inmate Locker Room
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged
105 CMR 451.123* Maintenance: Walls dirty in bathroom area
105 CMR 451.353 Interior Maintenance: Heater damaged

Property Room

No Violations Noted

Mattress Storage

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

Observations and Recommendations

1. The inmate population was 212 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please indicate next to each entry on the inspection report a plan of correction. Said plan of correction must be submitted within ten working days of receiving this report and should detail the specific steps that will be taken and the date of expected compliance. The plan of correction should be submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Marian Robertson

Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH
Steven Hughes, Director, CSP, BEH
John W. Polanowicz, Secretary, Executive Office of Health and Human Services
Luis S. Spencer, Commissioner, DOC
David Lavoie, EHSO
Shawn Zoldak, Policy Coordinator
Susan G. Rask, RS, Health Director, Concord Health Department
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Andrea Cabral, Secretary, EOPS