

**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

TRACFONE WIRELESS, INC.	)	
Annual Verification SafeLink Wireless®	)	D.T.C.09-9
Lifeline Customers	)	
	)	

NOTICE OF FILING ANNUAL AUDIT REPORT

TracFone Wireless, Inc. ("TracFone"), by its counsel, hereby files its annual report regarding its audit to verify the eligibility of its SafeLink Wireless® Lifeline customers in Massachusetts, in accordance with the Department's Order dated June 30, 2010. TracFone was designated as an eligible telecommunications carrier ("ETC") by the Federal Communications Commission ("FCC") in an Order dated April 11, 2008. TracFone petitioned the Department for waiver of the Department's existing ETC eligibility verification process for Lifeline customers. As a condition for granting the waiver, the Department required TracFone to conduct an annual verification audit, using a random, statistically-valid sample of customers of its Safelink Wireless® Lifeline service, consistent with the FCC's annual audit requirement at 47 C.F.R. § 54.410(2). TracFone has conducted such an audit and by this filing, TracFone provides the results of the audit.

The following attachments are provided with this Notice:

Attachment 1 Letter regarding Annual Lifeline Certification and Verification

Attachment 2 Annual Lifeline Certification & Verification Form for Massachusetts

Attachment 3 Massachusetts - Annual Verification Detail

Respectfully Submitted,



Stephen Athanson
TRACFONE WIRELESS INC.
9700 N.W. 112th Ave.
Miami, FL 33178
(305) 715-3613
sathanson@tracfone.com

Counsel for TracFone Wireless Inc.

August 31, 2011

Attachment 1



August 30, 2011

Annual Lifeline Certification & Verification

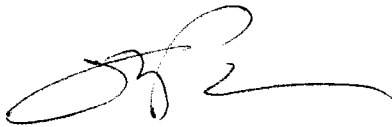
The statistical random sample was taken on March 10, 2011, by the TracFone Wireless team, for all customers (program-based) participating in the state of MA; launched in December 2008. It was determined that this state followed the Federal Guidelines for Annual Verification. The total sample size base was 244. The total number of customers for Massachusetts as of 7/31/2011 was 184,300.

TracFone notified all 244 customers in the random sample about the verification requirement multiple times via electronic mail, direct mail, SMS messages, voicemail and direct calling. After allocating most of our resources and efforts to contacting each of the customers in the random sample, the following results were obtained from the 244 customers surveyed: 137 verified (56.15%); 35 ineligible (14.34%); and 72 non responders (29.51%).

For purposes of this letter; "Verified" customers are those customers in the sample who were contacted and provided valid documentation to prove they are qualified to continue receiving Lifeline service. "Ineligible" customers are those customers in the sample who were contacted, but did not provide valid documentation, as well as customers who advised TracFone that they wished to be de-enrolled from TracFone's Lifeline service. Finally, "Non responders" customers are those customers in the sample who TracFone attempted to contact, but did not respond to TracFone's request for documentation.

	Quantity	Percent (%)
Verified	137	56.15%
Ineligible	35	14.34%
Non Responders	72	29.51%

Best regards,



FJ Pollak
President and CEO
TracFone Wireless, Inc.
9700 NW 112th Avenue
Medley, Florida 33178

Attachment 2

Annual Lifeline Certification & Verification

Complete Section 1, 2, 3, or 4. Then complete the chart below.

1. ☐ Eligible Telecommunications Carrier (ETC) serving **Federal Default State** (complete columns A through F and sign below)

I certify that the company listed below has procedures in place to verify the continued eligibility of a statistically valid random sample of its Lifeline customers. Results are provided in the chart below. I certify that the company listed below has procedures in place to review income documentation and that, to the best of my knowledge, the company was presented with documentation of the consumer's household income. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

2. ☐ Eligible Telecommunications Carrier (ETC) serving **Non-Federal Default State** (complete columns A through C and sign below; complete columns D and E if required by your state commission)

I certify that the company listed below is in compliance with the Lifeline and Link Up verification procedures in place in the state(s) listed below. If any Lifeline customers of the company listed below qualify based on income, I certify that the company listed below is in compliance with state Lifeline income certification procedures and that, to the best of my knowledge, documentation of income was presented. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

3. ☒ Wireless Eligible Telecommunications Carrier (ETC) serving **Non-Federal Default State** that does **not assert jurisdiction over Wireless ETCs**, and, therefore, are following federal default certification and verification procedures (complete columns A through F and sign below)

I certify that the company listed below has procedures in place to verify the continued eligibility of a statistically valid random sample of its Lifeline customers. Results are provided in the chart below. I certify that the company listed below has procedures in place to review income documentation and that, to the best of my knowledge, the company was presented with documentation of the consumer's household income. I am an officer of the company named below. I am authorized to make this certification for the Study Area(s) listed below.

