



The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

5 Randolph Street

Canton, MA 02021

Telephone: (781) 828-7910

Facsimile: (781) 828-7703

Marian.Robertson@state.ma.us

DEVAL L. PATRICK
GOVERNOR

JOHN W. POLANOWICZ
SECRETARY

CHERYL BARTLETT, RN
COMMISSIONER

September 22, 2014

Mari Lou Whalen, Deputy Superintendent
Northeastern Correctional Center
Barretts Mill Road
P.O. Box 1069
West Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, West Concord

Dear Superintendent Whalen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on September 3, 2014 accompanied by Sergeant David Lavoie, EHSO/FSO, and Greg Cebula, EHSO/FSO. Violations noted during the inspection are listed below including 106 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

GRALTON HALL

Lobby

No Violations Noted

Library

No Violations Noted

Sitting Area

No Violations Noted

Shift Commander's Office

FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator gaskets damaged

Records

No Violations Noted

Work Release Office

No Violations Noted

West Up

CPO Office

No Violations Noted

Hallway

No Violations Noted

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 140, 146, 148, and 150

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 142

West Down

Hallway

No Violations Noted

Male Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Heater damaged

105 CMR 451.123

Maintenance: Rust marks in shower # R1

Cells

No Violations Noted

East Up

Mail Room

No Violations Noted

Hallway

No Violations Noted

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Light shield missing

105 CMR 451.130

Plumbing: No backflow preventer on threaded bib

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, standing water in slop sink

Inmate Bathroom

105 CMR 451.123*

Unable to Inspect Showers – Under Construction

Maintenance: Heater damaged

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 127, 129, 130, 132, 133, 135, 136, 137, and 139

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 138

East Down

Hallway

FC 4-602.12(B)* Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Janitor's Closet

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, slop sink not plumbed properly, draining into open drain with no drain cover

105 CMR 451.353* Interior Maintenance: Floor surface damaged

Inmate Bathroom/Laundry

105 CMR 451.123* Unable to Inspect Showers – Under Construction

105 CMR 451.123* Maintenance: Floor damaged outside of showers

Maintenance: Entrance door frame damaged

Cells

105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 103, 105, 109, and 111

Basement

Hallway

No Violations Noted

Boiler Room

No Violations Noted

Meeting Room

Unable to Inspect – Under Construction

Culinary Arts Program Storage

105 CMR 451.353* Interior Maintenance: Floor finish damaged

105 CMR 451.353* Interior Maintenance: Unfinished shelves not easily cleanable

105 CMR 451.353* Interior Maintenance: Ceiling tiles missing

Electrical Room

105 CMR 451.350* Structural Maintenance: Ceiling damaged, water damaged

Culinary Arts Program

Dining Room

No Violations Noted

Kitchen

FC 6-201.11* Design, Construction and Installation: Floor not easily cleanable, unfinished concrete in several areas

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor damaged throughout kitchen

FC 6-202.15(A)(2) Design, Construction, and Installation; Functionality: Outer screen door not weather and vermin tight

Culinary Shed

No Violations Noted

FARM DORM

First Floor

Lobby Area

No Violations Noted

Control Area

No Violations Noted

Staff Bathroom 1

105 CMR 451.123*

Maintenance: Wall damaged around sink

Staff Bathroom 2

No Violations Noted

Chemical Storage Room

No Violations Noted

Mop Room

No Violations Noted

CPO Office - East Down Side

No Violations Noted

CPO Office – West Down Side

No Violations Noted

East Down

Hallway

105 CMR 451.350

Structural Maintenance: Exit door not rodent and weathertight

Urine Lab

No Violations Noted

Holding Cell # 26 and 27

105 CMR 451.350*

Structural Maintenance: Wall damaged in cell # 27

Shower Room

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Soap scum on shower curtain in shower # 1

Maintenance: Ceiling tiles damaged throughout shower room

Maintenance: Vent fan dirty

Cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 33

West Down

Barber Shop

No Violations Noted

Hallway

105 CMR 451.350*

Structural Maintenance: Exit door not rodent and weathertight

Shower Room

105 CMR 451.123
105 CMR 451.123

Maintenance: Standing water observed on floor outside of showers
Maintenance: Vent fan dusty

