



COMMONWEALTH OF MASSACHUSETTS

Department of Telecommunications and Cable

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NOTICE OF CHANGE OF ADDRESS FOR THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

Issued: February 19, 2025

Effective March 24, 2025, the Department of Telecommunications and Cable ("DTC") will be moving its office from our current address to *One Federal Street, Suite 0740, Boston, MA 02110-2012*. All other contact information, including telephone numbers and email addresses, will remain the same.

In order to ensure that your customers receive timely notice of the DTC's new address, we request that all customer bills, notices, letters, written correspondence, and website references, particularly the "Right to Dispute or Appeal" section of your communications, be updated to reflect the following address, **no earlier than March 14, 2025**:

*Department of Telecommunications and Cable
One Federal Street, Suite 0740
Boston, MA 02110-2012*

Please notify Joslyn Day, Consumer Division Director, via email at consumer.complaints@mass.gov, **by March 3, 2025**, of the date that your company will be implementing the requested change. If you have any questions, please feel free to contact Director Day at 617-368-1122.

Additionally, please be advised that DTC's new address should be used for all regulatory filings made by mail, including overnight mail delivery or in-person delivery. Filings should continue to be addressed to the attention of DTC's Secretary, Shonda D. Green.

Electronic filings should continue to be sent to: dtc.efiling@mass.gov. If you have any questions about the procedure for submitting regulatory filings, please contact Secretary Green at 617-368-1120.

Thank you for your prompt attention to this matter.