OR

4. ☐ I certify that my company has not claimed federal Low Income support for any Lifeline customers in _____ (insert current year).

A	B	C	D	E	F
Company Name*	SAC (6 digit number)	State	Customers Surveyed or Verified	Customers Found to be Ineligible	Non- Responding Customers
TRACFONE WIRELESS, INC.	119002	MA	244	35	72

* Companies with more than 5 SACs in any of the categories enumerated as 1-4 above may attach an Appendix with the requested information for the chart.

Signed,


(Signature of Officer)

FJ Pollak
(Printed Name of Officer)

President and CEO
(Title of Officer)

Gina Jasman
(Person Completing this Sample Letter)

(305) 715-6755
(Contact Phone Number)

TracFone Wireless, Inc.

9700 NW 112th Avenue

Medley, FL 33178

(Company Address)

August 30, 2011
(Date)

Submit to USAC using only ONE method:

Fax to: (202) 776-0080
E-mail to: LiVerifications@usac.org
Mail to: USAC - Low Income Program
2000 L Street, NW, Suite 200
Washington, DC 20036

Deadline: August 31st

Attachment 3



MA-Annual Verification Detail- August 31, 2011

Enrollment ID	State	Program Start Date	Enrollment Channel	Audit Status	De enrollment Reason/Code	Audit Notes
1001548	MA	4/8/2009	Web	Verified		
1119305	MA	5/14/2009	CSR	Verified		
1119813	MA	4/21/2009	Web	Verified		
1142633	MA	4/22/2009	Web	Verified		
1173982	MA	4/27/2009	DirectMail	Verified		
1174625	MA	4/29/2009	DirectMail	Verified		
1224682	MA	5/31/2009	CSR	Verified		
1272290	MA	5/5/2009	Web	Verified		
1288297	MA	6/2/2009	CSR	Verified		
1301174	MA	5/7/2009	Web	Verified		
1351007	MA	5/13/2009	Web	Verified		
1395196	MA	5/18/2009	Web	Verified		
1415032	MA	5/28/2009	Web	Verified		
1454090	MA	5/28/2009	Web	Verified		
1480398	MA	6/8/2009	CSR	Verified		
1512810	MA	5/29/2009	Web	Verified		
1515697	MA	5/29/2009	Web	Verified		
1531337	MA	6/15/2009	CSR	Verified		
1558435	MA	6/23/2009	CSR	Verified		
1570093	MA	6/4/2009	DirectMail	Verified		
1639325	MA	6/17/2009	Web	Verified		
1698858	MA	6/16/2009	Web	Verified		
1809999	MA	6/26/2009	Web	Verified		
1823246	MA	6/26/2009	Web	Verified		
1858962	MA	7/1/2009	Web	Verified		
1953611	MA	7/10/2009	Web	Verified		
1958947	MA	7/10/2009	Web	Verified		
2025576	MA	8/6/2009	CSR	Verified		
2075930	MA	7/22/2009	Web	Verified		
2083849	MA	7/22/2009	DirectMail	Verified		
2220771	MA	8/6/2009	Web	Verified		
2258576	MA	8/6/2009	Web	Verified		
2274312	MA	8/10/2009	Web	Verified		
2276075	MA	8/27/2009	CSR	Verified		
2315087	MA	8/12/2009	Web	Verified		
2319125	MA	8/12/2009	Web	Verified		
2455758	MA	8/24/2009	Web	Verified		
2519743	MA	8/31/2009	Web	Verified		
2541163	MA	8/30/2009	Web	Verified		
2624726	MA	9/11/2009	Web	Verified		
2751354	MA	9/18/2009	Web	Verified		
2765177	MA	9/21/2009	Web	Verified		
2768204	MA	9/21/2009	Web	Verified		
278280	MA	1/20/2009	Web	Verified		
2828277	MA	9/25/2009	Web	Verified		
30023921	MA	11/5/2009	Web	Verified		
30029243	MA	11/6/2009	Web	Verified		
30033174	MA	11/6/2009	Web	Verified		
30115734	MA	11/17/2009	Web	Verified		