Slop Sink Room

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, no backflow preventer on threaded bib

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water faucet broken

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water faucet leaking

Cells

105 CMR 451.350

Structural Maintenance: Wall damaged in cell # 12

Second Floor

Director of Treatment Office

No Violations Noted

Staff Bathroom

No Violations Noted

Classroom

No Violations Noted

Janitor's Closet

No Violations Noted

CPO Supervisor

No Violations Noted

HSU

105 CMR 451.350*

Unable to Inspect Fully – Under Construction

105 CMR 451.350*

Structural Maintenance: Ceiling water damaged

105 CMR 480.500(B)(2)

Structural Maintenance: Wall damaged near window

Procedures; Records; Record-Keeping Log: Medical waste log book not up to date with recent tracking receipts

East Up

Hallway

105 CMR 451.350*

Structural Maintenance: Exit door not rodent and weathertight

Shower Room

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: No grille and/or louvers provided on vent fan

105 CMR 451.123*

Maintenance: Wall tiles damaged in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Floor drain missing in shower # 2

105 CMR 451.123

Maintenance: Shower head leaking in shower # 3

105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 2 and 3

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 94

Trash Closet

105 CMR 451.350*

Structural Maintenance: Wall damaged

West Up

Hallway

105 CMR 451.350*

Structural Maintenance: Exit door not rodent and weathertight

Shower Room

105 CMR 451.123*

Maintenance: Floor finish damaged in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Floor drain cover missing in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Wall tiles damaged outside of showers

105 CMR 451.123*

Maintenance: Possible mold and/or mildew substance on floor outside of showers

105 CMR 451.123

Maintenance: Wall damaged near shower control in shower # 3

105 CMR 451.123

Maintenance: Shower head leaking in shower # 3

105 CMR 451.123

Maintenance: Vent fan dusty

Trash Closet

105 CMR 451.350

Structural Maintenance: Ceiling damaged

Slop Sink Area

Unable to Inspect – Under Construction

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 54

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 62 and 63

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in cell # 64

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 71

Food Service Area

Day Room

No Violations Noted

Dining Room

FC 6-202.15(A)(2)*

Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken

Food Service Line

FC 4-501.114(A)*

Maintenance and Operation; Equipment: Chlorine sanitizer solution tested less than recommended concentration

Kitchen

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, paint damaged on window sills

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, several wall tiles damaged in kitchen area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged

FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, grout missing in several areas on the floor
FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, gasket damaged on Tranulsen hot/cold holding unit
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged behind 3-bay sink
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall and wall tiles damaged near dishwasher
FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, several light shields filled with bugs and debris
FC 5-205.15(B)*	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, vegetable prep-sink faucet leaking
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, glass window panels missing near warewash machine
FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, drain lever broken on 3-bay sink
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, pipe leaking under handsink
FC 5-202.13	Plumbing System, Design: Air gap between (inlet) pipe and flood rim, sink spray hose hangs below sink line

Refrigerator # 1

No Violations Noted

Back Hallway

FC 6-202.15(A)(2)*

Design, Construction, and Installation; Functionality: Back screen door not weather and vermin tight

