

## **Notice of Opportunity to Participate in the Implementation Council for One Care**

**October 24, 2018**

The Massachusetts Executive Office of Health and Human Services (EOHHS) is seeking individuals to serve on the Implementation Council for One Care, which is a Demonstration program that aims to integrate care for dual eligible individuals (adults ages 21 through 64 at time of enrollment who are eligible for both Medicare and Medicaid).

In 2013, EOHHS established a 21-member working committee, the Implementation Council, to operate during the One Care Demonstration period. This was reprocured in 2017 with 13 members. The Implementation Council plays a key role in monitoring access to healthcare and compliance with the Americans with Disabilities Act (ADA), tracking quality of services, providing support and input to EOHHS, and promoting accountability and transparency. The roles and responsibilities of Implementation Council members include advising EOHHS on One Care, the Duals Demonstration 2.0, and related dual eligible matters; soliciting input from stakeholders on those topics; examining One Care plan quality; reviewing issues raised through the grievances and appeals process and *My Ombudsman* reports on One Care; examining access to services (medical, behavioral health, and long-term services and supports) in One Care; and participating in the development of public education and outreach campaigns related to One Care, the Duals Demonstration 2.0, and related dual eligible matters. The Implementation Council develops an annual work plan and meeting agendas. EOHHS anticipates that the Implementation Council will meet monthly or bimonthly through December 31, 2019; however, EOHHS in its sole discretion may terminate the terms of the members of the Implementation Council sooner if the Demonstration ends and is not superseded by new Demonstration authority. The purpose of One Care is to improve quality of care and reduce health disparities, improve health and functional outcomes, and contain health care costs for Dual Eligibles. EOHHS has sole discretion to extend the contracts for Implementation Council members for up to an additional 2 years for any increment of time.

EOHHS seeks to select approximately 2-4 MassHealth members with disabilities or family members or guardians of MassHealth members with disabilities to serve on the Implementation Council. EOHHS may also select 1-2 additional individuals from community-based organizations, consumer advocacy organizations, service providers, trade associations, and unions, so long as at least half of the Council members (including any newly selected members) are MassHealth members with disabilities or family members or guardians of MassHealth members with disabilities. EOHHS seeks to include MassHealth members with disabilities and their family members or guardians, representatives of community-based organizations, representatives of consumer advocacy organizations, union representatives, and providers, representing the diverse communities affected by One Care as Council members. At least half of all Implementation Council members will be MassHealth members with disabilities or family members

or guardians of MassHealth members with disabilities. Members are expected to be available to devote the time needed to perform the roles and responsibilities of the Implementation Council, review all meeting materials in advance of meetings, attend and participate in all meetings, participate in the development of work plan deliverables, and provide advice and guidance to EOHHS. Members should possess strong analytic skills, critical reading skills, and good interpersonal and communication skills, including the ability to work constructively with EOHHS. In addition, members must be residents of Massachusetts, and not be employed by a One Care plan. Aside from individuals serving on the Implementation Council as representatives from community-based or consumer advocacy organizations, provider or trade association representatives, members may not directly or indirectly have an employment or contractual relationship with a One Care plan through which the One Care member renders services to the plan, excluding non-financial participation on a consumer advisory committee. Members also may not have a direct or indirect employment or contractual relationship with *My Ombudsman*. EOHHS reserves the right to remove from the Implementation Council any member that has a direct or indirect employment or contractual relationship with *My Ombudsman* or any entity that is or applies to become a One Care plan pursuant to any current or future procurement.

Interested individuals should submit a completed nomination form and letter of reference by **November 16, 2018, at 5:00 PM**. The nomination form and a frequently asked questions (FAQ) document are available online at [www.mass.gov/one-care](http://www.mass.gov/one-care) under "Implementation Council," in "Notice of Opportunity to Join the One Care Implementation Council" or on COMMBUYS ([www.commbuys.com](http://www.commbuys.com)). [Directions for accessing the documents through COMMBUYS: (1) Scroll down to the bottom of the COMMBUYS home page and click on "Contract & Bid search." (2) On the next page click on Bids. (3) On the Advanced Search page enter the keyword "Implementation" in the Bid Description field; from the dropdown menu in the Organization field select 1039-Executive Office of Health and Human Services; click on "Find It." (4) The link for the relevant documents should be at or very near the top of the list. Click on that link.] Email [melissa.morrison@state.ma.us](mailto:melissa.morrison@state.ma.us) or call Melissa Morrison at 617-573-1611 if you need the form and FAQ sent to you or would like to request a reasonable accommodation, which may include obtaining the information in an alternative format.