MA-Annual Verification Detail- August 31, 2011

Enrollment ID	State	Program Start Date	Enrollment Channel	Audit Status	De enrollment Reason/Code	Audit Notes
3020300	MA	10/15/2009	Web	Verified		
30350798	MA	12/17/2009	Web	Verified		
30400177	MA	12/30/2009	Web	Verified		
3049968	MA	10/16/2009	Web	Verified		
30601231	MA	1/29/2010	Web	Verified		
30619624	MA	2/2/2010	Web	Verified		
30649395	MA	2/8/2010	Web	Verified		
3075269	MA	10/19/2009	Web	Verified		
3173149	MA	10/29/2009	Web	Verified		
3212603	MA	11/3/2009	Web	Verified		
3217582	MA	2/15/2010	Web	Verified		
3285565	MA	2/27/2010	Web	Verified		
3308377	MA	3/4/2010	Web	Verified		
3394065	MA	3/25/2010	Web	Verified		
3424339	MA	4/21/2010	CSR	Verified		
3489917	MA	4/19/2010	Web	Verified		
3494835	MA	4/19/2010	Web	Verified		
3569582	MA	5/6/2010	Web	Verified		
3622509	MA	5/18/2010	Web	Verified		
3758705	MA	6/14/2010	Web	Verified		
3764239	MA	6/15/2010	Web	Verified		
3784455	MA	7/12/2010	CSR	Verified		
3856125	MA	7/2/2010	Web	Verified		
3979100	MA	7/22/2010	Web	Verified		
4019889	MA	7/29/2010	Web	Verified		
4026085	MA	7/29/2010	Web	Verified		
4034910	MA	7/30/2010	Web	Verified		
406859	MA	1/20/2009	Web	Verified		
4135593	MA	10/13/2010	CSR	Verified		
4206931	MA	8/19/2010	Web	Verified		
4269313	MA	8/24/2010	Web	Verified		
4274972	MA	8/25/2010	Web	Verified		
4365154	MA	9/8/2010	Web	Verified		
4444066	MA	9/15/2010	Web	Verified		
4547586	MA	9/25/2010	DirectMail	Verified		
4745039	MA	10/19/2010	Web	Verified		
4823650	MA	10/26/2010	Web	Verified		
4931283	MA	11/8/2010	Web	Verified		
4940602	MA	11/8/2010	Web	Verified		
4955721	MA	11/9/2010	Web	Verified		
500798	MA	2/23/2009	CSR	Verified		
5049689	MA	1/28/2011	CSR	Verified		
523943	MA	1/31/2009	Web	Verified		
5241959	MA	12/28/2010	DirectMail	Verified		
5326138	MA	12/28/2010	Web	Verified		
5396511	MA	1/6/2011	Web	Verified		
5412539	MA	1/10/2011	Web	Verified		
5442019	MA	1/15/2011	Web	Verified		
5498728	MA	2/12/2011	CSR	Verified		



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MA-Annual Verification Detail- August 31, 2011

Enrollment ID	State	Program Start Date	Enrollment Channel	Audit Status	De enrollment Reason/Code	Audit Notes
5569721	MA	1/26/2011	Web	Verified		
557641	MA	2/9/2009	Web	Verified		
5601239	MA	1/31/2011	Web	Verified		
5607334	MA	1/31/2011	Web	Verified		
5618141	MA	2/2/2011	Web	Verified		
5631471	MA	2/4/2011	Web	Verified		
5643412	MA	2/5/2011	Web	Verified		
5645714	MA	2/7/2011	DirectMail	Verified		
5711903	MA	2/11/2011	Web	Verified		
5738143	MA	3/2/2011	CSR	Verified		
574570	MA	2/13/2009	Web	Verified		
5795698	MA	2/22/2011	Web	Verified		
586963	MA	2/16/2009	Web	Verified		
5875471	MA	3/2/2011	Web	Verified		
588453	MA	3/5/2009	CSR	Verified		
589091	MA	2/16/2009	Web	Verified		
5894383	MA	3/5/2011	Web	Verified		
5900723	MA	3/7/2011	Web	Verified		
596890	MA	3/9/2009	CSR	Verified		
641697	MA	2/25/2009	Web	Verified		
650928	MA	2/25/2009	Web	Verified		
661192	MA	3/13/2009	Web	Verified		
664816	MA	2/27/2009	Web	Verified		
690360	MA	3/3/2009	Web	Verified		
702852	MA	3/24/2009	CSR	Verified		
708881	MA	3/5/2009	Web	Verified		
713965	MA	3/27/2009	CSR	Verified		
717191	MA	3/6/2009	Web	Verified		
722925	MA	3/27/2009	CSR	Verified		
728607	MA	3/13/2009	Web	Verified		
739874	MA	3/13/2009	Web	Verified		
746102	MA	3/13/2009	DirectMail	Verified		
809646	MA	3/19/2009	Web	Verified		
817490	MA	4/15/2009	CSR	Verified		
874471	MA	4/10/2009	Web	Verified		
881471	MA	3/27/2009	Web	Verified		
972857	MA	4/10/2009	Web	Verified		
981408	MA	4/10/2009	Web	Verified		
988898	MA	4/10/2009	Web	Verified		
1045392	MA	4/14/2009	Web	Not Verified	b	missing proof for emergency aid the the elderly, disabled and children
1054718	MA	4/15/2009	Web	Not Verified	b	missing proof for emergency aid the the elderly, disabled and children/ Masshealth
1097605	MA	4/21/2009	Web	Not Verified	a	no documentation received
1136217	MA	4/21/2009	Web	Not Verified	a	no documentation received
1147346	MA	4/22/2009	Web	Not Verified	b	missing proof for Masshealth
1155002	MA	4/23/2009	Web	Not Verified	b	missing proof for emergency aid the the elderly, disabled and children dependent children
1182164	MA	5/19/2009	DirectMail	Not Verified	a	no documentation received
1271461	MA	5/4/2009	Web	Not Verified	a	no documentation received
1425979	MA	5/28/2009	Web	Not Verified	a	no documentation received