Laundry and Inmate Bathroom

No Violations Noted

Office

No Violations Noted

Dry Storage-Building #7

No Violations Noted

Freezer Unit-Building # 8

No Violations Noted

Basement

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged throughout basement

Stairway

105 CMR 451.353*

Interior Maintenance: Floor paint damaged on steps

Chaplain's Room

No Violations Noted

Muslim Prayer Room

No Violations Noted

K9 Storage

No Violations Noted

<i>Chemical Distribution Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling
<i>Paper Goods Storage</i> 105 CMR 451.353*	Interior Maintenance: Wall paint peeling
<i>Electrical/Plumbing Shop</i>	No Violations Noted
<i>Cleaning Supply Area</i>	No Violations Noted
<i>Storage Room</i>	No Violations Noted
<i>Carpenter's Shop</i> 105 CMR 451.350	Structural Maintenance: Wall damaged in back corner
<i>Carpenter's Bathroom</i> 105 CMR 451.350* 105 CMR 451.353*	Structural Maintenance: Wall damaged Interior Maintenance: Wall paint peeling
<i>Hallway</i> 105 CMR 451.353*	Interior Maintenance: Light shield missing
<i>Hot Tools Crib</i>	Unable to Inspect – Locked
<i>Maintenance Area</i>	No Violations Noted
<i>Laundry Area</i> 105 CMR 451.353* 105 CMR 451.353* 105 CMR 451.353	Interior Maintenance: Ceiling paint damaged Interior Maintenance: Floor paint damaged Interior Maintenance: Wall paint damaged
<i>Maintenance Bathroom</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353* 105 CMR 451.350	Interior Maintenance: Vent fan dirty Structural Maintenance: Window missing
<i>Shower Room</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123	Maintenance: Wall paint damaged above shower stalls Maintenance: Wall damaged in shower room Maintenance: Pipes not properly insulated, insulation damaged Maintenance: Floor finish damaged in shower room Maintenance: No grille and/or louvers provided on vent fan Maintenance: Soap scum on floor in shower # 1, 2, 3, 4, and 5 Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, and 5

VISITING RECREATIONAL CENTER

Lobby

105 CMR 451.350 Structural Maintenance: Ceiling damaged, wet rot

Female Visitor's Bathroom

105 CMR 451.350* Structural Maintenance: Ceiling cracked around ceiling vent

Male Visitor's Bathroom

No Violations Noted

Search Room

No Violations Noted

Gymnasium

105 CMR 451.353* Interior Maintenance: Ceiling fan cages dusty

Staff Locker Room

No Violations Noted

Staff Bathroom

No Violations Noted

Electrical Room

No Violations Noted

First Aid Room

No Violations Noted

Storage Rooms

No Violations Noted

Vending Machines

FC 4-601.11(C)* Cleaning of Equipment and Utensils, Objective: Vending machine drawer dirty

Weight Room

105 CMR 451.353* Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

Cardio Room

105 CMR 451.353* Interior Maintenance: Insulation damaged on heater
105 CMR 451.353* Interior Maintenance: Workout equipment not easily cleanable, several covers damaged

COW BARN

Inmate Bathroom

No Violations Noted

Staff Office and Bathroom

No Violations Noted

Recycling Area

No Violations Noted

Dumpsters

No Violations Noted

FARM SERVICE GARAGE

105 CMR 451.350*

Structural Maintenance: Outside door not rodent and weathertight

Carwash Tool Crib Room

No Violations Noted

PROGRAM BUILDING

105 CMR 451.350*

Structural Maintenance: Outside doors not rodent and weathertight on either ends of hallway near classrooms

Classrooms

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Water Fountain

No Violation Noted

Slop Sink

No Violations Noted

FARM SERVICE BUILDING

Habitat for Humanity Shop

105 CMR 451.353*

Interior Maintenance: Heater damaged

Boiler Room

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

Inmate Locker Room

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

105 CMR 451.123*

Maintenance: Walls dirty in bathroom area

Property Room

No Violations Noted

Mattress Storage

No Violations Noted

Observations and Recommendations

1. The inmate population was 268 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please indicate next to each entry on the inspection report a plan of correction. Said plan of correction must be submitted within ten working days of receiving this report and should detail the specific steps that will be taken and the date of expected compliance. The plan of correction should be submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,-



Marian Robertson
Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH
Steven Hughes, Director, CSP, BEH
John W. Polanowicz, Secretary, Executive Office of Health and Human Services
Thomas Dickhaut, Acting Commissioner, DOC
Sergeant David Lavoie, EHSO/FSO
Greg Cebula, EHSO/FSO
Sergeant Shawn Zoldak, Policy Coordinator
Susan G. Rask, RS, Health Director, Concord Health Department
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Andrea Cabral, Secretary, EOPS