

PCA Public Listening Session: EVV Implementation Updates and MassHealth Letter

MassHealth hosts periodic Public Listening Sessions to provide updates on Electronic Visit Verification (EVV) implementation for the PCA Program. This session will include critical information regarding upcoming EVV training and EVV system start dates. This information was included in the letter MassHealth mailed on July 11, 2023 to all PCA Program Consumers, Surrogates and PCA's. Public Listening Sessions are held virtually using videoconference. We are asking for your assistance in sharing this information as broadly as possible.

Please note that this session is taking place as follows:

Session Date/Time	Zoom Link and Call In Information
Friday, July 28, 2023 1:30 pm – 3:30 pm EST	https://zoom.us/j/94352357740?pwd=R3VHaU5lbTREOVNHOWNhNmZ1dC9FQT09 One tap mobile +13092053325,,94352357740#,,,,*982968# US +13126266799,,94352357740#,,,,*982968# US (Chicago) Dial by your location +1 301 715 8592 US (US Toll) +1 312 626 6799 US (US Toll) +1 646 876 9923 US (US Toll) Meeting ID: 943 5235 7740 Password: 982968 Live Spanish translation and ASL will be provided for this session.

Public Listening Sessions are open to all stakeholders. If you cannot attend a Public Listening Session, written responses will be accepted at any time at PCAfeedback@massmail.state.ma.us. Public listening sessions are completely voluntary, and while MassHealth encourages all interested stakeholders to participate, Personal Care Attendants are not required to attend.