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MA-Annual Verification Detail- August 31, 2011

Enrollment ID	State	Program Start Date	Enrollment Channel	Audit Status	De enrollment Reason/Code	Audit Notes
1451245	MA	5/29/2009	Web	Not Verified	b	missing proof for emergency aid the the elderly, disabled and children/ Masshealth/ Foodstamps/SSI/LIHEAP
1456551	MA	5/28/2009	Web	Not Verified	a	no documentation received
1491766	MA	5/27/2009	Web	Not Verified	b	missing proof for SSI
1534983	MA	6/1/2009	Web	Not Verified	b	missing verification form and generic SSA proof sent
1678810	MA	6/15/2009	DirectMail	Not Verified	c	receiving lifeline with Verizon
1722612	MA	7/16/2009	CSR	Not Verified	b	invalid proof for SSI (generic SSA letter), missing proof of Foodstamps
1770536	MA	6/23/2009	Web	Not Verified	a	no documentation received
1792013	MA	6/26/2009	Web	Not Verified	b	missing verification form and generic SSA proof sent
1815091	MA	6/26/2009	Web	Not Verified	b	missing proof for Foodstamps/Masshealth
1839428	MA	7/30/2009	CSR	Not Verified	a	no documentation received
1948112	MA	7/9/2009	Web	Not Verified	a	no documentation received
1967913	MA	7/13/2009	Web	Not Verified	b	invalid proof for SSI (generic SSA letter and 1099R form)
1993799	MA	7/14/2009	Web	Not Verified	a	no documentation received
2016990	MA	7/16/2009	Web	Not Verified	a	no documentation received
2052856	MA	8/6/2009	CSR	Not Verified	b	no program selection - no proof
2134709	MA	7/27/2009	Web	Not Verified	a	no documentation received
2154458	MA	7/29/2009	Web	Not Verified	a	no documentation received
2183160	MA	7/31/2009	DirectMail	Not Verified	a	no documentation received
2442923	MA	8/24/2009	Web	Not Verified	a	no documentation received
2467513	MA	8/25/2009	DirectMail	Not Verified	a	no documentation received
2516858	MA	8/28/2009	Web	Not Verified	a	no documentation received
2738597	MA	9/17/2009	Web	Not Verified	a	no documentation received
2741874	MA	9/17/2009	Web	Not Verified	b	missing proof for Fuel Assistance / invalid proof received (generic SSA letter)
2816149	MA	9/24/2009	Web	Not Verified	a	no documentation received
2830771	MA	9/25/2009	Web	Not Verified	a	no documentation received
2895785	MA	10/2/2009	Web	Not Verified	b	missing proof for Foodstamps
2958632	MA	10/8/2009	Web	Not Verified	a	no documentation received
2998354	MA	10/12/2009	Web	Not Verified	a	no documentation received
30021459	MA	11/6/2009	Web	Not Verified	b	no program selection - invalid proof received (generic SSA letter and paystubs)
30054342	MA	11/9/2009	Web	Not Verified	a	no documentation received
30087009	MA	11/13/2009	Web	Not Verified	a	no documentation received
30109020	MA	11/17/2009	Web	Not Verified	a	no documentation received
30114180	MA	11/17/2009	Web	Not Verified	a	no documentation received
3014099	MA	10/15/2009	Web	Not Verified	a	no documentation received
30203129	MA	11/28/2009	Web	Not Verified	a	no documentation received
30264964	MA	8/10/2010	CSR	Not Verified	b	missing proof for Masshealth/invalid proof received (generic SSA letter)
30613047	MA	2/16/2010	CSR	Not Verified	a	no documentation received
30667255	MA	2/10/2010	Web	Not Verified	b	expired proof for fuel assistance (2/2010)
3080086	MA	10/20/2009	Web	Not Verified	a	no documentation received
3088030	MA	10/20/2009	Web	Not Verified	a	no documentation received
3172691	MA	11/3/2009	Web	Not Verified	b	missing proof for Foodstamps/invalid proof for SSI (generic SSA letter)
3180127	MA	10/30/2009	Web	Not Verified	b	missing proof of emergency aid the the elderly, disabled and children/Foodstamps, invalid proof for SSI (generic SSA letter), invalid proof for Masshealth (Medicare papers)
3438230	MA	4/5/2010	Web	Not Verified	f	moved to a different state
3500264	MA	5/3/2010	Web	Not Verified	a	no documentation received
3728092	MA	6/8/2010	Web	Not Verified	a	no documentation received
3761335	MA	6/15/2010	Web	Not Verified	a	no documentation received
3991315	MA	7/26/2010	Web	Not Verified	a	no documentation received
4054086	MA	8/5/2010	DirectMail	Not Verified	a	no documentation received

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MA-Annual Verification Detail- August 31, 2011

Enrollment ID	State	Program Start Date	Enrollment Channel	Audit Status	De enrollment Reason/Code	Audit Notes
4127810	MA	8/11/2010	DirectMail	Not Verified	b	missing proof for Liheap
4218203	MA	8/23/2010	Web	Not Verified	a	no documentation received
4228230	MA	8/20/2010	Web	Not Verified	d	Cancelled by the customer on the website - no details
4291313	MA	8/26/2010	Web	Not Verified	a	no documentation received
4294077	MA	8/26/2010	Web	Not Verified	b	missing proof for SS/Foodstamps/ Mashealth
4356669	MA	9/2/2010	Web	Not Verified	a	no documentation received
4418773	MA	9/10/2010	Web	Not Verified	b	missing proof for Foodstamps/ Mashealth/Transitional aid to families with dependent children
4455461	MA	9/15/2010	Web	Not Verified	b	missing proof for SSI
4491964	MA	9/20/2010	Web	Not Verified	a	no documentation received
4499107	MA	9/21/2010	Web	Not Verified	a	no documentation received
469772	MA	1/20/2009	Web	Not Verified	a	no documentation received
4753634	MA	10/19/2010	Web	Not Verified	a	no documentation received
4762143	MA	10/19/2010	Web	Not Verified	b	invalid proof for SSI (retirement receipts)
4797392	MA	11/8/2010	Web	Not Verified	b	no program selection / invalid proof received (section 8 is not an MA qualifying program)
4907160	MA	11/4/2010	Web	Not Verified	a	no documentation received
4947205	MA	11/12/2010	Web	Not Verified	a	no documentation received
4984288	MA	11/12/2010	Web	Not Verified	a	no documentation received
5051980	MA	11/19/2010	Web	Not Verified	a	no documentation received
5088478	MA	11/24/2010	Web	Not Verified	a	no documentation received
5115630	MA	11/29/2010	Web	Not Verified	a	no documentation received
5152382	MA	12/3/2010	Web	Not Verified	a	no documentation received
5160488	MA	12/3/2010	Web	Not Verified	a	no documentation received
5203585	MA	2/3/2011	CSR	Not Verified	a	no documentation received
5209181	MA	12/9/2010	Web	Not Verified	a	no documentation received
5228378	MA	12/13/2010	Web	Not Verified	a	no documentation received
5263768	MA	1/15/2011	CSR	Not Verified	a	no documentation received
5290330	MA	12/22/2010	Web	Not Verified	d	Cancelled by the customer on the website - no details
5324737	MA	12/28/2010	Web	Not Verified	a	no documentation received
5332700	MA	12/30/2010	DirectMail	Not Verified	a	missing verification form and invalid proof received (receipts and cards that are not for any program)
5395381	MA	1/6/2011	Web	Not Verified	b	no documentation received
5397724	MA	1/7/2011	Web	Not Verified	a	no documentation received
5503226	MA	1/20/2011	Web	Not Verified	a	no documentation received
5538345	MA	1/25/2011	Web	Not Verified	a	no documentation received
5544048	MA	2/16/2011	Web	Not Verified	a	no documentation received
5575127	MA	2/17/2011	CSR	Not Verified	a	no documentation received
5604433	MA	1/31/2011	Web	Not Verified	b	missing proof for Foodstamps
5605471	MA	1/31/2011	Web	Not Verified	a	no documentation received
5623888	MA	2/5/2011	Web	Not Verified	a	no documentation received
5645340	MA	2/4/2011	DirectMail	Not Verified	a	no documentation received
5662039	MA	2/7/2011	Web	Not Verified	a	no documentation received
5673933	MA	2/8/2011	DirectMail	Not Verified	b	missing proof for Foodstamps/Mashealth
5674981	MA	2/8/2011	Web	Not Verified	a	no documentation received
5737595	MA	2/15/2011	Web	Not Verified	b	missing verification form (valid Foodstamps proof received)
5814978	MA	2/24/2011	Web	Not Verified	a	no documentation received
710195	MA	3/6/2009	Web	Not Verified	a	no documentation received
730150	MA	4/9/2009	CSR	Not Verified	a	no documentation received
748932	MA	3/13/2009	Web	Not Verified	b	missing proof for Foodstamps/Mashealth, invalid proof received(1099R form)
887246	MA	3/27/2009	Web	Not Verified	a	no documentation received
906914	MA	3/30/2009	Web	Not Verified	a	no documentation received



MA-Annual Verification Detail- August 31, 2011

Enrollment ID	State	Program Start Date	Enrollment Channel	Audit Status	De enrollment Reason/Code	Audit Notes
989834	MA	4/7/2009	Web	Not Verified	b	missing proof for Foodstamps/SSI
TOTAL		244				
De enrollment Reasons/Codes:						
a. No response						
b. Incomplete response						
c. Duplicate service						
d. De-enroll						
f. No longer eligible						

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing TracFone Wireless, Inc.'s Notice of Filing Annual Audit Report was served electronically and by overnight delivery to the persons listed below, on this 31st day of August, 2011.

Catrice C. Williams, Department Secretary
Department of Telecommunications and
Cable
Two South Station, 4th Floor
Boston Ma, 02110
Tel: 617-305-3580
Fax: 617-988-8287
Email: catrice.williams@state.ma.us
Dtc.efiling@state.ma.us

Michael Isenberg, Director, Competition
Division
Department of Telecommunications and
Cable
Two South Station, 4th Floor
Boston Ma, 02110
Tel: 617-305-3580
Fax: 617-988-8265
Email: mike.isenberg@state.ma.us

Alison Lackey, Hearing Officer
Department of Telecommunications and
Cable
Two South Station, 4th Floor
Boston Ma, 02110
Tel: 617-305-3580
Fax: 617-988-8253
Email: Alison.lackey@state.ma.us

Armine Simonyan, Telecom Analyst
Department of Telecommunications and
Cable
Two South Station, 4th Floor
Boston Ma, 02110
Tel: 617-305-3580
Fax: 617-988-8279
Email: armine.simonyan@state.ma.us

Betsy Whittey, Hearing Officer
Department of Telecommunications and
Cable
Two South Station, 4th Floor
Boston Ma, 02110
Tel: 617-305-3580
Fax: 617-988-8285
Email: betsy.whittey@state.ma.us

Michael Mael, Telecom Analyst
Department of Telecommunications and
Cable
Two South Station, 4th Floor
Boston Ma, 02110
Tel: 617-305-3580
Fax: 617-988-8269
Email: michael.mael@state.ma.us

Kajal Chattopadhyay, Acting General
Counsel
Department of Telecommunications and
Cable
Two South Station, 4th Floor
Boston Ma, 02110
Tel: 617-305-3580
Fax: 617-988-8254
Email: Kajal.chattopadhyay@state.ma.us

Charles Harak, Esq.
7 Winthrop Square, 4th Floor
Boston, MA 02110-1245
Tel: (617) 542-8010
Email: charak@nclc.org

John Breyault
National Consumers League
1701 K Street, NW, Suite 1200
Washington, D.C. 20006
Tel: (202) 835-3323
Email: johnb@nclnet.org

/s/ Stephen Athanson